

## Safe Harbor Disclosure

This presentation contains "forward-looking statements" within the meaning of Section 21E of the Securities Exchange Act of 1934, as amended, Section 27A of the Securities Act of 1933, as amended, and the Private Securities Litigation Reform Act of 1995. Forward-looking statements are not historical in nature, but rather are predictive of our future operations, financial condition, business strategies and prospects. Forward-looking statements are generally identified by words such as "anticipate," "believe," "belief," "continue," "could," "expect," "estimate," "intend," "may," "opportunity," "plan," "should," "will," "would," "will likely result," and similar expressions. Forward-looking statements are based on current expectations and assumptions that are subject to a variety of risks and uncertainties, many of which are beyond our control, which could cause our actual results to differ materially from those expressed in or implied by forward-looking statements contained in this presentation, including forward-looking statements relating to our expectations regarding the impact of the COVID-19 pandemic on our business, operations, financial condition, and financial results. Factors that could cause our actual results to differ materially from those expressed in or implied by forward-looking statements contained in this presentation are described in our filings with the Securities and Exchange Commission.



## PAR Overview

#### Our History

- PAR invented the first stand alone POS system for Quick Service Restaurants and for over a generation has supplied POS terminals to the world's largest restaurant organizations
- Over the last few years PAR has transformed into a fast-growing SaaS provider of restaurant software
- Serve 500+ brands across all our Hardware & SaaS product lines

#### What We're Building

- PAR Technology is building a Unified Commerce Cloud Platform to empower restaurants with the transformative technology they need to win in the new world
- PAR Technology operate Brink & Punchh, the fastest growing enterprise restaurant cloud POS & Loyalty solutions
- Within the enterprise restaurant technology ecosystem, we are aggressively rolling up "Cloud Software" solutions in order to expand our MRR and create a differentiated customer experience

#### Financials

- 2020 YE: \$73mm in Hardware Revenue & \$65mm ARR\*
- While most of our revenues are still hardware and services, our recurring SaaS revenue is growing dramatically and the key to creating future value for our shareholders and customers
- Brink is growing at a 40% CAGR ('17-'20) with extremely low churn and continues to win new business through proven success at scale and the largest technology ecosystem in the industry
- Punchh, our market-leading customer engagement platform encompassing loyalty, promotional campaigns and marketing AI, is growing at a 52% CAGR ('17-'20) year-over-year



## PAR by the Numbers

\$70mm

12.1k Brink
Active Restaurant Locations

41k Punchh
Active Restaurant Locations

\$73mm
2020 Product Revenue

~5% Churn
2020 Brink Gross Store Churn

115%
Punchh Net Dollar Retention

\$25mm 2020 Product Service Revenue 46%
PF\* ARR CAGR 2017-2020

500+ Brands
Customers Using PAR Products





## A little about us...

## PAR's History – Natural Innovators

#### Founding

PAR is founded by Dr. John Sammon US Department of Defense partner (fun fact: PAR stands for Pattern Analysis & Recognition).



#### **Customer Wins & IPO**

McDonald's selects PAR as the exclusive POS vendor. With strong customer traction and a growing team, PAR files for an IPO.



#### Pivot to Software

PAR pivots into software with the acquisition of Brink™ cloud-native POS software. In the next 5 years, Brink™ scales to over 9k locations.



1968 1978 1982 1990 2014 <u>2019</u>

#### **POS** Innovation

PAR develops the first commercial Point of Sale in order to solve problems of the cashier. The solution is soon adopted by McDonald's corporate.





### Expansion

PAR opens first international offices and begins to serve key customers globally. In the next 20yrs PAR would be deployed in over 100k locations.





#### Revitalization

New management team enters and changes the strategic direction towards software. PAR recapitalized to invest in growth and acquisitions.



PAR Technology Corporation Announces CEO Transition

Sauraget Singh Named Interim CEO and President

PAR Technology Corporation Announces Pricing of Upsized \$105 Million Offering of Convertible Senior Notes



## Our Values and Culture

## The Values That Ground Us



**Speed**: we are the kind of people who don't wait for elevators



**Ownership**: we are owners not renters



**Impact**: we care about outcome, not output

## The Culture We're Building



**Agile**: we experiment, adapt quickly, and lean towards action



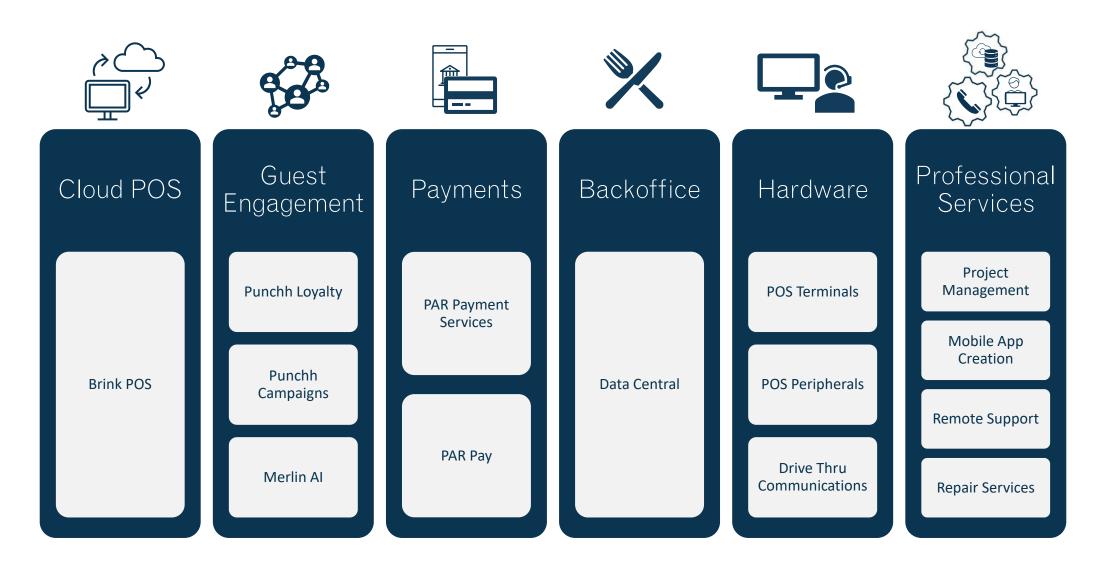
**Decentralized**: we push decisions to individual owners



**Data-driven**: we set goals and manage through #'s



## Our Products





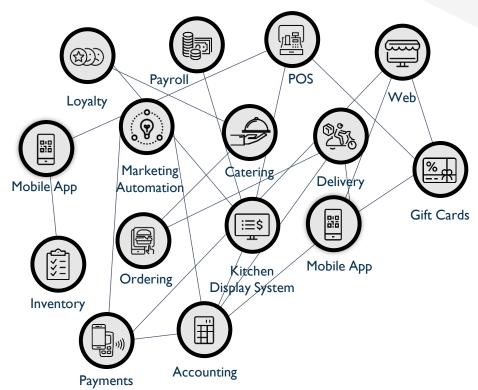


## What we're building

## Today Tech is Driving a Wedge ... and Making Innovation a Pain Point

### **Integration Spaghetti:**

The average restaurant has 13 applications and struggles with complex integration networks



#### **Tablet Hell:**

Additional systems create operational pain and inhibits a positive customer experience





## Consumer Demand for Digital Experience is Growing



Higher Demand for Direct Digital Experiences

It's no longer just about the food — customers expect a personalized experience that shows relevant and timely offers



#### Convenient

3PO's Offering Marketplaces & Easy Delivery

Aggregators are offering ease of ordering through marketplaces, but eroding margins and stealing the customer relationship



C19 Driving Technology Dependence

C19 has accelerated restaurant tech adoption with the industry shifting to 100% contactless ordering and pickup overnight



## Restaurants are Evolving in Response...

## **Old Preference**

## **New Direction**



Access to marketplace Direct customer relationships



Best of breed tools Tightly integrated solutions



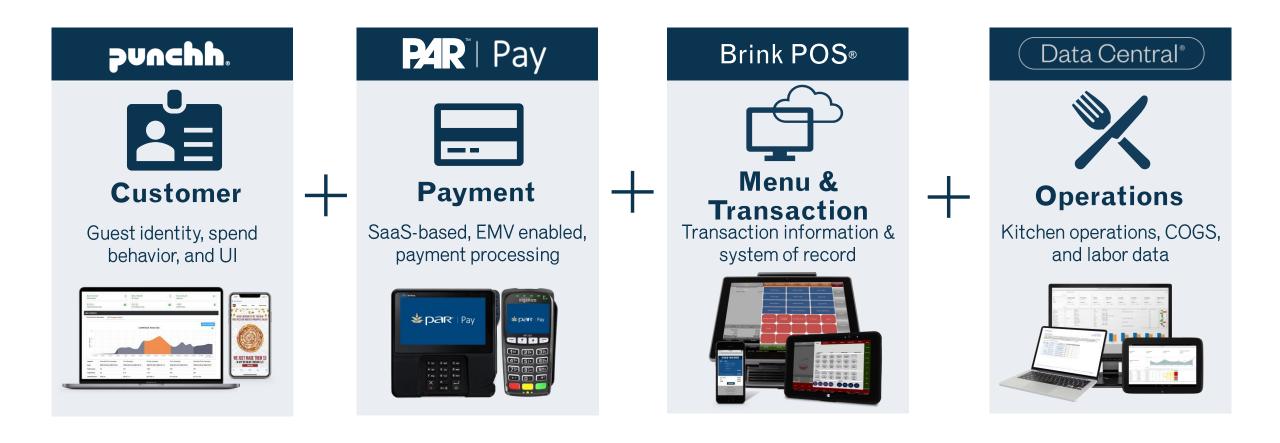
Building tech in-house Finding strong tech partners

Mass marketing campaigns Targeted personalization





## PAR's Unified Commerce Cloud Helps to Solve the Modern Restaurant's Problems







## Building a Unified Commerce Cloud Platform



Combine capabilities into one cloud platform | Eliminate need for cumbersome best-of-breed Avoid P2P integrations & 3rd party dependencies | Enable new insights from unified data source

Personalized 1:1 relationships with each guest | Shifting focus from restaurant-level to guest-level

## Redefining the Restaurant of the Future

Omni-channel ordering (online, mobile, in-store)

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Personalized engagement (loyalty, offers, and communication)

Seamless order retrieval (dine-in, pickup, or delivery)

Frictionless payment (mobile, EMV, gift cards)

Efficient order production (accurate, fast, fresh)



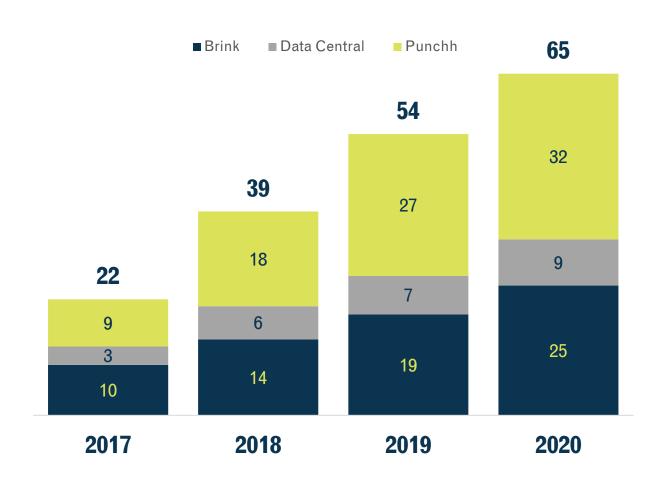




Nothing in-between.™

## Continuing to Strengthen ARR Profile

#### Pro Forma ARR (U\$D '000,000)\*



- ✓ SaaS at scale
- Maintained high growth
- ✓ Low gross churn
- ✓ Improved margin profile



## Investment Thesis

### 1. Foodservice market ready for disruption

- Large TAM in restaurants with ~1m locations in the US spending 2-3% of total revenue on technology<sup>1</sup>
- The industry shift to cloud technology has led to an explosion in new technology from Voice AI
  to marketing technology

### 2. Meeting market need with Unified Commerce Platform

- Today technology is driving a wedge between restaurants and their guests
- Brands are shifting to well integrated vendors and more targeted guest interactions
- There is an opportunity to create a platform with unified data source that enables restaurant to have 1:1 relationship with their guests

### 3. ARR at scale with strong SaaS metrics

- PAR has grown Pro Forma ARR<sup>2</sup> at a 46% CAGR ('17 '20) while maintaining ~5% gross churn
- Through both organic and inorganic strategies, ARR has reached \$70m with significant opportunity to expand within existing customers and win new business



# Thank You! TM

## Recent Acquisition Summary: Punchh

#### Punchh Overview

- A market-leading customer engagement platform encompassing loyalty, promotional campaigns and marketing Al
- Serves 210 brands across the restaurant spectrum, with \$53m Contracted-ARR and 115% net dollar retention
- Punchh ended 2020 with ~\$32 million in ARR, having grown ARR 54% CAGR since 2017, despite COVID headwinds, and having ~\$21m in contracted backlog

#### Transaction Overview

- PAR has acquired Punchh for a total estimated consideration of \$500 million:
  - \$390 million of the total consideration in cash, of which:
    - \$160 million funded from a concurrent issuance of common stock and warrants:
    - \$180 million funded from a concurrent term loan, and
    - \$50 million funded from the balance sheet of PAR
  - \$110 million of the total consideration in shares of common stock of PAR
- Act III + T. Rowe providing funds for common stock. PAR will expand its Board with 1 board seat and 1 board observer seat (including former Panera CEO/founder Ron Shaich)

### Strategic Rationale

- Builds out PAR's unified commerce cloud platform
- PAR's Brink POS® platform and Punchh are category leaders in their respective industries
- Dramatic deepening of the PAR engineering bench, including significant AI experience
- Almost doubles ARR while maintaining growth

