

# Smart Source So

Investor Presentation | March 2023

#### **Forward-looking statements**

This presentation and the accompanying oral presentation contain forward-looking statements. All statements other than statements of historical fact contained in this presentation, including statements concerning our business, future performance, future results of operations and financial position, trends in loan portfolio performance and makeup, planned products and services, such as the launch of the Oportun Mobile App, achievement of our strategic priorities, first quarter and full-year 2023 outlook, business strategy and plans and objectives of management for future operations of Oportun Financial Corporation ("Oportun" or the "Company"), are forward-looking statements. These statements involve known and unknown risks, uncertainties, assumptions and other factors that may cause the Company's actual results and financial position, as well as our plans, objectives and expectations for our performance or achievements to be materially different from any future results, performance or achievements expressed or implied by the forward-looking statements. These risks and uncertainties include those risks described in Oportun's filings with the Securities and Exchange Commission under the caption "Risk Factors", including the Company's most recent annual report on Form 10-K and most recent quarterly report on Form 10-Q, and include, but are not limited to: macroeconomic conditions, the impact of COVID-19 on our business and the economy as a whole; the effectiveness of our A.I. model, Oportun's ability to operate successfully in a highly regulated industry; the effect of management changes; Oportun's ability to increase market share and enter into new markets; Oportun's ability to compete successfully with companies that are currently in, or may in the future enter, the digital banking and lending space; changes in odevelopment and execution of strategic partnerships; Oportun's ability to compete successfully with companies that are currently in, or may in the future enter, the digital banking and lending space; chan

In some cases, you can identify forward-looking statements by terminology such as "aim," "anticipate," "believe," "contemplate," "continue," "could," "due," "estimate," "expect," "goal," "intend," "may," "objective," "plan," "predict," "potential," "positioned," "seek," "should," "target," "will," "would," or the negative of these terms or other similar words. These forward-looking statements are subject to the safe harbor provisions under the Private Securities Litigation Reform Act of 1995 and Section 21E of the Securities Exchange Act of 1934, as amended. These statements are only predictions. Oportun has based these forward-looking statements largely on its current expectations and projections about future events and financial trends that it believes may affect its business, financial condition and results of operations. Also, these forward-looking statements represent the Company's estimates and assumptions only as of the date of this presentation. The Company assumes no obligation to update any forward-looking statements after the date of this presentation.

This presentation also contains estimates and other statistical data made by independent parties and by the Company relating to market size and growth and other industry data. These data involve a number of assumptions and limitations, and you are cautioned not to give undue weight to such estimates. The Company has not independently verified the statistical and other industry data generated by independent parties and contained in this presentation and, accordingly, it cannot guarantee their accuracy or completeness. In addition, projections, assumptions and estimates of its future performance and the future performance of the industries in which it operates are necessarily subject to a high degree of uncertainty and risk due to a variety of factors. These and other factors could cause results to differ materially from those expressed in the estimates made by the independent parties and by Oportun.

You should view this presentation and the accompanying oral presentation with the understanding that our actual future results, levels of activity, performance and achievements may be materially different from what we expect.

This presentation includes certain non-GAAP financial measures. Non-GAAP financial measures are presented in addition to, and not as a substitute for, and are not superior to, financial measures calculated in accordance with GAAP. The Company believes these Non-GAAP measures can be useful measures for period-to-period comparisons of our core business and provide useful information to investors and others in understanding and evaluating our operating results. Non-GAAP financial measures are provided in addition to, and not as a substitute for, and are not superior to, financial measures calculated in accordance with GAAP. In addition, the non-GAAP measures we use, as presented, may not be comparable to similar measures used by other companies. See the Appendix for a reconciliation of non-GAAP financial measures to the most comparable measure, calculated in accordance with GAAP.





# **Company Overview**

## **Oportun at a glance**

# \$953M

Total revenue, 2023 52% Y/Y growth **1.9M** 

Members using our seven credit and digital banking products

# **2.0M**

Products that help our members borrow, save, budget and spend

# 7 years

Profitability on an adjusted basis between '15-'22;

#### Growth

#### Members

#### Products

#### Profitability



## **Investment highlights**



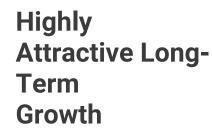
#### A.I.-Enabled Digital-First Platform

Models built on 16 years of proprietary customer insights and billions of unique data points



#### Unmatched Digital Banking Platform

Comprehensive product suite designed to meet the everyday financial needs of hardworking people



Growth driven by long-term member relationships and multi-product cross-buying



#### Mission-Driven Focus

Product design focused on financial health, resulting in member satisfaction and loyalty





#### OP

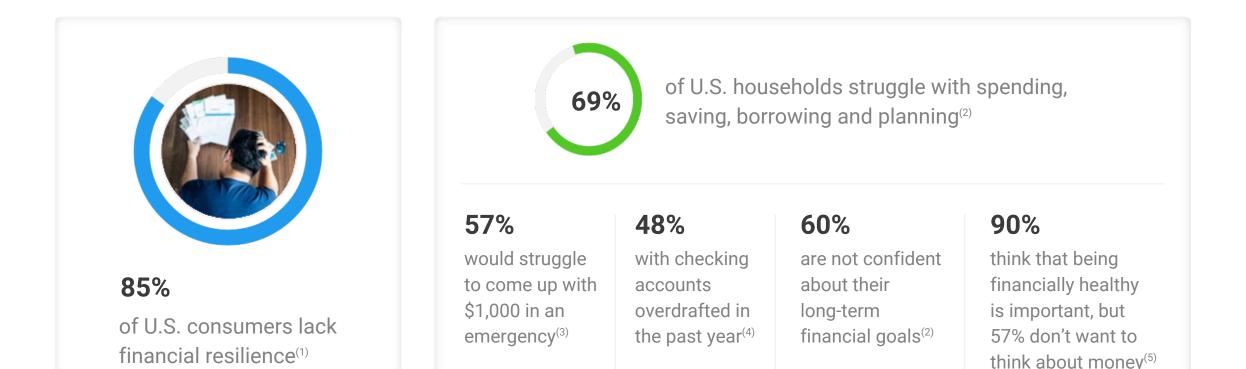
### **Mission**

Empowering members to build a better future

### Vision

Be the leading A.I.-driven, digital-first platform helping hardworking individuals meet their borrowing, savings, budgeting, and spending needs

# Addressing the biggest challenges facing U.S. consumers



**OP RTUN** 

# **Comprehensive set of financial products**

A profitable lending platform combined with savings, banking, and investing products



## **Responsibly structured credit products**

Member Solution	2023 Priority Personal Loans	Secured Personal Loans	Credit Card
Avg Loan Size	\$4,488 <sup>(6)</sup>	\$8,636 <sup>(6)</sup>	\$761 <sup>(7)</sup>
Avg Term	38 months	49 months	N/A
Avg \$ APR	32.0%	28.3%	29.8%
Use Case	Simple-to-understand, affordable, unsecured, fully-amortizing installment loans with fixed payments	Personal installment loan product secured by an automobile, allowing members to access larger loan sizes	An "everyday, in your pocket" product, easily usable for small ticket purchases



# We deliver significant savings compared to alternatives

#### Cost of borrowing \$1,500<sup>(8)</sup>



#### Positive social impact





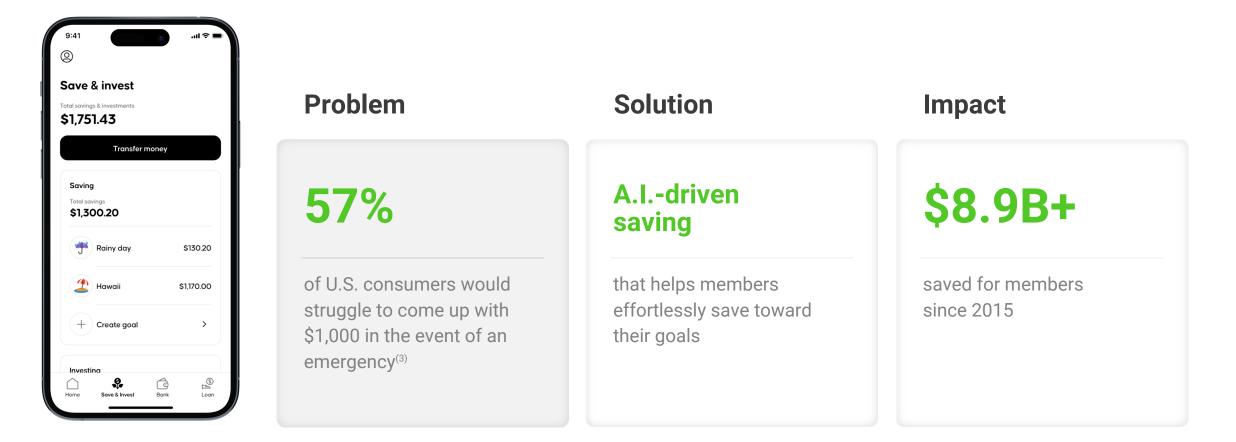
#### Certified by the US Treasury Department

as a Community Development Financial Institution (CDFI) since 2009



# Savings product is also a 2023 priority

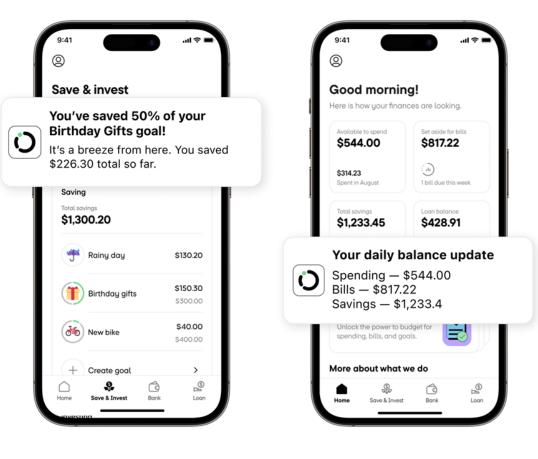
Effortless saving | Unlimited goals | Help reduce overdrafts





# New Oportun Mobile App: Building long-term, highly engaged relationships with our members

- Will drive increased cross-selling, higher conversions and lower customer acquisition costs
- Fully launched as of mid-February; already adopted by 275K+ members
- Convenient single-access point
- Helps members effortlessly achieve their financial goals
- Multi-product relationships are core to increasing long-term value
- Intelligent tools to adapt with members as needs evolve





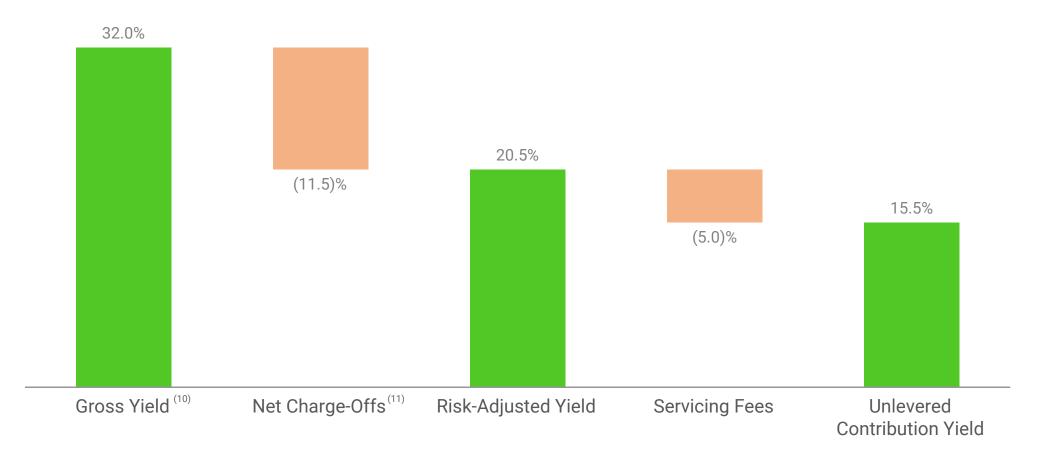


Navigating the Macro Environment

# Prepared for macro headwinds

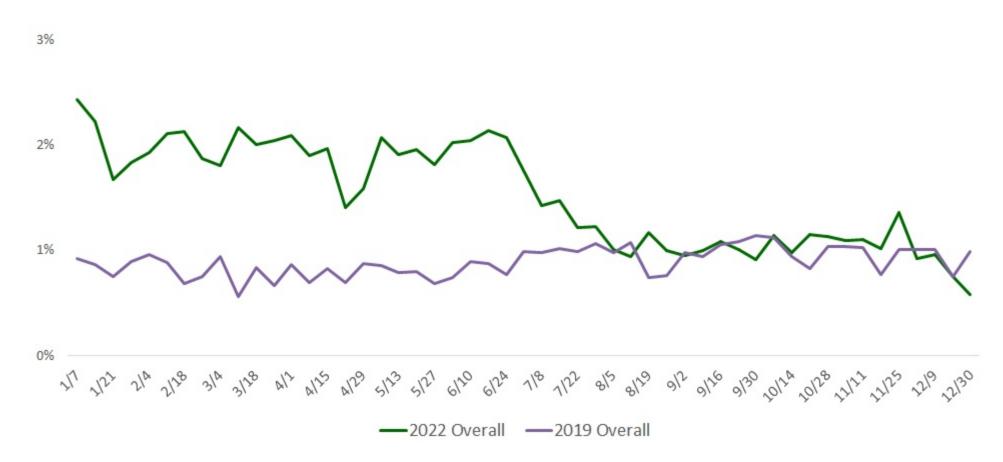
Underwriting	<ul> <li>Effective credit tightening since July; further actions in November and December <ul> <li>Recent vintages have shown significant improvement; first payment defaults markedly down</li> </ul> </li> <li>Maintaining shift towards returning borrowers, who have materially lower loss rates <ul> <li>Decreasing new borrower proportion: 51% 1Q22, 44% 2Q22, 28% 3Q22, 27% 4Q22.</li> </ul> </li> </ul>
Pricing	• Expect YE 2023 portfolio yield to be over 200 basis points higher than YE 2022
Funding & Liquidity	<ul> <li>4Q22: total cash of \$204M; operating cash flow of \$89M</li> <li>Closed \$300M securitization, the fourth of 2022, during November</li> <li>1Q23: delayed \$42M residual financing facility amortization to 2024, increased capacity of senior secured term loan by up to \$75M</li> </ul>
Cost Measures	<ul> <li>Kept 2H22 Adjusted Operating Expenses flat from 1H22</li> <li>52.4% 4Q adjusted operating efficiency ratio (post-IPO record); 1,215 bps improvement</li> <li>\$48-53M 2023 run-rate expense savings; targeting 75% reduction in hiring and backfills</li> </ul>
OP	

# Strong risk adjusted yield drives profitability





# First Payment Defaults driven down to 2019 pre-pandemic levels





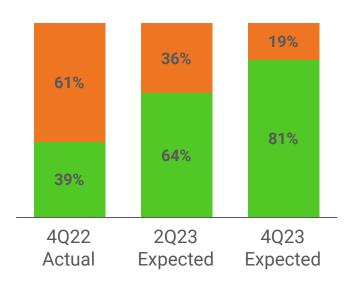
## Post-July credit tightening loans are performing better or near 2019 pre-pandemic vintages and growing in proportion

Personal Loans 30+ Day Delinquency Rates<sup>(12)</sup>



Quarter-End Proportion of Outstanding Loan Portfolio

Pre-July Credit Tightening Proportion
 Post-July Credit Tightening Proportion



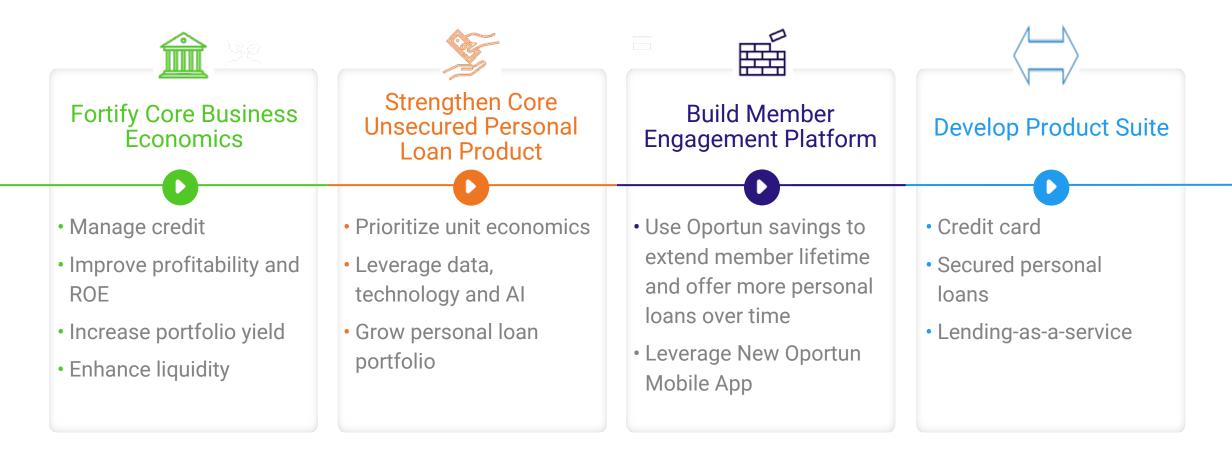




# Long-Term Strategic Priorities

# **2023-2025 Strategic priorities**

Building the foundation for sustainable long-term growth





## **Environmental, Social & Governance (ESG) Impact**

#### \$

#### Less Expensive Credit<sup>(13)</sup>

**6X** less on avg vs. lending alternatives for people with little or no credit history (**24x** vs. online-only lenders)<sup>(14)</sup>



#### Employee Diversity<sup>(15)</sup>

83% in the U.S. identify as members of an underrepresented group;54% globally identify as female



Interest and Fees Saved<sup>(13)</sup>

#### \$2.3B+

saved cumulatively by members using lending products

### ~~

#### Establishing Credit History

#### 1.1M

people we have helped to establish a credit history



#### Board Diversity<sup>(15)</sup>

**70%** identify as female or members of an underrepresented group



#### **Digit Member Savings**

**\$8.9B+** in aggregate

**\$1,800+** avg. annually set aside per member



# Experienced management team with expertise across products and industries



Raul Vazquez Chief Executive Officer and Board Member 20+ years in High Tech and Retail

Walmart > Walmart.com



**Jonathan Coblentz** Chief Financial Officer and Chief Administrative Officer 25+ years in Consumer Finance

Sadis CREDIT FIRST SUISSE BOSTON



Patrick Kirscht

**Chief Credit Officer** 25+ years in Consumer Finance in Risk Management and FP&A

HSBC metris



Matt Jenkins Chief Operations Officer and GM, Lending 20+ years in Operations





**Gonzalo Palacio Chief Marketing Officer** 15+ years in Consumer Lending and

**Banking Services** 





Joan Aristei General Counsel and Chief Risk Officer 30+ years in Consumer Finance in Legal, Compliance, Finance and ERM





**Stacy Newton Chief People Officer** 20+ years in Retail and Commercial Banking

> Bank of America. SUNTRUST



Ezra Garrett

Senior VP, Public Affairs and Impact 20+ years in Public Affairs and Community Engagement





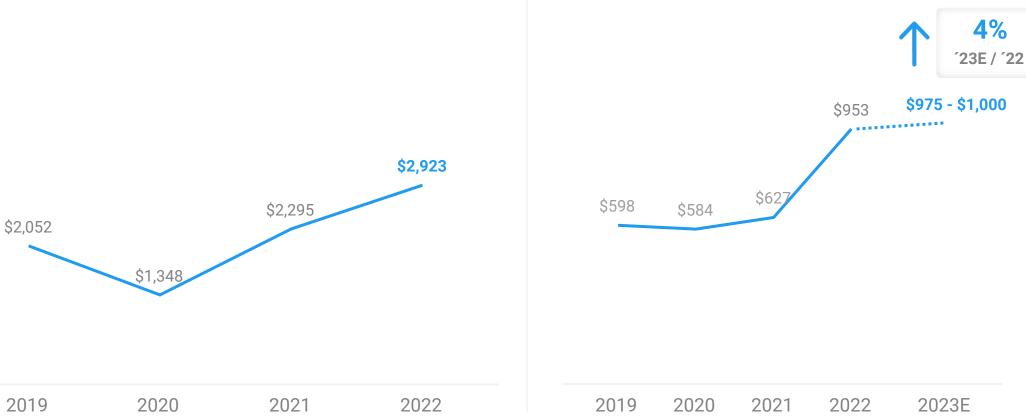


# **Financial Overview**

# **Originations growth drives future revenue**

**Aggregate Originations (\$M)** 

2019



Fair Value Pro Forma Total Revenue (\$M)\*

**OP** RTUN \*See Appendix for definitions and / or a reconciliation to the most comparable GAAP measure.

# **Profitability metrics**

Adjusted Net Income (\$M)\* Adjusted EBITDA (\$M)\* +\$66M 23E vs 22 \$74 \$52 - \$60 \$69 \$79 \$63 \$47 \$22 \$(10) \$(14) 2019 2020 2021 2022 2023E 2019 2020 2021 2022 Adjusted EBITDA Margin (%)\* Adjusted ROE (%)\* 14.9% (3.0)% 14.7% 12.1% 12.4% 7.5% (1.1)% 5.7% 3.8%





# Appendix

# **Key definitions**

- **30+ Day Delinquency Rate** is the unpaid principal balance for our owned loans and credit card receivables that are 30 or more calendar days contractually past due as of the end of the period divided by Owned Principal Balance as of such date
- Adjusted EBITDA is a non-GAAP financial measure calculated as net income (loss), adjusted to eliminate the effect of the following items: income tax expense (benefit), stock-based compensation expense, depreciation and amortization, certain non-recurring charges, origination fees for Fair Value loans, net and fair value mark-to-market adjustment
- Adjusted EBITDA Margin is calculated as Adjusted EBITDA divided by total revenue
- Adjusted Earnings Per Share (EPS) is a non-GAAP financial measure calculated by dividing Adjusted Net Income by diluted adjusted weighted-average diluted common shares outstanding
- Adjusted Net Income is a non-GAAP financial measure calculated by adjusting our net income (loss) for the impact of our election of the fair value option, and further adjusted to exclude income tax expense (benefit), stock-based compensation expense, and certain non-recurring charges
- Adjusted Operating Efficiency is a non-GAAP financial measure calculated by dividing total operating expenses (excluding stock-based compensation expense and certain non-recurring charges) by total revenue
- Adjusted Operating Expense is a non-GAAP financial measure calculated by adjusting total operating expenses to exclude stock-based compensation expense and certain non-recurring charges
- Adjusted Return on Equity ("ROE") is a non-GAAP financial measure calculated by dividing annualized Adjusted Net Income by average total stockholders' equity; prior to January 1, 2020, Adjusted ROE was calculated by dividing annualized Adjusted Net Income by average total FVPF stockholders' equity
- Aggregate Originations is the aggregate amount disbursed to borrowers and credit granted on credit cards during a specified period, including amounts originated by us through our Lending as a Service partners or under our bank partnership programs. Aggregate Originations exclude any fees in connection with the origination of a loan
- Annualized Net Charge-Off Rate is calculated as annualized loan and credit card principal losses (net of recoveries) divided by the Average Daily Principal Balance of owned loans and credit card receivables for the period
- Average Daily Debt Balance is the average of outstanding debt principal balance at the end of each calendar day during the period
- Average Daily Principal Balance is the average of outstanding principal balance of owned loans and credit card receivables at the end of each calendar day during the period
- Cost of Debt is calculated as annualized interest expense divided by Average Daily Debt Balance
- Customer Acquisition Cost (or "CAC") is calculated as sales and marketing expenses, which include the costs associated with various paid marketing channels, including direct mail, digital marketing and brand marketing and the costs associated with our telesales and retail operations divided by number of loans originated and new credit cards activated to new and returning borrowers during a period



# **Key definitions (cont'd)**

- Fair Value Pro Forma (or "FVPF") in order to facilitate comparisons to periods prior to January 1, 2018, certain metrics included in this presentation have been shown on a pro forma basis, or the Fair Value Pro Forma, as if we had elected the fair value option since our inception for all loans originated and held for investment and all asset backed notes issued. Beginning in 2021, the Company no longer includes any Fair Value Pro Forma adjustments because all loans originated and held for investment and asset backed notes issued are recorded at fair value
- First Payment Defaults are calculated as the principal balance of any loan whose first payment becomes 30 days past due, divided by the aggregate principal balance of all loans originated during that same period
- Loans Receivable at Fair Value are all loans receivable held for investment. Loans Receivable at Fair Value include loans receivable on our unsecured and secured personal loan products and credit card receivable balances
- Managed Principal Balance at End of Period is the total amount of outstanding principal balance for all loans and credit card receivables, including loans sold, which we continue to service, at the end of the period. Managed Principal Balance at End of Period also includes loans and accounts originated under a bank partnership program that we service
- Members include borrowers with an outstanding or successfully paid off loan, originated by us or under a bank partnership program that we service, or individuals who
  have been approved for a credit card issued under a bank partnership program. Members also include individuals who have signed-up to use or are using any of our Digit
  Savings, Digit Direct, Digit Investing and/or Digit Retirement products
- Operating Efficiency is calculated as total operating expenses divided by total revenue
- Owned Principal Balance at End of Period is the total amount of outstanding principal balance for all loans and credit card receivables, excluding loans and receivables sold or retained by a bank partner, at the end of the period
- Portfolio Yield is annualized interest income as a percentage of Average Daily Principal Balance
- Products refers to the aggregate number of personal loans and/or credit card accounts that our Members have had or been approved for that have been originated by us or through one of our bank partners. Products also include the aggregate number of digital banking products we offer as a result of our acquisition of Digit, including Digit Savings, Digit Direct, Digit Investing and Digit Retirement, that our Members use or have signed-up to use
- Return on Equity is calculated as annualized net income divided by average stockholders' equity for a period



# **Key financial & operating metrics**

			Quarter	Ended			Year E	nded Decemb	er 31
						Change			Change
	4Q22	3Q22	2Q22	1Q22	4Q21	Y / Y	2022	2021	Y / Y
Members (1)	1,877,260	1,858,335	1,818,588	1,676,754	1,479,660	26.9 %	1,877,260	1,479,660	26.9 %
Products <sup>(1)</sup>	2,006,245	1,981,310	1,928,261	1,757,339	1,545,463	29.8 %	2,006,245	1,545,463	29.8 %
Aggregate Originations (Millions)	\$ 610.4	\$ 634.2	\$ 878.2	\$ 800.1	\$ 864.6	(29.4)%	\$2,922.9	\$2,295.0	27.4 %
30+ Day Delinquency Rate (%)	5.6 %	5.4 %	4.3 %	4.5 %	3.9 %		5.6 %	3.9 %	
Annualized Net Charge-Off Rate (%)	12.8 %	9.8 %	8.6 %	8.6 %	6.8 %		10.1 %	6.8 %	
Return on Equity (%)	(6.1)%	(70.1)%	(5.7)%	29.5 %	10.1 %		(13.5)%	8.9 %	
Adjusted Return on Equity (%)	3.3 %	5.6 %	2.3 %	34.1 %	18.2 %		12.1 %	14.7 %	

			Year I	ber 31					
						Change			Change
Other Useful Metrics	4Q22	3Q22	2Q22	1Q22	4Q21	Y / Y	2022	2021	Y / Y
Managed Principal Balance EOP (Millions)	\$ 3,407.0	\$ 3,351.5	\$ 3,243.4	\$ 2,842.9	\$ 2,583.5	31.9 %	\$ 3,407.0	\$ 2,583.5	31.9 %
Owned Principal Balance EOP (Millions)	\$ 3,098.6	\$ 2,969.7	\$ 2,792.2	\$ 2,354.0	\$ 2,272.9	36.3 %	\$ 3,098.6	\$ 2,272.9	36.3 %
Average Daily Principal Balance (Millions)	\$ 3,058.3	\$ 2,903.9	\$ 2,577.2	\$ 2,413.0	\$ 2,057.7	48.6 %	\$ 2,740.3	\$ 1,756.2	56.0 %
Customer Acquisition Cost <sup>(2)</sup>	\$ 152	\$ 142	\$ 134	\$ 151	\$ 135	12.6 %	\$ 144	\$ 155	(7.1)%

<sup>(1)</sup> Members reported prior to 1Q22 reflect our previously defined and disclosed "Active Customer" metric. Products reported prior to 4Q21 represents one product per member as we did not have members with multiple products at that time. Effective January 1, 2022, Active Customers is no longer a Key Financial and Operating Metric. Refer to Appendix for updated definitions.



<sup>(2)</sup> Sales and marketing expenses divided by the number of new and returning member loans originated in the respective periods.

Note: Numbers may not foot or cross-foot due to rounding.

## **Condensed consolidated income statement**

					Quarte	r End	led			Year E	ndec	l Decemb	er 31
									Change			_	% Change
(\$ Millions, except per share data. Shares in Millions)	40	Q22	3Q22	4	2Q22		1Q22	 4Q21	Y / Y	 2022		2021	Y / Y
Interest income	\$	244.1	\$ 232.1	\$	207.7	\$	192.2	\$ 174.6	39.8 %	\$ 876.1	\$	575.8	52.1 %
Non-interest income		17.8	18.0		18.1		22.5	19.5	(8.6)%	76.4		50.9	50.0 %
Total revenue	\$	261.9	\$ 250.1	\$	225.8	\$	214.7	\$ 194.1	34.9 %	\$ 952.5	\$	626.8	52.0 %
Less:													
Interest expense	\$	35.6	\$ 26.7	\$	17.1	\$	13.7	\$ 11.4	211.5 %	\$ 93.0	\$	47.7	95.2 %
Net increase (decrease) in fair value		(82.9)	(76.4)		(63.5)		4.0	(22.2)	(273.9)%	(218.8)		(48.6)	(350.0)%
Net Revenue	\$	143.4	\$ 147.0	\$	145.2	\$	205.0	\$ 160.5	(10.6)%	\$ 640.7	\$	530.5	20.8 %
Operating expenses:													
Sales and marketing	\$	21.3	\$ 21.8	\$	32.4	\$	34.5	\$ 37.1	(42.5)%	\$ 110.0	\$	116.9	(5.9)%
Other operating expenses		130.0	129.1		125.5		112.8	102.5	26.9 %	497.4		350.8	41.8 %
Goodwill impairment			108.5		_		_	_	NM	108.5		_	NM
Total operating expenses	\$	151.4	\$ 259.3	\$	157.9	\$	147.3	\$ 139.6	8.4 %	\$ 715.9	\$	467.7	53.1 %
Income (loss) before taxes	\$	(7.9)	\$ (112.4)	\$	(12.7)	\$	57.7	\$ 20.9	NM	\$ (75.3)	\$	62.8	NM
Income tax provision (benefit)		0.5	(6.5)		(3.5)		12.0	6.7	(92.5)%	2.5		15.4	(84.0)%
Net income (loss)	\$	(8.4)	\$ (105.8)	\$	(9.2)	\$	45.7	\$ 14.2	NM	\$ (77.7)	\$	47.4	NM
Memo:													
Earnings (loss) per share	\$	(0.25)	\$ (3.21)	\$	(0.28)	\$	1.42	\$ 0.49	NM	\$ (2.37)	\$	1.68	NM
Diluted earnings (loss) per share	\$	(0.25)	\$ (3.21)	\$	(0.28)	\$	1.37	\$ 0.46	NM	\$ (2.37)	\$	1.56	NM
Weighted average common shares outstanding - basic		33.2	33.0		32.8		32.2	28.8	15.3 %	32.8		28.2	16.4 %
Weighted average common shares outstanding - diluted		33.2	33.0		32.8		33.3	31.1	6.8 %	32.8		30.3	8.3 %

**OP RTUN** Note: Numbers may not foot or cross-foot due to rounding.

# **Condensed fair value pro forma income statement reconciliation**

Veen Ended

	Ye	ar Ended			Year Ended				Year Ended	
	Decem	ber 31, 2021 <sup>(1)</sup>		De	cember 31, 2020			De	cember 31, 2019	
(\$ Millions)	R	As Reported	 As Reported		FV Adjustment	FV Pro Forma	 As Reported		FV Adjustment	FV Pro Forma
Interest income	\$	575.8	\$ 545.5	\$	_	\$ 545.5	\$ 544.1	\$	(1.8)	\$ 542.4
Non-interest income		50.9	38.3		—	38.3	56.0		_	56.0
Total revenue	\$	626.8	\$ 583.7	\$	_	\$ 583.7	\$ 600.1	\$	(1.8)	\$ 598.4
Less:										
Interest expense	\$	47.7	\$ 58.4	\$	(0.9)	\$ 57.5	\$ 60.5	\$	(1.4)	\$ 59.1
Provision (release) for loan losses		_	—		—	_	(4.5)		4.5	—
Net increase (decrease) in FV		(48.6)	(190.3)		0.7	(189.6)	(97.2)		(13.4)	(110.6)
Net revenue	\$	530.5	\$ 335.1	\$	1.6	\$ 336.6	\$ 446.8	\$	(18.2)	\$ 428.7
Operating expenses:										
Technology and facilities	\$	139.6	\$ 129.8	\$	—	\$ 129.8	\$ 102.0	\$	—	\$ 102.0
Sales and marketing		116.9	89.4		—	89.4	97.2		—	97.2
Personnel		115.8	106.4		—	106.4	90.6		—	90.6
Outsourcing and professional fees		57.9	47.1		—	47.1	57.2		—	57.2
General, administrative, and other		37.5	20.5		—	20.5	15.4		—	15.4
Total operating expenses	\$	467.7	\$ 393.2	\$	_	\$ 393.2	\$ 362.4	\$	_	\$ 362.4
Income (loss) before taxes	\$	62.8	\$ (58.1)	\$	1.6	\$ (56.5)	\$ 84.4	\$	(18.2)	\$ 66.2
Income tax provision (benefit)		15.4	(13.0)		0.7	(12.3)	22.8		(5.0)	17.8
Net income (loss)	\$	47.4	\$ (45.1)	\$	0.9	\$ (44.2)	\$ 61.6	\$	(13.2)	\$ 48.4

(1) Beginning in 2021 the Company no longer includes any Fair Value Pro Forma adjustments because all loans originated and held for investment and asset-backed notes issued are recorded at fair value. Therefore, the year ended December 31, 2021 is presented on a GAAP basis and the years ended December 31, 2020 and 2019 include Fair Value Pro Forma adjustments.



Veen Ended

Voor Ended

## **Condensed consolidated balance sheet**

			Quarte	er En	ded		
							Change
(\$ Millions)	4Q22	3Q22	2Q22		1Q22	4Q21	Y / Y
Cash and cash equivalents	\$ 98.8	\$ 175.9	\$ 66.7	\$	109.9	\$ 131.0	(24.5)%
Restricted cash	105.0	96.4	67.1		60.7	62.0	69.4 %
Total cash	\$ 203.8	\$ 272.2	\$ 133.9	\$	170.6	\$ 193.0	5.6 %
Loans receivable at fair value	3,143.7	2,991.3	2,854.6		2,451.0	2,386.8	31.7 %
Other assets	266.2	276.5	361.6		371.0	366.9	(27.4)%
Total assets	\$ 3,613.7	\$ 3,540.0	\$ 3,350.0	\$	2,992.6	\$ 2,946.6	22.6 %
Total debt	2,928.1	2,845.3	2,555.5		2,170.6	2,159.7	35.6 %
Other liabilities	138.0	145.6	146.3		172.0	183.1	(24.6)%
Total liabilities	\$ 3,066.1	\$ 2,990.9	\$ 2,701.8	\$	2,342.6	\$ 2,342.7	30.9 %
Total stockholders' equity	\$ 547.6	\$ 549.1	\$ 648.2	\$	649.9	\$ 603.9	(9.3)%
Total liabilities and stockholders' equity	\$ 3,613.7	\$ 3,540.0	\$ 3,350.0	\$	2,992.6	\$ 2,946.6	22.6 %

# **Condensed fair value pro forma balance sheet reconciliation**

		Year Ended			Year Ended					Year Ended	
	De	cember 31, 2021 <sup>(1)</sup>		Dec	cember 31, 2020				De	cember 31, 2019	
(\$ Millions)		As Reported	 As Reported		V Adjustment	FV Pro Forma	As Reported		F	FV Adjustment	FV Pro Forma
Cash and cash equivalents	\$	131.0	\$ 136.2	\$	_	\$ 136.2	\$	72.2	\$	_	\$ 72.2
Restricted cash		62.0	32.4		—	32.4		64.0		—	64.0
Loans receivable at fair value		2,386.8	1,696.5		_	1,696.5		1,882.1		43.5	1,925.6
Loans receivable at amortized cost, net		_	_			—		38.5		(38.5)	—
Other assets		366.9	143.9		—	143.9		145.2		(6.6)	138.6
Total assets	\$	2,946.6	\$ 2,009.1	\$	_	\$ 2,009.1	\$	2,201.9	\$	(1.6)	\$ 2,200.3
Total debt		2,159.7	1,413.7		_	1,413.7		1,549.2		1.6	1,550.8
Other liabilities		183.1	129.0		0.7	129.7		163.9		(1.6)	162.3
Total liabilities	\$	2,342.7	\$ 1,542.7	\$	0.7	\$ 1,543.4	\$	1,713.1	\$	(0.1)	\$ 1,713.0
Total stockholders' equity	\$	603.9	\$ 466.4	\$	(0.7)	\$ 465.7	\$	488.8	\$	(1.5)	\$ 487.3
Total liabilities and stockholders' equity	\$	2,946.6	\$ 2,009.1	\$	_	\$ 2,009.1	\$	2,201.9	\$	(1.6)	\$ 2,200.3

(1) Beginning in 2021 the Company no longer includes any Fair Value Pro Forma adjustments because all loans originated and held for investment and asset-backed notes issued are recorded at fair value. Therefore, the year ended December 31, 2021 is presented on a GAAP basis and the years ended December 31, 2020 and 2019 include Fair Value Pro Forma adjustments.

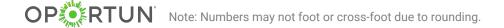


# **Adjusted EBITDA reconciliation**

					Quarter	r Enc	ded				Year E	Inde	d Decemb	er 31
-										Change				Change
(\$ Millions)	4Q22	3Q22	2	20	222		1Q22	4	Q21	Y / Y	 2022		2021	Y / Y
Net income (loss)	\$ (8.4)	\$ (105.	8)	\$	(9.2)	\$	45.7	\$	14.2	NM	\$ (77.7)	\$	47.4	NM
Adjustments:														
Income tax expense (benefit)	0.5	(6.	5)		(3.5)		12.0		6.7	(92.5)%	2.5		15.4	(84.0)%
Interest on corporate debt	5.1	0.	9						_	NM	6.0			NM
Depreciation and amortization	9.9	9.	2		8.8		7.3		6.7	46.6 %	35.2		23.7	48.4 %
Impairment <sup>(1)</sup>		108.	5						_	NM	108.5		3.3	3,163.3 %
Stock-based compensation expense	6.9	7.	1		6.9		6.8		4.3	59.2 %	27.6		18.9	46.5 %
Litigation reserve		_	_		2.5		0.3		_	NM	2.8			NM
Retail network optimization expenses, net	_	0.	2		1.5		0.2		_	NM	1.9		12.8	(85.3)%
Acquisition and integration related expenses	7.3	8.	1		6.9		7.3		10.0	(27.1)%	29.7		10.6	178.8 %
Origination fees for Fair Value Loans, net	(9.1)	(6.	3)		(6.7)		(4.7)		(6.8)	(35.2)%	(26.8)		(15.8)	(69.5)%
Fair value mark-to-market adjustment	(45.6)	(21.	4)	(*	11.7)		(40.9)		(12.1)	(275.7)%	(119.7)		(69.4)	(72.6)%
Adjusted EBITDA	\$ (33.5)	\$ (6.	2)	\$	(4.5)	\$	33.9	\$	23.1	NM	\$ (10.3)	\$	47.0	NM
Memo:														
Total revenue	261.9	250.	1	22	25.8		214.7	1	94.1	34.9 %	952.5		626.8	52.0 %
Adjusted EBITDA Margin (%) <sup>(2)</sup>	(12.8)%	(2.	5)%		(2.0)%		15.8 %		11.9 %		(1.1)%		7.5 %	

(1) The 3Q22 impairment reflects the write-down of the carrying value of goodwill. The 2021 impairment charge was recognized in 2Q21 on a right-of-use asset related to the Company's leased office space in San Carlos, California due to management's decision to move toward a remote-first work environment.

(2) Calculated as Adjusted EBITDA divided by total revenue.



# **Adjusted EBITDA historical full-year reconciliation**

(\$ Millions)	2021	2020	2019
Net income (loss)	\$ 47.4	\$ (45.1)	\$ 61.6
Adjustments:			
Fair Value Pro Forma net income adjustment <sup>(1)</sup>	\$ _	\$ 0.9	\$ (13.2)
Income tax expense (benefit)	15.4	(12.3)	17.8
COVID-19 expenses <sup>(2)</sup>	_	4.6	_
Depreciation and amortization	23.7	20.2	14.1
Impairment <sup>(3)</sup>	3.3	3.7	_
Stock-based compensation expense	18.9	19.5	19.2
Litigation reserve	_	8.8	0.9
Retail network optimization expenses, net	12.8	—	—
Acquisition and integration related expenses	10.6	—	—
Origination fees for Fair Value Loans, net	(15.8)	(0.9)	(1.9)
Fair value mark-to-market adjustment	(69.4)	22.7	(24.2)
Adjusted EBITDA	\$ 47.0	\$ 22.1	\$ 74.3
Memo:			
Total revenue <sup>(4)</sup>	626.8	583.7	598.4
Adjusted EBITDA Margin (%) <sup>(5)</sup>	7.5 %	3.8 %	12.4 %

(1) Beginning in 2021 the Company no longer includes any Fair Value Pro Forma adjustments because all loans originated and held for investment and asset-backed notes issued are recorded at fair value.

(2) As of January 1, 2021, COVID-19 expenses are no longer being excluded from Adjusted EBITDA because the Company's business practices have been updated to operate in the current environment.

(3) The impairment charge in 2021 was recognized on a right-of-use asset related to the Company's leased office space in San Carlos, California due to management's decision to move toward a remote-first work environment. The 2020 impairment charge was the write-off of capitalized software development costs related to the Company's direct auto loans to purchase a vehicle due to the Company redirecting all their auto lending efforts to their secured personal loans.

(4) In 2019 Adjusted EBITDA Margin was calculated using Adjusted EBITDA divided by Fair Value Pro Forma Total Revenue. Beginning January 1, 2020, GAAP and FVPF Total Revenue were the same as the Company no longer had any loans originated and held for investment at amortized cost.



(5) Calculated as Adjusted EBITDA divided by total revenue.

Note: Numbers may not foot or cross-foot due to rounding.

Year Ended December 31

## **Adjusted net income reconciliation**

				Quarte	r En	ded			Year E	nde	d Decemb	er 31,
								Change				Change
(\$ Millions)	4Q22		3Q22	2Q22		1Q22	4Q21	Y / Y	 2022		2021	Y / Y
Net income (loss)	\$ (8.4)	\$ (	(105.8)	\$ (9.2)	\$	45.7	\$ 14.2	NM	\$ (77.7)	\$	47.4	NM
Adjustments:												
Income tax expense (benefit)	0.5		(6.5)	(3.5)		12.0	6.7	(92.5)%	2.5		15.4	(84.0)%
Impairment <sup>(1)</sup>	_		108.5				_	NM	108.5		3.3	3,163.3 %
Stock-based compensation expense	6.9		7.1	6.9		6.8	4.3	59.2%	27.6		18.9	46.5 %
Litigation reserve	_		_	2.5		0.3	_	NM	2.8			NM
Retail network optimization expenses, net	_		0.2	1.5		0.2	_	NM	1.9		12.8	(85.3)%
Acquisition and integration related expenses	7.3		8.1	6.9		7.3	10.0	(27.1)%	29.7		10.6	178.8 %
Adjusted income before taxes	\$ 6.3	\$	11.5	\$ 5.1	\$	72.2	\$ 35.3	(82.2)%	\$ 95.1	\$	108.4	(12.3)%
Normalized income tax expense	(1.7)		(3.1)	(1.4)		(19.5)	(9.7)	(82.5)%	(25.7)		(29.7)	(13.6)%
Income tax rate (%)	27.0 %		27.0 %	27.0 %		27.0 %	27.4 %		27.0 %		27.4 %	
Adjusted Net Income	\$ 4.6	\$	8.4	\$ 3.8	\$	52.7	\$ 25.6	(82.1)%	\$ 69.4	\$	78.7	(11.8)%
Memo:												
Stockholders' equity	\$ 547.6	\$	549.1	\$ 648.2	\$	649.9	\$ 603.9	(9.3)%	\$ 547.6	\$	603.9	(9.3)%
Adjusted ROE (%) (2)	3.3 %		5.6 %	2.3 %		34.1 %	18.2 %		12.1 %		14.7 %	

(1) The 3Q22 impairment reflects the write-down of the carrying value of goodwill. The 2021 impairment charge was recognized in 2Q21 on a right-of-use asset related to the Company's leased office space in San Carlos, California due to management's decision to move toward a remote-first work environment.

(2) Calculated as Adjusted Net Income divided by average stockholders' equity. ROE has been annualized.



# Adjusted net income historical full-year reconciliation

		Ý	ear Ended	
(\$ Millions)		2021	2020	2019
Net income (loss)	\$	47.4 \$	(45.1) \$	61.6
Adjustments:				
Fair Value Pro Forma net income adjustment <sup>(1)</sup>		_	0.9	(13.2)
Income tax expense (benefit)		15.4	(12.3)	17.8
COVID-19 expenses (2)		_	4.6	
Impairment <sup>(3)</sup>		3.3	3.7	—
Stock-based compensation expense		18.9	19.5	19.2
Litigation reserve		_	8.8	0.9
Retail network optimization expenses, net		12.8	_	_
Acquisition and integration related expenses		10.6	_	
Adjusted income (loss) before taxes	\$	108.4 \$	(20.0) \$	86.3
Normalized income tax benefit (expense)		(29.7)	5.7	(23.5)
Income tax rate (%)		27.4 %	28.7 %	27.0 %
Adjusted Net Income (loss)	\$	78.7	(14.2)	62.8
Memo:				
Fair Value Pro Forma stockholders' equity <sup>(4)</sup>	\$	603.9	465.7	487.3
Adjusted ROE (%) <sup>(5)</sup>	*	14.7 %	(3.0)%	14.9 %

(1) Beginning in 2021 the Company no longer includes any Fair Value Pro Forma adjustments because all loans originated and held for investment and asset-backed notes issued are recorded at fair value.

- (2) As of January 1, 2021, COVID-19 expenses are no longer being excluded from Adjusted EBITDA because the Company's business practices have been updated to operate in the current environment.
- (3) The impairment charge in 2021 was recognized on a right-of-use asset related to the Company's leased office space in San Carlos, California due to management's decision to move toward a remote-first work environment. The 2020 impairment charge was the write-off of capitalized software development costs related to the Company's direct auto loans to purchase a vehicle due to the Company redirecting all their auto lending efforts to their secured personal loans.
- (4) Beginning in 2021 the Company no longer includes any Fair Value Pro Forma adjustments because all loans originated and held for investment and all asset-backed notes issued are recorded at fair value. Therefore, the amount presented for Fair Value Pro Forma stockholders' equity for the year ended December 31, 2021 reflects GAAP stockholders' equity.



N<sup>°</sup> (5) Calculated as Adjusted Net Income divided by average stockholders' equity (prior to January 1, 2021 this was divided by average FVPF stockholders' equity). ROE has been annualized.

Note: Numbers may not foot or cross-foot due to rounding.

Voar Ended

# Adjusted operating efficiency and adjusted operating expense reconciliation

		Quarter Ended						Year Ended December				
						Change			Change			
(\$ Millions)	4Q22	3Q22	2Q22	1Q22	4Q21	Y / Y	2022	2021	Y / Y			
Operating Efficiency	57.8 %	103.7 %	69.9 %	68.6 %	71.9 %		75.2 %	74.6 %				
Total Revenue	\$ 261.9	\$ 250.1	\$ 225.8	\$ 214.7	\$ 194.1	34.9 %	\$ 952.5	\$ 626.8	52.0 %			
Total operating expense	\$ 151.4	\$ 259.3	\$ 157.9	\$ 147.3	\$ 139.6	8.4 %	\$ 715.9	\$ 467.7	53.1 %			
Less: Impairment <sup>(1)</sup>	_	(108.5)	_	_	_	NM	(108.5)	(3.3)	3163.3 %			
Stock-based compensation expense	(6.9)	(7.1)	(6.9)	(6.8)	(4.3)	59.2 %	(27.6)	(18.9)	46.5 %			
Litigation Reserve	_		(2.5)	(0.3)	—	NM	(2.8)		NM			
Retail network optimization expenses, net	_	(0.2)	(1.5)	(0.2)	—	NM	(1.9)	(12.8)	(85.3)%			
Acquisition and integration related expenses	(7.3)	(8.1)	(6.9)	(7.3)	(10.0)	(27.1)%	(29.7)	(10.6)	178.8 %			
Total Adjusted Operating Expense	\$ 137.2	\$ 135.5	\$ 140.1	\$ 132.8	\$ 125.2	9.5 %	\$ 545.5	\$ 422.0	29.3 %			
Adjusted Operating Efficiency	52.4 %	54.2 %	62.0 %	61.8 %	64.5 %		57.3 %	67.3 %				



(1) The 3Q22 impairment reflects the write-down of the carrying value of goodwill. The 2021 impairment charge was recognized in 2Q21 on a right-of-use asset related to the Company's leased office space in San Carlos, California due to management's decision to move toward a remote-first work environment.

Note: Numbers may not foot or cross-foot due to rounding.

# Basic and diluted earnings per share reconciliation

		Quarter Ended									Year Ended December 31				
											Change				Change
(\$ Millions, except per share data. Shares in Millions)	4	Q22		3Q22	1	2Q22		1Q22	4	4Q21	Y / Y	 2022	1	2021	Y / Y
Net income (loss)	\$	(8.4)	\$	(105.8)	\$	(9.2)	\$	45.7	\$	14.2	NM	\$ (77.7)	\$	47.4	NM
Net income (loss) attributable to common stockholders	\$	(8.4)	\$	(105.8)	\$	(9.2)	\$	45.7	\$	14.2	NM	\$ (77.7)	\$	47.4	NM
Basic weighted-average common shares outstanding		33.2		33.0		32.8		32.2		28.8	15.3 %	32.8		28.2	16.4 %
Weighted average effect of dilutive securities:															
Stock options				_		_		0.7		1.4	NM	_		1.4	NM
Restricted stock units				_		_		0.4		0.8	NM	_		0.8	NM
Diluted weighted-average common shares outstanding		33.2		33.0		32.8		33.3		31.1	6.8 %	32.8		30.3	8.3 %
Earnings (loss) per share:															
Basic	\$	(0.25)	\$	(3.21)	\$	(0.28)	\$	1.42	\$	0.49	NM	\$ (2.37)	\$	1.68	NM
Diluted	\$	(0.25)	\$	(3.21)	\$	(0.28)	\$	1.37	\$	0.46	NM	\$ (2.37)	\$	1.56	NM



# Adjusted earnings per share reconciliation

	Quarter Ended									oer 31				
										Change				Change
(\$ Millions, except per share data. Shares in Millions)	4	4Q22	3	3Q22		2Q22		1Q22	4Q21	Y / Y		2022	2021	Y / Y
Diluted earnings (loss) per share	\$	(0.25)	\$	(3.21)	\$	(0.28)	\$	1.37	\$ 0.46	NM	\$	(2.37)	\$ 1.56	NM
Adjusted Net Income	\$	4.6	\$	8.4	\$	3.8	\$	52.7	\$ 25.6	(82.1)%	\$	69.4	\$ 78.7	(11.8)%
Basic weighted-average common shares outstanding Weighted average effect of dilutive securities:		33.2		33.0		32.8		32.2	28.8	15.3 %		32.8	28.2	16.4 %
Stock options				0.1		_		0.7	1.4	NM		0.3	1.4	(81.7)%
Restricted stock units		0.1		0.1		_		0.4	0.8	(92.1)%		0.2	0.8	(77.1)%
Diluted adjusted weighted-average common shares outstanding		33.3		33.2		32.8		33.3	31.1	7.1 %		33.3	30.3	9.7 %
Adjusted EPS	\$	0.14	\$	0.25	\$	0.11	\$	1.58	\$ 0.82	(83.3)%	\$	2.09	\$ 2.60	(19.6)%



# Forward looking adjusted EBITDA reconciliation

(\$ Millions)	1Q23		FY 2023				
	Low	High	Low	High			
Net (loss)*	\$ (33.1) * \$	(29.6) * \$	(47.8) * \$	(41.5) *			
Adjustments:							
Income tax expense (benefit)	(50.3)	(49.8)	(30.7)	(29.0)			
Interest on corporate financing	5.6	5.6	33.0	33.0			
Depreciation and amortization	12.3	13.3	56.5	56.5			
Stock-based compensation expense	7.6	7.6	33.4	33.4			
Retail network optimization expenses, net	6.5	6.5	7.6	7.6			
Acquisition and integration related expenses	3.4	3.4	14.2	14.2			
Origination fees for Fair Value Loans, net	(1.0)	(1.0)	(14.2)	(14.2)			
Fair value mark-to-market adjustment*	*	*	*	*			
Adjusted EBITDA	\$ (49.0) \$	(44.0) \$	52.0 \$	60.0			

\* Due to the uncertainty in macroeconomic conditions, we are unable to precisely forecast the fair value mark-to-market adjustments on our loan portfolio and asset-backed notes. As a result, while we fully expect there to be a fair value mark-to-market adjustment which will significantly increase GAAP net loss, the net loss number shown above assumes no change in the fair value mark-to-market adjustment. The impact of the actual fair value mark-to-market adjustment does not impact the calculation of Adjusted EBITDA because it has an equal and offsetting impact to net loss on a GAAP basis and our calculation of Adjusted EBITDA.



# Net change in fair value

Increase in FV of Loans will increase Net Revenue

Increase in FV of Notes will decrease Net Revenue



		Quarter Ended						Change					
\$ Millions		4Q22		3Q22		4Q21	1)	3Q21		Q / Q	2	Y / Y	
Loan Portfolio Drivers													
Discount rate		11.5 %	)	10.2 %		6.9 %	, D	6.5 %		1.3 %	6	4.5 %	
Remaining cumulative charge-offs as a % of principal bala	ance	10.4 %	)	11.7 %		9.6 %	, D	7.5 %		(1.3)%	6	0.8 %	
Average life in years		1.00		0.92		0.86		0.76		0.08	3	0.14	
Loans Receivable at Fair Value <sup>(1)</sup>													
Fair value loan portfolio – principal balance	\$	3,098.6	\$	2,969.7	\$	2,272.9	\$	1,862.1	\$	129.0	\$	825.7	
Cumulative fair value mark-to-market adjustment		45.0	vs	21.7		113.9	vs	109.2		23.4		(68.9)	
Fair value loan portfolio - end of period	\$	3,143.7	\$	2,991.3	\$	2,386.8	\$	1,971.4	\$	152.3	\$	756.8	
Price		101.5 %	)	100.7 %		105.0 %	, D	105.9 %		0.7 9	%	(3.6)%	
Asset-Backed Notes at Fair Value													
Carrying value of asset-backed notes	\$	2,582.0	\$	2,408.4	\$	1,654.4	\$	1,154.4	\$	173.7	\$	927.6	
Cumulative fair value mark-to-market adjustment		(194.4)	vs	(170.0)		(2.7)	vs	8.5		(24.3)		(191.6)	
Fair value asset-backed notes – end of period	\$	2,387.7	\$	2,238.3	\$	1,651.7	\$	1,162.9	\$	149.3	\$	736.0	
Price		92.5 %		92.9 %		99.8 %	/ D	100.7 %		(0.5)9	6	(7.4)%	
Net Change in Fair Value Summary													
A Mark-to-market adjustment on loans	<b>↓</b>	23.4	\$	(40.7)	\$	4.7	\$	13.0	\$	64.1	\$	18.7	
B Mark-to-market adjustment on asset-backed notes	(2) \$	21.0	\$	61.2	L \$	11.2	\$	0.7	\$	(40.3)	\$	9.8	
Mark-to-market adjustment on derivatives	\$	1.3	\$	0.9	\$	(3.7)	\$	0.9	\$	0.4	\$	5.0	
Total fair value mark-to-market adjustment	\$	45.6	\$	21.4	\$	12.1	\$	14.6	\$	24.2	\$	33.5	
Net charge-offs	\$	(98.7)	\$	(71.7)	\$	(35.2)	\$	(23.9)	\$	(27.0)	\$	(63.4)	
Net settlements on derivative instruments	\$	(3.1)	\$	(5.1)	\$	0.9	\$	0.3	\$	1.9	\$	(5.1)	
Cumulative mark on loans sold <sup>(3)</sup>	\$	(26.7)	\$	(21.1)	\$	—	\$	_	\$	(5.6)	\$	(21.1)	
Total Net Change in Fair Value	\$	(82.9)	\$	(76.4)	\$	(22.2)	\$	(9.0)	\$	(6.5)	\$	(60.7)	

(1) Refer to slide 42 for estimate methodology to calculate fair value premium on loans receivable by quarter.

(2) \$3.4M of the 4Q22 adjustment represents the difference between the principal amount of the notes and the proceeds from the sale of the retained bonds related to our 2022-3 asset-backed notes.

(3) Cumulative mark on sale of loans originated as held for investment.

Note: Numbers may not foot or cross-foot due to rounding.

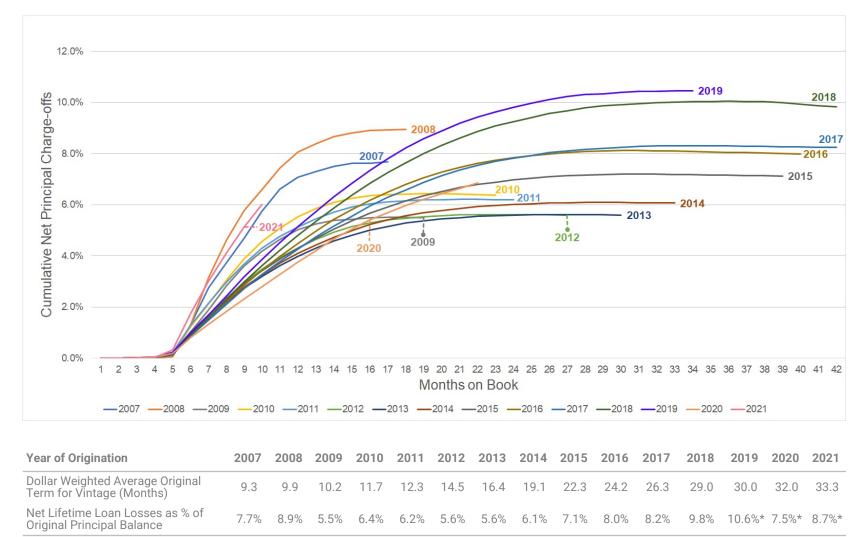
#### Fair value estimate methodology

	Quarter Ended									
								Change		
	4Q22	3Q22	2Q22	1Q22	4Q21	3Q21	2Q21	Y / Y		
Weighted average portfolio yield over the remaining life of the loans	29.50 %	29.90 %	30.27 %	30.15 %	30.14 %	30.35 %	30.28 %	(0.64)%		
less: Servicing fee	(5.00)%	(5.00)%	(5.00)%	(5.00)%	(5.00)%	(5.00)%	(5.00)%	— %		
Net portfolio yield	24.50 %	24.90 %	25.27 %	25.15 %	25.14 %	25.35 %	25.28 %	(0.64)%		
Aultiplied by: Weighted average life in years	1.000	0.924	0.895	0.847	0.859	0.761	0.769	0.141		
Pre-loss cash flow	24.50 %	23.01 %	22.61 %	21.30 %	21.60 %	19.26 %	19.43 %	2.90 %		
less: Remaining cumulative charge-offs	(10.38)%	(11.67)%	(11.25)%	(10.37)%	(9.60)%	(7.53)%	(7.59)%	(0.78)%		
let cash flow	14.12 %	11.34 %	11.37 %	10.93 %	12.00 %	11.73 %	11.84 %	2.12 %		
ess: Discount rate multiplied by average life	(11.48)%	(9.42)%	(8.03)%	(5.73)%	(5.96)%	(4.96)%	(5.03)%	(5.52)%		
Gross fair value premium as a percentage of loan principal balance	2.64 %	1.92 %	3.34 %	5.21 %	6.04 %	6.77 %	6.81 %	(3.40)%		
ess: Accrued interest and fees as a percentage of loan principal balance	(1.18)%	(1.19)%	(1.10)%	(1.09)%	(1.03)%	(0.90)%	(0.87)%	(0.15)%		
air value premium as a percentage of loan principal balance	1.45 %	0.73 %	2.24 %	4.12 %	5.01 %	5.87 %	5.94 %	(3.56)%		
Discount rate	11.48 %	10.19 %	8.97 %	6.76 %	6.94 %	6.52 %	6.54 %	4.54 %		



Note: The data shown in the table above for the quarters ended 4Q21 and after represents our secured and unsecured personal loan and credit card portfolio, the 3Q21 data in the table above represents our secured and unsecured loan portfolio. Prior to 3Q21, the data in the table above represents 42 only our unsecured personal loan portfolio which was the primary driver of fair value during those periods.

#### Net lifetime loan loss rates by vintage



\* Vintage is not fully mature from a loss perspective.

Note: The chart above includes all personal loan originations by vintage, excluding loans originated from July 2017 to August 2020 under a loan program for customers who did not meet the qualifications for our core loan origination program. 100% of those loans were sold pursuant to a whole loan sale arrangement. The 2021 vintage is running higher than prior vintages primarily due to a higher percentage of loan disbursements to new members. We have tightened credit and began reducing loan volumes to new and returning members in the third quarter of 2021 and reduced further during the first half of 2022.



### **Endnotes**

- 1. FINRA Investor Education Foundation Study, February 2021
- 2. Financial Health Network (FHN): "Financial Health Pulse™ 2022 U.S. Trends Report"
- 3. GoBankingRates Survey, December 2021
- 4. Financial Health Network: "The FinHealth Spend Report 2022"
- 5. BAMM population survey, Oct 2019
- 6. Calculated as Aggregate Originations for the three-months ended December 31, 2022 divided by the number of loans originated for the period for the specific loan product
- 7. The average credit line for credit cards activated during the three-months ended December 31, 2022
- 8. Based on a study prepared for Oportun by FHN "True Cost of a Loan," October 2021, calculated as of December 2022
- 9. Customers who come to us without a FICO score who have begun establishing a credit history. Reflects new and returning customers. Since inception and as of December 31, 2022
- 10. Reflects interest income for the year ended 12/31/2022 as a % of Average Daily Principal Balance for the year ended 12/31/2022
- 11. Reflects Company's midpoint guidance for NCOs for FY 2023
- 12. As of month-on-book three
- 13. Amount calculated based on a study prepared for Oportun by FHN "Oportun: The True Cost of a Loan," October 2021, calculated as of December 2022
- 14. Based on the cost of borrowing \$500 as determined by a study prepared for Oportun by FHN "True Cost of a Loan," October 2021, calculated as of December 2022
- 15. Calculated based on headcount as of December 31, 2022





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