

Statistical Supplement

First Quarter 2020

Table of Contents

Analyst Coverage and Credit Ratings	1
Notes	2
Consolidated	
Consolidated Statements of Income (Loss)	3
Consolidated Balance Sheets	4
Earnings, Shares and Return on Equity	5
Key Stakeholder Metrics	6
Segment and Sources of Earnings	7
Select Earnings Drivers By Segment	8
Sales By Segment	9
Operating Revenues and General and Administrative Expenses By Segment	10
Operating Commissions and Other Expenses	11
Interest Rate Yields and Spreads By Segment	12
Select Earnings and Operational Data from Business Segments	
Annuities	13
Retirement Plan Services	14
Life Insurance	15
Group Protection	16
Other Operations	17
DAC & Account Value Rollforwards	
Consolidated DAC, VOBA, DSI and DFEL Roll Forwards	18
Account Value Roll Forwards:	
Annuities	19
Retirement Plan Services	20
Life Insurance	21
Other Information	
Select Investment Data	22
Realized Gain (Loss) and Benefit Ratio Unlocking, After-DAC	23
Select GAAP to Non-GAAP Reconciliations	24

Analyst Coverage and Credit Ratings

<u>Firm</u>	<u>Analyst</u>	<u>Phone Number</u>
Autonomous Research U.S., L.P.	Erik Bass	646-561-6248
B. Riley FBR	Randy Binner	703-312-1890
Citi Research	Suneet Kamath	212-816-3457
Credit Suisse	Andrew Kligerman	212-325-5069
Dowling & Partners	Humphrey Lee	860-676-7324
Evercore	Thomas Gallagher	212-446-9439
Goldman Sachs	Alex Scott	917-343-7160
J.P. Morgan Securities	Jimmy Bhullar	212-622-6397
Keefe, Bruyette & Woods, Inc.	Ryan Krueger	860-722-5930
Morgan Stanley	Nigel Dally	212-761-4132
Piper Sandler & Co.	John Barnidge	312-281-3412
RBC Capital Markets	Mark Dwelle	804-782-4008
Wells Fargo	Elyse Greenspan	212-214-8031

This list is provided for informational purposes only. Lincoln Financial Group does not endorse the analyses, conclusions or recommendations contained in any report issued by these or any other analysts.

				Standard
	A.M Best	Fitch	Moody's	& Poor's
Senior Debt Ratings	a-	BBB+	Baa1	A-
Financial Strength Ratings				
The Lincoln National Life Insurance Company	A+	A+	A1	AA-
First Penn-Pacific Life Insurance Company	A	A+	A1	A-
Lincoln Life & Annuity Company of New York	A+	A+	A1	AA-
Lincoln Life Assurance Company of Boston	A+			AA-

Ratings as of May 6, 2020

Investor Inquiries May Be Directed To:

Chris Giovanni, Senior Vice President, Corporate Treasurer

Email: Christopher.Giovanni@lfg.com

Phone: 484-583-1793

Notes

Computations

- The quarterly financial information for the current year may not sum to the corresponding year-to-date amount as both are rounded to millions.
- The financial ratios reported herein are calculated using whole dollars instead of dollars rounded to millions.
- If the effect of equity classification would result in a more dilutive Earnings Per Share ("EPS"), the numerator used in the calculation of our diluted EPS is adjusted to remove the mark-to-market adjustment for deferred units of LNC stock in our deferred compensation plans. In addition, for any period where a net loss is experienced, shares used in the diluted EPS calculation represent basic shares, as the use of diluted shares would result in a lower loss per share.
- Return on equity ("ROE") measures how efficiently we generate profits from the resources provided by our net assets. ROE is calculated by dividing annualized net income (loss) (or adjusted income (loss) from operations) by average equity, excluding accumulated other comprehensive income (loss) ("AOCI"). Management evaluates consolidated ROE by both including and excluding the effect of average goodwill.
- Book value per share, excluding AOCI, is calculated by dividing stockholders' equity, excluding AOCI, by common shares outstanding. We provide book value per share, excluding AOCI, to enable investors to analyze the amount of our net worth that is attributable primarily to our business operations. Management believes book value per share excluding AOCI is useful to investors because it eliminates the effect of items that can fluctuate significantly from period to period, primarily based on changes in interest rates. Book value per share is the most directly comparable GAAP measure.
- Pre-tax net margin is calculated by dividing adjusted income (loss) from operations before taxes by net revenue, which is defined as total adjusted operating revenues less interest credited.

Definitions

Holding company available liquidity consists of cash and invested cash, excluding cash held as collateral, and certain short-term investments that can be readily converted into cash, net of commercial paper outstanding.

Sales as reported consist of the following:

- Annuities and Retirement Plan Services deposits from new and existing customers;
- Money Guard®, our linked-benefit product 15% of total expected premium deposits;
- Universal life ("UL"), indexed universal life ("IUL"), variable universal life ("VUL") first-year commissionable premiums plus 5% of excess premiums received;
- Executive Benefits single premium bank-owned UL and VUL, 15% of single premium deposits, and corporate-owned UL and VUL, first-year commissionable premiums plus 5% of excess premium received;
- Term 100% of annualized first-year premiums; and
- Group Protection annualized first-year premiums from new policies.

Throughout the document, "after-DAC" refers to the associated amortization expense of deferred acquisition costs ("DAC"), value of business acquired ("VOBA"), deferred sales inducements ("DSI") and deferred front-end loads ("DFEL") and changes in other contract holder funds.

Notes

Sources of earnings are defined as follows:

- Investment spread earnings consist primarily of net investment income, net of interest credited earned on the underlying general account investments supporting our fixed products less related expenses.
- Mortality/morbidity earnings result from mortality margins, morbidity margins, and certain expense assessments and related fees that are a function of the rates priced into the product and level of insurance in force.
- Fees on assets under management ("AUM") earnings results consist primarily of asset-based fees charged based on variable account values less associated benefits and related expenses.
- Variable annuity ("VA") riders earnings consist of fees charged to the contract holder related to guaranteed benefit rider features, less the net valuation premium and associated change in benefit reserves and related expenses.

Non-GAAP Performance Measures

Non-GAAP measures do not replace the most directly comparable GAAP measures, and we have included detailed reconciliations herein.

Adjusted income (loss) from operations is GAAP net income excluding the after-tax effects of the following items, as applicable:

- Realized gains and losses associated with the following ("excluded realized gain (loss)"):
 - Sales or disposals and impairments of financial assets;
- Changes in the fair value of equity securities;
- Changes in the fair value of derivatives, embedded derivatives within certain reinsurance arrangements and trading securities ("gain (loss) on the mark-to-market on certain instruments");
- Changes in the fair value of the derivatives we own to hedge our guaranteed death benefit ("GDB") riders within our variable annuities;
- Changes in the fair value of the embedded derivatives of our guaranteed living benefit ("GLB") riders reflected within variable annuity net derivative results accounted for at fair value;
- Changes in the fair value of the derivatives we own to hedge our GLB riders reflected within variable annuity net derivative results; and
- Changes in the fair value of the embedded derivative liabilities related to index options we may purchase or sell in the future to hedge contract holder index allocations applicable to future reset periods for our indexed annuity products accounted for at fair value ("indexed annuity forward-starting options");
- · Changes in reserves resulting from benefit ratio unlocking on our GDB and GLB riders ("benefit ratio unlocking");
- Income (loss) from reserve changes, net of related amortization, on business sold through reinsurance;
- Gains (losses) on early extinguishment of debt;
- · Losses from the impairment of intangible assets;
- Income (loss) from discontinued operations;
- · Acquisition and integration costs related to mergers and acquisitions; and
- Income (loss) from the initial adoption of new accounting standards, regulations and policy changes including the net impact from the Tax Cuts and Jobs Act.

Adjusted operating revenues represent GAAP revenues excluding the pre-tax effects of the following items, as applicable:

- Excluded realized gain (loss);
- Revenue adjustments from the initial adoption of new accounting standards;
- Amortization of DFEL arising from changes in GDB and GLB benefit ratio unlocking; and
- · Amortization of deferred gains arising from reserve changes on business sold through reinsurance.

Notes

Management believes that the non-GAAP performance measures previously discussed explain the results of our ongoing businesses in a manner that allows for a better understanding of the underlying trends in our current business as the excluded items are unpredictable and not necessarily indicative of current operating fundamentals or future performance of the business segments, and, in many instances, decisions regarding these items do not necessarily relate to the operations of the individual segments. In addition, we believe that our definitions of adjusted operating revenues and adjusted income from operations provide investors with more valuable measures of our performance as they better reveal trends in our business.
Due to reporting a net loss for the three months ended September 30, 2019, basic shares were used in the diluted earnings per share calculation for that period as the use of diluted shares would have resulted in a lower loss per share.
Statistical Supplement is Dated The financial data in this document is dated May 6, 2020, and has not been updated since that date. Lincoln Financial Group does not intend to update this document.

Consolidated



Consolidated Statements of Income (Loss)

Unaudited (millions of dollars, except per share data)

	For the Three Months Ended											
	3/3	1/19	6/30/1	9	9/30/19		12	/31/19	9 3/31/20		Change	
Revenues												
Insurance premiums	\$	1,446	\$ 1,3	98	\$	1,325	\$	1,344	\$	1,373	-5.0%	
Fee income		1,475	1,5	17		1,934		1,572		1,539	4.3%	
Net investment income		1,251	1,3	55		1,235		1,381		1,375	9.9%	
Realized gain (loss):												
Other-than-temporary impairment ("OTTI")		(8)		(4)		(2)		(1)		-	100.0%	
Realized gain (loss), excluding OTTI		(354)	(1	13)		(9)		(118)		(24)	93.2%	
Total realized gain (loss)		(362)	(1	17)		(11)		(119)		(24)	93.4%	
Amortization of deferred gains on business			-									
sold through reinsurance		8		8		8		7		11	37.5%	
Other revenues		147	1	49		147		159		151	2.7%	
Total revenues		3,965	4,3	10		4,638		4,344		4,425	11.6%	
Expenses												
Interest credited		678	6	80		705		717		725	6.9%	
Benefits		1,757	1,8	52		2,502		1,768		2,501	42.3%	
Commissions and other expenses		1,176	1,2	72		1,552		1,288		1,085	-7.7%	
Interest and debt expense		71		70		113		72		68	-4.2%	
Strategic digitization expense		15		15		16		18		12	-20.0%	
Total expenses		3,697	3,8	89		4,888		3,863		4,391	18.8%	
Income (loss) before taxes		268	4	21		(250)		481		34	-87.3%	
Federal income tax expense (benefit)		16		58		(89)		50		(18)	NM	
Net income (loss)		252	3	63		(161)		431		52	-79.4%	
Adjustment for LNC stock units in our												
deferred compensation plans		-		-		(3)		(1)		(23)	NN	
Net income (loss) available to common												
stockholders – diluted	\$	252	\$ 3	63	\$	(164)	\$	430	\$	29	-88.5%	
Earnings (Loss) Per Common Share - Diluted												
Net income (loss)	\$	1.22	\$ 1.	79	\$	(0.83)	\$	2.15	\$	0.15	-87.7%	
ROE, including AOCI												
Net income (loss)		6.6%	8.	3%		-3.4%		8.7%		1.1%		

Consolidated Balance Sheets

	As of										
	3/31/19	<u> </u>	6/30/19	9/30/19	12/31/19	3/31/20	Change				
ASSETS											
nvestments:											
Fixed maturity available-for-sale ("AFS") securities, net of allowances for											
credit losses ("ACL"):											
Corporate bonds	\$ 83,20)8 \$	84,790	\$ 87,910	\$ 88,716	\$ 85,797	3.1%				
U.S. government bonds	42	23	430	438	435	482	13.9%				
State and municipal bonds	5,50	59	5,669	5,800	5,884	5,906	6.1%				
Foreign government bonds	4.	53	440	444	393	389	-14.1%				
Residential mortgage-backed securities	3,4	14	3,292	3,287	3,241	3,271	-4.2%				
Commercial mortgage-backed securities	88	35	965	1,033	1,083	1,119	26.4%				
Asset-backed securities	3,48	84	3,542	4,172	4,889	5,086	46.0%				
Hybrid and redeemable preferred securities	6	14	605	575	559	556	-9.4%				
Total fixed maturity AFS securities, net of ACL	98,0	50	99,733	103,659	105,200	102,606	4.6%				
Trading securities	3,3	14	4,522	4,691	4,673	4,019	21.39				
Equity securities	1.	53	196	158	103	83	-45.8%				
Mortgage loans on real estate, net of ACL	13,99	97	15,090	15,947	16,339	16,791	20.0%				
Policy loans	2,49	98	2,484	2,475	2,477	2,571	2.9%				
Derivative investments	98	31	1,510	2,201	1,911	4,417	NN				
Other investments	2,7	52	2,845	3,389	2,994	4,765	73.1%				
Total investments	121,74	45	126,380	132,520	133,697	135,252	11.1%				
Cash and invested cash	1,59	93	3,314	2,939	2,563	6,202	289.3%				
DAC and VOBA	9,4	41	8,588	7,492	7,694	9,212	-2.4%				
Premiums and fees receivable	60	07	553	440	465	562	-7.4%				
Accrued investment income	1,13	84	1,146	1,182	1,148	1,185	0.1%				
Reinsurance recoverables, net of ACL	17,60	50	17,481	17,353	17,144	16,923	-4.2%				
Reinsurance related embedded derivatives		-	-	-	-	137	NN				
Funds withheld reinsurance assets	54	49	548	543	536	535	-2.6%				
Goodwill	1,7	78	1,778	1,778	1,778	1,778	0.0%				
Other assets	16,3		16,196	15,939	16,170	16,246	-0.8%				
Separate account assets	143,30	59	146,275	145,092	153,566	130,617	-8.9%				
Total assets	\$ 314,29	99 \$	322,259	\$ 325,278	\$ 334,761	\$ 318,649	1.4%				

Consolidated Balance Sheets

			As	of		
	3/31/19	6/30/19	9/30/19	12/31/19	3/31/20	Change
LIABILITIES AND STOCKHOLDERS' EQUITY						
Liabilities						
Future contract benefits	\$ 34,009	\$ 34,890	\$ 36,108	\$ 36,420	\$ 37,100	9.1%
Other contract holder funds	93,959	94,947	95,283	98,018	99,508	5.9%
Short-term debt	300	300	300	300	-	-100.0%
Long-term debt by rating agency leverage definitions:						
Operating (see note (2) on page 6 for details)	866	866	866	866	866	0.0%
Financial	4,706	4,755	5,204	5,201	5,882	25.0%
Reinsurance related embedded derivatives	177	310	339	327	-	-100.0%
Funds withheld reinsurance liabilities	1,762	1,796	1,817	1,810	1,843	4.6%
Payables for collateral on investments	5,362	5,632	5,528	5,082	8,434	57.3%
Other liabilities	13,372	14,033	14,742	13,482	17,824	33.3%
Separate account liabilities	143,369	146,275	145,092	153,566	130,617	-8.9%
Total liabilities	297,882	303,804	305,279	315,072	302,074	1.4%
Stockholders' Equity						
Common stock	5,285	5,241	5,192	5,162	5,071	-4.0%
Retained earnings	8,679	8,878	8,559	8,854	8,500	-2.1%
AOCI:						
Unrealized investment gains (losses)	2,773	4,658	6,572	6,017	3,348	20.7%
Foreign currency translation adjustment	(20)	(24)	(29)	(17)	(27)	-35.0%
Funded status of employee benefit plans	(300)	(298)	(295)	(327)	(317)	-5.7%
Total AOCI	2,453	4,336	6,248	5,673	3,004	22.5%
Total stockholders' equity	16,417	18,455	19,999	19,689	16,575	1.0%
Total liabilities and stockholders' equity	\$ 314,299	\$ 322,259	\$ 325,278	\$ 334,761	\$ 318,649	1.4%

Earnings, Shares and Return on Equity

Unaudited (millions of dollars, except per share data)

	As of or For the Three Months Ended												
	3	/31/19	6	/30/19	9/30/19		_12	12/31/19		3/31/20	Change		
ncome (Loss)													
Net income (loss)	\$	252	\$	363	\$	(161)	\$	431	\$	52	-79.4%		
Pre-tax adjusted income (loss) from operations		507		566		(104)		566		558	10.1%		
After-tax adjusted income (loss) from operations ⁽¹⁾		441		478		(46)		482		465	5.4%		
Adjusted operating tax rate		13.0%		15.5%		55.8%		14.8%		16.5%			
Average Stockholders' Equity													
Average equity, including AOCI	\$	15,384	\$	17,436	\$	19,227	\$	19,844	\$	18,132	17.9%		
Average AOCI		1,430		3,394		5,292		5,961		4,338	203.4%		
Average equity, excluding AOCI	\$	13,954	\$	14,042	\$	13,935	\$	13,883	\$	13,794	-1.1%		
ROE, Excluding AOCI													
Net income (loss)		7.2%		10.4%		-4.6%		12.4%		1.5%			
Adjusted income (loss) from operations		12.6%		13.6%		-1.3%		13.9%		13.5%			
Per Share													
Net income (loss) (diluted)	\$	1.22	\$	1.79	\$	(0.83)	\$	2.15	\$	0.15	-87.7%		
Adjusted income (loss) from operations (diluted)		2.14		2.36		(0.25)		2.41		2.24	4.7%		
Dividends declared during the period		0.37		0.37		0.37		0.40		0.40	8.1%		
Book value, including AOCI	\$	80.88	\$	91.92	\$	100.84	\$	100.11	\$	85.79	6.1%		
Per share impact of AOCI		12.09		21.60		31.51		28.84		15.55	28.6%		
Book value, excluding AOCI	\$	68.79	\$	70.32	\$	69.33	\$	71.27	\$	70.24	2.1%		
Shares													
Repurchased during the period		3.9		2.3		2.5		1.7		3.8	-2.6%		
End-of-period – basic		203.0		200.8		198.3		196.7		193.2	-4.8%		
End-of-period – diluted		204.2		202.2		200.7		199.2		195.0	-4.5%		
Average for the period – diluted		206.0		202.9		201.6		200.0		197.3	-4.2%		
See reconciliation to net income (loss) on page 24.													

Key Stakeholder Metrics

Unaudited (millions of dollars, except per share data)

				As o	f or I	or the Tl	ıree	Months E	Ende	d	
	3	/31/19	6	/30/19	9	/30/19	12	2/31/19	3	/31/20	Change
Cash Returned to Common Stockholders				<u>.</u>		<u>.</u>		<u>.</u>			
Shares repurchased	\$	240	\$	150	\$	150	\$	100	\$	225	-6.3%
Common dividends		76		75		74		73		79	3.9%
Total cash returned to common stockholders	\$	316	\$	225	\$	224	\$	173	\$	304	-3.8%
Leverage Ratio											
Short-term debt	\$	300	\$	300	\$	300	\$	300	\$	-	-100.0%
Long-term debt		5,572		5,621		6,070		6,067		6,748	21.1%
Total debt ⁽¹⁾		5,872		5,921		6,370		6,367		6,748	14.9%
Less:											
Operating debt ⁽²⁾		866		866		866		866		866	0.0%
25% of capital securities		302		302		302		302		302	0.0%
Carrying value of fair value hedges and other items		222		270		331		278		459	106.8%
Total numerator	\$	4,482	\$	4,483	\$	4,871	\$	4,921	\$	5,121	14.3%
Stockholders' equity, excluding unrealized											
investment gains (losses)	\$	13,644	\$	13,797	\$	13,427	\$	13,672	\$	13,227	-3.1%
Add: 25% of capital securities		302		302		302		302		302	0.0%
Total numerator		4,482		4,483		4,871		4,921		5,121	14.3%
Total denominator	\$	18,428	\$	18,582	\$	18,600	\$	18,895	\$	18,650	1.2%
Leverage ratio	_	24.3%		24.1%	_	26.2%	_	26.0%		27.5%	
Holding Company Available Liquidity	\$	481	\$	474	\$	765	\$	702	\$	760	58.0%

⁽¹⁾ Excludes obligations under finance leases and certain financing arrangements of \$388 million that are reported in other liabilities on our Consolidated Balance Sheets.

⁽²⁾ We have categorized as operating debt the senior notes issued in October 2007 and June 2010 because the proceeds were used as a long-term structured solution to reduce the strain on increasing statutory reserves associated with secondary guarantee UL and term policies.

Segment and Sources of Earnings

				1	For tl	he Three l	Mon	ths Ende	d							
	3/	31/19	6/	30/19	9,	/30/19	12	2/31/19	3,	/31/20	Change					
Income (Loss) from Operations, Pre-Tax																
Annuities	\$	287	\$	309	\$	185	\$	312	\$	302	5.2%					
Retirement Plan Services		43		49		49		54		45	4.7%					
Life Insurance		195		207		(318)		222		209	7.2%					
Group Protection		70		86		78		68		50	-28.6%					
Other Operations		(88)		(85)		(98)		(90)		(48)	45.5%					
Adjusted income (loss) from operations, before																
income taxes	\$	507	\$	566	\$	(104)	\$	566	\$	558	10.1%					
Income (Loss) from Operations, After-Tax																
Annuities	\$	250	\$	266	\$	169	\$	269	\$	261	4.4%					
Retirement Plan Services		39		42		44		47		40	2.6%					
Life Insurance		157		168		(245)		179		171	8.9%					
Group Protection		55		68		61		54		40	-27.3%					
Other Operations		(60)		(66)		(75)		(67)		(47)	21.7%					
Adjusted income (loss) from operations	\$	441	\$	478	\$	(46)	\$	482	\$	465	5.4%					
				1	For tl	he Three 1	Mon	ths Ende	d				For the T	'raili	ng Twelve	Months
	3/	31/19	6/	30/19	9,	/30/19	12	2/31/19	3,	/31/20	Change	3	/31/19	3	/31/20	Change
Sources of Earnings, Pre-Tax																
Investment spread	\$	151	\$	164	\$	(126)	\$	173	\$	151	0.0%	\$	654	\$	362	-44.6%
Mortality/morbidity		179		196		(119)		189		165	-7.8%		717		432	-39.7%
Fees on AUM		243		269		262		275		290	19.3%		1,036		1,094	5.6%
VA riders		22		22		(23)		19		-	-100.0%		131		17	-87.0%
Total sources of earnings, before income taxes		595		651		(6)		656		606	1.8%		2,538		1,905	-24.9%
Other Operations		(88)		(85)		(98)		(90)		(48)	45.5%		(330)		(321)	2.7%
Adjusted income (loss) from operations, before																
income taxes	\$	507	\$	566	\$	(104)	\$	566	\$	558	10.1%	\$	2,208	\$	1,584	-28.3%
Sources of Earnings, Pre-Tax, Percentage By Comp	onent															
Investment spread		25.5%		25.2%		1829.1%		26.4%		25.0%			25.8%		19.0%	
Mortality/morbidity		30.1%		30.2%		1720.6%		28.8%		27.3%			28.2%		22.7%	
Fees on AUM		40.7%		41.1%	-	-3785.1%		42.0%		47.8%			40.8%		57.4%	
VA riders		3.7%		3.5%		335.4%		2.8%		-0.1%			5.2%		0.9%	
Total		100.0%		100.0%		100.0%		100.0%		100.0%			100.0%		100.0%	

Select Earnings Drivers By Segment

	For the Three Months Ended												
	<u>:</u>	3/31/19	6	5/30/19	9	9/30/19	_1	2/31/19		3/31/20	Change		
Annuities													
Operating revenues	\$	1,174	\$	1,156	\$	1,117	\$	1,153	\$	1,129	-3.8%		
Deposits		3,508		3,654		3,461		3,902		3,697	5.4%		
Net flows		492		377		253		729		528	7.3%		
Average account values		127,185		131,675		133,922		137,817		137,922	8.4%		
Retirement Plan Services													
Operating revenues	\$	293	\$	299	\$	298	\$	310	\$	297	1.4%		
Deposits		2,496		2,073		2,234		2,663		2,779	11.3%		
Net flows		(381)		307		272		422		671	276.1%		
Average account values		69,977		72,612		74,201		76,478		75,845	8.4%		
Life Insurance													
Operating revenues	\$	1,700	\$	1,802	\$	2,098	\$	1,838	\$	1,821	7.1%		
Deposits		1,537		1,683		1,685		2,413		1,450	-5.7%		
Net flows		1,020		1,217		1,227		1,957		963	-5.6%		
Average account values		50,355		51,495		52,050		53,243		52,866	5.0%		
Average in-force face amount		753,441		772,231		790,667		814,865		836,488	11.0%		
Group Protection													
Operating revenues	\$	1,138	\$	1,155	\$	1,137	\$	1,158	\$	1,224	7.6%		
Insurance premiums		1,023		1,032		1,024		1,035		1,094	6.9%		
Consolidated													
Adjusted operating revenues (1)	\$	4,362	\$	4,4 70	\$	4, 700	\$	4,513	\$	4,509	3.4%		
Deposits		7,541		7,410		7,380		8,978		7,926	5.1%		
Net flows		1,131		1,901		1,752		3,108		2,162	91.2%		
Average account values		247,517		255,782		260,173		267,538		266,633	7.7%		
(1) See reconciliation to total revenues on page 24.													

Sales By Segment

	For the Three Months Ended												
	3,	/31/19	6,	/30/19	9,	/30/19	12	/31/19	3,	/31/20	Change		
Sales													
Annuities:													
With guaranteed living benefits	\$	1,060	\$	1,241	\$	1,243	\$	1,428	\$	1,185	11.8%		
Without guaranteed living benefits		864		1,115		1,191		1,298		1,454	68.3%		
Variable		1,924		2,356		2,434		2,726		2,639	37.2%		
Fixed		1,584		1,298		1,027		1,176		1,058	-33.2%		
Total Annuities	\$	3,508	\$	3,654	\$	3,461	\$	3,902	\$	3,697	5.4%		
Retirement Plan Services:													
First-year sales	\$	829	\$	610	\$	723	\$	1,227	\$	867	4.6%		
Recurring deposits		1,667		1,463		1,511		1,436		1,912	14.7%		
Total Retirement Plan Services	\$	2,496	\$	2,073	\$	2,234	\$	2,663	\$	2,779	11.3%		
Life Insurance:													
UL	\$	11	\$	15	\$	11	\$	20	\$	9	-18.2%		
MoneyGuard®		51		56		67		124		34	-33.3%		
IUL		16		25		37		76		21	31.3%		
VUL		52		53		54		107		44	-15.4%		
Term		30		37		37		39		35	16.7%		
Total individual life insurance		160		186		206		366		143	-10.6%		
Executive Benefits		31		24		28		81		26	-16.1%		
Total Life Insurance	\$	191	\$	210	\$	234	\$	447	\$	169	-11.5%		
Group Protection:													
Life	\$	64	\$	42	\$	131	\$	108	\$	50	-21.9%		
Disability		42		40		96		140		42	0.0%		
Dental		13		13		15		49		10	-23.1%		
Total Group Protection	\$	119	\$	95	\$	242	\$	297	\$	102	-14.3%		
Percent employee-paid		52.6%		45.8%		41.5%		37.6%		59.9%			

Operating Revenues and General and Administrative Expenses By Segment

					For th	e Three	Mon	ths Ende	d		
	3,	/31/19	6,	/30/19	9/	30/19	12	2/31/19	3,	/31/20	Chang
Operating Revenues		_		_		_					
Annuities	\$	1,174	\$	1,156	\$	1,117	\$	1,153	\$	1,129	-3.
Retirement Plan Services		293		299		298		310		297	1.
Life Insurance		1,700		1,802		2,098		1,838		1,821	7.
Group Protection		1,138		1,155		1,137		1,158		1,224	7.
Other Operations		57		58		50		54		38	-33.
Total segment operating revenues	\$	4,362	\$	4,4 70	\$	4,700	\$	4,513	\$	4,509	3.
General and Administrative Expenses,											
Net of Amounts Capitalized (1)											
Annuities		117	\$	126	\$	118	\$	132	\$	120	2.
Retirement Plan Services		75		76		73		78		72	-4.
Life Insurance		121		131		123		145		121	0.
Group Protection		156		167		162		174		154	-1.
Other Operations		40		37		25		43		(4)	1
Total	\$	509	\$	537	\$	501	\$	572	\$	463	-9.
General and Administrative Expenses, Net of Amounts Capitalized, as a Percentage of Operating Revenues											
Annuities		10.0%		10.9%		10.6%		11.4%		10.7%	
Retirement Plan Services		25.5%		25.4%		24.6%		25.3%		24.4%	
Life Insurance		7.1%		7.3%		5.9%		7.9%		6.7%	
Group Protection		13.7%		14.4%		14.1%		15.0%		12.5%	
Other Operations		69.9%		64.3%		49.6%		81.8%		-10.0%	
Total		11.7%		12.0%		10.7%		12.7%		10.3%	

Operating Commissions and Other Expenses

				I	or the Th	ree N	Months E	nde	d	
	3/31	/19	6/	/30/19	9/30/1	9	12/31/	19	3/31/20	Change
Operating Commissions and Other Expenses Incurred										
General and administrative expenses	\$	563	\$	593	\$ 50	59	\$ (663	\$ 520	-7.6%
Commissions		649		689	70	07	8	367	706	8.8%
Taxes, licenses and fees		100		74		36		87	90	-10.0%
Interest and debt expense		71		70		71		72	68	-4.2%
Expenses associated with reserve financing										
and unrelated letters of credit		22		22	:	22		23	23	4.5%
Total operating commissions and other expenses incurred	1	,405		1,448	1,4	55	1,7	12	1,407	0.1%
Less Amounts Capitalized										
General and administrative expenses		(54)		(56)	(58)		(91)	(57)	-5.6%
Commissions		(326)		(348)	(3'	74)	(5	523)	(362)	-11.0%
Taxes, licenses and fees		(15)		(15)	(14)		(26)	(13)	13.3%
Total amounts capitalized		(395)		(419)	(4.	56)	((640)	(432)	-9.4%
Total expenses incurred, net of amounts										
capitalized, excluding amortization	1	,010		1,029	9	99	1,0)72	975	-3.5%
Amortization										
Amortization of DAC, VOBA and other intangibles		209		280	6)1	2	261	247	18.2%
Total operating commissions and other expenses	\$ 1	,219	\$	1,309	\$ 1,6	00	\$ 1,3	333	\$ 1,222	0.2%

Interest Rate Yields and Spreads By Segment

Unaudited

		F	or the Three I	Months Ended	1	
	3/31/19	6/30/19	9/30/19	12/31/19	3/31/20	Change
Annuities						
Earned rate on reserves	3.97%	4.09%	4.04%	3.84%	3.73%	(24)
Variable investment income on reserves (1)	0.05%	0.09%	0.09%	0.20%	0.03%	(2)
Net investment income yield on reserves	4.02%	4.18%	4.13%	4.04%	3.76%	(26)
Interest rate credited to contract holders	2.41%	2.35%	2.46%	2.47%	2.31%	(10)
Interest rate spread	1.61%	1.83%	1.67%	1.57%	1.45%	(16)
Base spreads excluding variable investment income	1.56%	1.74%	1.58%	1.37%	1.42%	(14)
Retirement Plan Services						
Earned rate on reserves	4.18%	4.13%	4.13%	4.07%	3.95%	(23)
Variable investment income on reserves (1)	0.05%	0.07%	0.16%	0.24%	0.05%	-
Net investment income yield on reserves	4.23%	4.20%	4.29%	4.31%	4.00%	(23)
Interest rate credited to contract holders	2.92%	2.90%	2.90%	2.89%	2.87%	(5)
Interest rate spread	1.31%	1.30%	1.39%	1.42%	1.13%	(18)
Base spreads excluding variable investment income	1.26%	1.23%	1.23%	1.18%	1.08%	(18)
Life Insurance – Interest-Sensitive						
Earned rate on reserves	4.85%	4.87%	4.86%	4.84%	4.77%	(8)
Variable investment income on reserves (1)	0.06%	0.46%	-0.38%	0.33%	0.31%	25
Net investment income yield on reserves	4.91%	5.33%	4.48%	5.17%	5.08%	17
Interest rate credited to contract holders	3.69%	3.68%	3.71%	3.71%	3.80%	11
Interest rate spread	1.22%	1.65%	0.77%	1.46%	1.28%	6
Base spreads excluding variable investment income	1.16%	1.19%	1.15%	1.13%	0.97%	(19)
Total (2)						
Earned rate (3)	4.33%	4.35%	4.39%	4.33%	4.29%	(4)
Variable investment income (1) (3)	0.06%	0.32%	-0.19%	0.28%	0.19%	13
Net investment income yield (3)	4.39%	4.67%	4.20%	4.61%	4.48%	9
•						

⁽¹⁾ Variable investment income consists of commercial mortgage loan prepayment and bond make-whole premiums and investment income on alternative investments.
(2) Includes the results of all of our business segments and Other Operations.

⁽³⁾ Includes investment yields on reserves and surplus.

Select Earnings and Operational Data from Business Segments



Annuities – Select Earnings and Operational Data

	_			As of	f or F	or the Th	ree	Months E	End	ed	
	_	3/31/19	6	5/30/19	9,	/30/19	1	2/31/19		3/31/20	Change
Income (Loss) from Operations	_					<u>.</u>					
Operating revenues:											
Insurance premiums	\$	208	\$	137	\$	79	\$	78	\$	53	-74.5%
Fee income		568		586		596		606		593	4.4%
Net investment income		257		286		287		309		326	26.8%
Operating realized gain (loss)		41		46		51		53		54	31.7%
Amortization of deferred gain		8		8		8		7		8	0.0%
Other revenues		92		93		96		100		95	3.3%
Total operating revenues		1,174		1,156		1,117		1,153		1,129	-3.8%
Operating expenses:											
Interest credited		162		163		183		190		192	18.5%
Benefits		284		219		273		163		170	-40.1%
Commissions incurred		268		287		295		322		311	16.0%
Other expenses incurred		230		244		240		257		250	8.7%
Amounts capitalized		(147)		(161)		(175)		(198)		(191)	-29.9%
Amortization		90		95		116		107		95	5.6%
Total operating expenses		887		847		932		841		827	-6.8%
Income (loss) from operations before taxes		287		309		185		312		302	5.2%
Federal income tax expense (benefit)		37		43		16		43		41	10.8%
Income (loss) from operations	\$	250	\$	266	\$	169	\$	269	\$	261	4.4%
Effective Federal Income Tax Rate		12.8%		13.9%		8.4%		13.9%		13.4%	
Average Equity, Excluding Goodwill and AOCI	\$	4,785	\$	4,741	\$	4,846	\$	4,883	\$	4,887	2.1%
ROE, Excluding Goodwill and AOCI		20.9%		22.5%		14.0%		22.0%		21.4%	
Return on Average Account Values		79		81		51		78		76	(3)
Income (Loss) from Operations											
Variable annuity		214		232		198		233		232	8.4%
Fixed annuity		36		34		(29)		36		29	-19.4%
Account Values											
Variable annuity account values:											
Average	\$	113,785	\$	117,254		118,680	\$	121,632	\$	120,972	6.3%
End-of-period		116,514		119,005		118,424		125,492		108,689	-6.7%
Fixed annuity account values:											
Average		13,400		14,421		15,242		16,185		16,950	26.5%
End-of-period		13,944		14,839		15,611		16,636		17,208	23.4%

Retirement Plan Services - Select Earnings and Operational Data

				As o	f or Fo	or the Th	ree l	Months E	Ende	d	
	3,	/31/19	6,	/30/19	9/	30/19	12	/31/19	3	3/31/20	Change
Income (Loss) from Operations											
Operating revenues:											
Fee income	\$	61	\$	62	\$	63	\$	66	\$	61	0.0%
Net investment income		226		231		229		239		229	1.3%
Other revenues		6		6		6		5	_	7	16.7%
Total operating revenues		293		299		298		310	_	297	1.4%
Operating expenses:											
Interest credited		145		145		147		148		150	3.4%
Benefits		-		1		1		1		-	NN
Commissions incurred		19		19		20		20		19	0.0%
Other expenses incurred		85		83		80		86		82	-3.5%
Amounts capitalized		(5)		(5)		(5)		(7)		(6)	-20.0%
Amortization		6		7		6		8		7	16.7%
Total operating expenses		250		250		249		256		252	0.8%
Income (loss) from operations before taxes		43		49		49		54		45	4.7%
Federal income tax expense (benefit)		4		7		5		7		5	25.0%
Income (loss) from operations	\$	39	\$	42	\$	44	\$	47	\$	40	2.6%
Effective Federal Income Tax Rate		8.5%		14.3%		9.3%		13.7%		11.3%	
Average Equity, Excluding Goodwill and AOCI	\$	1,402	\$	1,429	\$	1,447	\$	1,440	\$	1,415	0.9%
ROE, Excluding Goodwill and AOCI		11.2%		11.7%		12.2%		13.0%		11.2%	
Pre-tax Net Margin		29.1%		31.7%		32.4%		33.6%		30.4%	
Return on Average Account Values		22		23		24		25		21	(1
Net Flows by Market											
Small Market		189		25		117		118		141	-25.4%
Mid - Large Market		(283)		532		436		651		790	NN
Multi-Fund® and Other		(287)		(250)		(281)		(347)		(260)	9.4%
Net Flows - Trailing Twelve Months	\$	1,702	\$	1,510	\$	371	\$	620	\$	1,672	-1.8%
Net Flows – Trailing Twelve Months	\$	1,702	\$	1,510	\$	371	\$	620	\$	1,6	572

Life Insurance – Select Earnings and Operational Data

				As of	f or l	For the Th	ree	Months E	inde	ed	
	3	3/31/19	6	5/30/19	9	/30/19	_1	2/31/19		3/31/20	Change
Income (Loss) from Operations											
Operating revenues:											
Insurance premiums	\$	213	\$	224	\$		\$	228	\$	224	5.2
Fee income		844		868		1,275		898		893	5.89
Net investment income		643		707		601		706		697	8.49
Operating realized gain (loss)		(3)		(2)		(1)		(1)		(3)	0.0°
Amortization of deferred gain on											
business sold through reinsurance		-		-		-		-		3	N
Other revenues		3		5		4		7		7	133.3
Total operating revenues		1,700		1,802		2,098		1,838		1,821	7.19
Operating expenses:											
Interest credited		354		355		360		364		371	4.80
Benefits		902		913		1,426		942		954	5.80
Commissions incurred		186		197		212		337		191	2.79
Other expenses incurred		212		214		215		256		209	-1.4
Amounts capitalized		(220)		(232)		(246)		(397)		(216)	1.8
Amortization		71		148		449		114		103	45.19
Total operating expenses		1,505		1,595		2,416		1,616		1,612	7.19
Income (loss) from operations before taxes		195		207		(318)		222		209	7.2
Federal income tax expense (benefit)		38		39		(73)		43		38	0.0°
Income (loss) from operations	\$	157	\$	168	\$	(245)	\$	179	\$	171	8.99
Effective Federal Income Tax Rate		19.6%		19.1%		22.9%		19.2%		18.1%	
Average Equity, Excluding Goodwill and AOCI	\$	8,399	\$	8,697	\$	8,601	\$	8,502	\$	8,798	4.80
ROE, Excluding Goodwill and AOCI		7.5%		7.7%		-11.4%		8.4%		7.8%	
Average Account Values	\$	50,355	\$	51,495	\$	52,050	\$	53,243	\$	52,866	5.0
In-Force Face Amount											
UL and other	\$	346,292	\$	347,674	\$	348,836	\$	357,726	\$	356,889	3.1
Term insurance		416,789		433,706		451,117		472,050		486,311	16.7
Total in-force face amount	\$	763,081	\$	781,380	\$	799,953	\$	829,776	\$	843,200	10.5

Group Protection - Select Earnings and Operational Data

				I	For th	ne Three	Mon	ths Ende	d		
	3,	/31/19	6/	/30/19	9,	/30/19	12	2/31/19	3	/31/20	Change
Income (Loss) from Operations											
Operating revenues:											
Insurance premiums	\$	1,023	\$	1,032	\$	1,024	\$	1,035	\$	1,094	6.9%
Net investment income		74		81		72		81		81	9.5%
Other revenues		41		42		41		42		49	19.5%
Total operating revenues		1,138		1,155		1,137		1,158		1,224	7.6%
Operating expenses:											
Interest credited		1		1		2		1		2	100.0%
Benefits		753		758		756		768		862	14.5%
Commissions incurred		92		92		88		95		87	-5.4%
Other expenses incurred		203		208		212		232		200	-1.5%
Amounts capitalized		(23)		(20)		(29)		(38)		(19)	17.4%
Amortization		42		30		30		32		42	0.0%
Total operating expenses		1,068		1,069		1,059		1,090		1,174	9.9%
Income (loss) from operations before taxes		70		86		78		68		50	-28.6%
Federal income tax expense (benefit)		15		18		17		14		10	-33.3%
Income (loss) from operations	\$	55	\$	68	\$	61	\$	54	\$	40	-27.3%
Effective Federal Income Tax Rate		21.0%		21.0%		21.0%		21.0%		21.0%	
Average Equity, Excluding Goodwill and AOCI	\$	2,165	\$	2,360	\$	2,492	\$	2,554	\$	2,601	20.1%
ROE, Excluding Goodwill and AOCI		10.1%		11.5%		9.9%		8.4%		6.1%	
Loss Ratios by Product Line											
Life		71.4%		71.2%		70.5%		65.7%		79.4%	
Disability		75.4%		74.9%		76.4%		80.5%		78.3%	
Dental		72.2%		75.0%		73.4%		70.7%		74.6%	
Total		73.7%		73.6%		74.1%		74.4%		78.5%	

Other Operations - Select Earnings and Operational Data

				For	the Three I	Months Ende	d	
	3/31/1	9	6/30/19	9	9/30/19	12/31/19	3/31/20	Change
Other Operations								
Operating revenues:								
Insurance premiums	\$	2	\$ 5	\$	3	\$ 4	\$ 2	0.0%
Net investment income		51	50		46	46	42	-17.6%
Other revenues		4	3		1	4	(6)	NM
Total operating revenues		57	58		50	54	38	-33.3%
Operating expenses:								
Interest credited		15	15		14	14	12	-20.0%
Benefits		20	25		42	23	16	-20.0%
Commissions and other expenses		24	18		5	17	(22)	NM
Interest and debt expenses		71	70		71	72	68	-4.2%
Strategic digitization expense		15	15		16	18	12	-20.0%
Total operating expenses	1	45	143		148	144	86	-40.7%
Income (loss) from operations before taxes		88)	(85))	(98)	(90)	(48)	45.5%
Federal income tax expense (benefit)	(28)	(19))	(23)	(23)	(1)	96.4%
Income (loss) from operations	\$ (60)	\$ (66)	\$	(75)	\$ (67)	\$ (47)	21.7%

DAC, VOBA, DSI, DFEL & Account Value Roll Forwards



Consolidated - DAC, VOBA, DSI and DFEL Roll Forwards

]	For th	e Three	Mon	ths Ende	d		
	3	31/19	6	/30/19	9/	30/19	12	2/31/19	3	/31/20	Change
DAC, VOBA and DSI											
Balance as of beginning-of-period	\$	10,512	\$	9,689	\$	8,832	\$	7,731	\$	7,928	-24.6%
Business acquired (sold) through reinsurance		-		-		-		-		(10)	NM
Cumulative effect from adoption of new accounting standard		-		-		-		-		5	NM
Deferrals		406		427		459		643		435	7.1%
Operating amortization		(209)		(279)		(604)		(262)		(243)	-16.3%
Deferrals, net of operating amortization		197		148		(145)		381		192	-2.5%
Amortization associated with benefit ratio unlocking		(25)		(7)		3		(16)		66	NN
Adjustment related to realized (gains) losses		31		11		(9)		22		58	87.1%
Adjustment related to unrealized (gains) losses		(1,026)		(1,009)		(950)		(190)		1,218	218.7%
Balance as of end-of-period	\$	9,689	\$	8,832	\$	7,731	\$	7,928	\$	9,457	-2.4%
DFEL											
Balance as of beginning-of-period	\$	2,769	\$	2,203	\$	1,647	\$	482	\$	650	-76.5%
Cumulative effect from adoption of new accounting standard		_		-		-		_		4	NN
Deferrals		217		245		264		368		240	10.6%
Operating amortization		(112)		(142)		(547)		(163)		(160)	-42.9%
Deferrals, net of operating amortization		105		103		(283)		205		80	-23.8%
Amortization associated with benefit ratio unlocking		(3)		(1)		-		(2)		8	NN
Adjustment related to realized (gains) losses		3		(3)		(3)		3		17	NM
Adjustment related to unrealized (gains) losses		(671)		(655)		(879)		(38)		620	192.4%
Balance as of end-of-period	\$	2,203	\$	1,647	\$	482	\$	650	\$	1,379	-37.4%
DAC, VOBA, DSI and DFEL											
Balance as of End-of-Period, After-Tax	\$	5,914	\$	5,676	\$	5,727	\$	5,750	\$	6,382	7.9%

Annuities – Account Value Roll Forwards

			For the Three	e Months Ende	d	
	3/31/19	6/30/19	9/30/19	12/31/19	3/31/20	Change
Fixed Annuities			-			•
Balance as of beginning-of-period	\$ 21,666	\$ 22,941	\$ 23,836	\$ 24,448	\$ 25,384	17.20
Gross deposits	1,584	1,298	1,027	1,176	1,058	-33.20
Full surrenders and deaths	(469)	(501)	(441)	(355)	(400)	14.79
Other contract benefits	(151)	(135)	(145)	(170)	(156)	-3.3
Net flows	964	662	441	651	502	-47.9
Contract holder assessments	(8)	(10)	(10)	(11)	(13)	-62.5
Reinvested interest credited	319	243	181	296	(133)	N
Balance as of end-of-period, gross	22,941	23,836	24,448	25,384	25,740	12.2
Reinsurance ceded	(8,997)	(8,997)	(8,837)	(8,748)	(8,532)	5.2
Balance as of end-of-period, net	\$ 13,944	\$ 14,839	\$ 15,611	\$ 16,636	\$ 17,208	23.4
Variable Annuities						
Balance as of beginning-of-period	\$ 108,536	\$ 116,514	\$ 119,005	\$ 118,424	\$ 125,492	15.6
Gross deposits	1,924	2,356	2,434	2,726	2,639	37.2
Full surrenders and deaths	(1,458)	(1,722)	(1,711)	(1,642)	(1,602)	-9.9
Other contract benefits	(938)	(919)	(911)	(1,006)	(1,011)	-7.8
Net flows	(472)	(285)	(188)	78	26	105.5
Contract holder assessments	(601)	(619)	(636)	(638)	(632)	-5.2
Change in market value and reinvestment	9,051	3,395	243	7,628	(16,197)	N
Balance as of end-of-period, gross and net	\$ 116,514	\$ 119,005	\$ 118,424	\$ 125,492	\$ 108,689	-6.7
Гotal						
Balance as of beginning-of-period	\$ 130,202	\$ 139,455	\$ 142,841	\$ 142,872	\$ 150,876	15.9
Gross deposits	3,508	3,654	3,461	3,902	3,697	5.4
Full surrenders and deaths	(1,927)	(2,223)	(2,152)	(1,997)	(2,002)	-3.9
Other contract benefits	(1,089)	(1,054)	(1,056)	(1,176)	(1,167)	-7.2
Net flows	492	377	253	729	528	7.3
Contract holder assessments	(609)	(629)	(646)	(649)	(645)	-5.9
Change in market value and reinvestment	9,370	3,638	424	7,924	(16,330)	N
Balance as of end-of-period, gross	139,455	142,841	142,872	150,876	134,429	-3.6
Reinsurance ceded	(8,997)	(8,997)	(8,837)	(8,748)	(8,532)	5.2
Balance as of end-of-period, net	\$ 130,458	\$ 133,844	\$ 134,035	\$ 142,128	\$ 125,897	-3.5

Retirement Plan Services - Account Value Roll Forwards

]	For t	he Three	Mor	nths Ende	e d		
	3	/31/19	6	5/30/19	9	0/30/19	_1:	2/31/19	3	3/31/20	Change
General Account											
Balance as of beginning-of-period	\$	19,766	\$	19,914	\$	20,076	\$	20,337	\$	20,558	4.0%
Gross deposits		458		393		469		663		609	33.0%
Withdrawals		(519)		(470)		(490)		(682)		(565)	-8.9%
Net flows		(61)		(77)		(21)		(19)		44	172.1%
Transfers between fixed and variable accounts		70		97		136		94		587	NN
Contract holder assessments		(3)		(3)		(3)		(3)		(3)	0.0%
Reinvestment interest credited		142		145		149		149		149	4.9%
Balance as of end-of-period	\$	19,914	\$	20,076	\$	20,337	\$	20,558	\$	21,335	7.1%
Separate Account and Mutual Funds											
Balance as of beginning-of-period	\$	47,289	\$	51,885	\$	53,938	\$	54,227	\$	58,131	22.9%
Gross deposits		2,038		1,680		1,765		2,000		2,170	6.5%
Withdrawals		(2,358)		(1,296)		(1,472)		(1,559)		(1,543)	34.6%
Net flows		(320)		384		293		441		627	295.9%
Transfers between fixed and variable accounts		(210)		(141)		(190)		(171)		(610)	NN
Contract holder assessments		(51)		(52)		(54)		(55)		(54)	-5.9%
Change in market value and reinvestment		5,177		1,862		240		3,689		(9,793)	NN
Balance as of end-of-period	\$	51,885	\$	53,938	\$	54,227	\$	58,131	\$	48,301	-6.9%
Total											
Balance as of beginning-of-period	\$	67,055	\$	71,799	\$	74,014	\$	74,564	\$	78,689	17.3%
Gross deposits		2,496		2,073		2,234		2,663		2,779	11.3%
Withdrawals		(2,877)		(1,766)		(1,962)		(2,241)		(2,108)	26.7%
Net flows		(381)		307		272		422		671	276.1%
Transfers between fixed and variable accounts		(140)		(44)		(54)		(77)		(23)	83.6%
Contract holder assessments		(54)		(55)		(57)		(58)		(57)	-5.6%
Change in market value and reinvestment		5,319		2,007		389		3,838		(9,644)	NN
Balance as of end-of-period	\$	71,799	\$	74,014	\$	74,564	\$	78,689	\$	69,636	-3.0%

Life Insurance – Account Value Roll Forwards

			F	or th	e Three	Mon	ths Ende	d		
	3/31/19	6/:	30/19	9/	/30/19	12	2/31/19	3	3/31/20	Change
General Account										
Balance as of beginning-of-period	\$ 37,289	\$	37,275	\$	37,438	\$	37,582	\$	38,141	2.3%
Deposits	1,027		1,117		1,137		1,525		996	-3.0%
Withdrawals and deaths	(331)	(195)		(243)		(156)		(380)	-14.80
Net flows	696		922		894		1,369		616	-11.5
Contract holder assessments	(1,043)	(1,107)		(1,094)		(1,184)		(1,075)	-3.1
Reinvested interest credited	333		348		344		374		372	11.79
Balance as of end-of-period, gross	37,275		37,438		37,582		38,141		38,054	2.19
Reinsurance ceded	(669)	(666)		(660)		(656)		(649)	3.0°
Balance as of end-of-period, net	\$ 36,606	\$	36,772	\$	36,922	\$	37,485	\$	37,405	2.2
Separate Account										
Balance as of beginning-of-period	\$ 13,735	\$	15,346	\$	15,941	\$	16,136	\$	17,646	28.59
Deposits	510		566		548		888		454	-11.0
Withdrawals and deaths	(186)	(271)		(215)		(300)		(107)	42.5
Net flows	324		295		333		588		347	7.1
Contract holder assessments	(193)	(195)		(197)		(230)		(204)	-5.7
Change in market value and reinvestment	1,480		495		59		1,152		(3,007)	N.
Balance as of end-of-period, gross	15,346		15,941		16,136		17,646		14,782	-3.7
Reinsurance ceded	(832)	(844)		(829)		(876)		(712)	14.4
Balance as of end-of-period, net	\$ 14,514	\$	15,097	\$	15,307	\$	16,770	\$	14,070	-3.1
Total										
Balance as of beginning-of-period	\$ 51,024	\$	52,621	\$	53,379	\$	53,718	\$	55,787	9.3
Deposits	1,537		1,683		1,685		2,413		1,450	-5.7
Withdrawals and deaths	(517)	(466)		(458)		(456)		(487)	5.8
Net flows	1,020		1,217		1,227		1,957		963	-5.6
Contract holder assessments	(1,236)	(1,302)		(1,291)		(1,414)		(1,279)	-3.5
Change in market value and reinvestment	1,813		843		403		1,526		(2,635)	N
Balance as of end-of-period, gross	52,621		53,379		53,718		55,787		52,836	0.4
Reinsurance ceded	(1,501		(1,510)		(1,489)		(1,532)		(1,361)	9.3
Balance as of end-of-period, net	\$ 51,120		51,869	\$	52,229	\$	54,255	\$	51,475	0.7

Other Information



Select Investment Data

	As of 3/	As of 12/	/31/19	As of 3/	31/20	
	Amount	%	Amount	%	Amount	%
Fixed Maturity AFS, Trading and Equity Securities, at Fair Value						
Fixed maturity AFS securities, net of ACL:						
Corporate bonds	\$ 83,208	82.0%	\$ 88,716	80.7%	\$ 85,797	80.3%
U.S. government bonds	423	0.4%	435	0.4%	482	0.5%
State and municipal bonds	5,569	5.5%	5,884	5.4%	5,906	5.5%
Foreign government bonds	453	0.4%	393	0.4%	389	0.4%
Residential mortgage-backed securities	3,414	3.4%	3,241	2.9%	3,271	3.1%
Commercial mortgage-backed securities	885	0.9%	1,083	1.0%	1,119	1.0%
Asset-backed securities	3,484	3.4%	4,889	4.4%	5,086	4.8%
Hybrid and redeemable preferred securities	614	0.6%	559	0.5%	556	0.5%
Total fixed maturity AFS securities, net of ACL	98,050	96.5%	105,200	95.7%	102,606	96.1%
Trading securities	3,314	3.3%	4,673	4.2%	4,019	3.8%
Equity securities	153	0.2%	103	0.1%	83	0.1%
Total fixed maturity AFS securities, net of ACL, and trading and equity securities	\$ 101,517	100.0%	\$ 109,976	100.0%	\$ 106,708	100.0%
Fixed Maturity AFS, Trading and Equity Securities, at Amortized Cost						
Fixed maturity AFS securities	\$ 92,894	96.6%	\$ 94,295	95.8%	\$ 96,217	96.1%
Trading securities	3,115	3.2%	4,005	4.1%	3,790	3.8%
Equity securities	164	0.2%	123	0.1%	121	0.1%
Total fixed maturity AFS, trading and equity securities	\$ 96,173	100.0%	\$ 98,423	100.0%	\$ 100,128	100.0%
Percentage of Fixed Maturity AFS Securities, at Amortized Cost						
Investment grade		96.1%		96.3%		95.8%
Below investment grade		3.9%		3.7%		4.2%

Realized Gain (Loss) and Benefit Ratio Unlocking, After-DAC

·	For the Three Months Ended									
3/	31/19	6/	′30/19	9/3	30/19	12/	/31/19	3/3	31/20	Change
\$		\$		\$		\$		\$		34.2%
										81.3%
\$	(362)	\$	(117)	\$	(11)	\$	(119)	\$	(24)	93.4%
\$	(316)	\$	(128)	\$	(49)	\$	(135)	\$	(60)	81.0%
	142		46		(2)		91		(349)	NM
\$	(174)	\$	(82)	\$	(51)	\$	(44)	\$	(409)	NM
\$	-	\$	-	\$	-	\$	-	\$	(51)	NM
	-		-		-		-		(16)	NM
	(6)		(3)		(2)		(1)		-	100.0%
	(15)		(7)		(12)		(11)		13	188.6%
	5		1		(14)		6		(14)	NM
	(94)		(28)		19		9		38	140.4%
	(110)		(37)		(9)		3		(30)	72.7%
	(15)		(19)		(65)		2		(496)	NM
	(27)		(2)		43		(55)		147	NM
	(42)		(21)		(22)		(53)		(349)	NM
	(22)		(24)		(20)		6		(30)	-36.4%
\$	(174)	\$	(82)	\$	(51)	\$	(44)	\$	(409)	NM
	\$ \$ \$	\$ 38 (400) \$ (362) \$ (316) 142 \$ (174) \$ - (6) (15) 5 (94) (110) (15) (27) (42) (22)	\$ 38 \$ (400) \$ (362) \$ \$ (316) \$ 142 \$ \$ (174) \$ \$ \$ (6) (15) 5 5 (94) (110) \$ (15) (27) (42) (22)	\$ 38 \$ 44 (400) (161) \$ (362) \$ (117) \$ (316) \$ (128) 142 46 \$ (174) \$ (82) \$ - \$ - (6) (3) (15) (7) 5 1 (94) (28) (110) (37) (15) (19) (27) (2) (42) (21) (22) (24)	\$ 38 \$ 44 \$ \\	\$ 38 \$ 44 \$ 50 \$ (362) \$ (117) \$ (61) \$ (316) \$ (128) \$ (49) \$ 142 \$ 46 \$ (2) \$ (174) \$ (82) \$ (51) \$ - \$ - \$ - (6) (3) (2) (15) (7) (12) 5 1 (14) (94) (28) 19 (110) (37) (9) \$ (15) (19) (65) (27) (2) 43 (42) (21) (22) (22) (24) (20)	\$ 38 \$ 44 \$ 50 \$ \$ (400)	\$ 38 \$ 44 \$ 50 \$ 52 \\ (400)	\$ 38 \$ 44 \$ 50 \$ 52 \$ \\	\$ 38 \$ 44 \$ 50 \$ 52 \$ 51 \\ \(\frac{(400)}{3} \) \(\frac{(161)}{3} \) \(\frac{(61)}{3} \) \(\frac{(171)}{3} \) \(\frac{(75)}{3} \) \(\frac{(362)}{3} \) \(\frac{(117)}{3} \) \(\frac{(11)}{3} \) \(\frac{(11)}{3} \) \(\frac{(119)}{3} \) \(\frac{(119)}{3} \) \(\frac{(60)}{3} \) \(\frac{(135)}{3} \) \$ \$ (60) \\ \(\frac{142}{46} \) \(\frac{(2)}{2} \) \(\frac{91}{91} \) \(\frac{(349)}{349} \) \\ \(\frac{(316)}{3} \) \$ \(\frac{(82)}{3} \) \$ \(\frac{(51)}{3} \) \$ \(\frac{(44)}{3} \) \$ \(\frac{(49)}{3} \) \(\frac{(49)}{3} \) \(\frac{(55)}{3} \) \(\frac{(49)}{3} \) \(\frac{(15)}{37} \) \(\frac{(19)}{37} \) \(\frac{(65)}{2} \) \(\frac{2}{33} \) \(\frac{(496)}{349} \) \(\frac{(22)}{(22)} \) \(\frac{(24)}{24} \) \(\frac{(20)}{6} \) \(\frac{6}{3} \) \(\frac{(30)}{30} \) \(\frac{(30)}{30} \) \(\frac{(30)}{30} \) \(\frac{(20)}{6} \) \(\frac{6}{3} \) \(\frac{(30)}{30}

Select GAAP to Non-GAAP Reconciliations

		For the Three Months Ended									
	3	/31/19	6,	/30/19	9/	30/19	12	2/31/19	3	/31/20	Change
Revenues											
Total revenues	\$	3,965	\$	4,310	\$	4,638	\$	4,344	\$	4,425	11.6%
Less:											
Excluded realized gain (loss)		(400)		(161)		(61)		(171)		(75)	81.3%
Amortization of DFEL associated with											
benefit ratio unlocking		3		1		(1)		2		(9)	NN
Adjusted operating revenues	\$	4,362	\$	4,4 70	\$	4, 700	\$	4,513	\$	4, 509	3.4%
Net Income											
Net income (loss)	\$	252	\$	363	\$	(161)	\$	431	\$	52	-79.4%
Less:											
Excluded realized gain (loss), after-tax		(316)		(128)		(49)		(135)		(60)	81.0%
Benefit ratio unlocking, after-tax		142		46		(2)		91		(349)	NM
Net impact from the Tax Cuts and Jobs Act		-		-		-		17		-	NM
Acquisition and integration costs related to											
mergers and acquisitions, after-tax		(15)		(33)		(31)		(24)		(4)	73.3%
Gain (loss) on early extinguishment of debt, after-tax		-		-		(33)		-		-	NM
Total adjustments		(189)		(115)		(115)		(51)		(413)	NM
Adjusted income (loss) from operations	\$	441	\$	478	\$	(46)	\$	482	\$	465	5.4%
Earnings (Loss) Per Common Share - Diluted											
Net income (loss)	\$	1.22	\$	1.79	\$	(0.83)	\$	2.15	\$	0.15	-87.7%
Less:						, ,					
Excluded realized gain (loss), after-tax		(1.54)		(0.63)		(0.24)		(0.68)		(0.30)	80.5%
Benefit ratio unlocking, after-tax		0.69		0.22		(0.01)		0.46		(1.77)	NM
Net impact from the Tax Cuts and Jobs Act		_		_		-		0.08		-	NM
Acquisition and integration costs related to mergers											
and acquisitions, after-tax		(0.07)		(0.16)		(0.16)		(0.12)		(0.02)	71.4%
Gain (loss) on early extinguishment of debt, after-tax		-		-		(0.17)		-		-	NM
Adjusted income (loss) from operations	\$	2.14	\$	2.36	\$	(0.25)	\$	2.41	\$	2.24	4.7%
-, () op	<u>*</u>			0		(0.20)		_: .1		:- :	