

INTERTEK EXPANDS ITS GLOBAL ASSURANCE BUSINESS WITH THE ACQUISITION OF ALCHEMY A LEADING PROVIDER OF

SAAS-BASED PEOPLE ASSURANCE SOLUTIONS



3 August 2018

CAUTIONARY STATEMENT REGARDING FORWARD-LOOKING STATEMENTS



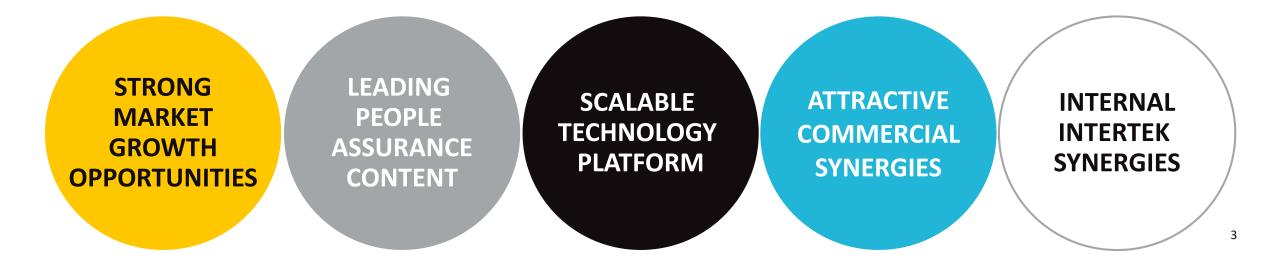
- This presentation contains certain forward-looking statements with respect to the financial condition, results, operations and business of Intertek Group plc.
- These statements and forecasts involve risk and uncertainty because they relate to events and depend upon circumstances that will occur in the future.
- There are a number of factors that could cause actual results or developments to differ materially from those expressed or implied by these forward-looking statements and forecasts.
- Nothing in this presentation should be construed as a profit forecast.

3 August 2018

ALCHEMY IS A LEADING TECHNOLOGY ENABLED PEOPLE ASSURANCE SOLUTION



"With the acquisition of Alchemy, we are continuing to strengthen our TQA value proposition with the expansion of our global Assurance business into People Assurance, helping our clients operate with a higher level of quality assurance and productivity and with greater peace of mind."



ATTRACTIVE ASSURANCE GROWTH OPPORTUNITIES



ALCHEMY

- Founded in 2003
- Headquartered in Austin, Texas
- Employs c.270 people at four locations across the U.S. and Canada
- Majority owned by the private equity firm The Riverside Company
- 2016/18 organic Billings CAGR 17%



FINANCIAL HIGHLIGHTS

- Transaction consideration: US\$480m
- 2018E Billings of US\$66m and 2018E adjusted Billings EBITDA of US\$22m
- Expected to be EPS accretive on a Billings basis from the first full year
- 5 Year guidance:
 - 20% growth p.a. in billings/revenues
 - >30% IFRS EBITDA by Year 5
 - >25% IFRS EBIT margin by year 5
 - Strong cash conversion / negative working capital
 - ROIC > Group WACC by year 5

A STRONG TOP MANAGEMENT TEAM JOINING INTERTEK





Perry Barth. Chief Financial Officer

Jeff Eastman, Chief Executive Officer

- Co-founder of Alchemy Systems
- More than 30 years industry experience
- · Previously CEO of Alchemy Studios, a leader in the development of multimedia educational and training products
- · Bachelor of Business Administration from the University of Texas
- at Austin
- 2017 EY Entrepreneur of the Year Central Texas

Steve Best, Chief Operating Officer

- · Over 25 years of business-to-business ("B2B") technology sales and consulting experience Joined Alchemy as EVP of Sales in 2015
- Previously SVP of North American Sales at OpenText Corporation and Associate Partner at Accenture
- BSc. in Engineering Technology from Texas A&M University, MBA from the University of Texas

Ali Knapp, President – Wisetail

- Growth catalyst for Wisetail since 2013 · Previously Manager at Bausch & Lomb and Hewlett-
- Packard · Engineering graduate from Michigan State University



background in M&A and equity and debt financing Most recently served as CFO of Uplogix, a network infrastructure management company, and VP of Finance at Borland Software, a publicly traded enterprise software company Certified Public Accountant with a Bachelor of Business Administration in Accounting from Texas A&M University

Erin Silver, Executive VP - Client Services

· Previously managed Alchemy's marketing, customer support, operations, and training activities B.S. in Nutrition from the University of Texas

+25 years of experience in the technology sector and a strong



Jeff Chilton, VP – Merlin Services · 30 years of experience in food safety, quality assurance, and plant management

Raj Shah, Chief Marketing & Strategy Officer

and Silicon Valley

· 25 years of go-to-market strategy and execution expertise

Previously a Senior Manager at McKinsey, working with

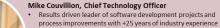
Kellogg School of Management at Northwestern University

executives across sectors to devise growth strategies

Founding executive of three successful technology firms in Austin

BSc. in Accounting from Louisiana State University, MBA from the

 Bachelor of Science degree in Marketing and Management from Tampa College



- process improvements with +25 years of industry experience
- Demonstrated success in new product launches, account acquisition development, staff development, and team building
- Previously CTO at Drillinginfo
- BSc. in Computer Science from Louisiana Tech University, Certified Software Engineer from Air Force Institute of Technology

Scott Martin, Executive VP – Custom Solutions

- Founder and Creative Director at Catalyst Awareness Previously Creative Director at Punch Integrated Communications
- Graduate of The Sheridan College of Art & Design









Laura Nelson, VP – Food safety & Global Alliances

- 25 years of experience in food safety and guality control programs
- Bachelor of Science in Microbiology of University of Texas



Archie Barrett, Executive VP - Product Management

- · Previously founder, CTO and CEO of Alchemy's predecessor Avatar Technology
- Two undergraduate degrees and Master in Electrical and Computer Engineering from the University of Texas

AGENDA

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 1
 ALCHEMY OVERVIEW

 2
 MARKET GROWTH OPPORTUNITY

STRATEGIC AND FINANCIAL CONSIDERATIONS

CONCLUSION

Q&A



1

ALCHEMY OVERVIEW

ALCHEMY SOLUTIONS HELP ASSESS, MONITOR AND IMPROVE EMPLOYEE SKILLS



- Alchemy provides people assurance solutions at the front end of the food supply chain
- 2 Combines innovative technology and proprietary, industry focused, content
- 3 Business model that is complementary to Intertek as it brings a new software enabled service
- Delivers solutions to c.1,100 customers across 50,000 locations

67% of total Billings	33% of total Billings
SAFETY & COMPLIANCE	OPERATIONS & ENGAGEMENT
• Assurance solutions for frontline employees in the North American Food industry	 SaaS-based solutions drive operational efficiency, multi-dimensional communication, promote
 Delivers SaaS-based food and workplace safety training through a group-based / e-Learning platform Proprietary library of over 400 digital courses 	 Innovative training and facilitate company cultures Mainly targeting food retail and restaurants
Courses can be customized by clients	

FOCUS ON SAFETY & COMPLIANCE

SAFETY & COMPLIANCE BUSINESS UNIT OVERVIEW

Market Leader: The leading platform for frontline workers

 Regulatory Compliance Reporting and Comprehensive Data Analytics: Tracking of employee skills gaps / status expected / workplace safety recordkeeping and audit reporting

Proprietary Content: Library of over 400 training courses creating high switching costs

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Platform Flexibility: Alchemy proprietary content edited with easy-to-use tools



Content Delivery: Can reach non-network enabled production worker through proprietary hardware



Alchemy Services Support: In-house team offers expert food safety regulatory consulting

Alchemy's solutions are unique and enhance existing systems due to:

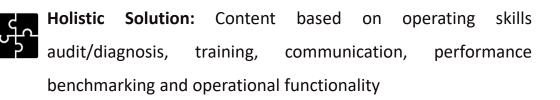
- Efficient solutions that allow for rapid group-based training, minimizing employee and production downtime
- Kitted hardware to mitigate the need for a customer computer room or laptop access
- Audience response remotes to drive engagement; remotes are assigned to specific employees, encouraging a "lean-in" classroom environment and allowing managers to ensure that knowledge is retained
- Streamlined data collection and reporting capabilities at the employee-level



AUDIT AND REMEDY SKILLS GAPS OF FRONTLINE STAFF

FOCUS ON OPERATIONS & ENGAGEMENT

BUSINESS UNIT OVERVIEW – ONTRACK & WISETAIL



Operational Benchmarking: Automated collection of people assurance levels / gaps vs expected levels, customer data



Operational Relevance: Configurable to the store level, ensuring team members are trained on the specific menu items, equipment and language of the individual location



Content Strategy: Develops content for organizations



Social Experience: Social networking features to interact on a day-to-day basis despite being in disparate locations and provides tools for them to develop their own content

HOW CUSTOMERS USE ALCHEMY'S O&E SOLUTIONS

Operations- Ontrack

- The platform includes:
- A learning centre in which employees can be assigned specific courseware plans and a knowledge forum
- KPI benchmarker tool
- Communication tool

Engagement- Wisetail Customers create a digital corporate intranet Alchemy's customers generate and continuously push content to their employees to communicate key cultural messages



DRIVE OPERATIONAL EXCELLENCE AND ENGAGEMENT IN FRANCHISE BUSINESS

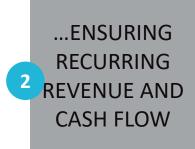
A BLUE CHIP CUSTOMER BASE WITH RECURRING, SUBSCRIPTION BASED REVENUE MODEL



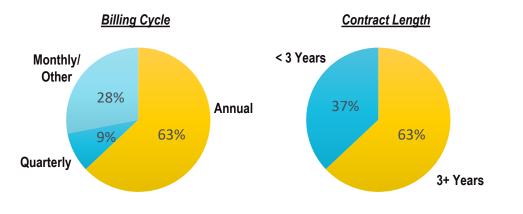
BLUE CHIP CUSTOMER PORTFOLIO...

- **Diversified range of clients** throughout the entire food supply chain:
- Upstream/Midstream: Growers, manufacturers and distributors
- Downstream: Consumer and retail
- **c.1,100 customer accounts,** with c.200 new accounts acquired in 2017





- Mostly priced at an average per-user, per-month
 basis, with the majority of contracts billed annually
 over a three-year term
- The Company **receives payments in advance** (beginning of billing cycles)
- Content **compatible solely with its platform**, creating substantial **switching costs**



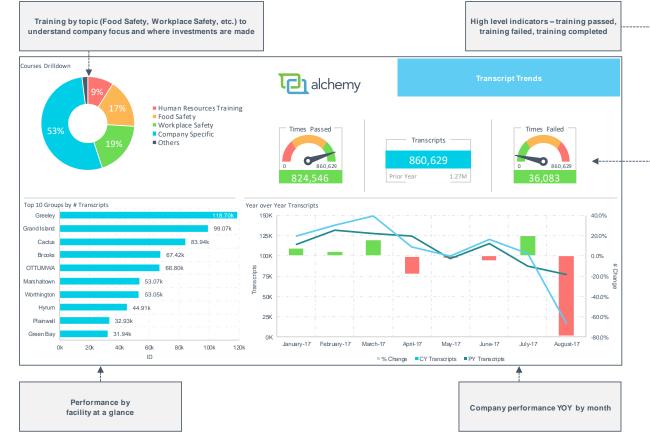
DEPTH AND BREADTH OF CONTENT LIBRARY COVERING OVER 400 COURSES



TRAINING CONTENT

- SaaS offering includes an innovative LMS and access to 400+ proprietary courses,
 - With full-length courses averaging 20-25 minutes
 - Refresher courses averaging 10-15 minutes
- Alchemy delivers the majority of its courses through SaaSbased group training; training is also available on an individual (as opposed to group) basis
- Proprietary content concentrates on
 - food safety
 - workplace safety
 - human resource topics and life skills
 - courses are available in English, Spanish and French (Canadian)
- Alchemy's LMS supports its own proprietary content as well as customer-created or modified content
- The solution delivers rapid and comprehensive digital reporting, overcoming significant audit and compliance burdens

TRAINING DASHBOARD AND REPORTING



ALCHEMY'S VALUE PROPOSITION ADDRESSES THE FRONT END OF SUPPLY



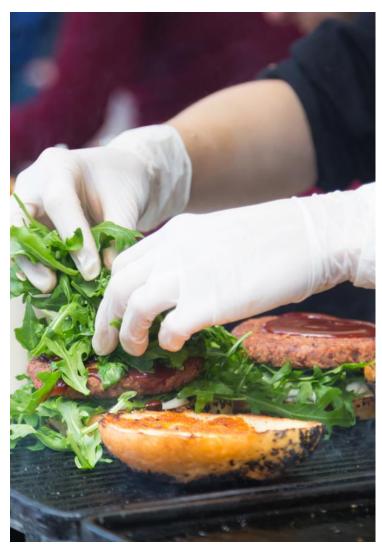
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ŢŢŢŢ	 Limited direct impact on safety, quality productivity Low risk environment English fluent Computer skills Low turnover 	, yield and						
	FRONTLINE WORKER CHARACTERISTICS		ALCHEMY SOLUTIONS					
	High Direct Impact on Safety, Compliance, Quality, Yield, Productivity and Overall Brand		aps diagnosis and training for Compliance / / Operational & Cultural Communications					
	High Risk Environment	Job / Equipm	ent Training and Professional Consulting					
m m m m m m m m m m	Large, Highly Diverse Workforce	Gro	up-Based Mobile Gamification					
	Desk-less / Limited Computer Access	Mobile L	earning & Communication Platform					
	Low Engagement / High Turnover	Bran	ded Corporate Culture Solutions					

FRONTLINE WORKER SKILLS GAPS DIAGNOSIS AND TRAINING



ALCHEMY EXCELLENT ASSURANCE GROWTH OPPORTUNITIES AHEAD

- People Assurance is mission critical at the front end of the supply chain across all industries where skills gaps can lead to significant health & safety and related financial risk
- Food quality and safety a high growth market with increasing regulation and end customer quality expectations
- Alchemy's innovative content and strong technology platforms are fully scalable across all industries
- Operational consistency and compliance an ongoing challenge for companies with large frontline employees and/or working in multi-site business models
- People Assurance solutions represent a growth opportunity in multiple industries: QSR, retail, FMCG factories, softline and hardline factories, hotels and leisure, building and construction, oil and gas, etc.

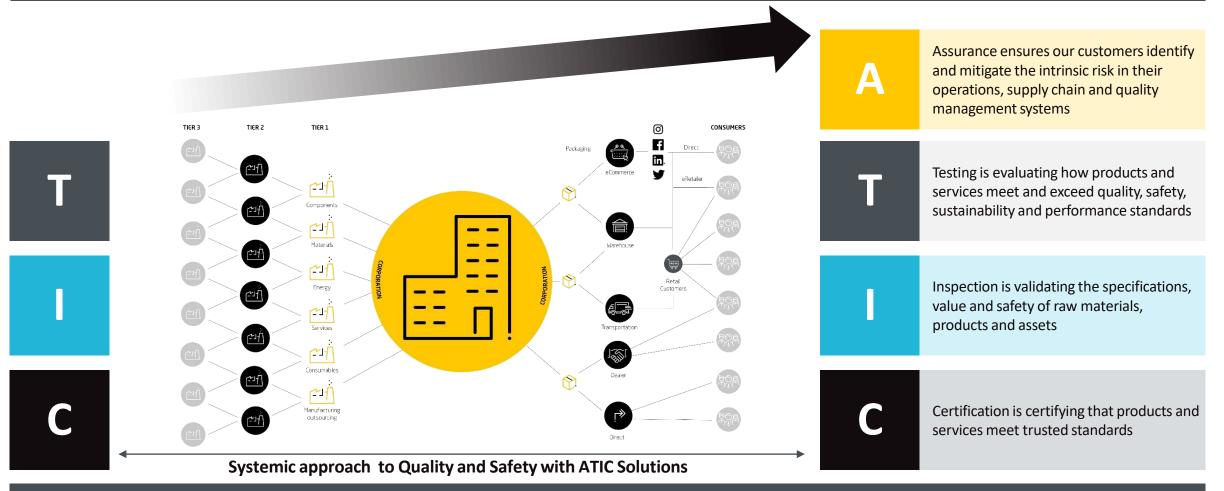




THE QUALITY ASSURANCE INDUSTRY IS EVOLVING FURTHER

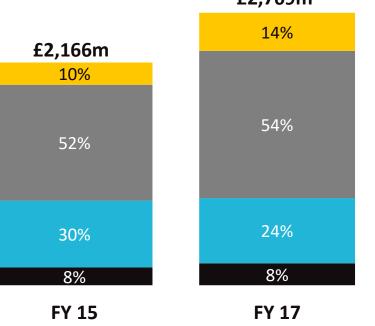


CUSTOMERS EXPECT MORE THAN TIC⁽¹⁾ TO MANAGE THE RISK IN THEIR COMPLEX SOURCING AND DISTRIBUTION OPERATIONS



CUSTOMERS EXPECT TOTAL QUALITY ASSURANCE: ATIC

ASSURANCE IS THE FASTEST GROWING SERVICE AT INTERTEK REFLECTING THE INCREASED FOCUS OF CORPORATIONS ON RISK

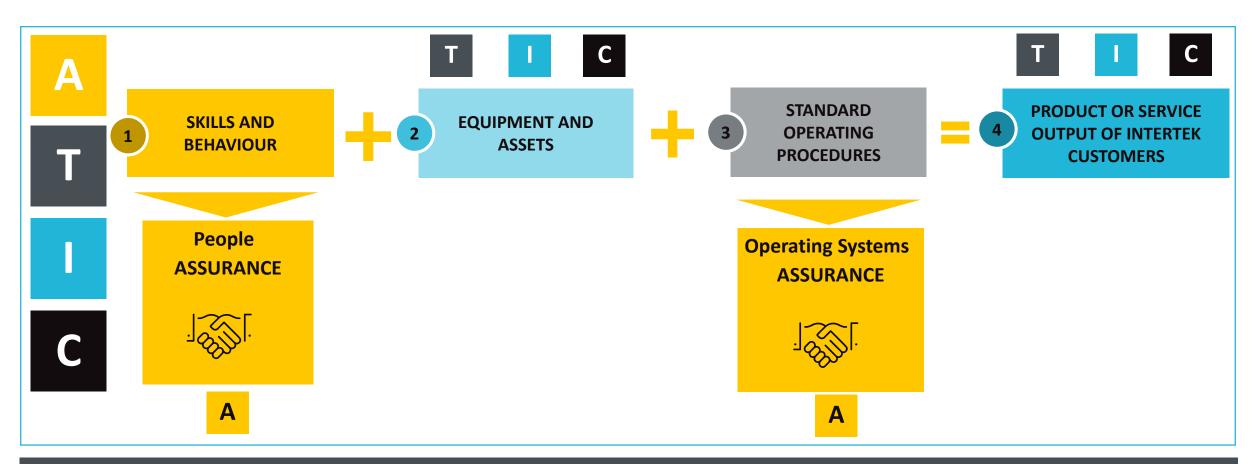


Revenues	2015-17 growth %	CAGR pa %
Group	+28%	+13%
Assurance	+79%	+34%



£2,769m

ALCHEMY EXPANDS INTERTEK'S VALUE PROPOSITION WITH THE ADDITION



SUPERIOR END-TO-END CUSTOMER SERVICE WITH EXPANSION OF OUR QUALITY AND OPERATIONAL SYSTEMS ASSURANCE OFFERING WITH PEOPLE ASSURANCE

STRONG GROWTH DRIVERS IN THE FOOD SUPPLY CHAIN

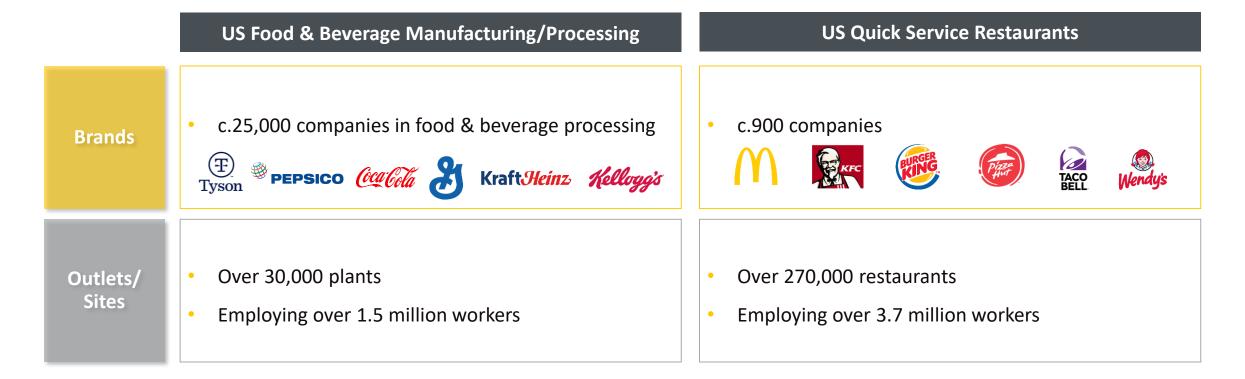


Trends in the food supply chain are driving significant demand for assurance and operations improvement solutions

1	Rapidly Evolving Consumer Preferences	 Focus on food safety, authenticity, transparency, fresh foods, social responsibility, sustainability and animal welfare Demographic shift of the <i>Millennials</i> 	% of Consumers Rating Health Attributes as Very Important in Food Purchases ⁽¹⁾ 43% 43% 35% 33%
2	Power of Social Media	 Food-related incidents and workplace safety incidents amplified by social media 	"All Natural" GMO Free Fair trade Organic
3	Increased Government Regulation & Retailer Mandates	 Increased food safety regulations (e.g. FSMA, USDA, GFSI) and worker safety compliance guidelines (e.g. OSHA) 	USDA OSHA® EDA FOOD SAFETY MODERNIZATION ACT
4	Drive to Reduce Risk / Increase Profitability	 Challenges in recruiting, training and retaining frontline workforces 	RISK

Note:





With its 1,100 customers Alchemy captures only a fraction of its addressable market

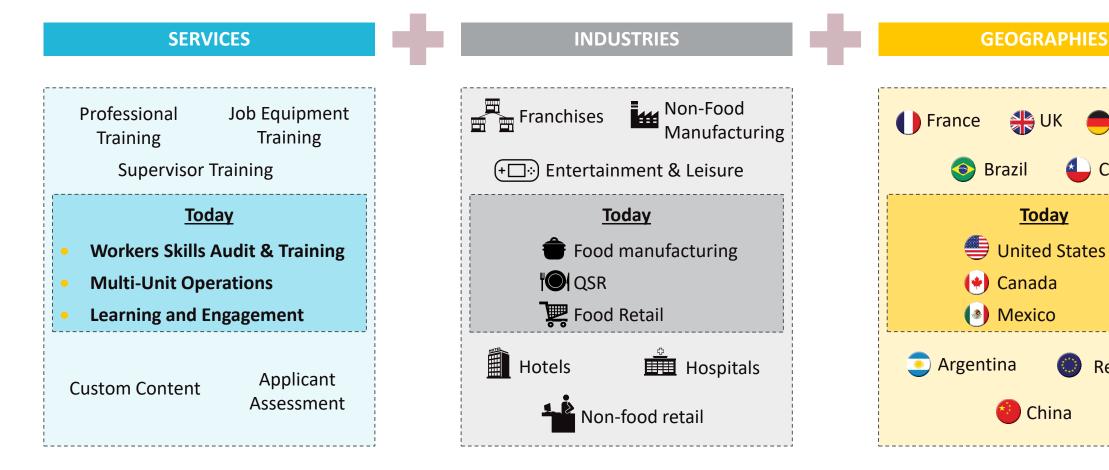
SCALABLE PLATFORM: NEW SERVICES, NEW INDUSTRIES, NEW MARKETS



Germany

Chile

Rest of EU



3

STRATEGIC & FINANCIAL CONSIDERATIONS



ACQUISITION OF SCALABLE LEADING SAAS PEOPLE ASSURANCE PLATFORM



STRATEGIC FIT WITH INTERTEK



ALCHEMY CHARACTERISTICS	BENEFITS TO INTERTEK	
Presence in growing and highly regulated end market	 Food quality and safety is a high growth market with increasing regulation and end customer quality expectations 	\bigotimes
Blue chip client base	 Strengthen QSR food / retail markets, key customer group with significant ATIC cross selling potential 	\bigotimes
Technology based assurance solution	 New service and capabilities for Intertek Forward looking investment, supporting digitalisation of Assurance services 	\bigotimes
Scalability potential	 Business has 1,100+ clients and can be scaled further in Food and beyond Non-food industries share similar characteristics as the food industry Business Assurance existing clients would provide easy transition into new verticals – retail, hotels & leisure, building and construction etc International expansion potential into Europe and Asia 	\bigotimes
Attractive business model	 High growth, high margin and highly cash generative Capital light, limited capex requirements Scalable 	\bigotimes

• Scalable

SIGNIFICANT OPPORTUNITIES FOR REVENUE GROWTH

1	MARKET PENETRATION	 Further penetrate North American food market with existing services Leverage Intertek customers in North America 	
2	ADD ADDITIONAL SERVICES	 Create additional digital solutions to the platforms/product enhancements 	
3	EXPAND OUTSIDE US	 Leverage Intertek global customer base and office network to expand in Latam, Asia and Europe in Food upstream and downstream 	
4	EXPAND INTO NEW END MARKETS	 Leverage Intertek customer base and institutional and regulatory knowledge to expand to new industries such as retail, FMCG factories, softline and hardline factories, hotels and leisure, building and construction, oil and gas, etc. 	HOTEL
5	SaaAS	 Use Alchemy as cornerstone for a portfolio of digital Software as an Assurance Solution, SaaAS 	





ATTRACTIVE BUSINESS MODEL HIGH GROWTH, HIGH MARGIN, CAPITAL LIGHT AND SCALABLE



STRONG BILLINGS MOMENTUM

FY2018 Billings c.\$66m FY16-18 CAGR 17% Good Billings visibility with typically 1-3 year contracts

ATTRACTIVE MARGIN

2018 Billings EBITDA* margin c.30% 2018 Billings EBIT* margin c.25% HIGHLY CASH GENERATIVE AND CAPITAL LIGHT

Structurally working cap negative Cash conversion >100% Capex c.\$2-3m p.a

A VALUE ACCRETIVE TRANSACTION

DEAL METRICS	 \$480m on cash and debt free basis Represents 7.2x 2018E Billings Valuation compares favourably with comparable companies that are trading on median 2018 EV/Revenue of 9.3x with an average expected 2018-19 growth rate of 20%**
DELIVERING VALUE FOR INTERTEK SHAREHOLDERS	 High growth, high margin, highly cash generative and capital light EPS accretive on a Billings basis from Year 1 ROIC cross-over year 5
FINANCING	 Funded from existing facilities and cash
TIMETABLE	Completion expected Q3 2018

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ATTRACTIVE REVENUE, MARGIN, CASH OPPORTUNITIES



	5 YEAR GUIDANCE
Billings / Revenue	High growth of c.20% p.a.
IFRS EBITDA margin	>30% by year 5
IFRS EBIT margin	>25% by year 5
Working capital	Negative
Сарех	Low intensity of < 5% Billings
Free Cash Flow	Strong cash conversion
Тах	c.25%
EPS	Billings EPS accretive year 1
ROIC	> Group WACC by year 5

ILLUSTRATIVE IFRS ADJUSTMENTS



						ILLUSTR	ATIVE £	100M	EXAM	PLE							
BILLINGS BASIS							IFRS	IFRS BASIS PLUS FAIR VALUE ADJUSTMENT									
£'m	Year 1	Year 2	Year 3	Year 4	Year 5		Year 1	Year 2	Year 3	Year 4	Year 5		Year 1	Year 2	Year 3	Year 4	Year 5
Billings	100	115	132	152	175	Revenue	94	110	127	146	168	Revenue	79	105	127	146	168
% growth		15%	15%	15%	15%	% growth		16%	16%	15%	15%	% growth		33%	21%	15%	15%
						Revenue as % billings	94%	95%	96%	96%	96%	Fair value revenue impact	(16)	(5)	0	0	0
Costs	(70)	(81)	(93)	(106)	(122)	Costs	(70)	(81)	(93)	(106)	(122)	Costs	(70)	(81)	(93)	(106)	(122)
EBITDA	30	35	40	46	52	EBITDA	24	29	34	39	45	EBITDA	9	24	34	39	45
Margin %	30%	30%	30%	30%	30%	Margin %	26%	27%	27%	27%	27%	Margin %	11%	23%	27%	27%	27%
												Fair value profit impact	(16)	(5)	0	0	0
D&A	(5)	(6)	(7)	(8)	(9)	D&A	(5)	(6)	(7)	(8)	(9)	D&A	(5)	(6)	(7)	(8)	(9)
EBIT	25	29	33	38	44	EBIT	19	23	28	32	36	EBIT	4	18	28	32	36
Margin %	25%	25%	25%	25%	25%	Margin %	20%	21%	22%	22%	22%	Margin %	5%	18%	22%	22%	22%
Сарех	(5)	(6)	(7)	(8)	(9)	Сарех	(5)	(6)	(7)	(8)	(9)	Сарех	(5)	(6)	(7)	(8)	(9)
Chg in w cap						Chg in w cap	6	5	6	6	7	Chg in w cap	21	10	6	6	7
Op FCF	25	29	33	38	44	Op FCF	25	29	33	38	44	Op FCF	25	29	33	38	44
Cash conversion %	100%	100%	100%	100%	100%	Cash conversion %	130%	123%	120%	120%	120%	Cash conversion %	688%	156%	120%	120%	120%

- IFRS 3 (Business Combinations) transitional fair value adjustment:
 - Acquisition accounting requires deferred revenue balance to be "fair valued" down to cost of delivery
 - Revenue and profit adjusted post acquisition
 - No impact on cash generation

For further technical guidance on IFRS 3 see: <u>http://ec.europa.eu/internal_market/accounting/docs/consolidated/ifrs3_en.pdf/</u>& https://www.journalofaccountancy.com/issues/2016/apr/deferred-revenue-accounting-rule-in-acquisition.html



CONCLUSION

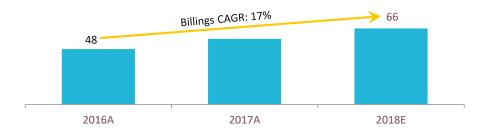


HIGH QUALITY BUSINESS WITH STRONG GROWTH OPPORTUNITIES



ALCHEMY OVERVIEW

- Founded in 2003, headquartered in Austin Texas, employs c.270 people at four locations across the U.S. and Canada. Delivers solutions to c.1,100 customers across 50,000 locations
- Alchemy provides unique people assurance solutions at the front end of the supply chain through the delivery of bespoke technology enabled platforms and systems that identify the skills gaps and provide training / operational support to close the gaps
- The company combines innovative technology and proprietary, industry focused, content to assure safety and promote operational excellence
- Current focus on food supply chain including food manufacturing and food retail outlets
- Highly attractive earnings model: high growth, high margin, highly cash generative, capital light and scalable
- Track record of significant growth and margin with \$66m in Billings and \$22m Adjusted Billings EBITDA expected in 2018



COMMERCIAL SYNERGIES

- Opportunity to expand our global Assurance business into the highly attractive people Assurance business end market
 - Focus on providing assurance at the front end of the supply chain focusing on assuring people skills and qualification
- Highly attractive end market focus and customer portfolio
 - Focused on high growth, highly regulated food supply chain
 - Blue chip customer portfolio with leading food manufacturing brands and QSR customers
- Scalable solution with significant growth potential
 - Software based business with subscription/recurring revenue model
 - Solution leverageable across multiple end markets and geographies
- Synergy potential
 - ATIC cross-selling opportunities to Alchemy and Intertek customers
 - Internal Intertek synergies with Alchemy's frontline training platform applicable to Intertek's employees

