

### **Overview**

### Observations

- Solid financial performance in 2017
- Many important competitive advantages
- Merger integration successfully completed
- Sportsbet has an excellent position in an attractive market
- Assets in the USA position us well for potential regulatory change
- Further sector consolidation is likely

#### **Key actions**

- New organisational structure to improve decision making speed and efficacy
- All development resources now deployed on customer-facing product
- Increasing investment in the Paddy Power brand and international markets
- Medium-term target leverage range identified



# Financial & **Operating Review**

## **Financial highlights**

		F	Proforma <sup>1</sup>	
£m	2017	2016	YOY %	YOY % CC <sup>2</sup>
Revenue	1,745	1,551	+13%	+10%
Cost of sales	(405)	(357)	+14%	+10%
Gross profit	1,340	1,194	+12%	+10%
Operating costs	(867)	(794)	+9%	+5%
Underlying EBITDA	473	400	+18%	+19%
EBITDA margin %	27.1%	25.8%	+1.3%	+2.2%
Depreciation & amortisation	(81)	(70)	+16%	+11%
Underlying operating profit	392	330	+19%	+21%
Separately disclosed items	(142)	(318)	n/a	n/a
Operating profit	250	12	n/a	n/a
Underlying earnings per share	398.0p	330.9p	+20%	
Dividends per share	200p	165p	+21%	
Net cash at end of year	£244m	£36m		

- 13% revenue growth (Sports +16%, Gaming +2%)
- Operating costs up 5% in CC:
  - Sales & marketing +14%
  - Other costs flat
- Operating leverage led to 18% increase in EBITDA vs 13% revenue growth
- Effective tax rate: 13.5% (2016: 15.5%)
- Final dividend of 135p per share results in total dividends for the year of 200p per share, representing 50% underlying profits after tax

 $<sup>^{1}</sup>$  Note throughout this presentation the 2016 comparatives and year-on-year ("YoY") growth rates are shown on a

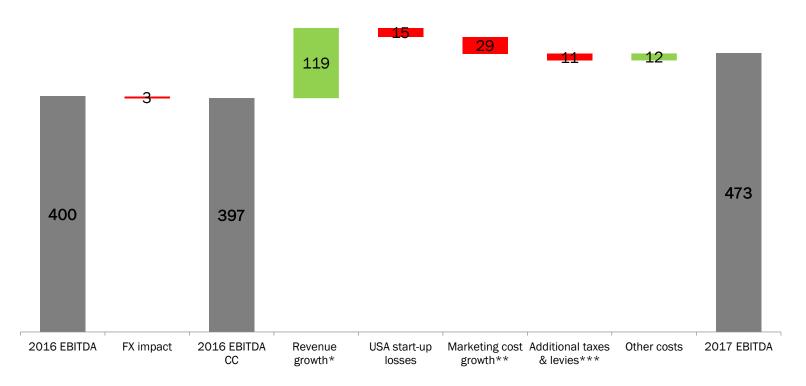
<sup>&</sup>quot;Proforma" basis for the Group as if the merger completed on 1 January 2016

<sup>&</sup>lt;sup>2</sup> Constant currency ("cc") growth throughout this presentation is calculated by retranslating non-sterling denominated component of 2016 at 2017 exchange rates

## **Group EBITDA bridge**

### EBITDA +£73m / +18%

£'m



<sup>\*</sup> EBITDA impact of revenue growth estimated using average 2017 cost of sales %

<sup>\*\*</sup> Excludes marketing from USA start-up businesses

<sup>\*\*\*</sup> Includes impact from increased UK racing levy, increased UK online gaming POC tax and the introduction of POC tax in South Australia

### **Online**

		Proforma		
£m	2017	2016	YOY %	
Sportsbook stakes	5,633	5,266	+7%	
Sportsbook net revenue %	7.0%	6.6%	+0.4%	
Sports revenue	660	609	+8%	
Gaming revenue	238	245	-2%	
Total revenue	898	853	+5%	
Cost of sales	(199)	(193)	+3%	
Gross profit	700	661	+6%	
Sales & marketing	(223)	(195)	+14%	
Product & technology	(98)	(111)	-11%	
Operations	(72)	(65)	+10%	
Total operating costs	(394)	(371)	+6%	
Underlying EBITDA	306	289	+6%	

- Sportsbook revenue +14% benefitted from more favourable sports results, partially offset by increased investment in pricing & promotions
- Exchange & B2B revenue +1%
- Operating costs up 6% (cc +3%):
  - Sales & marketing +14%
  - Other costs down 3%

Online division includes the UK/Ireland telephone ('Dial-a-bet') business

	FX Impact	CC YoY %
Revenue	+£7m	+5%
Underlying EBITDA	-£9m	+9%

## **Australia**

£m	2017	2016	YOY %	A\$ YOY %
Sportsbook stakes	3,708	2,911	+27%	+19%
Sportsbook net revenue %	10.9%	10.7%	+0.2%	+0.2%
Revenue	404	312	+30%	+21%
Cost of sales	(111)	(80)	+38%	+30%
Gross Profit	292	231	+27%	+18%
Sales & marketing	(82)	(72)	+13%	+5%
Product & technology	(24)	(24)	+2%	-6%
Operations	(47)	(41)	+14%	+5%
Total operating costs	(153)	(137)	+11%	+3%
Underlying EBITDA	139	94	+49%	+42%

- Revenue growth driven by continued product investment and promotional generosity
- Cost of sales includes South Australian POC tax from 1 July 2017 (£3m in H2)
- Continued cost discipline maintained ahead of potential regulatory & tax changes

### Retail

£m	2017	2016	YOY %
Sportsbook stakes	1,835	1,713	+7%
Sportsbook net revenue %	12.4%	11.6%	+0.8%
Sportsbook revenue	228	198	+15%
Machine gaming revenue	106	97	+10%
Total revenue	334	295	+13%
Cost of sales	(71)	(63)	+12%
Gross Profit	263	233	+13%
Operating costs	(182)	(170)	+7%
Underlying EBITDA	82	62	+31%
Shops at year end	626	613	+2%

- Good revenue growth in both regions:
  - UK +11%
  - Ireland +16% (+8% in constant currency)
- Like-for-like KPIs in constant currency:
  - Sportsbook stakes +1%
  - Sportsbook revenue +9%
  - Machine gaming revenue +7%
  - Total revenue +8%
  - Opex +2%
- 14 new shops opened in 2017 (11 in the UK & 3 in Ireland) & 1 Irish shop closed

	FX Impact	CC YoY %
Revenue	+£8m	+10%
Underlying EBITDA	+£2m	+28%

### US

		Proforma			
£m	2017	2016	YOY %	US\$ YOY %	
Sports revenue	94	79	+19%	+13%	
Gaming revenue	16	12	+34%	+29%	
Total revenue	109	91	+21%	+15%	
Cost of sales	(25)	(21)	+18%	+13%	
Gross profit	85	70	+22%	+16%	
Operating costs	(81)	(57)	+42%	+36%	
Underlying EBITDA	4	12	-71%	-73%	

- Sports revenue driven by 10% growth at TVG supplemented by revenues from DRAFT & the Betfair horseracing exchange in New Jersey
- TVG growth driven by continued investment in product and marketing including the introduction of money-back specials to the US racing market
- 29% revenue growth at the Betfair Casino (c.12% share of the online NJ market)
- EBITDA comprised profits from TVG & Betfair Casino partially offset by £15m start-up losses in DRAFT & the Betfair Exchange

## **Cash flow**

		Profe	orma
£m	2017	2016	YOY %
Underlying EBITDA	473	400	+18%
Capex	(89)	(85)	+5%
Working capital	53	(15)	n/a
Corporation tax paid	(43)	(48)	-10%
Underlying free cash flow	395	252	+57%
Cash flow from separately disclosed items	(12)	(104)	
Free cash flow	383	148	
Dividends paid	(149)	(179)	
DRAFT acquisition	(14)	-	
Interest	-	(2)	
Issue of shares	3	2	
Net increase/(decrease) in cash	222	(31)	
Net cash at start of year	36	84	
Movement to restricted cash	-	(8)	
FX translation impact	(14)	(9)	
Net cash at end of year	244	36	

- Continued strong cash generation, with underlying free cash flow up 57% to £395m
- 2017 working capital had a one-off benefit from timing of payments which will reverse in 2018 (c.£20m)
- 2016 dividends included the merger-related special dividend paid to Paddy Power shareholders on completion (£62m)

## **Financial guidance**

# Additional investment

- c.£20m additional marketing and retention investment planned in Online in 2018
- Start-up losses in existing early stage businesses in the USA expected to be maintained at 2017 levels (c.£15m) in 2018

### Regulation

- Australia POCT: South Australia 15% of GGR (from July '17); Western Australia 15% of GGR (from Jan '19); expect remaining states to announce their intentions in the coming months
- Government review into FOBT stake limits expected to conclude in Q2; no change in guidance on estimated impact of stake limit reductions<sup>1</sup>

FX

■ FX impact on 2018 EBITDA at current spot rates is a c£10m headwind versus 2017 (primarily A\$)

Capex

Full-year 2018 capex expected to be £90m to £100m

Effective tax rate

Full-year 2018 underlying effective tax rate expected to be between 13% and 15%

<sup>&</sup>lt;sup>1</sup> Estimated reduction in FOBT revenues at different stake levels: £50 c.4%; £30 15%-21%; £20 19%-27%; £10 26%-36%; £2 33%-43% before potential mitigation



### **Priorities**

### Europe

- Return Paddy Power to growth
- Accelerate international growth

### Australia

- Maintain market leadership
- Capitalise on industry regulatory / fiscal headwinds

USA

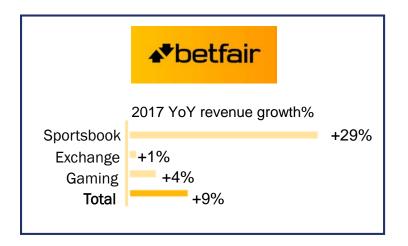
 Ensure we are well placed ahead of any regulatory change

Capital structure

Improve efficiency while maintaining strategic flexibility

Online Performance 14

## Betfair sports performing well, Paddy Power losing share





Paddy Power observations	Key remedial actions
Lost some focus	New organisational structure ensures greater focus
Low share of wallet	<ul> <li>Development resources now focused on customer-facing product</li> <li>Increasing investment in retention activities</li> </ul>
Brand spend too low for mass market	<ul> <li>Increasing investment in above-the-line marketing</li> </ul>

### Improved decision making and brand focus



- New structure simplifies decision making, particularly for the Paddy Power and Betfair brands
- Separate commercial teams for each brand facilitates increased focus on brand identity & customer proposition
- New Group leadership role focused on responsible gambling
- Experienced leadership team supported by diverse talent pool

Product 16

### Substantial resources now deployed on customer-facing product

Platform and resources to achieve product leadership

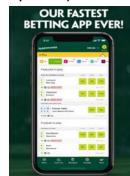
- Substantial resources
  - c.1,000 product development specialists
  - Established development centres of excellence
  - Knowledge sharing with Sportsbet

- Scalable, flexible & responsive platform
  - Develop once, then available to all brands
- Ability to differentiate
  - Proprietary technology
  - Sports betting expertise across risk & trading and the betting exchange

# 

# Gaps partially addressed for Paddy Power since Jan'18

New enhanced sports apps (faster, improved navigation & much improved cash out product)



>50% faster app load time

>60% increase in % of bets cashed out by customers

#### Gaming:

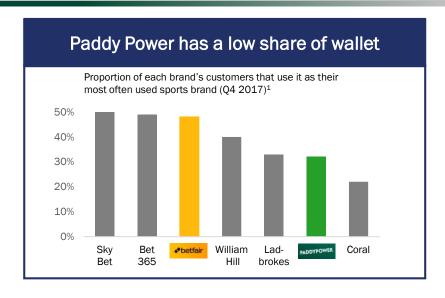
- New PP Games website & mobile products
- PP versions of BF casino apps

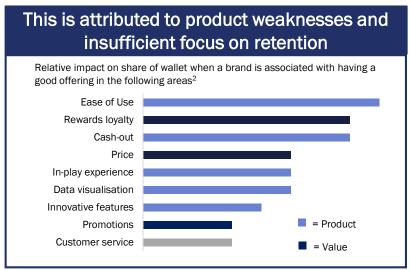
### Key product objectives for 2018

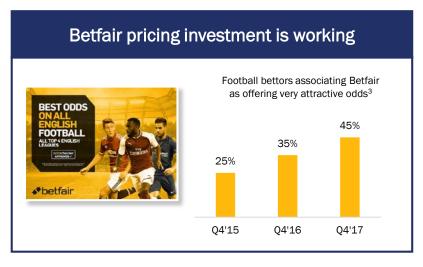
- Sports:
  - Addressing ease of use
  - Accelerated new feature development
- Gaming:
  - Improve customer journeys & promotional capabilities
  - New casino apps
  - Single CMS across brands
- Support international growth
- Regulatory & responsibility

Retention 17

### Increasing spend to drive greater share of customer wallets









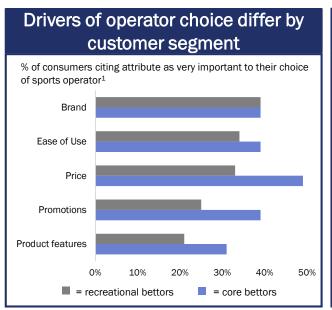
<sup>&</sup>lt;sup>1</sup> Source: Hall & Partners brand tracking research

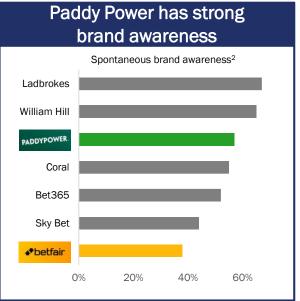
<sup>&</sup>lt;sup>2</sup> Source: customer research

<sup>3 %</sup> of Betfair brand considerers that associate Betfair with "Offering very attractive odds". Source: Hall & Partners brand tracking research

European Brands 18

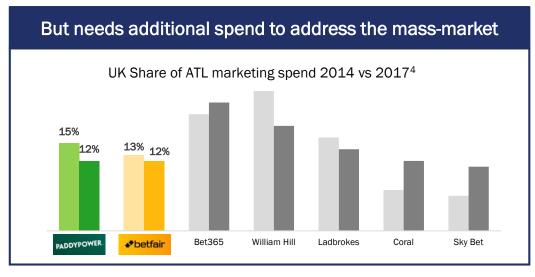
### Paddy Power targeting mass-market; Betfair targeting core bettors











<sup>&</sup>lt;sup>1</sup> Source: OC&C market research

<sup>&</sup>lt;sup>3</sup> Source: internal customer research

<sup>&</sup>lt;sup>2</sup> Source: Hall & Partners brand tracking research

<sup>&</sup>lt;sup>4</sup> Internal estimates, note Paddy Power and Betfair 2017 spend levels include the benefit of merger synergies; source: Mediacom data

### Brand strategy refined, supported with extra c.£20m investment



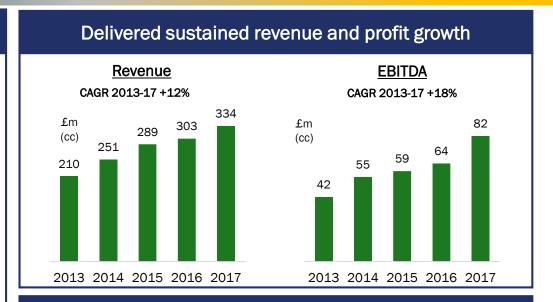
- Paddy Power to target recreational customers in UK&I
  - Distinctive brand; generous rewards; product ease of use
  - Increasing investment in share of voice & retention spend



- Betfair to target core bettors in UK&I
  - Industry leading pricing; betting exchange; targeted retention
  - Presents opportunity to optimise marketing spend between brands
- International: additional exploratory marketing in key markets
  - Investing to assess opportunities to increase scale
  - Capitalise on exchange's unique proposition

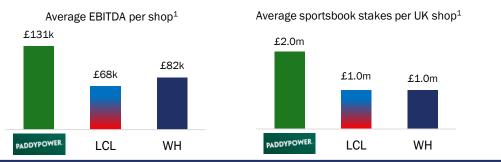
### Continuing to invest in our leading proposition to take share

## Key drivers of PP outperformance PP brand leveraged in shop **Brand** Fit-out Newest and best invested estate Quality in the industry Service & Leading customer service scores People Product & More product and content to bet on Content Highly engaged loyalty program Loyalty customers The best odds & offers in retail betting Value



#### PP well positioned to benefit from market consolidation

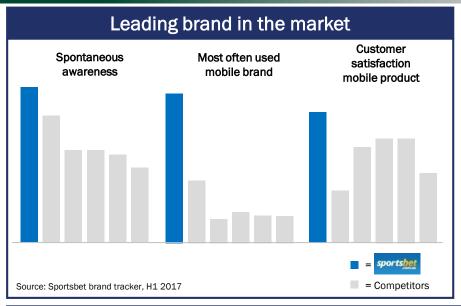
- Shops are more profitable & outperform on sports betting
- Shops are located in markets with a large number of competitors
- Proven track record of acquiring shops & achieving significant uplift in revenue & profit

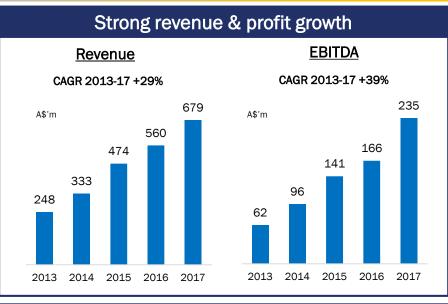


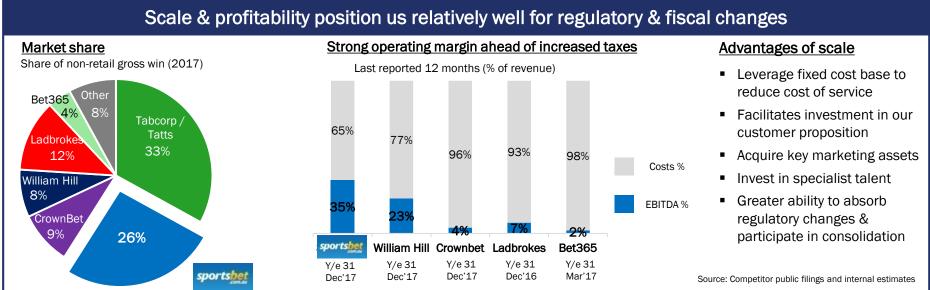
<sup>1</sup> Paddy Power & William Hill are for 2017; Ladbrokes Coral is for 2016; source: competitor published accounts

Australia 21

### Strong position ahead of increased taxes







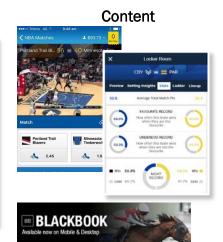
Australia 22

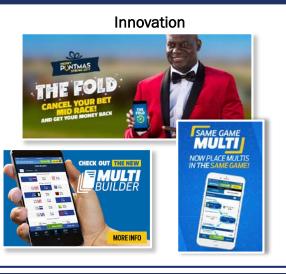
### **Continued investment in leading proposition**

### Product – investing in key battlegrounds to ensure market leading product









### Value – increased generosity & innovation





#### Insurance



#### Into the Action



#### Social



#### Personalised



### Well positioned for potential regulatory developments

- Betfair US is currently one of the largest online wagering operators in the USA, with customers in 46 states & over \$140m of annual revenues
- Global technology, risk & trading and digital marketing expertise
- Extensive distribution reach via TV channels (available in 45 million homes)
- Strong local operational expertise (e.g. payments processing & digital marketing)
- Good relationships with regulators (licenced in 16 states) and other key stakeholders
- DRAFT is acquiring customers who would likely be early adopters to online sports betting
- Substantial financial resources





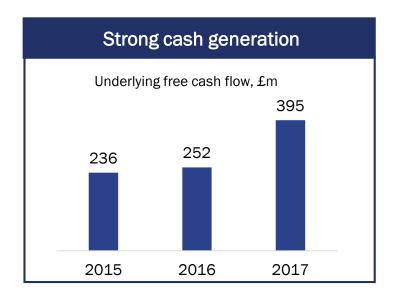


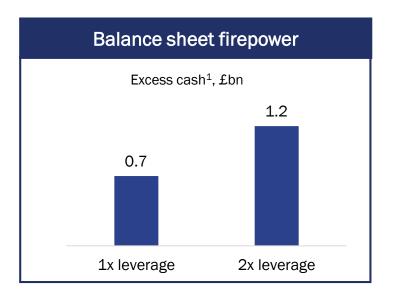




## Improving balance sheet efficiency, maintaining flexibility

- Strong balance sheet provides flexibility and is valuable when assessing strategic options
- Highly cash generative operating model, with strong conversion of profit to cash
- Board is committing to improved efficiency while maintaining strategic flexibility
- Targeting medium term leverage of between 1x and 2x net debt / EBITDA
- Considering appropriate path towards this leverage target





<sup>&</sup>lt;sup>1</sup> Difference between current net cash position and net debt position under targeted leverage range based on 2017 EBITDA

### **Summary**

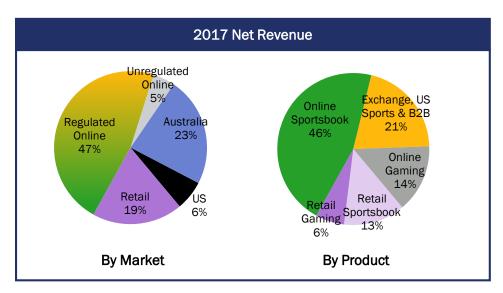
- Focused on re-establishing product leadership
- Increasing marketing and retention investment to support growth
- Simplified structure helping decision making and focus
- Short term regulatory headwinds provide opportunities for share gains
- Strong cash flow and balance sheet provides opportunities

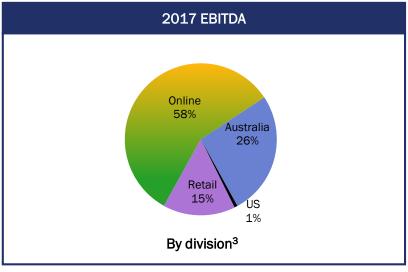




### **Divisional overview**

£m,	ONLI	NE	AUSTF	RALIA	RET.	AIL	Us	6	GRO	UP <sup>1</sup>
Underlying	2017	YOY %²	2017	YOY %	2017	YOY %	2017	YOY % <sup>2</sup>	2017	YOY % <sup>2</sup>
Sports revenue	660	+8%	404	+30%	228	+15%	94	+19%	1,385	+16%
Gaming revenue	238	-2%	-	-	106	+10%	16	+34%	360	+2%
Total revenue	898	+5%	404	+30%	334	+13%	109	+21%	1,745	+13%
EBITDA	306	+6%	139	+49%	82	+31%	4	-71%	473	+18%
Operating profit	268	+5%	125	+49%	63	+41%	-5	n/a	392	+19%





<sup>&</sup>lt;sup>1</sup> Group EBITDA and operating profit includes unallocated central costs

<sup>&</sup>lt;sup>2</sup> Proforma growth rate

<sup>&</sup>lt;sup>3</sup> Before unallocated central costs of £58m

# **Separately disclosed items**

£m	2017	Proforma <b>2016</b>	
Merger deal expenses	-	50	Includes stamp duty & advisor fees
Merger integration costs	-	66	One-off costs to achieve the cost synergy savings
Non-cash merger related items:			
Business combination intangible asset amortisation	135	174	IFRS3 acquisition accounting
Fair value adjustment for share-based payments	7	22	Revaluation of existing plans
Impairment of assets	-	6	Obsolete assets resulting from the merger
Total separately disclosed items	142	318	

• All items result from the merger with only non-cash items impacting 2017