## CROCS inc:

## Q2 2023 <br> Investor <br> Presentation

## Forward Looking Statement

This document includes estimates, projections, and statements relating to our business plans, commitments, objectives, and expected operating results that are "forward-looking statements" within the meaning of the Private Securities Litigation Reform Act of 1995, Section 27A of the Securities Act of 1933, as amended, and Section 21E of the Securities Exchange Act of 1934, as amended.

These statements include, but are not limited to, statements regarding potential impacts to our business related to our supply chain challenges, cost inflation, our financial condition, brand and liquidity outlook, and expectations regarding our future revenue, margins, non-GAAP adjustments, tax rate, earnings per share, debt ratios and capital expenditures, the acquisition of HEYDUDE and benefits thereof, Crocs' strategy, plans, objectives, expectations (financial or otherwise) and intentions, future financial results and growth potential, statements regarding third quarter and full year 2023 financial outlook and future profitability, cash flows, and brand strength, anticipated product portfolio and our ability to deliver sustained, highly profitable growth and create significant shareholder value. These statements involve known and unknown risks, uncertainties, and other factors, which may cause our actual results, performance, or achievements to be materially different from any future results, performances, or achievements expressed or implied by the forward-looking statements. These risks and uncertainties include, but are not limited to, the following: our expectations regarding supply chain disruptions; the COVID-19 pandemic and related government, private sector, and individual consumer responsive actions; cost inflation; current global financial conditions, including economic impacts resulting from the COVID-19 pandemic; the effect of competition in our industry; our ability to effectively manage our future growth or declines in revenues; changing consumer preferences; our ability to maintain and expand revenues and gross margin; our ability to accurately forecast consumer demand for our products; our ability to successfully implement our strategic plans; our ability to develop and sell new products; our ability to obtain and protect intellectual property rights; the effect of potential adverse currency exchange rate fluctuations and other international operating risks; and other factors described in our most recent Annual Report on Form 10-K under the heading "Risk Factors" and our subsequent filings with the Securities and Exchange Commission. Readers are encouraged to review that section and all other disclosures appearing in our filings with the Securities and Exchange Commission.

All information in this document speaks only as of July 27,2023 . We do not undertake any obligation to update publicly any forward-looking statements, whether as a result of the receipt of new information, future events, or otherwise, except as required by applicable law.

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## Q2 Highlights

We achieved record quarterly revenues of over \$1 billion, representing growth of $12.0 \%$ on a constant currency basis to prior year. Both the Crocs and HEYDUDE brands continue to gain share and bring in new consumers with our comfortable offerings, as evidenced by DTC growth of $26.0 \%$ in the second quarter. We continue to invest behind our strategic priorities that are driving profitable growth.

- Andrew Rees, CEO


## Q2 2023 Highlights

- Revenues of $\$ 1,072$ million,$+12 \% C^{(1)}$
- Crocs Brand revenues of $\$ 833 \mathrm{M},+15 \%$ CC $^{(1)}$
- Asia revenues up $+39 \%$ CC $^{(1)}$
- DTC comparable sales growth $+20 \%$
- North America revenues $+13 \%$ CC ${ }^{(1)}$ driven by sandals and new product introductions
- HEYDUDE Brand revenues of $\$ 239 \mathrm{M},+3 \% \mathrm{CC}^{(1)}$
- DTC growth of $+30 \% \mathrm{CC}^{(1)}$
- Digital growth of $+37 \%$ CC ${ }^{(1)}$
- Adjusted diluted EPS $+11 \%$ to $\$ 3.59$ per share ${ }^{(2)}$
- Gross leverage was $1.8 x$ at quarter end, allowing us to repurchase \$50M of shares in July
- Crocs, Inc. was named to the Time 100 Most Influential Companies of 2023



## Diversifying the Crocs Clog Silhouette



Echo


Dylan


Siren

## Importance of Sandals to the Crocs Brand

- \$30B global footwear category
- Our molded technologies, accessible price points, and strong go-to-market allow us to compete effectively
- Additional entry point for the Crocs Brand
- High purchase frequency
- Crocs Brand sandal consideration is on par with that of clogs
- Crocs has a sizeable business, with 2022 sandal revenues of $\sim \$ 310 \mathrm{M}$
- We expect sandal revenues to grow $29 \%$ to ~\$400M in 2023


## CROCSinc:



Recent Crocs Collaborations


## Asia is an Important Driver of Long-Term Growth

In Asia, growth was broad-based with strong brand momentum throughout the region including China, Australia, South Korea and Southeast Asia.

China revenues grew triple-digits in the second quarter.


## Crocs Brand China Update



Bai Jingting


Zhou Yutong


Crocs x Labelhood

## \#1

in sales on
Douyin during Mid-Season Festival

## \#2

in sales of
casual
footwear on
Tmall during Mid-Season

Festival

## Exceptional HEYDUDE DTC Growth



## Creating Excitement with New Product Introductions



Washed Canvas


## Driving Increased Brand Awareness

Mossy Oak
Back to Campus


## HEYDUDE Wholesale Transformation

In 2022, we began to open strategic US Wholesale accounts and eliminate non-strategic accounts.

This will result in challenging Wholesale comparables in 2023. However, 2-year brand growth remains strong.

2022 Wholesale Revenues ${ }^{(1)}$ (\$M)
2-Year Total Brand


Revenue Growth ${ }^{(2,3)}$


## Strong Sell Out and Exceptional Brand Health

Q2 2023 Sell Out Increased Strong Double-Digits ${ }^{(1)}$


Exceptional Brand Health ${ }^{(2)}$

- Best-in-class NPS of 71 , which is $50 \%$ higher than competition
- \# 1 casual brand for US men and women
- \#7 favorite footwear brands for US teens
- Top growth brand in US Wholesale in 2022, up 255\% per Circana (formerly NPD)
- HEYDUDE moved to \#8 brand in Q2 in Circana (formerly NPD), up from \#15 brand last year
- Average 4 pairs per closet, $2 x$ higher than competition
- Increasing brand awareness


## Digital-First Approach for Both Brands

Q2 Digital Revenue Growth ${ }^{(1)}$
Q2 Digital Share of Revenue



## Q2 Financial Review

CROCS inc:

## Q2 FINANCIAL HIGHLIGHTS

## Q2 2023 Financial Highlights

|  | Q2 | B/(W) <br> vs. PY |
| :--- | :---: | :---: |
| Revenues (\$M) | $\$ 1,072$ | $+12 \%^{(1)}$ |
| Gross Margin | $57.9 \%$ | +630 bp |
| Adjusted Gross Margin ${ }^{(2)}$ | $58.1 \%$ | +290 bp |
| Adjusted SG\&A as \% of | $27.8 \%$ | (270) bp |
| Revenve |  |  |
| Op | $29.7 \%$ | +400 bp |
| Adjusted Operating Margin |  |  |

## Q2 FINANCIAL HIGHLIGHTS

## Diversified Sources of Growth

|  | Brand | Geography |  |
| :---: | :---: | :---: | :---: |
| TTM Q2 2023 <br> Revenue Breakdown |  |  | North America 69\% |
| $40 \%$ of Crocs Brand TTM sales were from International markets | Digital Penetration ${ }^{(1)}$ | Channel |  |
|  |  |  | DTC 46\% |

## Q2 FINANCIAL HIGHLIGHTS

## Crocs Brand Q2 Revenue Highlights

## Q2 Revenues of \$833M

Q2 Revenue Driver Growth Rates ${ }^{(1)}$
Q2 Product Growth Rates ${ }^{(1)}$



## Crocs Brand Q2 Regional Revenue Highlights

Q2 Revenue Growth ${ }^{(1)}$

Q2 DTC Comparable Sales Growth



## HEYDUDE Q2 Revenue Highlights

Q2 Revenues of \$239M
Channel Growth vs. PY in CC ${ }^{(1)}$


## Adjusted Gross Margins




Q2 FINANCIAL HIGHLIGHTS

## Best-in-Class Adjusted Operating Margins



## Q2 FINANCIAL HIGHLIGHTS

## Rapid Deleveraging

Gross Leverage ${ }^{(1)}$

- Committed to quickly deleveraging - repaid $\$ 850 \mathrm{M}$ since the acquisition
- Met our goal to be below 2.0x gross leverage by mid-year 2023
- Share repurchases resumed in Q3 2023



## Healthy Inventory Position

Inventory Balance (\$M)
13.0\% YOY decrease


## Q2 FINANCIAL HIGHLIGHTS

## FY2023E Guidance

| (numbers on reported basis, unless otherwise noted) | Prior Guidance | Current Guidance | B/(W) |
| :---: | :---: | :---: | :---: |
| Total Revenue Growth | $11 \%$ to $14 \%$ | $12.5 \%$ to $14.5 \%^{(1)}$ | +0.5\% to $1.5 \%$ |
| Crocs Revenue Growth | 7\% to 9\% | 12\% to $13 \%$ | +4\% to 5\% |
| Reported Revenue Growth Pro Forma Revenue Growth ${ }^{(2)}$ | Mid-20\% Mid-teens | $\begin{gathered} 14 \% \text { to } 18 \% \\ \sim 3.5 \% \text { to } 7.5 \% \end{gathered}$ | -- |
| Adjusted Operating Margin ${ }^{(3,4)}$ | 26.0\% to 27.0\% | $\sim 27.5 \%$ | +0.5\% to $1.5 \%$ |
| Adjusted One Time Costs ${ }^{(3,4)}$ | \$30M | \$35M | (\$5M) |
| Adjusted Tax Rate ${ }^{(3,4)}$ | $\sim 20 \%$ | ~20\% | -- |
| Adjusted Diluted EPS ${ }^{(3,4)}$ | \$11.17 to \$11.73 | \$11.83 to \$12.22 | +\$0.49 to \$0.66 |
| Capital Expenditures | \$165 to \$180M | \$165 to \$180M | -- |

## Q2 FINANCIAL HIGHLIGHTS

## Q3 2023E Guidance

| (numbers on reported basis, unless otherwise noted) | Q3 2023E |
| :---: | :---: |
| Total Revenue Growth | $3 \%$ to $5 \%{ }^{(1)}$ |
| CrOCS Revenue Growth | -- |
| DUETE Revenue Growth | -- |
| Adjusted Operating Margin ${ }^{(2)}$ | $\sim 27.0 \%$ |
| Adjusted Diluted EPS ${ }^{(2)}$ | \$3.07 to \$3.15 |

## Q\&A

## Appendix

## APPENDIX

## Non-GAAP Reconciliation

In addition to financial measures presented on the basis of accounting principles generally accepted in the United States of America ("GAAP"), we present "Non-GAAP cost of sales," "Non-GAAP gross profit," "Non-GAAP gross margin," "Non-GAAP gross margin by brand," "Non-GAAP selling, general, and administrative expenses," "Non-GAAP selling, general and administrative expenses as a percent of revenues," "Non-GAAP selling, general and administrative expenses by brand," Non-GAAP selling, general and administrative expenses as a percent of revenues by brand," "Non-GAAP income from operations," "Non-GAAP income from operations by brand," "Non-GAAP operating margin," "Non-GAAP operating margin by brand," "Non-GAAP income tax expense (benefit)," "Non-GAAP effective tax rate," "Non-GAAP net income," and "Non-GAAP basic and diluted net income per common share," which are nonGAAP financial measures. We also present future period guidance for "Non-GAAP operating margin," "Non-GAAP operating income," "Non-GAAP effective tax rate," and "Non-GAAP diluted earnings per share." Non-GAAP results exclude the impact of items that management believes affect the comparability or underlying business trends in our condensed consolidated financial statements in the periods presented.

We also present certain information related to our current period results of operations through "constant currency," which is a non-GAAP financial measure and should be viewed as a supplement to our results of operations and presentation of reportable segments under GAAP. Constant currency represents current period results that have been retranslated using exchange rates used in the prior year comparative period to enhance the visibility of the underlying business trends excluding the impact of foreign currency exchange rate fluctuations.

Management uses non-GAAP results to assist in comparing business trends from period to period on a consistent basis in communications with the board of directors, stockholders, analysts, and investors concerning our financial performance. We believe that these non-GAAP measures are useful to investors and other users of our condensed consolidated financial statements as an additional tool for evaluating operating performance and trends. For the three and six months ended June 30, 2023, management believes it is helpful to evaluate our results excluding the impacts of various adjustments relating to special or non-recurring items. Investors should not consider these non-GAAP measures in isolation from, or as a substitute for, financial information prepared in accordance with GAAP.

Comparable store status, as included in the DTC comparable sales figures, is determined on a monthly basis. Comparable store sales include the revenues of stores that have been in operation for more than twelve months. Stores in which selling square footage has changed more than $15 \%$ as a result of a remodel, expansion, or reduction are excluded until the thirteenth month in which they have comparable prior year sales. Temporarily closed stores are excluded from the comparable store sales calculation during the month of closure and in the same month in the following year. Location closures in excess of three months are excluded until the thirteenth month post re-opening. E-commerce comparable revenues are based on same site sales period over period. E-commerce sites that are temporarily offline or unable to transact or fulfill orders ("site disruption") are excluded from the comparable sales calculation during the month of site disruption and in the same month in the following year. E-commerce site disruptions in excess of three months are excluded until the thirteenth month after the site has re-opened.

## APPENDIX

## Non-GAAP Reconciliation

Non-GAAP Cost of Sales, Gross Profit, and Gross Margin Reconciliation:

|  | Three Months Ended June 30, |  |  |  | Six Months Ended June 30, |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2023 |  | 2022 |  | 2023 |  | 2022 |  |
|  | (in thousands) |  |  |  |  |  |  |  |
| GAAP revenues | \$ | 1,072,367 | \$ | 964,581 | \$ | 1,956,533 | \$ | 1,624,729 |
| GAAP cost of sales | \$ | 451,060 | \$ | 466,848 | \$ | 858,856 | \$ | 802,072 |
| Distribution centers ${ }^{(1)}$ |  | $(1,586)$ |  | $(1,389)$ |  | $(4,867)$ |  | $(2,580)$ |
| HEYDUDE inventory fair value step-up ${ }^{(2)}$ |  | - |  | $(34,323)$ |  | - |  | $(62,250)$ |
| Inventory reserve in Russia ${ }^{(3)}$ |  | - |  | 575 |  | - |  | $(1,225)$ |
| Total adjustments |  | $(1,586)$ |  | $(35,137)$ |  | $(4,867)$ |  | $(66,055)$ |
| Non-GAAP cost of sales | \$ | 449,474 | \$ | 431,711 | \$ | 853,989 | \$ | 736,017 |
|  |  |  |  |  |  |  |  |  |
| GAAP gross profit | \$ | 621,307 | \$ | 497,733 | \$ | 1,097,677 | \$ | 822,657 |
| GAAP gross margin |  | 57.9 \% |  | 51.6 \% |  | $56.1 \%$ |  | 50.6 \% |
|  |  |  |  |  |  |  |  |  |
| Non-GAAP gross profit | \$ | 622,893 | \$ | 532,870 | \$ | 1,102,544 | \$ | 888,712 |
| Non-GAAP gross margin |  | 58.1 \% |  | 55.2 \% |  | $56.4 \%$ |  | 54.7 \% |

[^0]${ }^{(2)}$ Represents a prior year step-up of HEYDUDE inventory costs to fair value upon the close of the acquisition on February 17, 2022.
${ }^{(3)}$ Represents a prior year inventory reserve expense in our EMEALA segment associated with the shutdown of our direct operations in Russia.

## APPENDIX

## Non-GAAP Reconciliation (Cont'd)

## Non-GAAP Gross Margin Reconciliation by Brand:

|  | Three Months Ended June 30, |  |
| :--- | ---: | ---: |
|  | $\mathbf{2 0 2 3}$ | $\mathbf{2 0 2 2}$ |
| GAAP Crocs Brand gross margin | $61.9 \%$ | $57.7 \%$ |
| Non-GAAP adjustments: | $0.1 \%$ | $0.2 \%$ |
| Distribution centers |  |  |
| (1) | $62.0 \%$ | $57.9 \%$ |
|  |  |  |


|  | Three Months Ended June 30, |  |
| :---: | :---: | :---: |
|  | 2023 | 2022 |
| GAAP HEYDUDE Brand gross margin | 47.1 \% | 32.4 \% |
| Non-GAAP adjustments: |  |  |
| Distribution centers | less than $0.1 \%$ | - \% |
| Inventory fair value step-up ${ }^{(2)}$ | -\% | 14.7 \% |
| Non-GAAP HEYDUDE Brand gross margin | 47.1 \% | 47.1 \% |

## APPENDIX

## Non-GAAP Reconciliation (Cont'd)

Non-GAAP selling, general and administrative expenses and selling, general and administrative expenses as a percent of revenues reconciliation:

|  | Three Months Ended June 30, |  |  |  | Six Months Ended June 30, |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2023 |  | 2022 |  | 2023 |  | 2022 |  |
|  | (in thousands) |  |  |  |  |  |  |  |
| GAAP revenues | \$ | 1,072,367 | \$ | 964,581 | \$ | 1,956,533 | \$ | 1,624,729 |
|  |  |  |  |  |  |  |  |  |
| GAAP selling, general and administrative expenses | \$ | 302,818 | \$ | 249,769 | \$ | 544,260 | \$ | 456,016 |
| Information technology project discontinuation |  | - |  | - |  | $(4,119)$ |  | - |
| Duplicate headquarters rent ${ }^{(1)}$ |  | $(1,126)$ |  | $(1,202)$ |  | $(2,193)$ |  | $(1,202)$ |
| HEYDUDE acquisition and integration costs ${ }^{(2)}$ |  | (130) |  | $(5,741)$ |  | $(1,416)$ |  | $(26,342)$ |
| Impact of shutdown of Russia direct operations ${ }^{(3)}$ |  | - |  | (570) |  | - |  | $(5,837)$ |
| Other ${ }^{(4)}$ |  | $(3,248)$ |  | - |  | $(5,608)$ |  | - |
| Total adjustments |  | $(4,504)$ |  | (7,513) |  | $(13,336)$ |  | (33,381) |
| Non-GAAP selling, general and administrative expenses ${ }^{(5)}$ | \$ | 298,314 | \$ | 242,256 | \$ | 530,924 | \$ | 422,635 |
|  |  |  |  |  |  |  |  |  |
| GAAP selling, general and administrative expenses as a percent of revenues |  | 28.2 \% |  | 25.9 \% |  | 27.8 \% |  | 28.1 \% |
| Non-GAAP selling, general and administrative expenses as a percent of revenues |  | 27.8 \% |  | 25.1 \% |  | 27.1 \% |  | 26.0 \% |

[^1]${ }^{2)}$ Represents costs related to the integration of HEYDUDE in the three and six months ended June 30,2023 and costs related to the acquisition and integration of HEYDUDE in the three months ended June 30, 2022 and the partial period from the acquisition date of February 17, 2022 through June 30, 2022 (the "Partial Period").
${ }^{(3)}$ Represents various costs in the prior year associated with the shutdown of our direct operations in Russia, including severance and lease exit costs and penalties.
${ }^{(4)}$ Includes various restructuring costs, as well as costs associated with the implementation of a new enterprise resource planning system.
${ }^{(5)}$ Non-GAAP selling, general and administrative expenses are presented gross of tax.

## APPENDIX

## Non-GAAP Reconciliation (Cont'd)

## Non-GAAP Income from Operations and Operating Margin Reconciliation:

|  | Three Months Ended June 30, |  |  |  | Six Months Ended June 30, |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2023 |  | 2022 |  | 2023 |  | 2022 |  |
|  | (in thousands) |  |  |  |  |  |  |  |
| GAAP revenues | \$ | 1,072,367 |  | 964,581 | \$ | 1,956,533 | \$ | 1,624,729 |
|  |  |  |  |  |  |  |  |  |
| GAAP income from operations | \$ | 318,489 |  | 247,964 | \$ | 553,417 | \$ | 366,641 |
| Non-GAAP cost of sales adjustments ${ }^{(1)}$ |  | 1,586 |  | 35,137 |  | 4,867 |  | 66,055 |
| Non-GAAP selling, general and administrative expenses adjustments ${ }^{(2)}$ |  | 4,504 |  | 7,513 |  | 13,336 |  | 33,381 |
| Non-GAAP income from operations | \$ | 324,579 |  | 290,614 | \$ | 571,620 | \$ | 466,077 |
|  |  |  |  |  |  |  |  |  |
| GAAP operating margin |  | 29.7 |  | 25.7 \% |  | 28.3 \% |  | 22.6 \% |
| Non-GAAP operating margin |  | 30.3 |  | 30.1 \% |  | 29.2 \% |  | 28.7 \% |

## APPENDIX

## Non-GAAP Reconciliation (Cont'd)

## Non-GAAP Income Tax Expense (Benefit) and Effective Tax Rate Reconciliation:



[^2]
## APPENDIX

## Non-GAAP Reconciliation (Cont'd)

## Non-GAAP Earnings Per Share Reconciliation:

|  | Three Months Ended June 30, |  |  |  | Six Months Ended June 30, |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2023 |  | 2022 |  | 2023 |  | 2022 |  |
|  | (in thousands, except per share data) |  |  |  |  |  |  |  |
| Numerator: |  |  |  |  |  |  |  |  |
| GAAP net income | \$ | 212,412 | \$ | 160,315 | \$ | 361,955 | \$ | 233,075 |
| Non-GAAP cost of sales adjustments ${ }^{(1)}$ |  | 1,586 |  | 35,137 |  | 4,867 |  | 66,055 |
| Non-GAAP selling, general and administrative expenses adjustments ${ }^{(2)}$ |  | 4,504 |  | 7,513 |  | 13,336 |  | 33,381 |
| Tax effect of non-GAAP adjustments |  | 6,151 |  | $(1,617)$ |  | 7,902 |  | $(6,132)$ |
| Non-GAAP net income | \$ | 224,653 | \$ | 201,348 | \$ | 388,060 | \$ | 326,379 |
| Denominator: |  |  |  |  |  |  |  |  |
| GAAP weighted average common shares outstanding - basic |  | 62,037 |  | 61,590 |  | 61,937 |  | 60,712 |
| Plus: GAAP dilutive effect of stock options and unvested restricted stock units |  | 566 |  | 646 |  | 679 |  | 859 |
| GAAP weighted average common shares outstanding - diluted |  | 62,603 |  | 62,236 |  | 62,616 |  | 61,571 |
|  |  |  |  |  |  |  |  |  |
| GAAP net income per common share: |  |  |  |  |  |  |  |  |
| Basic | \$ | 3.42 | \$ | 2.60 | \$ | 5.84 | \$ | 3.84 |
| Diluted | \$ | 3.39 | \$ | 2.58 | \$ | 5.78 | \$ | 3.79 |
|  |  |  |  |  |  |  |  |  |
| Non-GAAP net income per common share: |  |  |  |  |  |  |  |  |
| Basic | \$ | 3.62 | \$ | 3.27 | \$ | 6.27 | \$ | 5.38 |
| Diluted | \$ | 3.59 | \$ | 3.24 | \$ | 6.20 | \$ | 5.30 |

[^3]
## APPENDIX

## Non-GAAP Reconciliation (Cont'd)

## Reconciliation of GAAP to Non-GAAP Financial Guidance:

## Full Year 2023:

| Non-GAAP operating margin and operating income reconciliation: |
| :--- |
| GAAP operating margin |
| Non-GAAP adjustments, primarily related to investments to support growth ${ }^{(1)}$ |
| Non-GAAP operating margin |
| Non-GAAP effective tax rate reconciliation: <br> GAAP effective tax rate |
| Non-GAAP adjustments, primarily related to amortization of intellectual property ${ }^{(1)(2)}$ <br> Non-GAAP effective tax rate <br> Non-GAAP diluted earnings per share reconciliation: <br> GAAP diluted earnings per share <br> Non-GAAP adjustments, primarily related to investments to support growth and amortization of intellectual <br> property $11(2)$ <br> Non-GAAP diluted earnings per share |

${ }^{(1)}$ For the full year 2023, we expect to incur approximately $\$ 35$ million in costs primarily related to investments to support growth and to be fairly balanced across COGS and SG\&A
${ }^{(2)}$ In the fourth quarter of 2020, and subsequently in the fourth quarter of 2021, we made changes to our international legal structure, including an intra-entity transfer of certain intellectual property rights, primarily to align with current and future international operations. This adjustment represents the amortization of the deferred tax asset related to these intellectual property rights in this period.

Non-GAAP Financial Guidance
Our forward-looking guidance for consolidated "adjusted operating margin," and "adjusted diluted earnings per share" represents non-GAAP financial measures that exclude or otherwise have been adjusted for special items from our U.S. GAAP financial statements. We consider these items to be necessary adjustments for purposes of evaluating our ongoing business performance and are often considered non-recuring. Such adjustments are subjective and involve significant management judgment.
 fiming of these adjustments with a reasonable degree of certainty. By their very nature, special and other non-core items are difficult to anticipate with precision because they are generally associated with unexpected and unplanned events that impact our company and its financial results. Therefore, we are unable to provide a reconciliation of these measures for the guidance related to the third quarter of 2023 .


[^0]:    ${ }^{(1)}$ Represents expenses, including expansion costs and duplicate rent costs, related to our distribution centers in Dayton, Ohio and Las Vegas, Nevada.

[^1]:    ${ }^{11)}$ Represents duplicate rent costs associated with our upcoming move to a new headquarters.

[^2]:    (2) Ine 'Non-GAAP income from operations and operating margin reconciliation' above for more details,
    international operations. The transfers resulted in a step-up in the tax basis of intellectual property rights and correlated increases in foreign deferred tax assets based on the fair value of the transferred intellectual property rights. This adjustment represents the current period impact of these transfers. The prior year adjustment also includes the release of the valuation allowance as a result of a tax law change.

[^3]:    ${ }^{(1)}$ See 'Non-GAAP cost of sales, gross profit, and gross margin reconciliation' above for more information.
    ${ }^{(2)}$ See 'Non-GAAP selling, general and administrative expenses and selling, general and administrative expenses as a percent of revenues reconciliation' above for more information.

