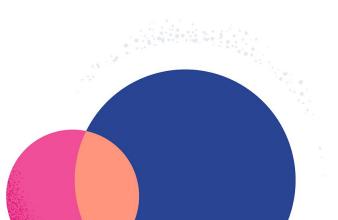


# Investor Presentation and Company Overview

Fourth Quarter Fiscal 2022



# Forward Looking Statements and Non-GAAP Disclaimer

This presentation and the accompanying oral presentation contain forward-looking statements that involve substantial risk and uncertainties, which include, but are not limited to, statements regarding our future results of operations and financial position, including our expectations regarding demand for our products and solutions and our future revenue; financial targets; business strategy; plans and objectives for expansion and future operations; our licensing and pricing models; our assessments of our competitive advantages and the strength of our solutions and products; the effectiveness of our go-to-market and growth strategies, including the positioning of our solutions and products, assessments of new and existing customers' reasons for selecting our solutions and products, and anticipated benefits from our strategic partnerships; new enhancements to our existing products and services or plans for future products; the expected performance or benefits of our offerings; our customer base; estimates of our potential addressable market and growth opportunities and our ability to address those opportunities; and our expectations regarding revenue mix, our ability to grow our business, the drivers of growth and the benefits of our investments. These forward-looking statements are subject to the safe harbor provisions under the Private Securities Litigation Reform Act of 1995. Our expectations and beliefs in light of currently available information regarding these matters may not materialize. Actual outcomes and results may differ materially from those contemplated by these forward-looking statements due to uncertainties, risks, and changes in circumstances, including but not limited to those related to: our future financial performance, including our expectations regarding our revenue, cost of revenue, gross profit or gross margin, operating expenses (which include changes in sales and marketing, research and development and general and administrative expenses), and our ability to achieve and maintain future profitability; the effects of currency movements on our financial results; our ability to continue to deliver and improve our offerings and develop new offerings, including security-related product and Elastic Cloud offerings; customer acceptance and purchase of our existing offerings and new offerings, including the expansion and adoption of our Elastic Cloud offerings; our inability to realize value from investments in the business, including R&D investments and strategic transactions; our ability to maintain and expand our user and customer base; the impact of the COVID-19 pandemic on the macroeconomic environment, on our business, operations, hiring and financial results, and on businesses of our customers and partners, including their spending priorities, the effect of lockdowns, restrictions and new regulations; the impact of our licensing model on the use and adoption of our software; our pricing model strategies and their anticipated impacts on our business and results of operations; the impact of foreign currency exchange rate and interest rate fluctuations on our results; our international expansion strategy; our operating results and cash flows; our beliefs and objectives for future operations; the sufficiency of our capital resources; our ability to successfully execute our go-to-market strategy and expand in our existing markets and into new markets, and our ability to forecast customer retention and expansion; and general market, political, economic and business conditions (including impacts arising from the ongoing military conflict between Russia and Ukraine).

Additional risks and uncertainties that could cause actual outcomes and results to differ materially are included in our filings with the Securities and Exchange Commission (the "SEC"), including our Annual Report on Form 10-K for the fiscal year ended April 30, 2021 and any subsequent reports filed with the SEC. SEC filings are available on the Investor Relations section of Elastic's website at inelastic.co and the SEC's website at www.sec.gov. Elastic assumes no obligation to, and does not currently intend to, update any such forward-looking statements, except as required by law.

In addition to GAAP financial information, this presentation and the accompanying oral presentation include certain non-GAAP financial measures. See the Appendix for a reconciliation of all historical non-GAAP financial measures to their nearest GAAP equivalent.



# **Elastic Overview**



### **Our Leadership Team**



Ash Kulkarni Chief Executive Officer



Janesh Moorjani Chief Financial Officer & Chief Operating Officer



Shay Banon Founder & Chief Technology Officer



Carolyn Herzog Chief Legal Officer



**Rick Laner** Chief Customer Officer



Sally Jenkins Chief Marketing Officer



Leah Sutton Senior VP Global Human Resources



Michael Cremen Chief Sales Officer



# Elastic at a Glance (NYSE: ESTC)

Founded 2012



*As of FY22* <sup>1</sup>*As of June 1, 2022* 

## Elastic Highlights: Search. Observe. Protect.



Large, Diverse User and Customer Base



#### Secular Tailwinds Driving Significant Opportunity \$78B TAM in 2021



#### Diverse Deployment Model - On-premise, hybrid, public cloud

35% of total revenue Cloud; 80% YoY growth 58% of total revenue Self-Managed; 25% YoY growth



#### Strong Customer Growth

>18,600 Subscription Customers; >960 customers with ACV >\$100K; >115 customers with ACV >\$1M



#### **Strong Expansion Motion with Multiple Levers**

Multiple expansion motions drive high Net Expansion Rate of ~130%



#### **High Recurring Revenue Model**

Total Revenue: \$862M; 42% YoY growth Subscription Revenue: 93% of total; 41% YoY growth



#### Sustainable Competitive Differentiation

Monetization model is based on subscriptions that provide proprietary features and support



#### **Experienced Team**

Strong conviction to build a long-lasting company







# We are a search company.







# We all know search as a search box that we see on our favorite app or website ...





## ...but search is so much more





Search finds insights across your enterprise apps and content repositories to improve employee productivity and satisfaction

Search discovers insights from within your enterprise systems, applications, and infrastructure to drive operational efficiencies



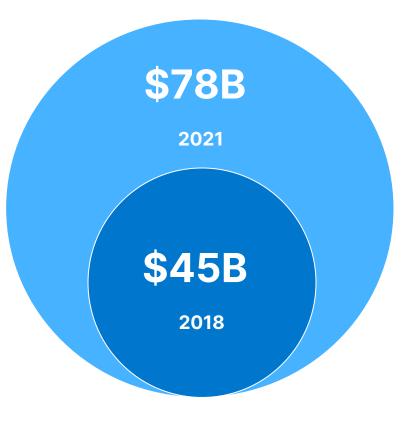
Search correlates insights within your security data, networks, and endpoints to protect your organization and thwart attacks



# our TAM

#### Source: IDC

WW Al-enabled Search Software Forecast 2020-2024 WW Business Analytics Software Forecast 2020-2024 WW IT Operations Management Software Forecast 2020-2024 WW Device Vulnerability Management Forecast 2020-2024 WW Security-as-a-Service Forecast 2020-2024 WW Corporate Endpoint Security Software Forecast 2020-2024 WW SIEM Forecast 2020-2024 WW Susiness Analytics Software Forecast 2020-2024





## Customers across various industries, segments, and geographies

Technology	Finance	Telco	Consumer	Healthcare	Public Sector	Automotive/ Transportation	Retail/ Ecommerce
Adobe	WBARCLAYS	orange"	Uber		<b>NCIS</b>	AIRBUS	Walmart >¦<
cisco	ZURICH	COX.	General Mills Making Food People Love		Census Bureau		Etsy
🛐 shopify	USAA <sup>®</sup>	<b>Ŧ</b> Mobile <sup>-</sup>	NETFLIX	UCLA Health	GSA	TOTA	📌 instacart
Microsoft <sup>®</sup>	citi	verizon	ACTIVISION BILZTARD	MAYO CLINIC	JEL Propulsion Laboratory		Kroger
workday.	ING ಖ	🚔 AT&T	lyA	Pfizer	U.S. AIR FORCE		Walgreens.



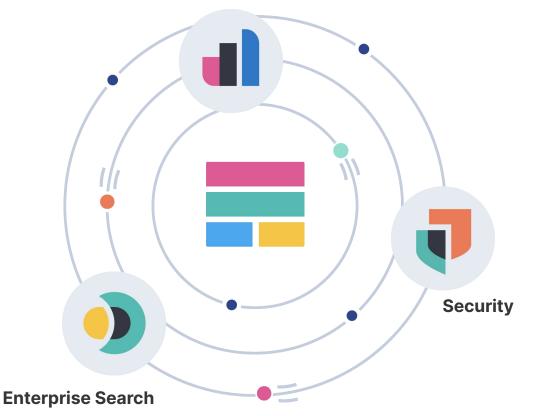
# **Elastic Solutions**



#### Observability

# power of solutions

- Solves specific business problems with ease of use
- Built into the Elastic Stack
- Single, unified experience across all solutions

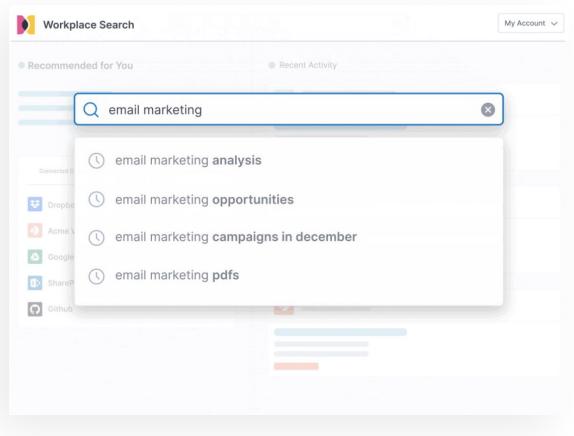




# **Enterprise Search**

Search everything, anywhere.

Site Search Workplace Search Application Search Ecommerce Search Customer Support Search





## **Every business today is** an online business.



Search drives improved user experiences and increased conversions

Search enables new monetization models and app stickiness





Search increases employee productivity across internal docs and applications

### Customers want ...

Powerful, fast, and relevant search experiences. Out-of-the-box. Open APIs. Capability to have pre-tuned search for any website, application, or workplace app. Complete visibility into the search analytics, results and user behavior.

Elasticsearch is not only a powerful search engine, but also a powerful analytics engine for making product recommendations and alerting on order thresholds, powering our e-commerce business.

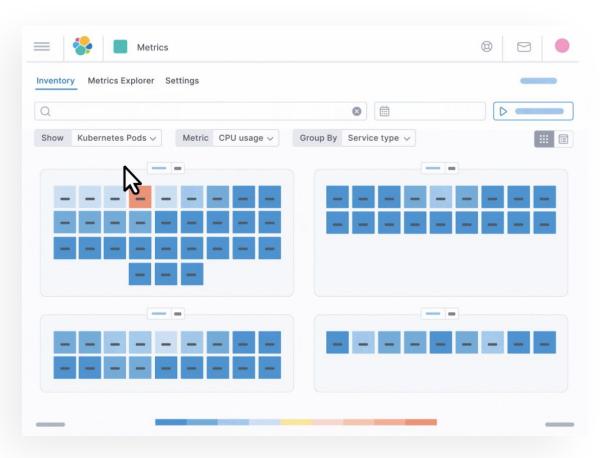
Leading E-commerce Company



## Observability

Unified observability for your entire digital ecosystem.

Logs Metrics / Monitoring APM / Tracing Uptime / Synthetics





# Managing systems is complex.



Search enables correlation of logs, metrics, and APM traces



Search improves IT operations efficiency and reduces MTTR



Search provides actionable insights to meet business objectives

### Customers want ...

A single pane of glass across their observability data — logs, metrics, APM traces, and more. Easy ingestion. Accessible machine learning and anomaly detection. Automated alerts and workflow. Operational simplicity. Collaboration between Dev, Ops, and Security teams.

"

We're really happy with Elastic Observability and we've been able to dramatically reduce our operations cost by 50% and free up 95% of devops time.

Fortune 500 Auto Manufacturer



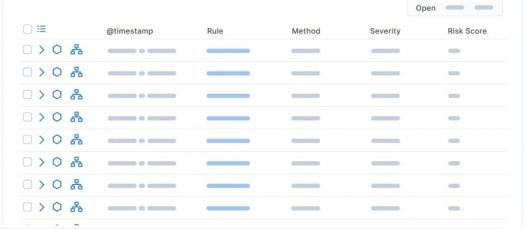
#### Security

Prevent, detect, and protect your organization from attacks.

Security Information and Event Monitoring (SIEM) Security Analytics Endpoint Security (EPP/EDR) Threat Hunting SecOps/Cloud Monitoring



Security Overview





0

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3

# Stopping attack at scale is hard.



Search facilitates real-time detection and protection from endpoints to the data center



Search enables real-time, holistic visibility for all SecOps



Search reduces dwell times to minimize or avoid damage

### Customers want ...

Threat protection at scale across their systems, networks, and endpoints. Out-of-the-box detection rules with machine learning, integration with MITRE ATT&CK, automated alerts and workflow to stop an attack in real-time, collaboration between ITOps, DevOps, and SecOps teams.

"

The dream was to automate a 24×7 protection system that works on its own. With our Elastic powered security platform, we save millions of dollars.

Fortune 100 Retailer



# **Technology Differentiation**



# power of search

We aim to enable every organization in the world to utilize the power of search across their data to instantly find relevant insights and take action.





# power of community

- Millions of developers; drives a developer mindshare movement
- Creates a strong top of the funnel foundation
- Facilitates bottom up adoption within enterprises
- Generates an entry point into new markets and geos
- >150K meetup members, 263 global groups



netpanda Panda fac @davidban77

So I did a proof of concept instrumenting my python application that collects network infrastructure data with the @elastic APM and its python agent, and it went really well!



Jakub Ziolkowski @JakubZiolkowski I took my first steps with @elastic today and it's amazing what you can do with data there



gabriel boorse @gnboorse Really loving #Elasticsearch right now. @elastic That's it. That's the tweet.

Liago Faria @0xtf

Really awesome work in the UI for @elasti These changes allow for easier reading of information as well as an overall better exp



Artem Russakovskii @ArtemR @elastic is amazing - now raw search queries take 3-10ms.

Grant Visser @ICantSeeSharp Yo. @elastic Application Performance Metrics are literally magic.



# power of a single stack

- Organizations get leverage across multiple use cases and teams
- A unified foundation for solutions
- Accelerates feature velocity

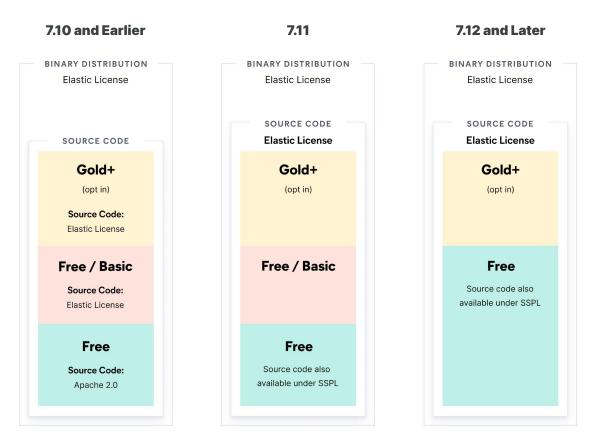








# power of open



- Apache 2.0-licensed source code is now dual-licensed (Elastic License v2 or SSPL)
- Elastic License v2 is simplified and more permissive
- Our community and customers continue to have free and open access to use, modify, redistribute, and collaborate on the code
- Further protects our continued investments and extends our competitive differentiation
- Does not impact customers or the vast majority of users

# power of cloud and hybrid

- Ease of use, turnkey SaaS, consumption-based
- Provides customers with data gravity and locality
- Support for customer data privacy regulations
- Multi-cloud support with native integration (billing/marketplace)
- 52 cloud regions; 4x from FY19
- Support for cloud and on-premises deployments with ECE an ECK





# **Business Model**



# Large Market Opportunity with Many Growth Levers



Large Total Addressable Market



Demonstrated track record of strong expansion: more data, more projects, more solutions



Rapid pace of new customer additions driven by paid features and support



Solutions driving expansion with significant growth opportunity



Robust growth in Elastic Cloud



# **Powerful Business Model with Strong Network Effects**

#### **Multiple Expansion Levers**

- More data sources & volume
- More projects for the same solution across an enterprise
- More solutions adopted

#### Compelling Commercial Model

- Proprietary features deliver significant value
- Low-friction, resource-based pricing model
- Strong new customer acquisition
- Free Basic features become paid in Cloud

#### **Technology Differentiation**

- Solving problems from a unified search lens
- Speed, scale, and relevance
- 3 solutions, a single stack

#### **Massive Adoption**

- Basic tier drives massive adoption of proprietary, free features



## **Powerful Engine for New Customer Growth**



Massive frictionless adoption through free and open tier (proprietary features)



Nurture campaigns in marketing



Self-service on-ramp for SaaS Monthly payments No commitment



Paid features and Support drive customer growth All features monetized in SaaS (no free tier)



Expanding sales coverage driving annual subscriptions -Cloud and Self-managed



Single pricing model



## **Levers to Drive Expansion**



Projects Grow

- More data
- More sources of data
- Upsell to higher tiers



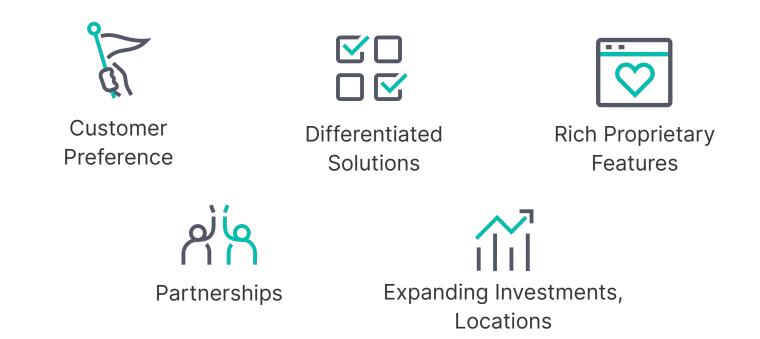
- Expand across the enterprise
- Upsell to higher tiers

## **More Solutions**

- Extend across Enterprise
  Search, Observability, Security
- Upsell to higher tiers



# **Growth Drivers for Elastic Cloud**





# **Investing in Global Cloud Regions Coverage**

Now available in **52** regions across AWS, GCP, and Azure



Google Cloud





C-C Alibaba Cloud



# **Driving Growth Through Major Cloud Marketplaces**





# power of the customer



# power of single pricing

Resource-based Pricing | Pay for the data you use



**Elastic Enterprise Search** 

Site Search No query-based pricing

App Search No docs-based pricing

Workplace Search No user-based pricing Elastic Observability

**APM** No agent/user-based pricing

**Logs** No ingest-based pricing

Metrics No host-based pricing

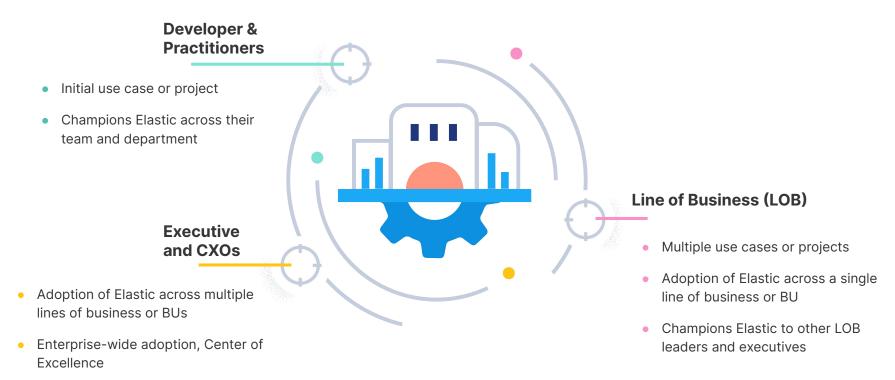
**Elastic Security** 

**SIEM** No user/ingest-based pricing

Endpoint Security No endpoint-based pricing



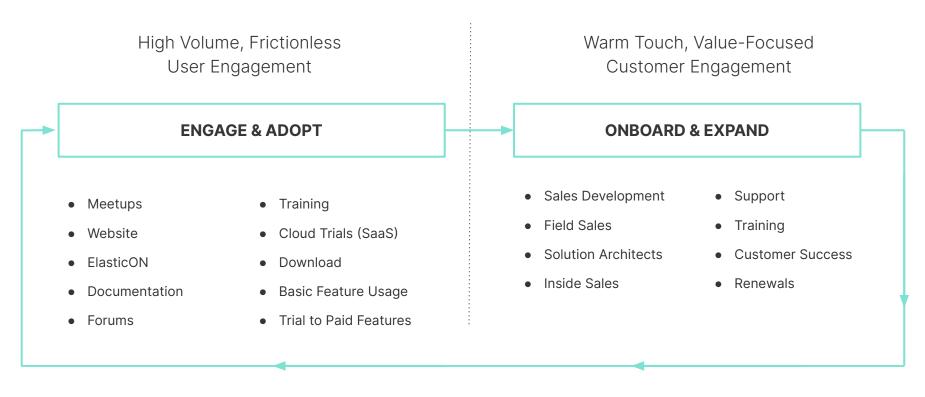
## **Developer to CXO Motion**



Executive/CXO endorsement



#### **Customer Journey**

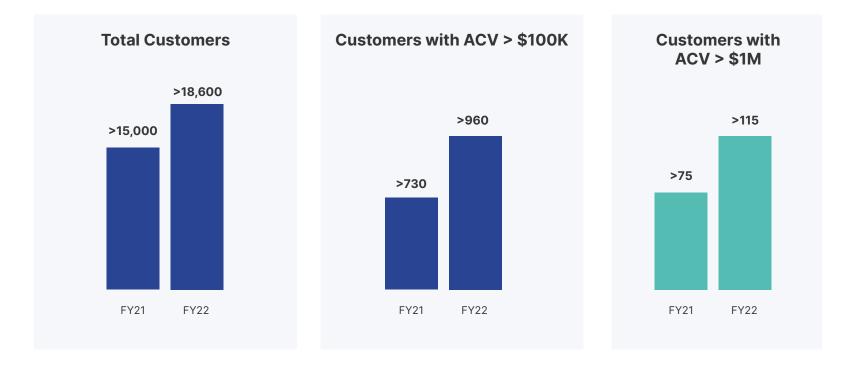




#### **Globally Distributed Sales Coverage**

44% of revenue from outside the U.S. As of FY22 Public Sector Enterprise Commercial elastic

#### Rapid customer growth and increasing strategic commitments





#### Solutions Driving Expansion with Significant Growth Opportunity



As of FY21

Solutions represent Enterprise Search, Observability and Security. For instance, if a customer uses logging and APM, that counts as one solution (Observability), not two.



### Why We Win

Search = Value

Search drives immediate value core to a customer's business and critical use cases in a way that is continuous. Technology = Versatility

A single technology that is versatile enables customers to have economies of scale across multiple projects, teams, and use cases.

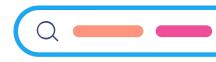
#### Pricing = Transparency

Resource-based pricing ensures there are no hidden costs and that customers can grow over time with transparency.





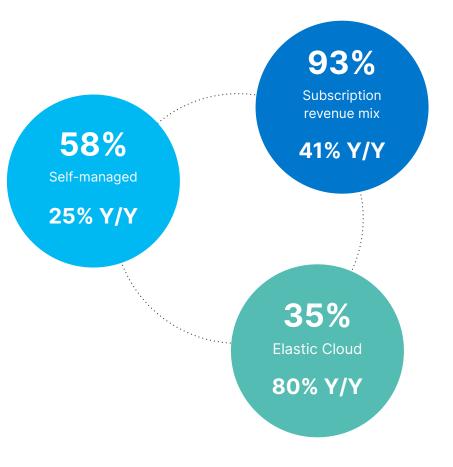
# **Financial Overview**







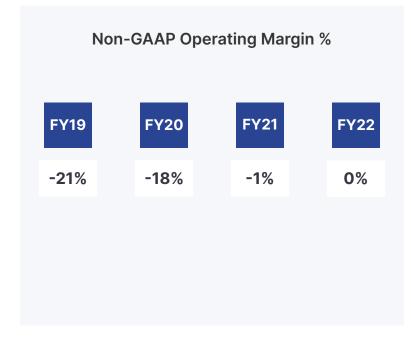
### High Recurring Revenue Model with Robust Elastic Cloud Growth





#### **Operating Leverage Inherent in Model Visible As We Scale**

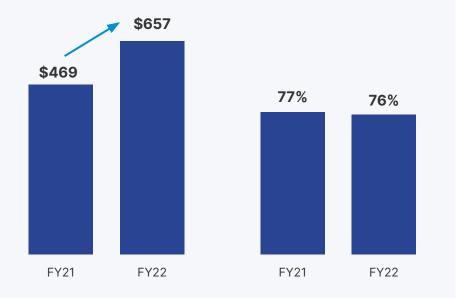






#### **Continued Expansion in Gross Profit As We Scale**

Non-GAAP Gross Profit and Margin %



Elastic Cloud is dilutive to gross margin % but accretive to gross profit dollars.

Anticipate modest continued headwind to Non-GAAP Gross Margin as Elastic Cloud mix increases.



#### Investing in Proprietary Innovation Increases Competitive Advantage



Non-GAAP R&D Expense and % of Revenue

High velocity of releases with mainly proprietary features drives competitive advantage

Rapid adoption delivers value early; paid features drive monetization

Endgame acquired in Q2 FY20

Operating leverage through:

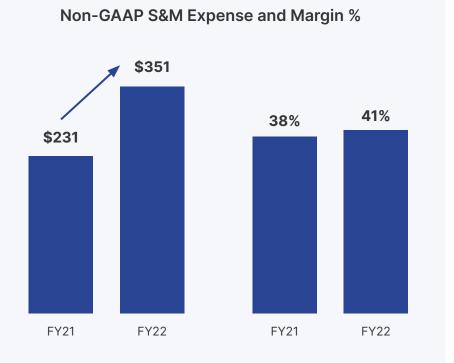
Single code base across Stack and Solutions

Power Plays in Stack leveraged across Solutions

Top line growth > investment growth



#### **Rapidly Scaling Efficient Go-to-Market Model**



Efficient distribution model drives efficiency in go-to-market motions with strong productivity

Investing globally in coverage and capacity across roles

Operating leverage through:

**Productivity Gains** 

Growth in Cloud

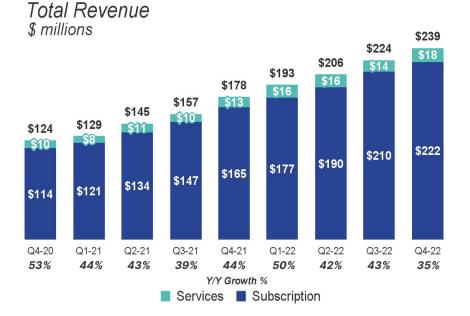
Moving further up within the enterprise

Scaling velocity model

Partnerships



#### Strong Track Record of Driving Growth



Deferred Revenue \$ millions





### **Revenue Highlights**

\$ millions	Q4 FY22	Y/Y	Y/Y CC	FY22	Y/Y	Y/Y CC
Total Revenue	\$239.4	35%	37%	\$862.4	42%	41%
Total Subscription Revenue	\$221.7	35%	37%	\$798.8	41%	40%
Elastic Cloud Revenue	\$87.7	71%	72%	\$298.6	80%	79%
Subscription % of Total Revenue	93%			93%		
Professional Services Revenue	\$17.6	35%	37%	\$63.6	55%	54%



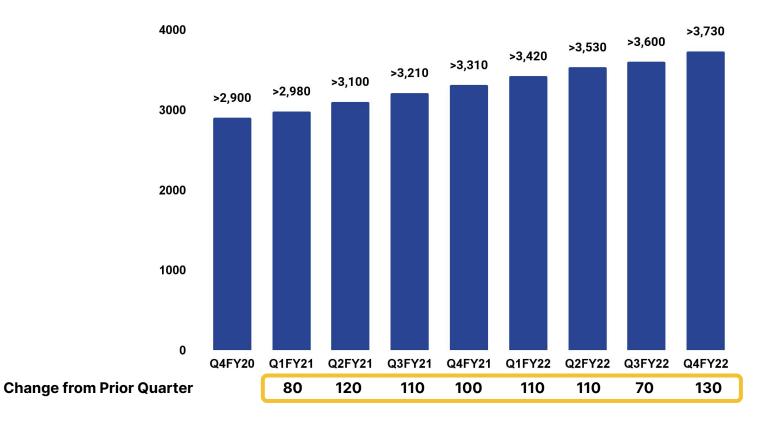
### **Strong Customer Metrics**

Q4 FY22	<b>CUSTOMER METRICS</b>

Total Subscription Customers	> 18,600
Subscription Customers with ACV > \$100,000	> 960
Subscription Customers with ACV >\$1M	>115
Net Expansion Rate	Flat from Q3FY22 and just under 130%
Net Expansion Rate for Elastic Cloud	> 140%



#### **\$10K ACV Customer Trend**





# **Non-GAAP Income Statement Highlights**

<i>\$ millions, except per share amounts</i>	Q4 FY22	% OF REVENUE	FY22	% OF REVENUE
Total Revenue	\$239.4	100%	\$862.4	100%
Gross Profit/Margin	\$179.2	75%	\$656.9	76%
Research & Development Expense	\$57.9	24%	\$204.4	24%
Sales & Marketing Expense	\$102.0	43%	\$351.3	41%
General & Administrative Expense	\$27.2	11%	\$100.3	12%
Operating Income/Margin	-\$7.9	-3%	\$0.9	0%
Earnings per share	-\$0.16		-\$0.33	



# **Select Financial Measures**

<i>\$ millions, except employees</i>	Q4 FY22
Adjusted Free Cash Flow	-\$5.3
Cash & Cash Equivalents	\$860.9
Total Deferred Revenue	\$465.3
Remaining Performance Obligations	\$932.3
Employees	2,978



#### Long-Term Framework

• \$2 billion in total revenue in FY25

• Elastic Cloud to exceed 50% of total revenue by Q4 of FY24

• Several percentage points of non-GAAP operating margin expansion in each of FY24 and FY25



# FY23 Framework

- Focused on durable, long-term growth
  - Meet previously stated goal of FY23 Revenue of \$1B +
- Cloud as a strong revenue growth driver
- Disciplined investments across functions to drive long-term growth
- Full year non-GAAP operating margin break-even, despite gross margin headwind from Cloud, and return of travel
  - Anticipate Q1 will be low point
- Full year adjusted free cash flow: slightly positive



#### Commitment to Social Responsibility is a Key Component to Elastic's Culture

Employee and Community Engagement

- Diversity and inclusion are core to our source code
  - Employ anti-bias interviewer training and a structured hiring process with regards to D&I
  - Maintain global targets for percentage of women in management, engineering, and across the company
- Conduct regular employee engagement surveys and pay equity analyses to drive pay equity across gender globally
- Offer wide range of equitable benefits across areas such as health, family, community, and time away
- Drive employee learning and organizational development via Linkedin Learning and other internal initiatives
- Employee resource groups to support employee engagement and foster an inclusive environment
- "Elastic Cares" program drives all year around community and giving campaigns

Environmental Health and Safety

- Elastic's workforce is "Distributed by Design". Leveraging a globally distributed workforce enables:
  - Less transportation: minimizes traffic congestion and overall carbon footprint
  - Lower energy usage, emissions and waste: much smaller office portfolio than most comparable organizations minimizes waste and energy consumption
- Supply chain environmental and social responsibility management: Developing programs using several industry standards such as ISO (International Standards Organization), RBA (Responsible Business Alliance, formerly EICC -Electronic Industry Citizenship Coalition) and others

#### Governance

- Board of Directors: 7 of 9 directors are independent, the board has a independent chairman and vice chairman, all members of our board committees are independent
- Diversity: 33% of our directors are female and the board is California AB 979 (underrepresented community) compliant
- Term limits: Initial term of three years and a maximum term of 12 years for non-executive directors
- Corporate policies that are reviewed regularly and mandatory employee training: Strong policies such as "Corporate Governance Guidelines", "Code of Business Conduct and Ethics", "International Trade Policy" and "Whistleblowing Policy" and mandatory ethics and compliance trainings for all employees
- Board and committees may hire outside advisors indepently of management



#### **Building a Culture of Success**

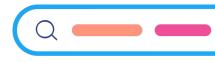








# Appendix







#### Gross Profit and Gross Margin

\$ in millions except percentages	Q4 FY22	FY22	
GAAP gross profit	\$172.0	\$630.2	
(+) Stock based compensation	4.0	14.8	
(+) Amortization of acquired intangibles	2.9	10.5	
(+) Employer payroll taxes on employee stock transactions	0.3	1.4	
Non-GAAP gross profit	\$179.2	\$656.9	
GAAP subscription gross margin %	77.1 %	77.7 %	
(+) Stock based compensation	0.9 %	1.0 %	
(+) Amortization of acquired intangibles	1.3 %	1.3 %	
(+) Employer payroll taxes on employee stock transactions	0.1 %	0.1 %	
Non-GAAP subscription gross margin %	79.4 %	80.1 %	
GAAP professional services gross margin %	6.5 %	15.1 %	
(+) Stock based compensation	10.6 %	10.2 %	
(+) Employer payroll taxes on employee stock transactions	0.7 %	1.1 %	
Non-GAAP professional services gross margin %	17.8 %	26.4 %	
GAAP gross margin %	71.9 %	73.1 %	
(+) Stock based compensation	1.7 %	1.7 %	
(+) Amortization of acquired intangibles	1.2 %	1.2 %	
(+) Employer payroll taxes on employee stock transactions	0.1 %	0.2 %	
Non-GAAP gross margin %	74.9 %	76.2 %	

Sums may not add to totals due to rounding

#### **Operating Expenses**

\$ in millions except percentages	Q4 FY21	Q4 FY22	Q4 FY22 % Revenue	FY21	FY22	FY22 % Revenue
GAAP sales & marketing expenses	\$82.2	\$118.6	49.6 %	\$273.9	\$406.7	47.2 %
(-) Stock based compensation	(9.1)	(15.0)	(6.3)%	(31.6)	(45.8)	(5.3)%
(-) Amortization of acquired intangibles	(1.4)	(1.2)	(0.5)%	(5.7)	(5.3)	(0.6)%
(-) Acquisition-related expenses	0.0	0.0	- %	0.0	0.0	0.0 %
(-) Employer payroll taxes on employee stock transactions	(1.9)	(0.4)	(0.2)%	(5.4)	(4.3)	(0.5)%
Non-GAAP sales & marketing expenses	\$69.8	\$102.0	42.6 %	\$231.2	\$351.3	40.7 %
Y/Y		46.2 %			52.0 %	
GAAP research & development expenses	\$55.4	\$78.9	32.9 %	\$199.2	\$273.8	31.7 %
(-) Stock based compensation	(11.0)	(18.1)	(7.6)%	(35.3)	(59.9)	(6.9)%
(-) Acquisition-related expenses	0.0	(2.4)	(1.0)%	0.0	(6.1)	(0.7)%
(-) Employer payroll taxes on employee stock transactions	(1.0)	(0.4)	(0.2)%	(3.7)	(3.3)	(0.4)%
Non-GAAP research & development expenses	\$43.5	\$57.9	24.2 %	\$160.3	\$204.4	23.7 %
Y/Y		33.1 %			27.6 %	
GAAP general & administrative expenses	\$31.3	\$34.1	14.3 %	\$103.8	\$123.4	14.3 %
(-) Stock based compensation	(4.8)	(6.5)	(2.7)%	(14.9)	(20.7)	(2.4)%
(-) Acquisition-related expenses	0.0	(0.2)	(0.1)%	0.0	(1.5)	(0.2)%
(-) Employer payroll taxes on employee stock transactions	(0.6)	(0.2)	(0.1)%	(4.0)	(1.0)	(0.1)%
Non-GAAP general & administrative expenses	\$25.9	\$27.2	11.4 %	\$85.0	\$100.3	11.6 %
Y/Y		5.2 %			18.1 %	

Operating Loss, Operating Margin and Net Loss per share

\$ in millions except percentages and per share amounts	Q4 FY21	Q4 FY22	FY22
GAAP operating loss	\$(37.1)	\$(59.6)	\$(173.7)
(+) Stock based compensation	28.4	43.6	141.2
(+) Amortization of acquired intangibles	3.5	4.1	15.8
(+) Acquisition-related expenses	0.0	2.6	7.6
(+) Employer payroll taxes on employee stock transactions	3.9	1.3	10.0
Non-GAAP operating (loss) income	\$(1.2)	\$(7.9)	\$0.9
GAAP operating margin %	(20.9)%	(24.9)%	(20.1)%
(+) Stock based compensation	16.0 %	18.2 %	16.4 %
(+) Amortization of acquired intangibles	2.0 %	1.7 %	1.8 %
(+) Acquisition-related expenses	- %	1.1 %	0.9 %
(+) Employer payroll taxes on employee stock transactions	2.2 %	0.6 %	1.2 %
Non-GAAP operating margin %	(0.7)%	(3.3)%	0.1 %
GAAP net loss per share	\$(0.48)	\$(0.70)	\$(2.20)
(+) Stock based compensation	0.32	0.47	1.53
(+) Amortization of acquired intangibles	0.04	0.04	0.17
(+) Acquisition-related expenses	0.00	0.03	0.08
(+) Employer payroll taxes on employee stock transactions	0.04	0.01	0.11
(-) Tax adjustment	(0.00)	(0.01)	(0.02)
Non-GAAP loss per share	\$(0.08)	\$(0.16)	\$(0.33)

Sums may not add to totals due to rounding

Adjusted Free Cash Flow

\$ in millions	Q4 FY21	Q4 FY22	FY21	FY22
Net cash provided by (used in) operating activities	\$(1.6)	\$(3.1)	\$22.5	\$5.7
Less: Purchase of property and equipment	(1.2)	(1.5)	(4.0)	(2.5)
Less: Capitalization of internal-use software	(0.3)	(0.7)	(0.3)	(5.0)
Add: Interest paid on long-term debt	0.0	0.0	0.0	12.5
Adjusted free cash flow	\$(3.1)	\$(5.3)	\$18.2	\$10.7
Adjusted free cash flow margin*	(2)%	(2)%	3 %	1 %

\*Adjusted free cash flow margin represents adjusted free cash flow divided by total revenue Sums may not add to totals due to rounding

# **Remaining Performance Obligations (RPO) Historical Trend**

\$ millions	Q4 FY21	Q1 FY22	Q2 FY22	Q3 FY22	Q4 FY22
Remaining Performance Obligations (RPO)	\$796.4	\$776.0	\$831.6	\$860.6	\$932.3

#### Definitions

*Customers:* We define a customer as an entity that generated revenue in the quarter ending on the measurement date from an annual or month-to-month subscription. All affiliated entities are typically counted as a single customer.

*Customers >\$100K ACV and Customers >\$1M ACV*: The annual contract value, or ACV, of a customer's commitments is calculated based on the terms of that customer's subscriptions, and represents the total committed annual subscription amount as of the measurement date. Month-to-month subscriptions are not included in the calculation of ACV.

*Net Expansion Rate:* To calculate an expansion rate as of the end of a given month, we start with the annualized spend from all such customers as of twelve months prior to that month end, or Prior Period Value. A customer's annualized spend is measured as their ACV, or in the case of customers charged on usage-based arrangements, by annualizing the usage for that month. We then calculate the annualized spend from these same customers as of the given month end, or Current Period Value, which includes any growth in the value of their subscriptions or usage and is net of contraction or attrition over the prior twelve months. We then divide the Current Period Value by the Prior Period Value to arrive at an expansion rate. The Net Expansion Rate at the end of any period is the weighted average of the expansion rates as of the end of each of the trailing twelve months. The Net Expansion Rate includes the dollar-weighted value of our subscriptions or usage that expand, renew, contract, or attrit.

