HubSpot

### HubSpot Overview Q4 2022



#### Safe Harbor Statement

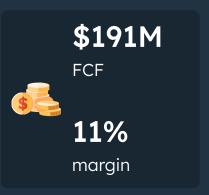
This presentation includes certain "forward-looking statements" within the meaning of the Private Securities Litigation Reform Act of 1995, including statements regarding management's expectations for future financial and operational performance and operational expenditures, expected growth, foreign currency movement, and business outlook, including our long-term financial framework; statements regarding our positioning for future growth and market leadership; statements regarding expected market trends, future priorities and related investments, and market opportunities; statements regarding our focus on profitable growth, cash flow and margin improvement expectations; statements regarding, our product plans, strategies, and trends; statements regarding our ability to expand our total addressable market; statements regarding our position to execute on our growth strategy and related growth drivers; and statements regarding our opportunities in international markets; and statements regarding our ability to expand our leadership position and market opportunity for our CRM platform. These forward-looking statements include, but are not limited to, plans, objectives, expectations and intentions and other statements contained in this press release that are not historical facts and statements identified by words such as "expects," "anticipates," "intends," "plans," "believes," "seeks," "estimates" or words of similar meaning. These forward-looking statements reflect our current views about our plans, intentions, expectations, strategies and prospects, which are based on the information currently available to us and on assumptions we have made. Although we believe that our plans, intentions, expectations, strategies and prospects as reflected in or suggested by those forward-looking statements are reasonable, we can give no assurance that the plans, intentions, expectations or strategies will be attained or achieved. Furthermore, actual results may differ materially from those described in the forward-looking statements and will be affected by a variety of risks and factors that are beyond our control including, without limitation, the risk that the recently announced restructuring efforts may negatively impact our business operations and reputation with or ability to serve customers; the risk that our restructuring efforts may not generate their intended benefits to the extent or as quickly as anticipated and that the restructuring costs and charges may be greater than anticipated or incurred in different periods than anticipated; the risk that the restructuring efforts may adversely affect our internal programs and ability to recruit and retain skilled and motivated personnel, and may be distracting to employees and management; and risks associated with our history of losses; our ability to retain existing customers and add new customers; the continued growth of the market for a CRM platform; our ability to differentiate our platform from competing products and technologies; our ability to manage our growth effectively in the long-term to maintain our high level of service; our ability to maintain and expand relationships with our solutions partners; our ability to successfully recruit and retain highly-qualified personnel; the price volatility of our common stock; the impact of geopolitical conflicts, inflation, foreign currency movement, macroeconomic instability, and the COVID-19 pandemic on our business, the broader economy, our workforce and operations, the markets in which we and our partners and customers operate, and our ability to forecast our future financial performance; and other risks set forth under the caption "Risk Factors" in our SEC filings. We assume no obligation to update any forward-looking statements contained in this document as a result of new information, future events or otherwise.

## HubSpot is a leading Customer Relationship Management platform for scaling companies

Our mission is to help millions of organizations grow better.

### HubSpot at a Glance 2022

















### The SMB market is underserved



Disconnected point solutions

**Cobbled enterprise solutions** 

#### HubSpot is well positioned to solve this problem



Disconnected point solutions

**Cobbled enterprise solutions** 

### Our customers are challenged by a crisis of disconnection

Disconnected systems

Disconnected people

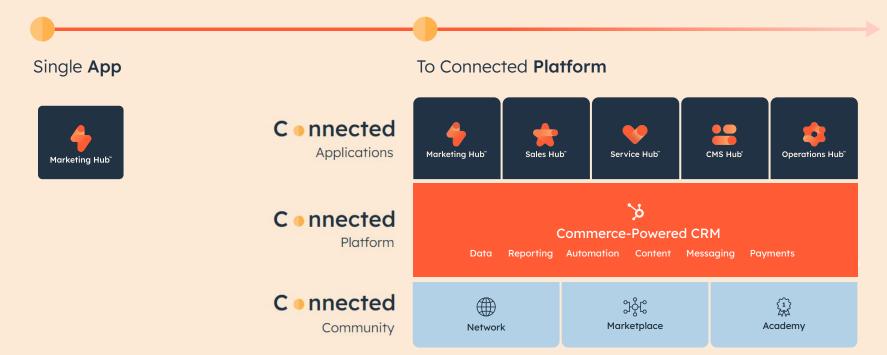
Disconnected customers

Disconnected point solutions are not the solution

People need more than software to thrive and crave community

Old GTM strategies will **NOT work in this new world** 

### To Help our Customers Make Connections, We've Transformed From A **Single App To Platform**





#### We help customers scale across all stages of their digital journey





**Newer to digital** 

VIESMANN

**Industrials** 

Marketing Hub

**PayPlug** 

Software

Marketing, Sales, CMS Hubs

Early to digital

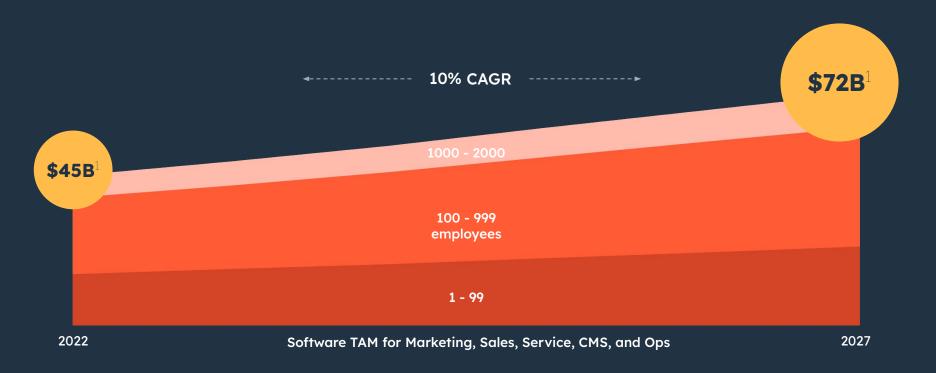
**Digitally Mature** 

WyreSt>rm

**Electronics Manufacturing** 

Marketing, Sales, Service Hubs

#### Our TAM is large and expanding





<sup>&</sup>lt;sup>1</sup> Includes Total Addressable Market for software in HubSpot's core product groups including Marketing Hub, Sales Hub, Service Hub, Operations Hub and CMS Hub. Does not include Commerce and Payments TAM. Source: IDC and HubSpot estimates as of 9/7/2022.

#### Wide Breadth of Distribution



#### **Award Winning Culture**



**#2 Best Place to Work in 2022** by
Glassdoor



**#1 Best CEOs for Women** by
Comparably



100 Best
Companies to
Work For® by
Great Places to
Work



Best Workplaces for Millennials™ by Great Places to Work

#### The HubSpot Journey





### Financial Overview Q4 2022



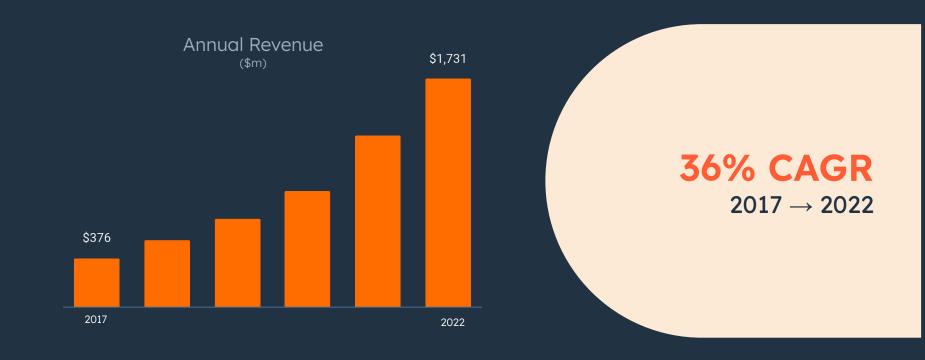
#### **Strong Revenue Growth**



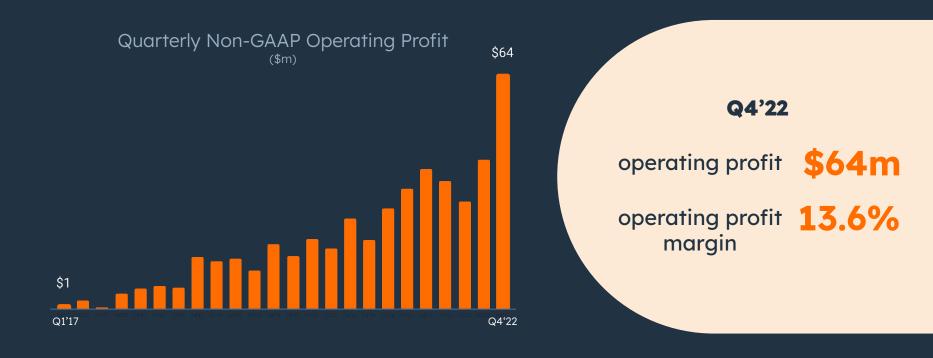
<sup>&</sup>lt;sup>1</sup> Excludes impact of unfavorable foreign currency. Q4'22 revenue growth was 27% as reported and 35% in constant currency. Constant Currency is presented by converting current and comparative prior period operating results for entities reporting in currencies other than U.S. Dollars into U.S. Dollars at constant exchange rates rather than actual exchange rates in effect during the respective period.



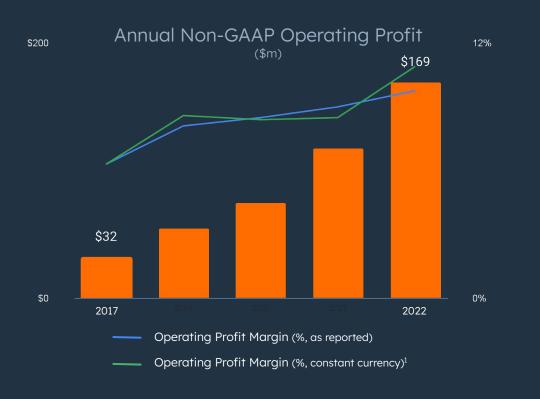
#### **Strong Revenue Growth**



#### **Growing Profitability with Scale**

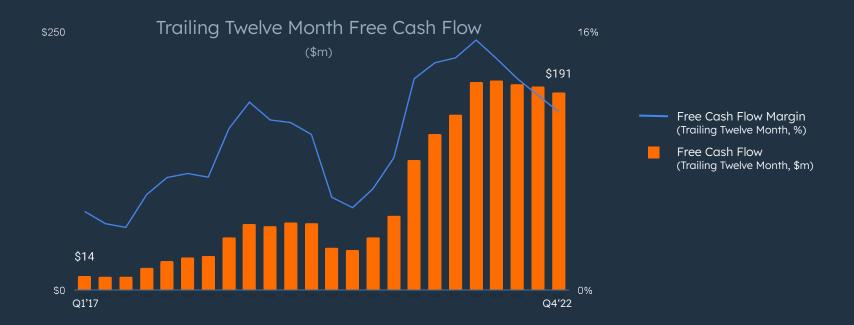


#### Strong Profitability, FCF + Cash



\$191 million FCF, 2022 \$1.5 billion in cash, Q4'22

#### **Increasing Free Cash Flow Generation**





### Long Term Financial Framework Focused on Profitable Growth

	High Growth	Growth	Moderate Growth
Revenue Growth	> 30%	≈ 30%	< 30%
Operating Margin %*	1% - 2% increase per year	2% - 3% increase per year	3% - 4% increase per year
Operating Cash Flow		≈ Revenue Growth	

#### **Long Term Financial Targets**

	2020	2021	2022	Long Term Target
Gross Margin	82%	81%	83%	81% - 83%
R&D % of revenue	19%	18%	19%	18% - 20%
S&M % of revenue	45%	45%	45%	30% - 35%
G&A % of revenue	10%	9%	9%	8% - 9%
Operating Margin	8%	9%	10%	20% - 25%



	201	8	2019		2020	1	2021		2022	
	1 '000s	Z of Revenues	1 '000s	Z of Revenues	1 '000s	Z of Revenues	1 '000s	Z of Revenues	1 '000s	Z of Revenues
Cost of Revenue										
Subscription	69,718	14%	98,510	15%	130,685	15%	211,132	16%	257,513	15%
Stock-based compensation	(1,476)	0%	(3,127)	0%	(4,408)	0%	(6,297)	0%	(9,076)	-1%
Amortization of acquired intangibles	(1,394)	0%	(3,201)	0%	(2,340)	0%	(937)	0%	(1,203)	0%
Gain on termination of operating leases		0%		0%		0%	395	0%		0%
Loss on disposal of fixed assets		0%		0%		0%	(600)	0%		0%
Non-GAAP subscription	66,848	13%	92,182	14%	123,937	14%	203,693	16%	247,234	14%
Professional services and other	30,639	6%	31,448	5%	36,274	4%	47,725	4%	56,746	3%
Stock-based compensation	(2,924)	-1%	(2,829)	0%	(2,536)	0%	(3,092)	0%	(4,393)	0%
Gain on termination of operating leases		0%		0%		0%	275	0%		0%
Loss on disposal of fixed assets		0%	<u> </u>	0%	· ·	0%	(415)	0%	() ) <del>,</del> ()	0%
Non-GAAP professional services and other	27,715	5%	28,619	4%	33,738	4%	44,908	3%	52,353	3%
Gross Margin										
Gross margin	412,623	80%	544,902	81%	716,067	81%	1,041,801	80%	1,416,710	82%
Stock-based compensation	4,400	1%	5,956	1%	6,944	1%	9,389	1%	13,469	1%
Amortization of acquired intangible assets	1,394	0%	3,201	0%	2,340	0%	662	0%	1,203	0%
Gain on termination of operating leases		0%		0%		0%	(670)	0%		0%
Loss on disposal of fixed assets		0%		0%		0%	1,015	0%		0%
Non-GAAP gross margin	418,417	82%	554,059	82%	725,351	82%	1,052,197	81%	1,431,382	83%
Operating Expenses										
Research and development	117,603	23%	158,237	23%	205,589	23%	301,970	23%	442,022	26%
Stock-based compensation	(23,328)	-5%	(33,748)	-5%	(39,366)	-4%	(61,614)	-5%	(107,517)	-6%
Acquisition/disposition related income	(2,696)	-1%	(357)	0%	(1,287)	0%	(1,152)	0%	300	0%
Gain on termination of operating leases		0%		0%		0%	1,346	0%		0%
Loss on disposal of fixed assets		0%		0%		0%	(2,036)	0%		0%
Non-GAAP research and development	91,579	18%	124,132	18%	164,936	19%	238,514	18%	334,805	19%
Sales and marketing	267,444	52%	340,685	50%	452,081	51%	649,681	50%	886,069	51%
Stock-based compensation	(31,099)	-6%	(36,599)	-5%	(50,552)	-6%	(67,413)	-5%	(107,640)	-6%
Amortization of acquired intangible assets		0%		0%	(79)	0%	(389)	0%	(1,426)	0%
Acquisition related expenses		0%		0%		0%	(367)	0%		0%
Gain on termination of operating leases		0%				0%	1,839	0%		0%
Loss on disposal of fixed assets		0%				0%	(2,781)	0%		0%
Non-GAAP sales and marketing	236,345	46%	304,086	45%	401,450	45%	580,570	45%	777,003	45%
General and administrative	75,834	15%	92,971	14%	109,225	12%	144,949	11%	197,720	11%
Stock-based compensation	(17,434)	-3%	(21,451)	-3%	(24,626)	-3%	(28,345)	-2%	(47,223)	-3%
Acquisition related expenses		0%	(552)	0%	(545)	0%	(568)	0%		0%
Gain on termination of operating leases		0%		0%		0%	421	0%		0%
Loss on disposal of fixed assets		0%		0%		0%	(636)	0%		0%
Non-GAAP general and administrative	58,400	11%	70,968	11%	84,054	10%	115,821	9%	150,497	9%
Loss from Operations										
Loss from operations	(48,258)	-9%	(46,991)	-7%	(50,828)	6%	(54,799)	-4%	(109,101)	-6%
Stock-based compensation	76,261	15%	97,754	14%	121,488	14%	166,761	13%	275,849	16%
Amortization of acquired intangible assets	1,394	0%	3,201	0%	2,419	0%	1,326	0%	2,629	0%
Acquisition related expenses	2,696	1%	909	0%	1,832	0%	2,087	0%	(305)	0%
Gain on termination of operating leases		0%		0%		0%	(4,276)	0%		0%
Loss on disposal of fixed assets		0%		0%		0%	6,468	0%		0%
	32.093	6%	54,873	8%	74.911		117,567	9%	169,072	10%



	Three Months Ended March 31, 2017		March 31, 2017 June 30, 2017			Three Months Ended September 30, 2017		Three Months Ended December 31, 2017		Three Months Ended March 31, 2018		Three Months Ended June 30,2018	
	£ 1000a	% of	£ 1000a	% of	£ 1000a	% of	\$ '000s	% of	£ 1000a	% of	£ 1000a	% of	
	\$ '000s	Revenu	\$ '000s	Revenues	\$ '000s	Revenues	\$ 000S	Revenues	\$'000s	Revenues	\$'000s F	Revenues	
Gross Margin													
Gross margin	65,180	79%	70,502	79%	78,716	81%	85,485	80%	92,179	80%	97,725	80%	
Stock-based compensation	564	1%	844	1%	754	1%	823	1%	967	1%	1,163	1%	
Amortization of acquired intangible assets	9	0%		0%	38	0%	50	0%	50	0%	50	0%	
Non-GAAP gross margin	65,753	80%	71,346	80%	79,508	81%	86,358	81%	93,196	81%	98,938	81%	
Loss from Operations													
Loss from operations	(8,000)	-10%	(10.577)	-12%	(12.126)	-12%	(9,433)	-9%	(11,324)	-10%	(14,052)	-11%	
Stock-based compensation	9,303	11%	13,006	15%	12,110	12%	12,898	12%	16.046	14%	19.675	16%	
Amortization of acquired intangible assets	16	0%		0%	38	0%	50	0%	50	0%	50	0%	
Acquisition/disposition related income (expense		0%		0%	439	0%	827	1%	802	1%	802	1%	
		2%	2,429	3%	461	0%	4,342	4%	5,574	5%	6,475	5%	
Non-GAAP loss from operations	1,319	. 2%	2,429	370	401	. 0%	7,572	_		. 3%		300	
Non-GAAP loss from operations	Three Mon		Three N	lonths Ended ber 31, 2018	Three Mo		Three Months June 30, 2	s Ended 1	Three Month September :	s Ended	Three Mon	nths Ended	
Non-GAAP loss from operations	Three Mon	ths Ended	Three N	lonths Ended	Three Mo	nths Endec	Three Months	s Ended 1	Three Month	s Ended	Three Mon	nths Ended	
Non-GAAP loss from operations	Three Mon	ths Ended er 30,2018	Three M Decem	lonths Ended ber 31, 2018 % of	Three Mo	nths Endec 31, 2019 % of	Three Months June 30, 2	s Ended 1	Three Month	s Ended_ 30, 2019	Three Mon	nths Ended r 31, 2019	
	Three Mon Septembe	ths Ended er 30,2018 % of	Three M	lonths Ended ber 31, 2018 % of	Three Mo March	nths Endec 31, 2019 % of	Three Months June 30, 2	s Ended 12019 :	Three Month September (	s Ended 30, 2019 % of	Three Mon December	nths Ended r 31, 2019 % of	
	Three Mon Septembe	ths Ended er 30,2018 % of Revenue	Three N Decem	lonths Ended ber 31, 2018 % of s Revenue	Three Mo March	nths Endec 31, 2019 % of Revenue	Three Months June 30, 2	s Ended 12019 :	Three Month September (	s Ended 30, 2019 % of	Three Mon December	nths Ended r 31, 2019 % of Revenue	
Gross Margin	Three Mon Septembe \$ '000s	ths Ended or 30,2018 % of Revenue	Three N Decem	Nonths Ended ber 31, 2018 % of s Revenue	Three Mo March \$ '000s	nths Endec 31, 2019 % of Revenue	Three Months June 30, 2	s Ended 1 2019 : % of Revenu	Three Month September : \$ '000s	s Ended 30, 2019 % of Revenue	Three Mon December	nths Ended r 31, 2019 % of Revenue	
Gross Margin Gross margin Stock-based compensation	Three Mon September \$ '000s	ths Ended or 30,2018 % of Revenue 80%	Three N Decem  * \$'000  116,68	Nonths Ended ber 31, 2018 % of s Revenue	Three Mo March \$ '000s	nths Endec 31, 2019 % of Revenue	Firee Months June 30, 2 \$ '000s F	s Ended 72019 3	Three Month September : \$ '000s	s Ended 30, 2019 % of Revenue	Three Mon December \$ '000s	nths Ended r 31, 2019 % of Revenue 1 81% 7 1%	
G <b>ross Margin</b> Gross margin	Three Mon September \$ '000s	ths Ended er 30,2018 % of Revenue 80% 1 1%	Three N Decem  \$ '000  116,65  1,07	S   Revenue	Three Mo March \$ '000s	nths Ender 31, 2019 % of Revenue 8 1% 1 1%	Three Month: June 30, 2 \$ '000s F  132,113 1,488	s Ended 7 2019 : % of Revenu 8 81% 1%	Fhree Month September : \$ '000s 140,358 1,468	s Ended 30, 2019 % of Revenue	Three Mon December \$ '000s 150,211 1,367	nths Ended r 31, 2019 % of Revenue 1 81% 7 1% 9 0%	
Gross Margin Gross margin Stock-based compensation Amortization of acquired intangible assets Non-GAAP gross margin	Three Mon September \$ '000s 106,061 1,194 494	ths Ended er 30,2018 % of Revenue 80% 1 1%	Three N Decem  \$ '000  116,66  1,07	S   Revenue	Three Mo March \$ '000s ####### 1,633 800	nths Ender 31, 2019 % of Revenue 8 1% 1 1%	Three Month: June 30, 2 \$ '000s F  132,113 1,488 800	s Ended 72019 5 6 6 6 6 6 6 6 6 6 6 6 6 6 6 6 6 6 6	\$ '000s 140,358 1,468 762	s Ended 30, 2019 % of Revenue 81% 1% 0%	Three Mon December \$ '000s 150,211 1,367 838	nths Ended r 31, 2019 % of Revenue 1 81% 7 1% 9 0%	
Gross Margin Gross margin Stock-based compensation Amortization of acquired intangible assets Non-GAAP gross margin	Three Mon September \$ '000s 106,061 1,194 494	ths Ended er 30,2018 % of Revenue 80% 1 1% 0 0% 82%	Three N Decemes \$ '0000 \$ 116,65	No.   No.	Three Mo March \$ '000s ####### 1,633 800	nths Ender 31, 2019 % of Revenue : 81% 1% 1% : 82%	Three Month: June 30, 2 \$ '000s F  132,113 1,488 800	s Ended 72019 5 6 6 6 6 6 6 6 6 6 6 6 6 6 6 6 6 6 6	\$ '000s 140,358 1,468 762	s Ended 30, 2019 % of Revenue 81% 1% 0% 82%	Three Mon December \$ '000s 150,211 1,367 838	nths Ended r 31, 2019 % of Revenue 1 81% 7 1% 9 0% 7 82%	
Gross Margin Gross margin Stock-based compensation Amortization of acquired intangible assets Non-GAAP gross margin Loss from Operations	Three Mon September \$ '000s 106,061 1,194 494 107,749	ths Ended er 30,2018 % of Revenue 8 80% 4 1% 4 0% 6 82%	Three N Decem  \$ '000  116,66  1,07  118,55  (7,83	Section   Color   Co	Three Mo March \$ '000s  ####### 1,633 800 #######	nths Ender 31, 2019 % of Revenue : 81% 1% 1% : 82%	Three Month: June 30, 2 \$ '000s F  132,113 1,488 800 134,401	8 Ended 2019	\$ '000s 140,358 1,468 762 142,588	s Ended 30, 2019 % of Revenue 81% 1% 0% 82%	Three Mon December \$ '000s 150,211 1,367 839 152,417	nths Ended r 31, 2019 % of Revenue 1 81% 7 1% 9 0% 7 82% 3) -4%	
Gross Margin Gross margin Stock-based compensation Amortization of acquired intangible assets Non-GAAP gross margin Loss from Operations Loss from operations	Three Mon September \$ '000s 106,061 1,194 494 107,749 (15,050	ths Ended er 30,2018 % of Revenue 8 80% 4 90 9 82% 0) -11%	Three N Decem  ** **000  ** **116,65  ** 1,07  ** 118,55  ** (7,83  ** 20,92	tonths Ended ber 31, 2018 % of s Revenue 58 81% 66 1% 00 1% 34 82% 32) -5% 27 15%	Three Mo March \$ '000s ####### 1,633 800 #######	nths Ender 31, 2019 % of Revenue 8 1% 1 1% 2 82%	Three Month: June 30, 2 \$ '000s F  132,113 1,488 800 134,401  (15,725)	s Ended 2019 :	\$ '000s \$ '000s 140,358 1,468 762 142,588 (14,072)	s Ended 30, 2019 % of Revenue 81% 1% 0% 82%	Three Mon December \$ '000s 150,211 1,367 839 152,417	nths Ended r 31, 2019 % of Revenue 1 81% 7 1% 9 0% 7 82% 3) -4% 5 13%	
Gross Margin Gross margin Stock-based compensation Amortization of acquired intangible assets Non-GAAP gross margin  Loss from Operations Loss from operations Stock-based compensation	Three Mon September \$ '000s 106,061 1,194 494 107,749 (15,050 19,612 494	ths Ended 17 30,2018 % of Revenue 18 30% 19 4 19 4 19 5 15% 15% 15% 15% 15% 15% 15% 15% 15% 1	Three N Decemes \$ '0000 \$ 116,68	Nonths Ended ber 31, 2018 % of s Revenue    88 81% 76 1% 100 1% 34 82%    32) -5% 27 15% 100 1%	Three Mo March \$ '000s  ####### 1,633 800 ####### (9,036) 21,205	nths Endec 31, 2019 % of Revenue : 81% 1% - 1% - 82% ) -6% 14% 1%	Three Month: June 30, 2 \$ '000s F  132,113 1,488 800 134,401  (15,725) 28,663	s Ended 2019	\$ '000s 140,358 1,468 762 142,588 (14,072) 23,791	s Ended 30, 2019 % of Revenue 81% 1% 0% 82%	Three Mon December \$ '000s  150,211 1,367 838 152,417 (8,158 24,095	nths Ended r 31, 2019 % of Revenue 1 81% 7 1% 9 0% 7 82% 3) -4% 5 13% 9 0%	



	Three Mon		Three Mon			ths Ended	Three Mon		Three Mon			nths Ende	<u>d_</u>
	March 31, 2020		2020 June 30, 2020 % of % of		September 30, 2020 % of		December 31, 2020 % of		March 31, 2021 % of		June 3	0, 2021 % of	
	\$ '000s	Revenues	\$ '000s	Revenues	\$ '000s	Revenues	\$ '000s	Revenues	\$ '000s	Revenue	\$ '000s	Revenue	1
Gross Margin													
Gross margin	160,683	81%	164,831	81%	185,782	81%	204,771	81%	226,631	81%	247.911	809	,
Stock-based compensation	1,505	1%	1.703		1,792	1%	1.945	1%	2.007	1%	2.408		
Amortization of acquired intangible assets	880		879		442	0%	139	0%	2,007		2,406		
Non-GAAP gross margin	163,068		167,413		188,016	82%	206,855	82%	228,877	81%	250,555		
		<del>-d</del> i	- N	_	1				-	-	- 1	_	
Loss from Operations													
Loss from operations	(14,102)		(13,625		(15,461)		(7,641)		(15,032)		(16,602		
Stock-based compensation	27,463	14%	31,374		31,186	14%	31,466	12%	32,423	12%	43,433		
Amortization of acquired intangible assets	900	0%	899		462	0%	159	0%	345	0%	337		
Acquisition/disposition related income (expenses)	333		518		340	0%	640	0%	1,195		372		
Non-GAAP loss from operations	14,594	7%	19,166	9%	16,527	7%	24,624	10%	18,931	7%	27,540	99	6
	Three Mon		Three Mont		Three Mor			nths Ended		Months Ende		ree Monti	
	Septembe		December		March 3		June	30, 2022	Septer	nber 30, 202		ecember	
	\$ '000s	% of Revenues	\$ '000s	% of Revenues	\$ '000s	% of Revenues	\$ '000s	% of Revenues	\$ '000	% of Reven		\$ '000s	% c
	<b>\$ 0003</b>	Kevenues	7 0003	Kevenues	\$ 0003	Kevenues	<del> </del>	Kevenues	, , , , , , , ,	3 Keven	ues .	<b>9</b> 0003	Kevei
Gross Margin													
Gross margin	269,589	79%	297,670	81%	322,663		342,82				32%	389,393	
Stock-based compensation	2,408	1%	2,563	1%	2,658		3,63			,479	1%	3,673	
Amortization of acquired intangible assets	234	0%	228	0%	32		30			292	0%	283	
Acquisition related expenses		0%		0%		0%		0%			0%		
Gain on termination of operating leases	(670)			0%		0%		0%			0%		
Loss on disposal of fixed assets	1,015	_ 0%		0%		0%		0%		<del></del>	0%	-	
Non-GAAP gross margin	272,576	80%	300,461	81%	325,642	<u>2</u> 82%	346,76	<u>82%</u>	365	,602	32%	393,349	
oss from Operations													
Loss from operations	(14,927)	-4%	(8,237)	-2%	(11,154	1) -3%	(52,25	50) -12%	(32	,213)	-7%	(13,486)	
Stock-based compensation	44,987	13%	45,914	12%	45,70	12%	81,16	55 19%	72	,213	16%	76,768	
Amortization of acquired intangible assets	326	0%	318	0%	410	0%	7:	52 0%		738	0%	729	
Acquisition/disposition related income (expenses)	350	0%	170	0%		0%	(28	31) 0%			0%		
Gain on termination of operating leases	(4,276)	-1%		0%		0%		0%			0%		
Loss on disposal of fixed assets	6,468	2%		0%		0%		0%			0%		
Non-GAAP loss from operations	32.928	10%	38.165	10%	34 960	9%	29.38	36 7%	40	738	9%	64,011	



	March 31, 2017	June 30, 2017	September 30, 2017	December 31, 2017	March 31, 2018	June 30,2018	September 30,2018
	\$ '000s	\$ '000s	\$ '000s	\$ '000s	\$ '000s	\$ '000s	\$ '000s
GAAP net cash and cash equivalents provided by (used in) operating activities	35,279	35,364	37,893	49,614	57,244	62,018	65,734
Purchases of property & equipment	(14,983)	(15,592)	(17,528)	(20,276)	(20,680)	(20,514)	(21,875)
Capitalization of software development costs	(5,925)	(6,577)	(6,882)	(7,071)	(8,077)	(9,537)	(10,491)
Repayment of 2022 Convertible Notes attributable to the debt discount							
Free cash flow	14,371	13,195	13,483	22,267	28,487	31,967	33,368

31, 2018	March 31, 2019	June 30, 2019	September 30, 2019	December 31, 2019	March 31, 2020	June 30, 2020
00s	\$ '000s	\$ '000s	\$ '000s	\$ '000s	\$ '000s	\$'000s
84,851	95,845	96,041	104,193	118,972	104,267	56,880
(22,305)	(20,331)	(23,051)	(26,814)	(40,372)	(47,249)	(48,257)
(11,168)	(11,373)	(10,690)	(11,581)	(13,474)	(15,422)	(18,309)
		12				48,675
51,378	64,141	62,300	65,798	65,126	41,596	38,989
	84,851 (22,305) (11,168)	84,851 95,845 (22,305) (20,331) (11,168) (11,373)	84,851 95,845 96,041 (22,305) (20,331) (23,051) (11,168) (11,373) (10,690)	84,851         95,845         96,041         104,193           (22,305)         (20,331)         (23,051)         (26,814)           (11,168)         (11,373)         (10,690)         (11,581)	84,851         95,845         96,041         104,193         118,972           (22,305)         (20,331)         (23,051)         (26,814)         (40,372)           (11,168)         (11,373)         (10,690)         (11,581)         (13,474)	84,851         95,845         96,041         104,193         118,972         104,267           (22,305)         (20,331)         (23,051)         (26,814)         (40,372)         (47,249)           (11,168)         (11,373)         (10,690)         (11,581)         (13,474)         (15,422)

September 30, 2020	December 31, 2020	March 31, 2021	June 30, 2021	September 30, 2021	December 31, 2021	March 31, 2022
\$ '000s	\$ '000s	\$ '000s	\$ '000s	\$ '000s	\$ '000s	\$ '000s
75,878	88,913	128,602	200,483	204,469	238,728	258,254
(46,972)	(37,318)	(30,143)	(28,123)	(26,920)	(28,726)	(34,699)
(19,979)	(21,599)	(24,171)	(27,857)	(31,593)	(33,139)	(35,520)
48,675	49,048	58,853	13,401	24,830	26,428	16,623
57,602	79,044	133,141	157,904	170,786	203,291	204,658
	\$ '000s 75,878 (46,972) (19,979) 48,675	\$ '000s         \$ '000s           75.878         88.913           (46.972)         (37,318)           (19.979)         (21,599)           48,675         49,048	\$ '000s         \$ '000s         \$ '000s           75.878         88,913         128,602           (46,972)         (37,318)         (30,143)           (19,979)         (21,599)         (24,171)           48,675         49,048         58,853	\$ '000s         \$ '000s         \$ '000s           75.878         88.913         128.602         200.483           (46.972)         (37.318)         (30.143)         (28.123)           (19.979)         (21.599)         (24.171)         (27.857)           48.675         49.048         58.853         13.401	\$ '000s         \$ '000s         \$ '000s         \$ '000s           75.878         88.913         128.602         200,483         204,469           (46.972)         (37,318)         (30,143)         (28,123)         (26,920)           (19.979)         (21,599)         (24,171)         (27,857)         (31,593)           48,675         49,048         58,853         13,401         24,830	\$ '000s         \$ '000s         \$ '000s         \$ '000s         \$ '000s           75.878         88.913         128.602         200,483         204,469         238,728           (46.972)         (37,318)         (30,143)         (28,123)         (26,920)         (28,726)           (19.979)         (21,599)         (24,171)         (27,857)         (31,593)         (33,139)           48,675         49,048         58,853         13,401         24,830         26,428

	June 30, 2022	September 30, 2022	December 31, 2022
	\$ '000s	\$ '000s	\$ '000s
GAAP net cash and cash equivalents provided by (used in) operating activities	260,984	278,395	273,177
Purchases of property & equipment	(36,252)	(42,711)	(37,426)
Capitalization of software development costs	(36,649)	(38,851)	(44,345)
Repayment of 2022 Convertible Notes attributable to the debt discount	13,400	1,971	
Free cash flow	201,483	198,804	191,406

