

Second Quarter 2023 Results

Earnings Release

July 20, 2023

Forward-Looking Statements

This slide presentation and certain of our other filings with the Securities and Exchange Commission contain statements that constitute "forward-looking statements" within the meaning of, and subject to the protections of, Section 27A of the Securities Act of 1933, as amended, and Section 21E of the Securities Exchange Act of 1934, as amended. All statements other than statements of historical fact are forward-looking statements. You can identify these forward-looking statements through Synovus' use of words such as "believes," "anticipates," "expects," "may," "will," "assumes," "predicts," "could," "should," "would," "intends," "targets," "estimates," "projects," "plans," "potential" and other similar words and expressions of the future or otherwise regarding the outlook for Synovus' future business and financial performance and/or the performance of the banking industry and economy in general. These forward-looking statements include, among others, statements on our expectations related to (1) loan growth; (2) deposit growth, mix, pricing, and betas; (3) net interest income and net interest margin; (4) revenue growth; (5) non-interest expense; (6) credit trends and key credit performance metrics; (7) our capital position; (8) our contingent sources of liquidity; (9) our future operating and financial performance; (10) our strategy and initiatives for future revenue growth, balance sheet management, capital management, and expense management; (11) our effective tax rate; and (12) our assumptions underlying these expectations. Prospective investors are cautioned that any such forward-looking statements are not guarantees of future performance and involve known and unknown risks and uncertainties which may cause the actual results, performance or achievements of Synovus to be materially different from the future results, performance or achievements expressed or implied by such forward-looking statements. Forward-looking statements are based on the information known to, and current beliefs and expectations of, Synovus' management and are subject to significant risks and uncertainties. Actual results may differ materially from those contemplated by such forward-looking statements. A number of factors could cause actual results to differ materially from those contemplated by the forward-looking statements in this presentation. Many of these factors are beyond Synovus' ability to control or predict.

These forward-looking statements are based upon information presently known to Synovus' management and are inherently subjective, uncertain and subject to change due to any number of risks and uncertainties, including, without limitation, the risks and other factors set forth in Synovus' filings with the Securities and Exchange Commission, including its Annual Report on Form 10-K for the year ended December 31, 2022 under the captions "Cautionary Notice Regarding Forward-Looking Statements" and "Risk Factors" and in Synovus' quarterly reports on Form 10-Q and current reports on Form 8-K. We believe these forward-looking statements are reasonable; however, undue reliance should not be placed on any forward-looking statements, which are based on current expectations and speak only as of the date that they are made. We do not assume any obligation to update any forward-looking statements as a result of new information, future developments or otherwise, except as otherwise may be required by law.

Use of Non-GAAP Financial Measures

This slide presentation contains certain non-GAAP financial measures determined by methods other than in accordance with generally accepted accounting principles. Such non-GAAP financial measures include the following: adjusted net income available to common shareholders; adjusted diluted earnings per share; adjusted return on average assets; return on average tangible common equity; adjusted return on average tangible common equity; adjusted non-interest revenue; adjusted revenue; adjusted non-interest expense; adjusted tangible efficiency ratio; and tangible common equity ratio. The most comparable GAAP measures to these measures are net income available to common shareholders; diluted earnings per share; return on average assets; return on average common equity; total non-interest revenue; total revenue; total non-interest expense; efficiency ratio-TE; and total Synovus Financial Corp. shareholders' equity to total assets ratio, respectively. Management uses these non-GAAP financial measures to assess the performance of Synovus' business and the strength of its capital position. Management believes that these non-GAAP financial measures provide meaningful additional information about Synovus to assist management, investors, and bank regulators in evaluating Synovus' operating results, financial strength, the performance of its business and the strength of its capital position. However, these non-GAAP financial measures have inherent limitations as analytical tools and should not be considered in isolation or as a substitute for analyses of operating results or capital position as reported under GAAP. The non-GAAP financial measures should be considered as additional views of the way our financial measures are affected by significant items and other factors, and since they are not required to be uniformly applied, they may not be comparable to other similarly titled measures at other companies. Adjusted net income available to common shareholders, adjusted diluted earnings per share and adjusted return on average assets are measures used by management to evaluate operating results exclusive of items that are not indicative of ongoing operations and impact period-to-period comparisons. Return on average tangible common equity and adjusted return on average tangible common equity are measures used by management to compare Synovus' performance with other financial institutions because it calculates the return available to common shareholders without the impact of intangible assets and their related amortization, thereby allowing management to evaluate the performance of the business consistently. Adjusted non-interest revenue and adjusted revenue are measures used by management to evaluate non-interest revenue and total revenue exclusive of net investment securities gains (losses), fair value adjustment on non-qualified deferred compensation, and other items not indicative of ongoing operations that could impact period-to-period comparisons. Adjusted non-interest expense and the adjusted tangible efficiency ratio are measures utilized by management to measure the success of expense management initiatives focused on reducing recurring controllable operating costs. The tangible common equity ratio is used by management and bank regulators to assess the strength of our capital position. The computations of the non-GAAP financial measures used in this slide presentation are set forth in the appendix to this slide presentation.

Management does not provide a reconciliation for forward-looking non-GAAP financial measures where it is unable to provide a meaningful or accurate calculation or estimation of reconciling items and the information is not available without unreasonable effort. This is due to the inherent difficulty of forecasting the occurrence and the financial impact of various items that have not yet occurred, are out of Synovus' control, or cannot be reasonably predicted. For the same reasons, Synovus' management is unable to address the probable significance of the unavailable information. Forward-looking non-GAAP financial measures provided without the most directly comparable GAAP financial measures may vary materially from the corresponding GAAP financial measures.

Second Quarter 2023 Financial Highlights

Key Highlights

- PPNR⁽¹⁾ of \$261 million, an 8% YoY increase
- Total revenue of \$568 million, a 9% YoY increase
 - Net interest income growth of 7% YoY
 - Core client fee income growth, ex-mortgage, of 7% YoY
- Loan growth of \$309 million, or 1% QoQ
 - Loan growth constrained given economic and liquidity environment
 - New fundings focused on core client relationships
- Total deposits increased \$126 million
 - Core deposits⁽²⁾ down \$155 million for the quarter
 - Early quarter seasonal decline followed by second half deposit growth
 - New deposit production⁽³⁾ 130%+ YoY
- Credit quality metrics reflective of portfolio health
 - Overall portfolio performing well with no systemic deterioration
 - 2Q23 Charge-off ratio of 0.24%
- Grew CET1 ratio to 9.85%⁽⁴⁾
 - Continue to prioritize retaining earnings and growing CET1 levels with a year-end target of >10%

Key Performance Metrics	Reported	Adjusted ⁽⁶⁾
Net Income Available to Common Shareholders ⁽⁵⁾	\$165,819	\$169,526
Diluted Earnings Per Share	\$1.13	\$1.16
Return on Average Assets	1.15%	1.18%
Return on Average Tangible Common Equity	17.7%	18.1%
Efficiency Ratio-TE ⁽⁷⁾	54.0%	52.6% ⁽⁸⁾

Balance Sheet

(Period-end, \$ in millions)

	Total
Loans, Net of Unearned	\$44,354
Deposits	\$50,080

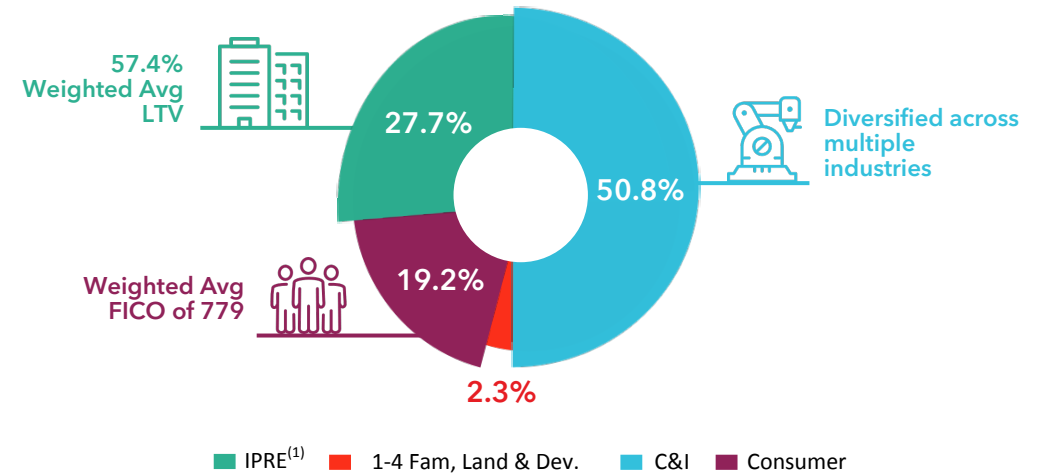
(1) Pre-provision net revenue equals total revenue less non interest expense; (2) Exclude brokered; (3) Includes balances associated with new accounts originated in the quarter including the impact of existing customers switching account types; (4) Preliminary; (5) In thousands; (6) Non-GAAP financial measure; see appendix for applicable reconciliation; (7) Taxable equivalent; (8) Adjusted tangible efficiency ratio.

Total Loans \$44.4 billion

Summary

- Total loan growth of \$309 million QoQ; led by CRE growth, primarily the result of funding of existing multi-family commitments
- C&I decline was driven by decline in line utilization (~\$350 million impact) and exit of certain loan only syndications (~\$120 million impact)
- New and renewed loan production focused on core relationships
 - Loan production, ex. Mortgage, down 46% from 2Q22
 - Spreads to index on floating rate production approximately 50 bps higher YoY
- In July, exited Medical Office CRE business line and signed contract to sell \$1.3 billion loan portfolio
 - Strategic decision to exit business based on return objectives despite pristine credit quality
 - Expecting 3Q negative net income impact of approximately \$25 million resulting from sale

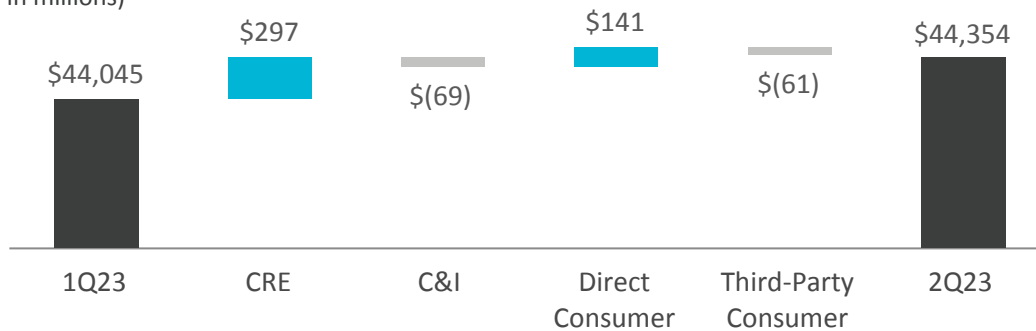
Diversified/High Quality Loan Portfolio



Loan Growth Attribution

Change in Ending Loan Balances

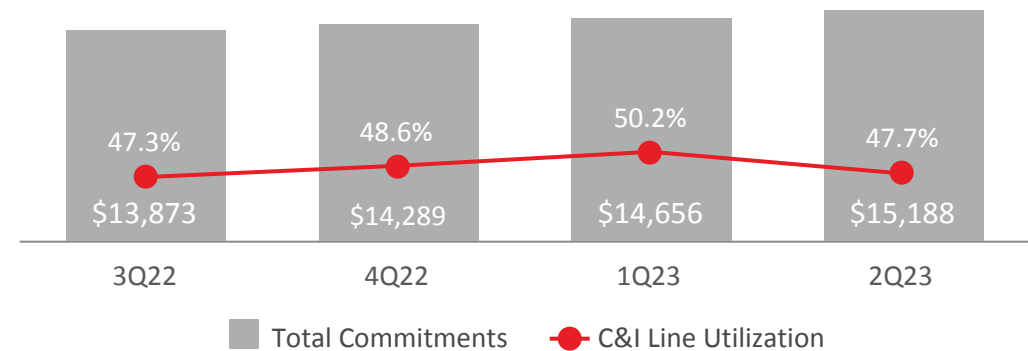
(\$ in millions)



Amounts may not total due to rounding; (1) Income producing real estate.

Total C&I Revolving Commitments and Line Utilization

(\$ in millions)

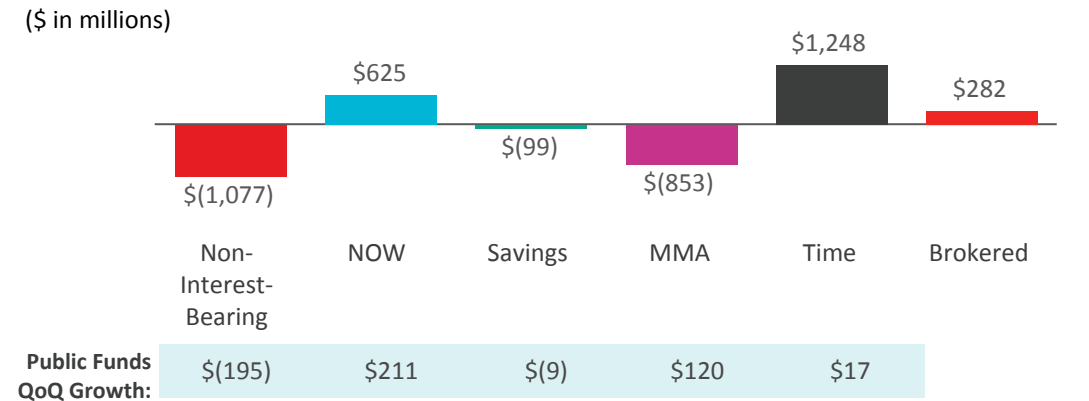


Total Deposits \$50.1 billion

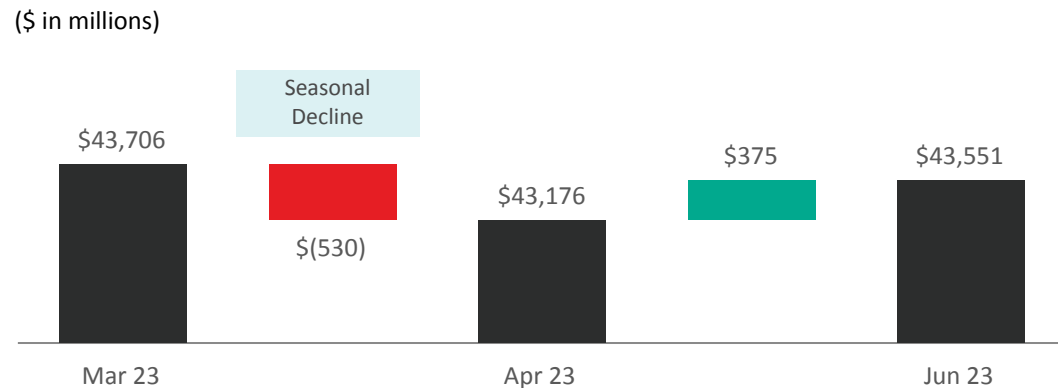
Summary

- Total deposits increased \$126 million
 - Core deposit⁽¹⁾ decline of \$155 million QoQ
 - Core deposits⁽¹⁾ increased ~1% after the seasonal decline in April
- Growth in Time deposits reflects continued mix shift from MMA
 - NIB decline a result of remixing pressures from rate environment as well as normal client liquidity deployment
- New deposit production⁽²⁾ remains strong with 2Q23 production up 130%+ from 2Q22
- Uninsured, non-collateralized or uninsurable deposits decreased from 25% to 13% QoQ driven by an increase in insured deposits and additional ICS capacity

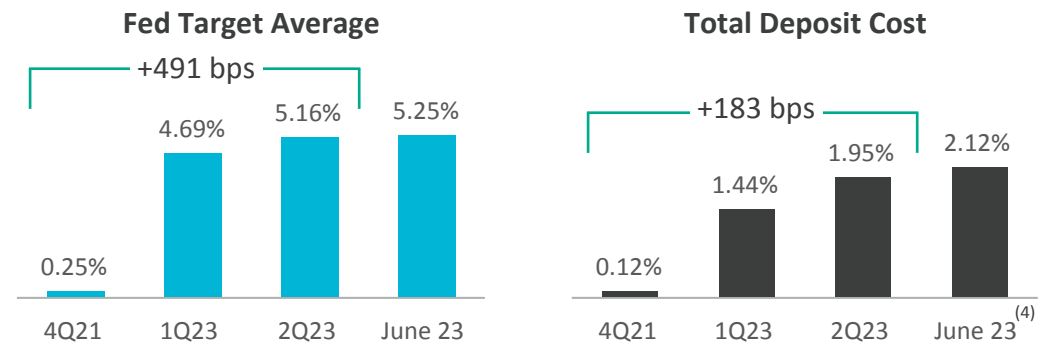
QoQ Change in Ending Balances⁽³⁾



Core Deposits⁽¹⁾ Impacted By Seasonal Flows



Total Avg. Deposit Beta of 37% through 2Q23



(1) Exclude brokered; (2) Includes balances associated with new accounts originated in the quarter including the impact of existing customers switching account types; (3) Balances in bar chart include the public funds changes QoQ seen below the chart.
 (4) Includes approx. 2bps of incremental impact from change in Florida IOTA law.

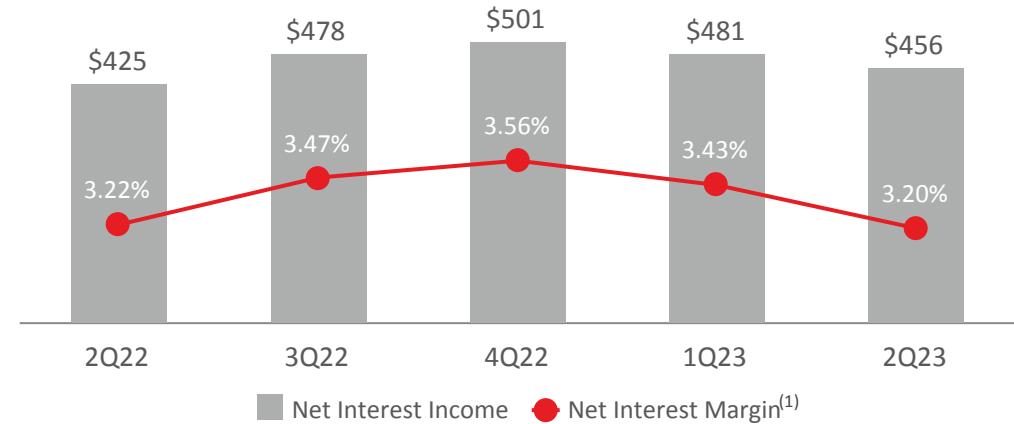
Net Interest Income **\$456** million

Summary

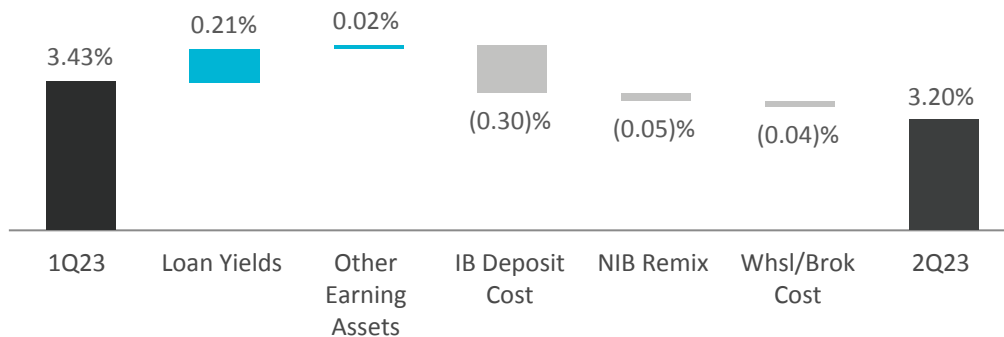
- NII growth of \$30 million or 7% YoY; QoQ decline of \$25 million or 5%
- Benefits of higher asset yields and earning asset growth offset by continued increases in deposit costs and negative remixing of NIB deposits
- Floating rate loans as a percentage of total loans is 63%, up from 60% in 2Q22
- \$30+ billion of total fixed-rate notional repricing will provide a longer-term tailwind for NII/NIM in a higher-for-longer environment
 - Includes ~ \$11 billion in Fixed Rate Loans (ex-Mortgage) with ~ 2Y duration

NII / NIM Trends

(\$ in millions)



NIM Waterfall⁽²⁾



Longer-Term NII Catalysts

Fixed Rate Repricing

	Notional (\$B)	Estimated Duration	Avg. Portfolio Yield ⁽³⁾	Current Rates ⁽⁴⁾
Securities	\$11.2	5.4Y	2.16%	~5.0 - 5.5%
Mortgages	\$5.4	5.1Y	3.67%	~6.0 - 7.0%
Other Fixed Rate Loans	\$10.9	2.3Y	4.87%	~6.5 - 7.5%
Loan Hedge Portfolio	\$4.3	2.2Y	1.82%	~5.25%

Amounts may not total due to rounding; (1) NIM reflect Actual/Actual day count and includes other immaterial adjustments versus NIM previously reported; (2) Estimated impact; (3) Average portfolio yield as of 2Q23; (4) Estimates of relevant market rates and/or recent Synovus origination.

Non-Interest Revenue **\$112** million

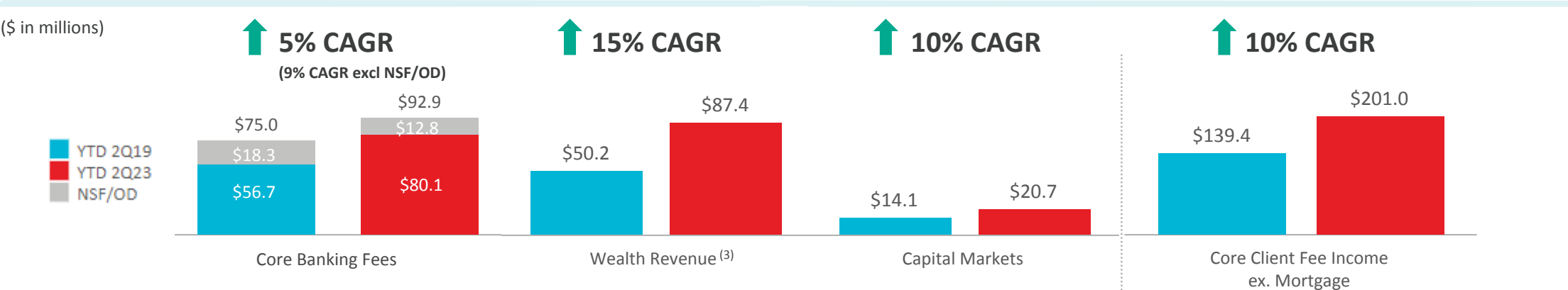
Summary

- Overall core client fee income levels have been resilient, the result of stable revenue streams resulting from deep client relationships
- QoQ fee income decline primarily a result of exceptionally strong 1Q23 Capital Markets income
- Core client fee income has grown at near double digit rates over the last 4 years as new products and services and expanding client count drive higher levels of fee income

Fee Income

(\$ in millions)	2Q23	QoQ Δ	YoY Δ
Core Banking Fees⁽¹⁾	\$47	2%	3%
Wealth Revenue⁽²⁾	\$43	(3)%	13%
Capital Markets Income	\$7	(49)%	(6)%
Net Mortgage Revenue	\$5	19%	18%
Total Other Income⁽³⁾	\$9	(2)%	60%
Total Adjusted Non-Interest Revenue⁽⁴⁾	\$111	(6)%	10%
Total Non-Interest Revenue	\$112	(16)%	15%

Long Term Organic Fee Income Trends



Amounts may not total due to rounding: (1) Include service charges on deposit accounts, card fees, letter of credit fees, ATM fee income, line of credit non-usage fee, gains (losses) from sales of SBA loans, and miscellaneous other service charges; (2) Consists of fiduciary/asset management, brokerage, and insurance revenues; (3) Includes earnings on equity method investments, income from BOLI, and other miscellaneous income; (4) Non-GAAP financial measure; see appendix for applicable reconciliation.

Non-Interest Expense **\$307** million

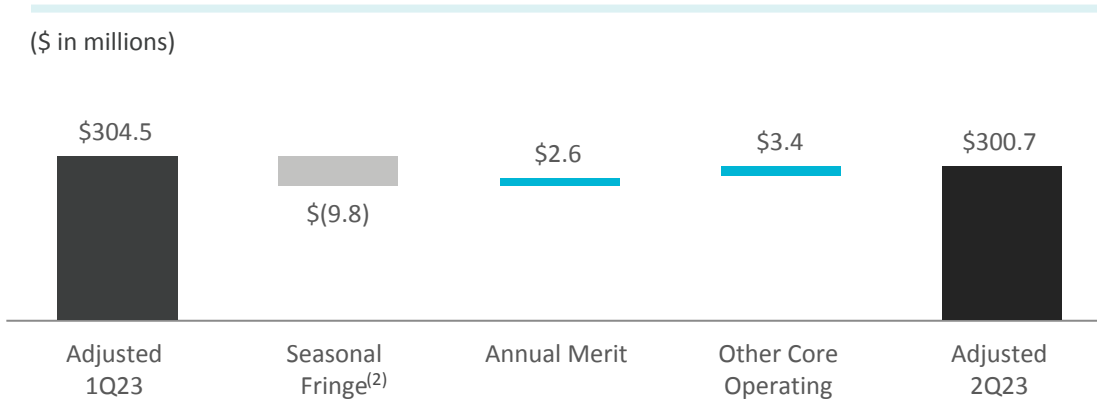
Summary

- YoY expense increase drivers include new initiative and infrastructure investments as well as investments in our workforce and FDIC/healthcare costs
- Continue to move forward with key strategic investments while rationalizing overall spend in light of the current environment
 - Headcount reduction of 86 in mortgage, technology and operations in 2Q23
 - Voluntary early retirement program to be completed in 3Q23, expected to impact ~125 team members
 - Expect to receive long-term net benefit after role reallocation is complete

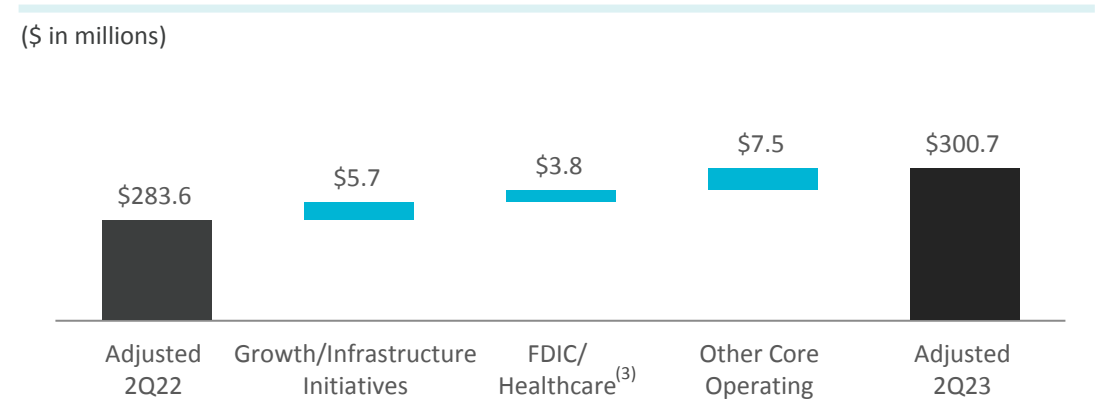
Expense Trends

(\$ in millions)	2Q23	QoQ Δ	YoY Δ
Total Employment	\$181	(3)%	10%
Total Other	\$76	3%	0%
Total Occupancy, Equipment, and Software	\$43	0%	(1)%
Total Adjusted Non-Interest Expense⁽¹⁾	\$301	(1)%	6%
Total Non-Interest Expense	\$307	(5)%	9%

QoQ Cost Drivers



YoY Cost Drivers



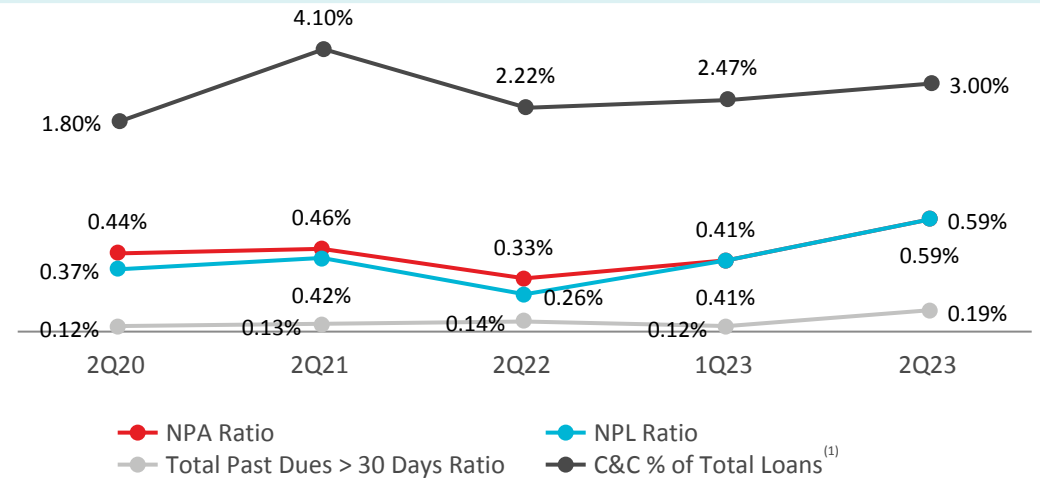
Amounts may not total due to rounding; (1) Non-GAAP financial measure; see appendix for applicable reconciliation; (2) Seasonal personnel expense includes payroll taxes and 401K; (3) FDIC/Healthcare includes 2023 rate increases to FDIC assessment and employee health insurance costs.

Credit Quality

Summary

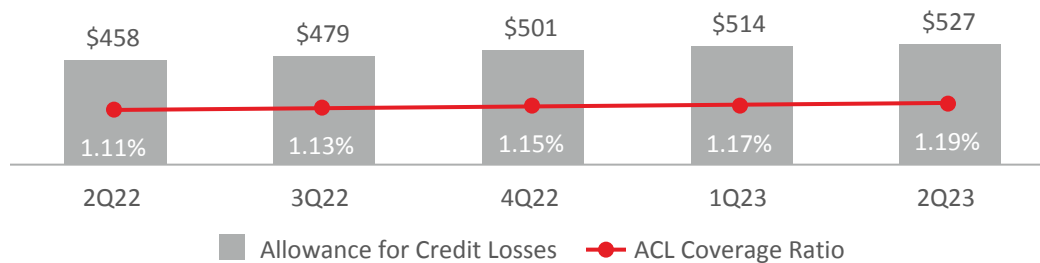
- Overall portfolio performance remains strong with net charge-offs of 0.24% in 2Q and stable performance across broader portfolios and asset types
- CRE continues to perform well overall due to conservative underwriting and strong geographic locations
 - CRE credit quality remains healthy, with (0.01%) NCOs, 0.28% NPL Ratio, and 0.03% Past Due Ratio
 - Synovus CRE market metrics continue to outperform national figures
- Currently forecasting annual net charge-off range of 25-30 bps in 2023 which assumes second half charge-offs of 30-40 bps
 - Charge-off ranges exclude the impact of expected Medical Office CRE loan sale

3-Year Credit Trends



Allowance for Credit Losses

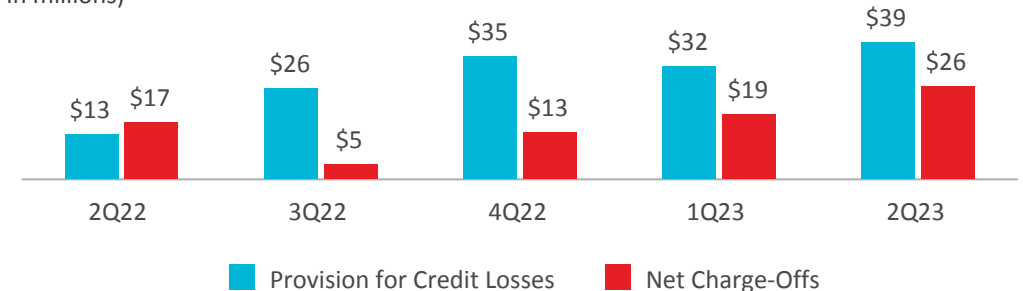
(\$ in millions)



ACL to NPLs: 420% (2Q22), 393% (3Q22), 391% (4Q22), 282% (1Q23), 202% (2Q23)

Provision and Net Charge-Offs

(\$ in millions)



NCO Ratio: 0.16% (2Q22), 0.04% (3Q22), 0.12% (4Q22), 0.17% (1Q23), 0.24% (2Q23)

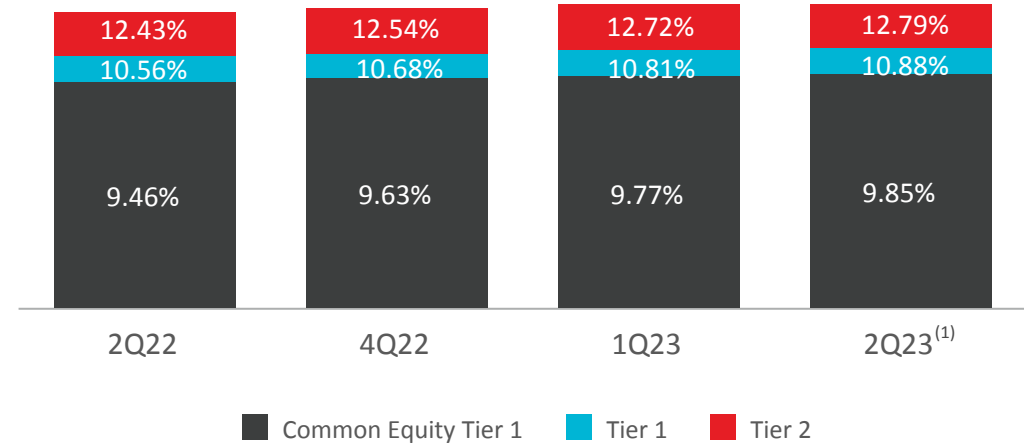
(1) Criticized and Classified Loans as a % of Total Loans.

Capital

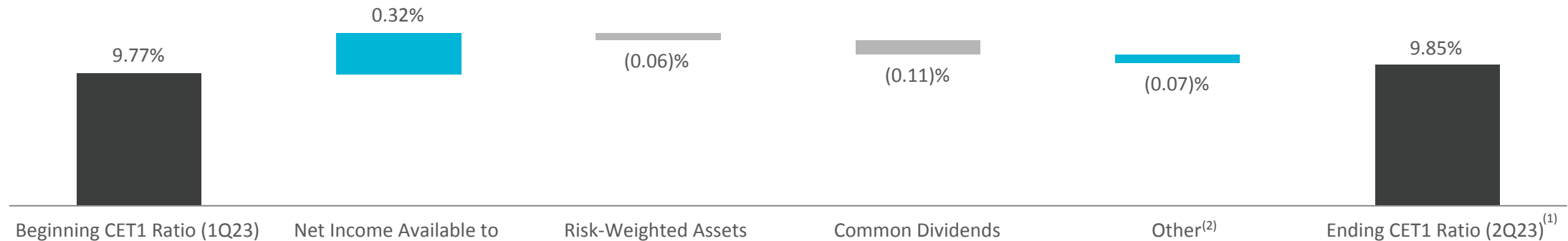
Summary

- Organic earnings profile coupled with strategic management of balance sheet continuing to support capital accretion
- Remain focused on building CET1 levels in light of current environment
 - CET1 ended the quarter at 9.85%⁽¹⁾, up 22 bps in last 2 quarters
 - Targeting >10% CET1 by year end
- No share repurchases executed under 2023 authorization

Capital Metrics



CET1 Accretion Through Retained Earnings



Amounts may not total due to rounding; (1) 2Q23 capital ratios are preliminary; (2) Includes changes in phase-in impact of CECL transitional amount, intangible assets, Qualpay closing, and applicability of deferred tax assets.

2023 Updated Guidance

	Prior Guidance	Updated Guidance ⁽¹⁾	Key Assumptions
EoP Loan Growth⁽²⁾	4 - 8%	0 - 2%	<ul style="list-style-type: none"> Lower range impacted by planned Medical Office CRE sale of \$1.3 billion Loan production focused on core relationships
EoP Core Deposit⁽³⁾ Growth	N/A	1 - 4%	<ul style="list-style-type: none"> Second-half seasonal benefits and new deposit initiatives should aid core deposit⁽³⁾ growth
Adj. Revenue⁽²⁾⁽⁴⁾⁽⁵⁾	4 - 7%	0 - 3%	<ul style="list-style-type: none"> Assumes Fed increases target rate to 5.50% in July and holds through year end Middle of guidance range assumes year-end DDA / Total deposits of ~25% 46 - 48% total deposit beta range measured using estimated total deposit costs in December 2023
Adj. NIE⁽⁴⁾⁽⁵⁾	4 - 6%	4 - 6%	<ul style="list-style-type: none"> YoY Adjusted NIE impact: New initiatives (eg, CIB/Maast/Qualpay) ~3.0%, FDIC/Healthcare costs ~1.5%, other core operating expenses ~0.5% Adjusted for Qualpay, we are tracking ~1% better than prior guidance
CET1 Guidance	~10% by year-end	>10% at year-end	<ul style="list-style-type: none"> Remain focused on building CET1 levels in light of current environment
Effective Tax Rate	21 - 23%	~22%	<ul style="list-style-type: none"> Supported by new federal tax credit investments which will go into effect second half of the year

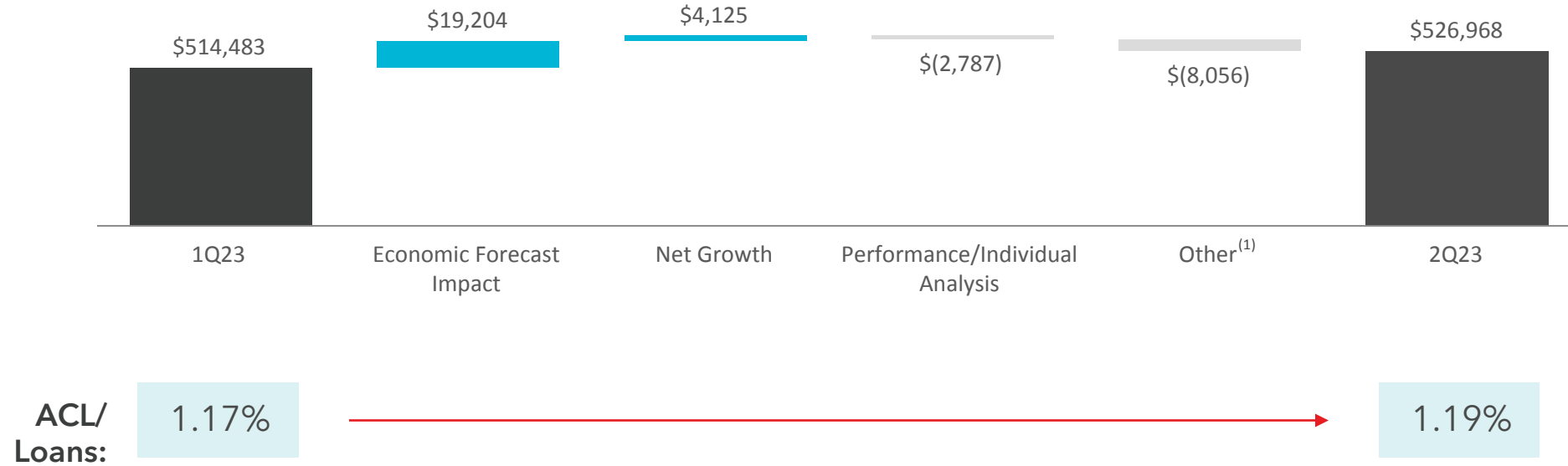
(1) Updated guidance includes the impact of the Qualpay investment which closed on 6/1/23. Guidance for Adj. Revenue and Adj. NIE excludes impact of the expected Medical Office CRE sale (see page 4) and FDIC special assessment (special assessment expected to be ~\$47 million).
(2) Not adjusting for PPP loans or PPP revenue in 2023 outlook given relatively immaterial impact to 2022 and 2023 forecasted results; assumes no incremental material loan sales outside of the current planned third-party sale; (3) Excludes brokered; (4) Non-GAAP financial measure; see cautionary language on slide 2 and appendix for applicable reconciliation; (5) Guidance based on the 2022 baseline: adjusted revenue baseline of \$2.21 billion and adjusted NIE of \$1.16 billion.

Appendix

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Allowance for Credit Losses

(\$ in thousands)



Economic Scenario Assumptions and Weightings

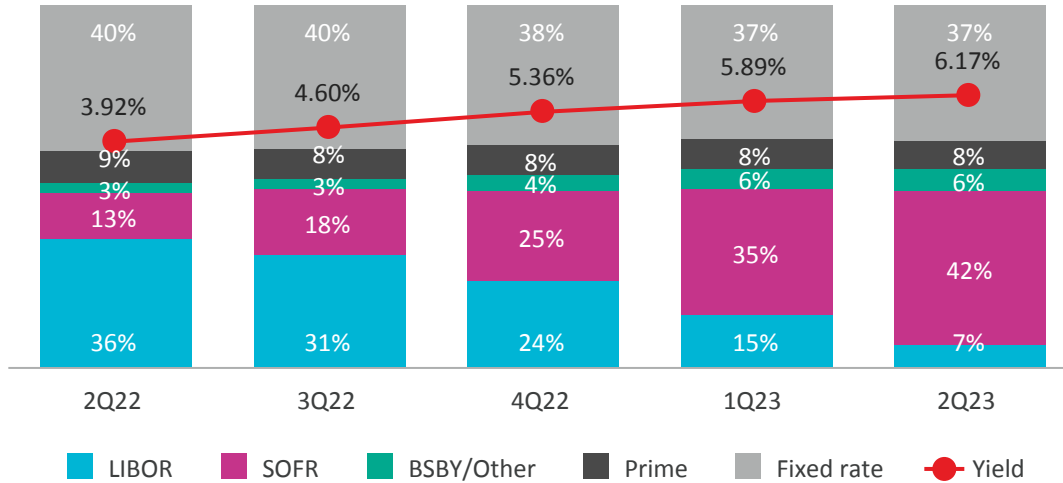
Scenario	2Q23 Model Weighting	2023 ⁽⁴⁾		2024 ⁽⁴⁾	
		GDP	Unemployment	GDP	Unemployment
Stagflation ⁽²⁾	20%	1.5%	3.9%	(0.3)%	5.6%
Consensus Baseline	65%	1.2%	3.8%	0.5%	4.7%
Downside ⁽²⁾	10%	0.9%	4.7%	(1.4)%	7.6%
Upside ⁽³⁾	5%	2.1%	3.3%	3.0%	3.2%
Weighted Average	100%	1.3%	3.9%	0.3%	5.1%

(1) Other includes the impact of dispositions, sub-pool changes, etc.; (2) Downside scenarios carry a total weighting of 30% and correspond to Moody's June 2023 "S6" Stagflation scenario and "S3" Downside 90th Percentile scenario; (3) Upside refers to Moody's June 2023 "S1" Upside 10th Percentile scenario; (4) June 2023 Moody's model estimates.

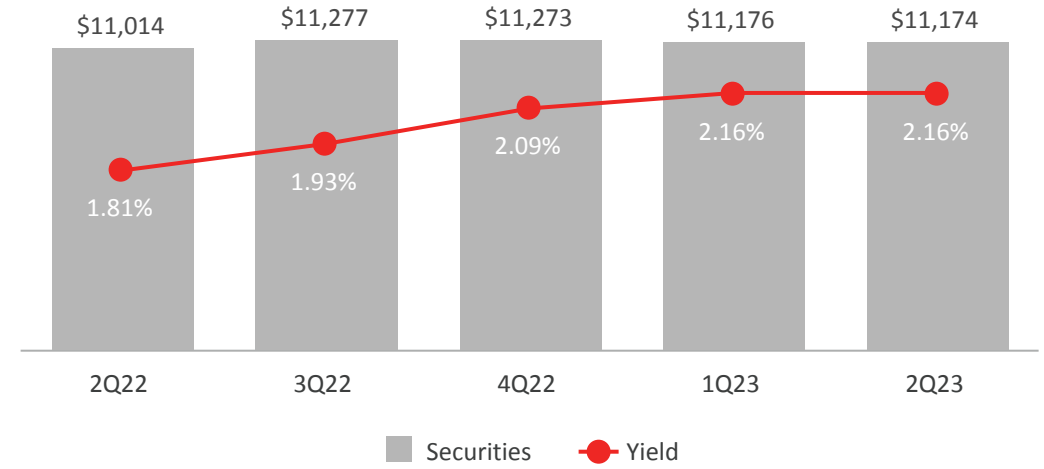
Earning Assets Composition

(\$ in millions)

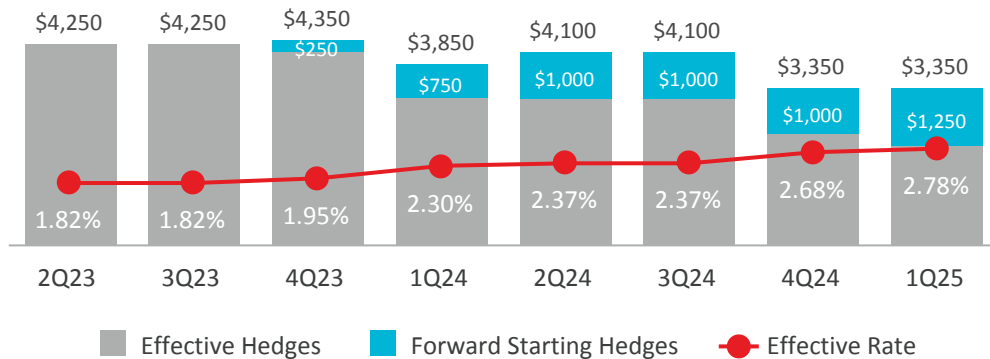
Loan Portfolio Rate Mix and Yield



Total Securities Portfolio Size⁽¹⁾



Derivative Hedge Portfolio⁽²⁾



12-Month NII Sensitivity: Rates & Betas⁽³⁾

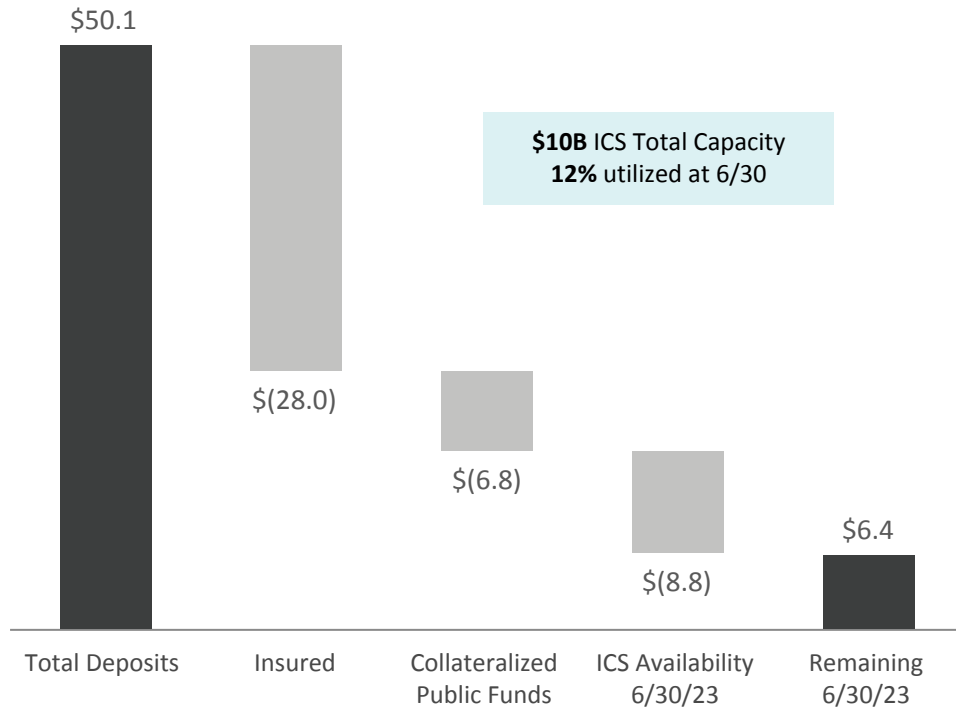
Parallel Shock	% NII Impact	+100 Shock	% NII Impact
+100bps	2.6%	~ 30 Beta	5.1%
-100bps	(2.9)%	~ 40 Beta	2.6%
		~ 50 Beta	0.1%

(1) Amortized cost; (2) Represents period-end Total Notional outstanding of effective cash-flow loan hedges, including forward starting hedges as they transition to their effective periods, along with the estimated effective fixed-rate for the respective period; (3) NII sensitivity estimates reflect a dynamic balance sheet; beta sensitivity estimates represent approximations, based on total deposit cost betas

Liquidity

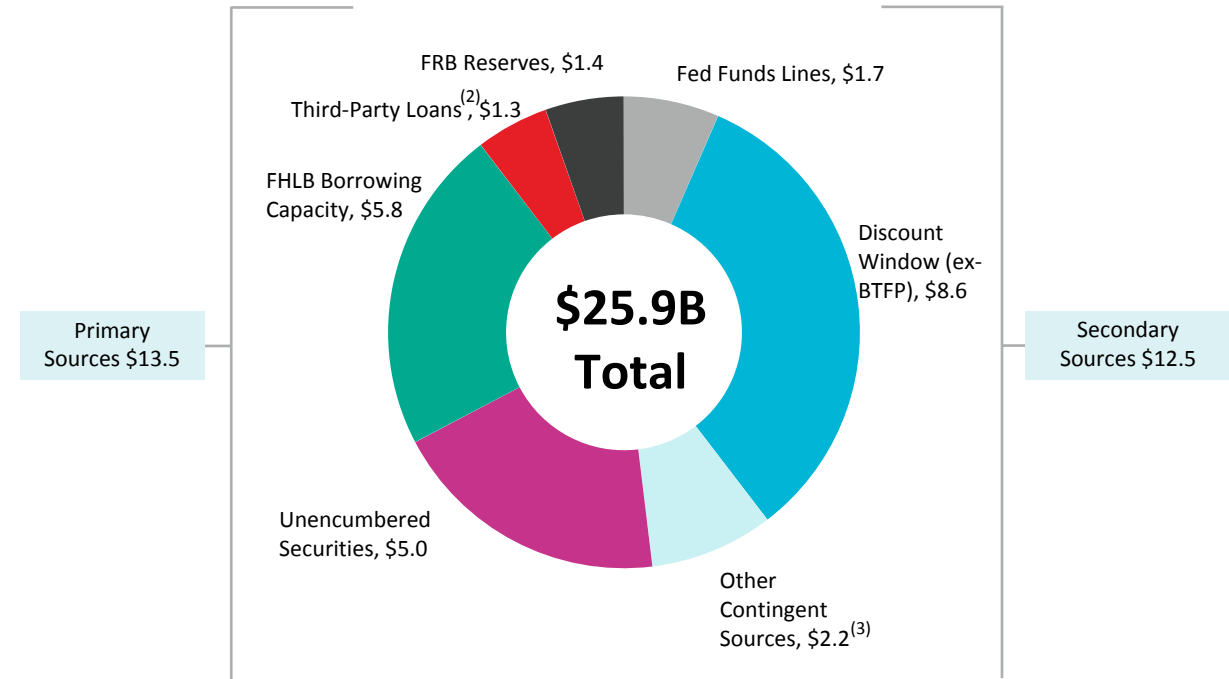
2Q23 Deposit Walkdown

~87% of deposits insured, collateralized or insurable through our ICS capacity⁽¹⁾ compared to 75% in 1Q23



Robust Contingent Sources of Liquidity

(\$ in billions, as of 6/30/23)



- Unpledged loans of \$20+ billion not reflected in the chart above

Amounts may not total due to rounding; (1) Insurability through ICS at the election of the client; (2) Includes HFS portfolio of approx. \$452 million at marked fair value, as well as HFI portfolio which is currently in runoff; (3) Other Contingent Sources include incremental liquidity available via FRB's Bank Term Funding Program, as well as other documented sources.

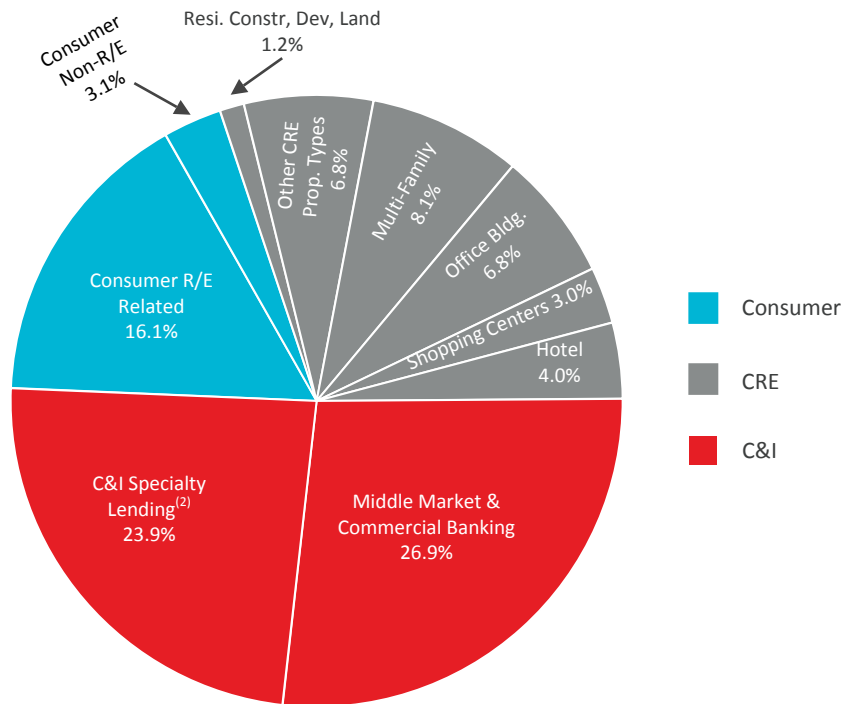
Total Average Deposit Costs

	1Q23		2Q23		June 2023
(\$ in millions; rates annualized)	Avg. Balance	Avg. Rate	Avg. Balance	Avg. Rate	Avg. Rate
Non-interest-bearing	\$15,014	N/A	\$13,874	N/A	N/A
Interest-bearing non-maturity (NMD)	\$24,856	1.57%	\$24,636	2.08%	2.24%
Time	\$3,601	2.42%	\$4,866	3.26%	3.47%
Brokered	\$5,554	4.12%	\$6,343	4.73%	4.92%
Total interest-bearing	\$34,012	2.07%	\$35,845	2.71%	2.90%
Total deposits	\$49,026	1.44%	\$49,719	1.95%	2.12%

Loan Portfolio by Category

Consumer Portfolio - \$8.5 billion

- Weighted average credit score of 794 and 776 for Home Equity and Mortgage, respectively
- Weighted average LTV of 73% and 72% for Home Equity and Mortgage, respectively⁽¹⁾



CRE Portfolio - \$13.3 billion

- 92% are income-producing properties
- Diversity among property types and geographies

C&I Portfolio - \$22.5 billion

- Specialty lending⁽²⁾ is well-diversified among multiple lines-of-business
- C&I industry mix aligned with economic and demographic drivers

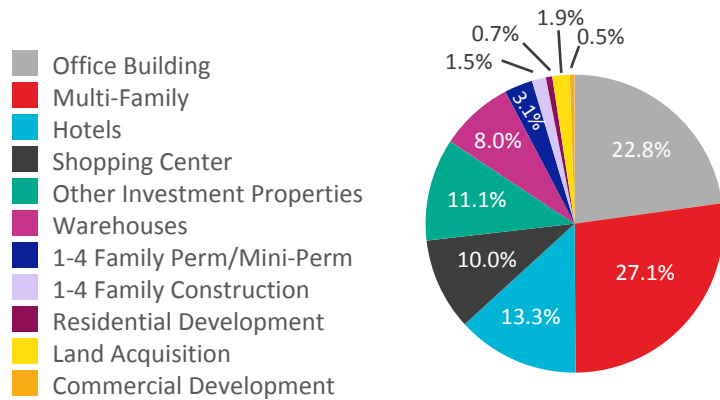
Portfolio Characteristics	Consumer	CRE	C&I
NPL Ratio	0.68%	0.28%	0.74%
QTD Net Charge-off Ratio (annualized) ⁽³⁾	0.49%	(0.01)%	0.29%
30+ Days Past Due Ratio	0.39%	0.03%	0.21%
90+ Days Past Due Ratio	0.03%	0.00%	0.01%

Amounts may not total due to rounding; (1) LTV is calculated by dividing the most recent appraisal value (typically at origination) by the sum of the 6/30/2023 commitment amount and any existing senior lien; (2) Specialty lending is primarily comprised of our senior housing portfolio, national accounts, structured lending (primarily lender finance) and insurance premium finance; (3) 2Q23 Consumer Net Charge Offs impacted by \$1.3 million related to third-party portfolio move to HFS.

Commercial Real Estate

Composition of 2Q23 CRE Portfolio

Total Portfolio \$13.3 billion



Investment Properties portfolio represent 92% of total CRE portfolio

- The portfolio is well diversified among property types
- Credit quality in Investment Properties portfolio remains excellent

CRE Credit Quality

- 0.28% NPL Ratio
- (0.01)% Net Charge-Off Ratio (annualized)
- 0.03% 30+ Day Past Due Ratio
- 0.00% 90+ Day Past Due Ratio

Portfolio Characteristics (as of June 30, 2023)	Investment Properties						Land, Development and Residential Properties	
	Office Building	Multi-family	Shopping Centers	Hotels	Other Investment Properties	Warehouse	Residential Properties ⁽¹⁾	Development & Land
Balance (in millions)	\$3,032	\$3,597	\$1,329	\$1,771	\$1,471	\$1,069	\$616	\$408
Weighted Average LTV ⁽²⁾	61.3%	53.9%	57.5%	57.9%	54.5%	59.1%	N/A	N/A
NPL Ratio	0.92%	0.05%	0.05%	0.00%	0.05%	0.02%	0.68%	0.28%
Net Charge-off Ratio (annualized)	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	(0.04)%	(0.28)%
30+ Days Past Due Ratio	0.00%	0.00%	0.01%	0.00%	0.01%	0.22%	0.14%	0.05%
90+ Days Past Due Ratio	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%

Amounts may not total due to rounding; (1) Includes 1-4 Family Construction and 1-4 Family Perm/Mini-Perm (primarily rental homes); (2) LTV calculated by dividing most recent appraisal (typically at origination) on non-construction component of portfolio by the 6/30/23 commitment amount.

Non-Medical Office Portfolio Analysis: \$1.5B

2Q23 Key Credit Statistics: NPL Ratio: 1.86% NCO Ratio: 0.00% 90 DPD Ratio: 0.00%

2014

Average effective age of office collateral

58.6%

Average LTV⁽¹⁾ on non-medical office loans

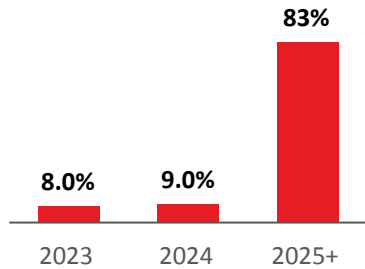
\$8.7mm

Average size⁽¹⁾ of non-medical office loans

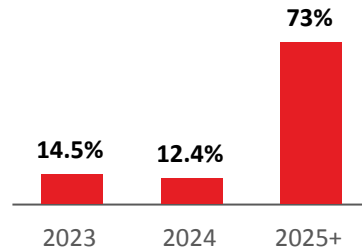
\$3.4mm

Median size⁽¹⁾ of non-medical office loans

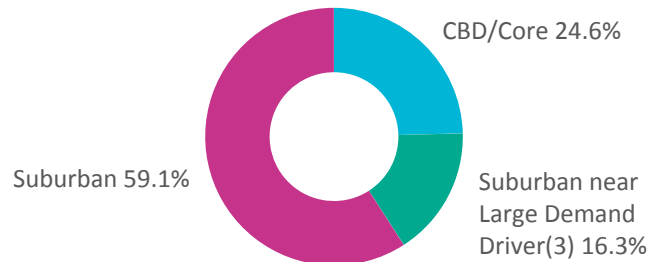
Major tenant⁽²⁾ rollover on non-medical office loans



Loan Maturities⁽²⁾



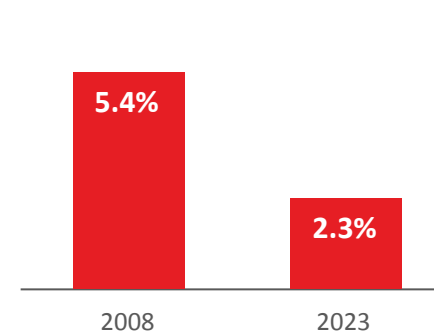
Loan Location Classification



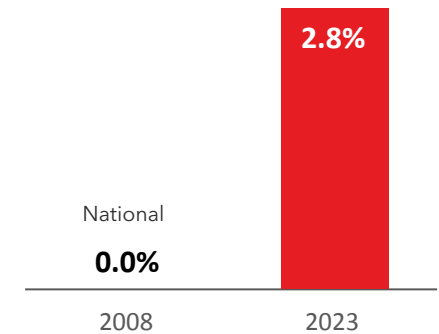
Top 5 MSAs: Non-Med Office	Current Balance (mm)	LTV ⁽¹⁾
1) Charlotte	\$214	65%
2) Atlanta	\$196	59%
3) Charleston	\$179	62%
4) Tampa	\$120	51%
5) Orlando	\$101	60%

Top 5 Loans and Location	Current Balance (mm)	LTV ⁽¹⁾
1) Charleston	\$45	57%
2) Miami	\$42	47%
3) Charlotte	\$42	56%
4) Atlanta	\$41	54%
5) Jacksonville	\$40	63%

SNV Top 5 Markets Completions as % of Inventory⁽⁴⁾



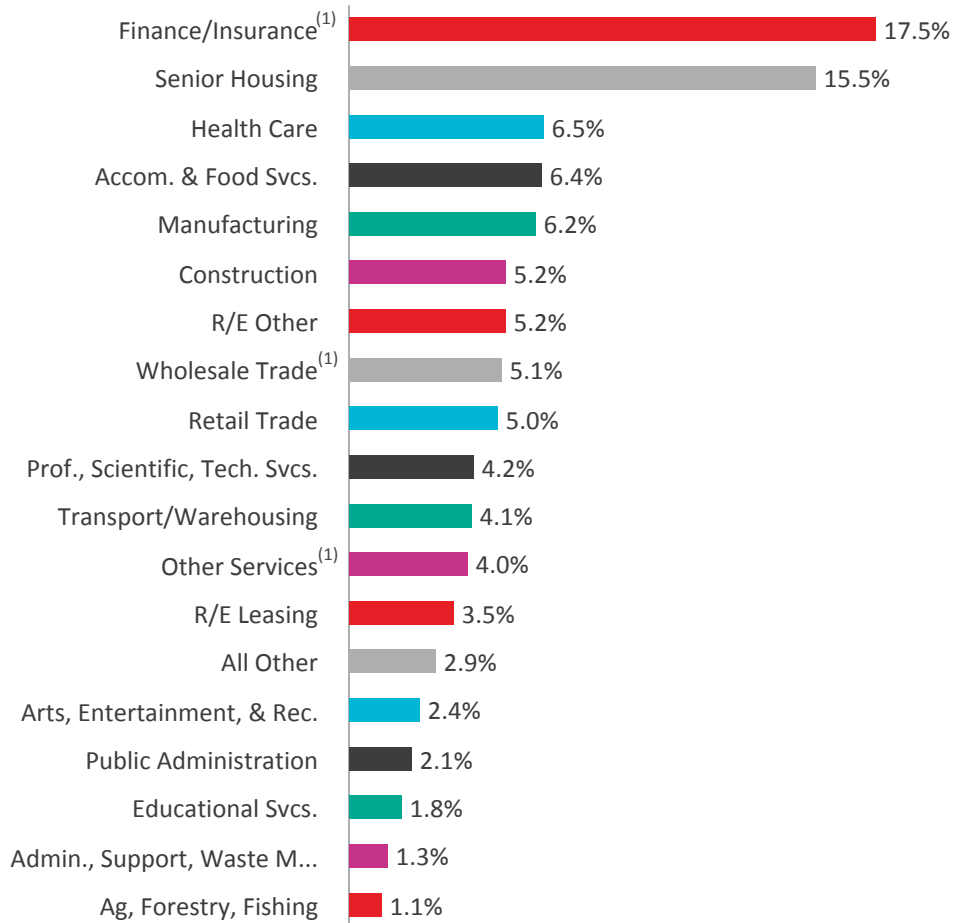
Rent Growth: SNV Top 5 Markets vs. US Average⁽⁴⁾



(1) LTV = Current note balance as of 6/30/2023 divided by appraised value at origination or updated value, whichever is more recent; (2) Major tenant is defined as contributing more than 20% to NOI; sample set on this analysis and Loan Maturities chart includes non-medical office loans greater than \$1mm as of 6/30/2023, and comprises over 92% of the non-MOB office portfolio; (3) Large demand driver would be a significant enterprise that drives demand for the office product, such as government facility, major campus, etc.; (4) Rent growth and supply statistics are 2Q23 numbers from CoStar and represent weighted averages by loan balance.

C&I Portfolio

Diverse Industry Exposure Total C&I Portfolio \$22.5 billion



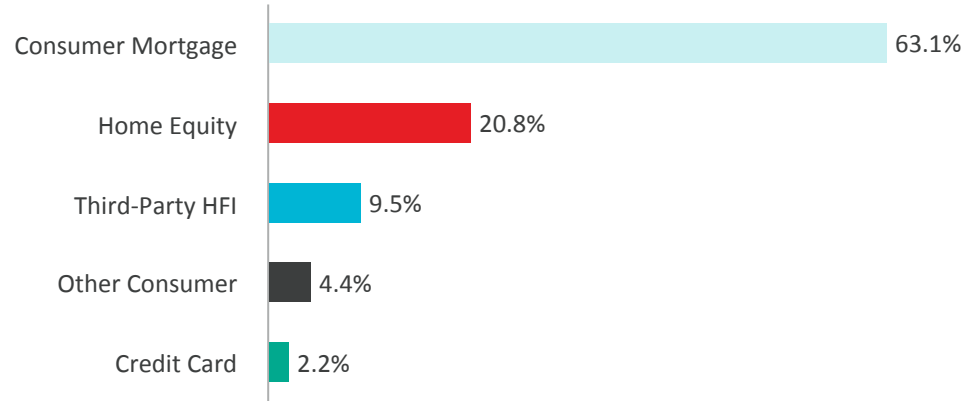
- Wholesale Bank (includes Large Corporate, Middle Market, and Specialty Lines) represents 72% of C&I balances
- Finance/Insurance predominantly represented by secured lender finance portfolio
 - 0.00% NPL Ratio
 - (0.01%) Net Charge-Off Ratio (annualized)
 - 0.02% 30+ Day Past Due Ratio
 - 0.00% 90+ Day Past Due Ratio
- Senior Housing consists of 87% private pay facilities

Credit Indicator	2Q23
NPL Ratio	0.74%
Net Charge-off Ratio (annualized)	0.29%
30+ Days Past Due Ratio	0.21%
90+ Days Past Due Ratio	0.01%

Amounts may not total due to rounding; (1) These segments are not two digit NAICS industry divisions; Senior Housing is a subset of NAICS 62 Health Care and Social Assistance, and R/E other and R/E leasing together comprise NAICS 53 Real Estate, Rental, and Leasing.

Consumer Portfolio

Total Consumer Portfolio \$8.5 billion



- 84% of Consumer portfolio is backed by residential real estate
- Other Consumer includes secured and unsecured products
- Average consumer card utilization rate is 25.8%
- Third party HFI portfolio \$812 million

Consumer Credit Quality

Credit Indicator	2Q23
NPL Ratio	0.68%
Net Charge-off Ratio (annualized)	0.49%
30+ Days Past Due Ratio	0.39%
90+ Days Past Due Ratio	0.03%

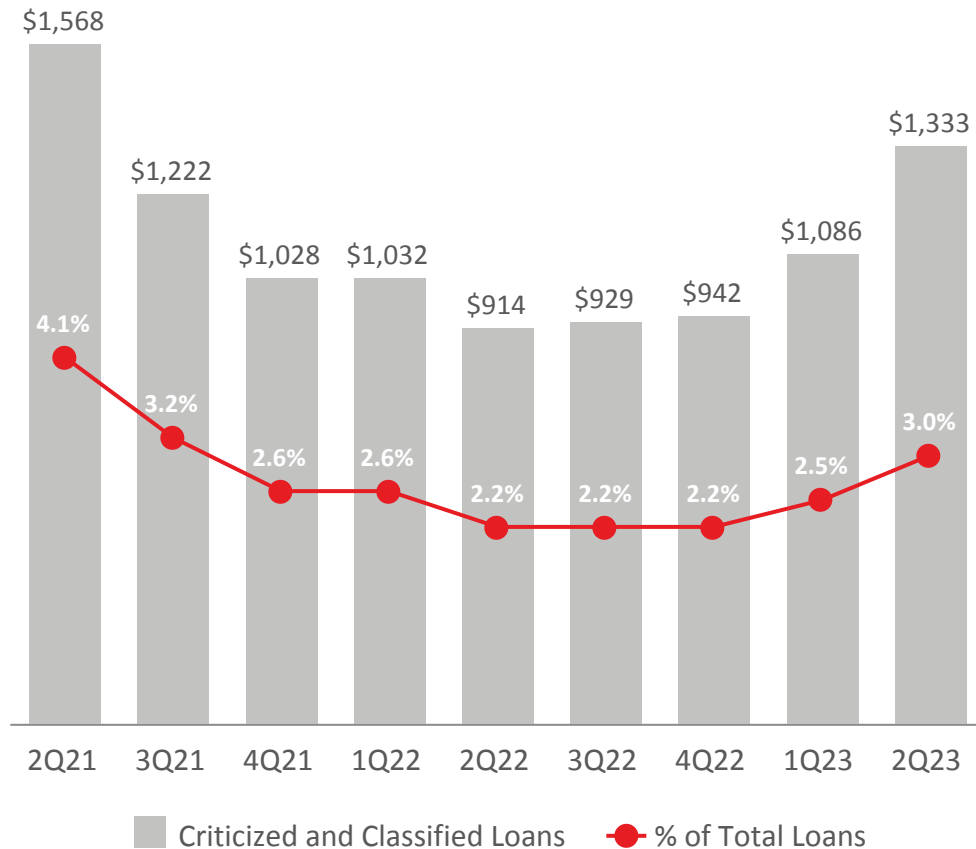
Credit Indicator	Home Equity	Mortgage
Weighted Average Credit Score of 2Q23 Originations	786	785
Weighted Average Credit Score of Total Portfolio	794	776
Weighted Average LTV ⁽¹⁾	73.4%	71.9%
Average DTI ⁽²⁾	34.3%	31.4%
Utilization Rate	37.5%	N/A

Amounts may not total due to rounding; (1) LTV is calculated by dividing the most recent appraisal value (typically at origination) by the sum of the 6/30/2023 commitment amount and any existing senior lien; (2) Average DTI of 2Q23 originations.

Risk Distribution

(\$ in millions)

Criticized & Classified Loans



Portfolio Risk Distribution

Risk Category	Composition		Change
	2Q23	1Q23	2Q23 vs. 1Q23
Passing Grades	\$43,021	\$42,959	\$62
Special Mention	543	369	174
Substandard Accruing	528	535	(7)
Non-Performing Loans	262	182	80
Total Loans	\$44,354	\$44,045	\$309

Amounts may not total due to rounding.

Quarterly Highlights Trend

		2Q22	3Q22	4Q22	1Q23	2Q23
Financial Performance	Diluted EPS	\$1.16	\$1.33	\$1.35	\$1.32	\$1.13
	Net interest margin	3.22%	3.47%	3.56%	3.43%	3.20%
	Efficiency ratio-TE	53.87%	50.41%	51.08%	52.33%	53.99%
	Adjusted tangible efficiency ratio ⁽¹⁾	53.43%	49.98%	50.58%	50.48%	52.57%
	ROAA ⁽²⁾	1.26%	1.39%	1.38%	1.36%	1.15%
	Adjusted ROAA ⁽¹⁾⁽²⁾	1.27%	1.39%	1.39%	1.37%	1.18%
Balance Sheet QoQ Growth	Total loans	3%	3%	3%	1%	1%
	Total deposits	1%	(3)%	2%	2%	—%
Credit Quality	NPA ratio	0.33%	0.32%	0.33%	0.41%	0.59%
	NCO ratio ⁽²⁾	0.16%	0.04%	0.12%	0.17%	0.24%
Capital	Common shares outstanding ⁽³⁾	145,358	145,443	145,487	146,059	146,153 ⁽⁴⁾
	Leverage ratio	9.03%	9.04%	9.07%	9.14%	9.23%
	Tangible common equity ratio ⁽¹⁾	6.26%	5.52%	5.84%	6.12%	6.17%

(1) Non-GAAP financial measure; see applicable reconciliation; (2) Annualized; (3) In thousands; (4) Preliminary.

Condensed Income Statement

(\$ in thousands, except per share data)	2Q23	1Q23	2Q22
Net interest income	\$455,531	\$480,751	\$425,388
Non-interest revenue	112,276	133,126	97,266
Non-interest expense	307,181	321,852	282,051
Provision for (reversal of) credit losses	38,881	32,154	12,688
Income before income taxes	\$221,745	\$259,871	\$227,915
Income tax expense	47,801	57,712	49,863
Net income	173,944	202,159	178,052
Less: Net income (loss) attributable to noncontrolling interest	(166)	—	—
Net income attributable to Synovus Financial Corp.	174,110	202,159	178,052
Less: Preferred stock dividends	8,291	8,291	8,291
Net income available to common shareholders	\$165,819	\$193,868	\$169,761
Weighted average common shares outstanding, diluted	146,550	146,727	146,315
Net income per common share, diluted	\$1.13	\$1.32	\$1.16

Amounts may not total due to rounding.

Non-GAAP Financial Measures

(\$ in thousands, except per share data)	2Q23	1Q23	2Q22
Net income available to common shareholders	\$165,819	\$193,868	\$169,761
Recovery of NPA	—	(13,126)	—
Investment securities losses (gains), net	—	(1,030)	—
Loss (gain) on other loans held for sale	2,360	16,750	—
Restructuring charges (reversals)	(110)	(733)	(1,850)
(Gain) loss on early extinguishment of debt	(377)	—	—
Valuation adjustment to Visa derivative	3,027	—	(3,500)
Tax effect of adjustments ⁽¹⁾	(1,193)	(453)	(393)
Adjusted net income available to common shareholders	\$169,526	\$195,276	\$171,018
Weighted average common shares outstanding, diluted	146,550	146,727	146,315
Net income per common share, diluted	\$1.13	\$1.32	\$1.16
Adjusted net income per common share, diluted	\$1.16	\$1.33	\$1.17

(1) An assumed marginal tax rate of 24.3% for 2Q23 and 1Q23 and 23.8% for 1Q22 was applied.

Non-GAAP Financial Measure, Continued

(\$ in thousands)	2Q22	3Q22	4Q22	1Q23	2Q23
Net income	\$178,052	\$203,044	\$205,770	\$202,159	\$173,944
Recovery of NPA	—	—	—	(13,126)	—
Loss (gain) on other loans held for sale	—	—	—	16,750	2,360
Restructuring charges (reversals)	(1,850)	956	(2,372)	(733)	(110)
Valuation adjustment to Visa derivative	3,500	—	2,500	—	3,027
Gain (loss) on early extinguishment of debt	—	—	—	—	(377)
Investment securities losses (gains), net	—	—	—	(1,030)	—
Tax effect of adjustments ⁽¹⁾	(393)	(228)	(31)	(453)	(1,193)
Adjusted net income	\$179,309	\$203,772	\$205,867	\$203,567	\$177,651
Net income annualized	\$714,165	\$805,555	\$816,370	\$819,867	\$697,687
Adjusted net income annualized	\$719,206	\$808,443	\$816,755	\$825,577	\$712,556
Total average assets	\$56,536,940	\$58,055,979	\$58,963,417	\$60,133,561	\$60,515,077
Return on average assets	1.26%	1.39%	1.38%	1.36%	1.15%
Adjusted return on average assets	1.27%	1.39%	1.39%	1.37%	1.18%

(1) An assumed marginal tax rate of 24.3% for 2Q23, 1Q23, and 4Q22 and 23.8% for 3Q22, 2Q22 and 1Q22 was applied.

Non-GAAP Financial Measure, Continued

(\$ in thousands)	2Q23	1Q23	2Q22
Net income available to common shareholders	\$165,819	\$193,868	\$169,761
Recovery of NPA	—	(13,126)	—
Loss (gain) on other loans held for sale	2,360	16,750	—
Restructuring charges (reversals)	(110)	(733)	(1,850)
Valuation adjustment to Visa derivative	3,027	—	3,500
Gain (loss) on early extinguishment of debt	(377)	—	—
Investment securities losses (gains), net	—	(1,030)	—
Tax effect of adjustments ⁽¹⁾	(1,193)	(453)	(393)
Adjusted net income available to common shareholders	\$169,526	\$195,276	\$171,018
Adjusted net income available to common shareholders annualized	\$679,967	\$791,953	\$685,951
Amortization of intangibles, tax effected, annualized	\$7,344	\$5,699	\$6,471
Adjusted net income available to common shareholders excluding amortization of intangibles annualized	\$687,311	\$797,652	\$692,422
Net income available to common shareholders annualized	\$665,098	\$786,242	\$680,910
Amortization of intangibles, tax effected, annualized	\$7,344	\$5,699	\$6,471
Net income available to common shareholders excluding amortization of intangibles annualized	\$672,442	\$791,941	\$687,381
Total average Synovus Financial Corp. shareholders' equity less preferred stock	\$4,303,722	\$4,088,777	\$4,132,536
Average goodwill	\$(460,118)	\$(452,390)	\$(452,390)
Average other intangible assets, net	\$(36,738)	\$(26,245)	\$(32,387)
Total average Synovus Financial Corp. tangible shareholders' equity less preferred stock	\$3,806,866	\$3,610,142	\$3,647,759
Return on average common equity	15.5%	19.2%	16.5%
Adjusted return on average common equity	15.8%	19.4%	16.6%
Return on average tangible common equity	17.7%	21.9%	18.8%
Adjusted return on average tangible common equity	18.1%	22.1%	19.0%

(1) An assumed marginal tax rate of 24.3% for 2Q23 and 1Q23 and 23.8% for 1Q22 was applied.

Non-GAAP Financial Measure, Continued

(\$ in thousands)	2Q22	3Q22	4Q22	1Q23	2Q23
Total non-interest revenue	\$97,266	\$104,298	\$102,439	\$133,126	\$112,276
Investment securities (gains) losses, net	—	—	—	(1,030)	—
Recovery of NPA	—	—	—	(13,126)	—
Fair value adjustment on non-qualified deferred compensation	3,240	1,076	(1,557)	(1,371)	(1,598)
Adjusted non-interest revenue	\$100,506	\$105,374	\$100,882	\$117,599	\$110,678
Total non-interest expense	\$282,051	\$294,010	\$308,996	\$321,852	\$307,181
Loss on other loans held for sale	—	—	—	(16,750)	(2,360)
Restructuring (charges) reversals	1,850	(956)	2,372	733	110
Fair value adjustment on non-qualified deferred compensation	3,240	1,076	(1,557)	(1,371)	(1,598)
Valuation adjustment to Visa derivative	(3,500)	—	(2,500)	—	(3,027)
Gain (loss) on early extinguishment of debt	—	—	—	—	377
Adjusted non-interest expense	\$283,641	\$294,130	\$307,311	\$304,464	\$300,683

Non-GAAP Financial Measure, Continued

(\$ in thousands)	2Q22	3Q22	4Q22	1Q23	2Q23
Adjusted non-interest expense	\$283,641	\$294,130	\$307,311	\$304,464	\$300,683
Amortization of intangibles	(2,118)	(2,118)	(2,118)	(1,857)	(2,420)
Adjusted tangible non-interest expense	\$281,523	\$292,012	\$305,193	\$302,607	\$298,263
Net interest income	\$425,388	\$477,919	\$501,346	\$480,751	\$455,531
Total non-interest revenue	97,266	104,298	102,439	133,126	112,276
Total revenue	522,654	582,217	603,785	613,877	567,807
Tax equivalent adjustment	960	972	1,131	1,119	1,138
Total TE revenue	523,614	583,189	604,916	614,996	568,945
Recovery of NPA	—	—	—	(13,126)	—
Investment securities losses (gains), net	—	—	—	(1,030)	—
Fair value adjustment on non-qualified deferred compensation	3,240	1,076	(1,557)	(1,371)	(1,598)
Adjusted revenue	\$526,854	\$584,265	\$603,359	\$599,469	\$567,347
Efficiency ratio-TE	53.9%	50.4%	51.1%	52.3%	54.0%
Adjusted tangible efficiency ratio	53.4%	50.0%	50.6%	50.5%	52.6%

Non-GAAP Financial Measure, Continued

(\$ in thousands)	2Q22	3Q22	4Q22	1Q23	2Q23
Total assets	\$57,382,745	\$58,639,522	\$59,731,378	\$61,840,025	\$60,655,591
Goodwill	(452,390)	(452,390)	(452,390)	(452,390)	(475,573)
Other intangible assets, net	(31,360)	(29,242)	(27,124)	(25,267)	(61,538)
Tangible assets	\$56,898,995	\$58,157,890	\$59,251,864	\$61,362,368	\$60,118,480
Total Synovus Financial Corp. shareholders' equity	\$4,584,438	\$4,229,715	\$4,475,801	\$4,770,130	\$4,782,528
Goodwill	(452,390)	(452,390)	(452,390)	(452,390)	(475,573)
Other intangible assets, net	(31,360)	(29,242)	(27,124)	(25,267)	(61,538)
Preferred Stock, no par value	(537,145)	(537,145)	(537,145)	(537,145)	(537,145)
Tangible common equity	\$3,563,543	\$3,210,938	\$3,459,142	\$3,755,328	\$3,708,272
Total Synovus Financial Corp. shareholders' equity to total assets ratio	7.99%	7.21%	7.49%	7.71%	7.88%
Tangible common equity ratio	6.26%	5.52%	5.84%	6.12%	6.17%