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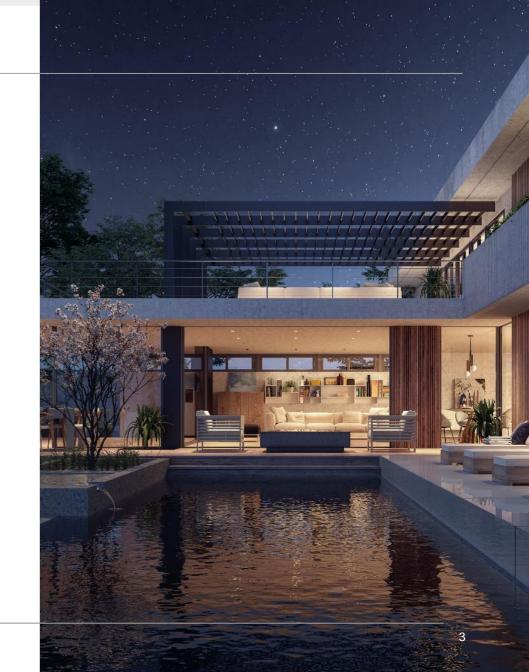






# Today's agenda

- **Executive summary**
- 12 The advantaged pool industry
- Consumer-centric, integrated ecosystem
- Attractive financial model
- **Growth strategies**













# Executive summary







# Leslie's at a glance



Largest and most trusted direct-to-consumer brand in the pool and spa care industry

Physical network larger than the sum of our 20 largest competitors

Digital sales are ~5x as large as that of our largest digital competitor

Listed on Nasdaq Global Select Market under the ticker symbol "LESL" on October 29, 2020

11M >\$1.1B 19.8% \$183M

Consumers FY2020 FY2020 sales FY2020
sales YoY growth adj. EBITDA





# What makes us unique

# **Advantaged industry**

Large / demand annuity / predictable growth

# **Integrated ecosystem**

Consumer-centric / unmatched scale and reach / total solution provider

# Clear path to growth

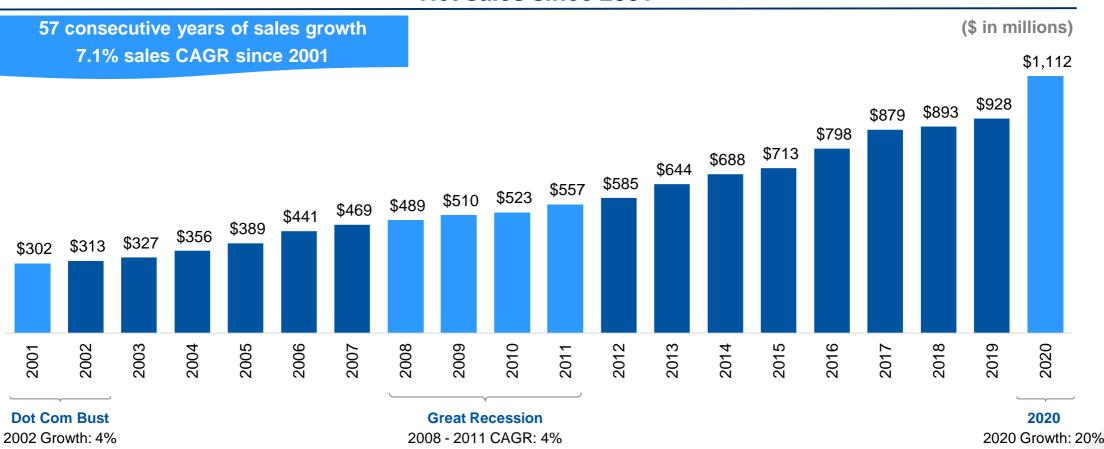
Whitespace / new capabilities / disruptive innovation





# Extraordinary track record of consistent growth and recent acceleration...

#### **Net sales since 2001**





# The advantaged pool industry







### A highly predictable and fundamentally attractive industry

Scale

**Predictability** 

**Accelerating growth** 

14M

U.S. pool & spa installed base

\$11B

U.S. aftermarket opportunity

80%

Non-discretionary product sales

Highly stable, annuity-like demand

3.8%

Industry CAGR from 2015-2019

32%

YoY growth in new pool permit activity

The aftermarket pool and spa care industry is one of the most fundamentally attractive consumer categories given its scale, predictability, and accelerating growth





# Pool care is complex...

#### No matter the consumer's need state or technical experience, Leslie's delivers the solution

#### Water balance

pH level: 7.2-7.8
total alkalinity (TA) level: 80-120 ppm
calcium hardness (CH) level: 200-400 ppm
cyanuric acid (CYA) level: 30-50 ppm
free available chlorine (FAC) level: 1.0-4.0 ppm

#### Water sanitation

<u>Trichlor</u>o-s-trianzinetrione <u>Dichlor</u>-s-trianzinetrione <u>Cal</u>cium <u>Hypo</u>chlorite

#### Water circulation

**Single Speed Pump | Variable Speed Pump** 



10° F
Air Temperature

High RPM 3-4 Hours & Low RPM for 6-8 Hours

#### **Filtration**

#### Sand | Cartridge | Diatomaceous Earth

Clean and backwash regularly when pressure gauge increases 8-10 PSI; periodic replacement of filter media

#### Cleaning

#### **Robotic Pool Cleaner | Manual Cleaning**

Frequent water surface, skimmer basket, and filter cleaning

#### Water testing

pH | total alkalinity | calcium hardness | total available chlorine (TAC) | free available chlorine (FAC) | cyanuric acid (CYA) | phosphates | iron | copper | total dissolved solids (TDS)





# ... And once a pool is in the ground, there is no option but to maintain it

# If a pool is...

**Not maintained** 

**Expensive chemical** treatments and risk of permanent equipment damage





**Drained** 

Risk of structural failures



**Decommissioned** 

Prohibitively expensive / home value depreciation







### Weekly maintenance over decades creates highly attractive unit economics

**Annual spend** on essential, non-discretionary products

Long-term, annuity-like demand

 $$800 \times 30 \text{ Years} = $24,000$ 

**Aftermarket** lifetime value<sup>1</sup>

~200K new in-ground pools being installed in 2020-2021 creates ~\$5B in new lifetime value

1. Represents estimated average spend of in-ground pool owner on maintenance products over life of a pool.











# Consumer-centric, integrated ecosystem





#### Who we serve

# We serve all types of consumers in the market

### **Residential pool**



**8.5M** Addressable pools **\$6.1B** TAM

#### Residential spa



5.5M Addressable spas \$1.8B TAM

### **Professional pool**



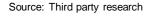
**45K** Professionals **\$650M** TAM

### **Commercial pool**



250K Addressable pools \$2.0B TAM

TAM of 14M bodies of water and \$11B of annual aftermarket spend





#### How we serve



# **Strategic physical network**

#### Physical network larger than the sum of our twenty largest competitors

#### **Residential locations**



#### **PRO locations**



#### **Commercial Service Centers**



903 locations

900 in-store SKUs

16 locations

**1,500+** in-store SKUs

**17** 

locations

350+
bulk SKUs

Wide selection of 30K+ SKUs available online



### How we serve



# Digital platform capturing over 60% of all online pool traffic

		Owned sites	Mobile app	Marketplaces						
	ELESLIE'S.	(Launching in 2021)		Mobile	amazon Walmart					
Product / service emphasis	Full offering of quality products from trusted brands	Full assortment for the pool professional	Broad assortment at entry to mid price points	Synch in-store prescriptions, monitor performance and transact	Curated offering of basic pool care supplies					
Key highlights	Highest traffic pool supply website in the industry	Qualified access site dedicated to the pool professional	Highest sales volume website in the industry	>500K downloads, average 4.6 / 5.0 rating	Highest volume marketplace player in the industry					
Digital sales are ~5x as large as that of our largest digital competitor										



#### How we serve



## Leslie's is committed to responsible and sustainable business practices







#### **Environmental**

#### Sanitation & Safety:

 Business focused on educating consumers and providing essential products and services related to water sanitation and safety

#### Sustainability

- Environmentally friendly products, such as energy saving pumps and low NOx heaters, and initiatives underway to reduce packaging footprint
- Reduce, Reuse, and Recycle

#### Social

#### Water & Operating Safety

Our highest operational priority

#### Health

 Health and wellness programs, training, educational assistance, and benefit programs

#### COVID-19

 Proactive actions to protect associates and consumers throughout our operations

#### Social Equity

 Fostering diversity and inclusion among our leadership and workforce with our DIVE IN initiative – Diversity and Inclusion council comprised of associates from C-suite to store associates

#### Governance

#### Code of Conduct

Adhering to the highest ethical standards in conducting our business

#### Oversight

Principled and consistent oversight across corporate leadership

#### Board Diversity

Three women and two ethnically diverse members of our board of directors

#### Board Committee Independence

• Fully independent audit committee and majority independent compensation committee



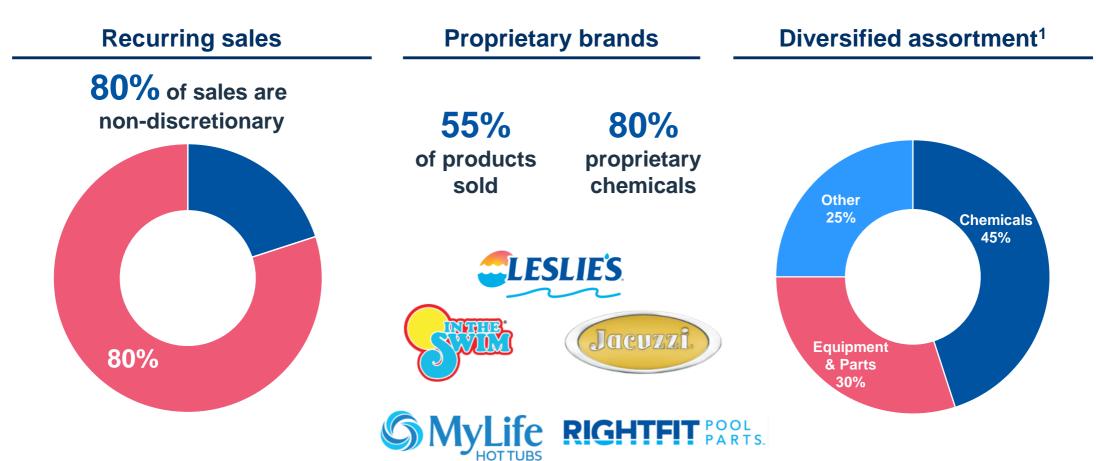




#### What we serve



# Majority of our products are both non-discretionary and exclusive



<sup>1. &</sup>quot;Other" includes all sales related to certain acquired businesses where detailed information is not available on a consistent basis. Sales included in "Other" may be associated with other classifications presented in this chart.



#### What we serve

We help consumers spend less time maintaining, and more time enjoying their pools

#### **In-store services**

**4,000+** in-store associates provide skilled support

- Expert advice and consumer education
- √ Free water testing and customized treatment plans
- ✓ Free in-store repairs

#### In-field service

**200+** certified in-field technicians provide essential on-site equipment installation and repair services to residential and commercial consumers

Our service teams provide our consumers with the complete step-by-step pool care solutions



#### What we serve



# We pioneered the complimentary water test and continue to innovate with rollout of AccuBlue

# 57 Years

17K

of conducting water tests

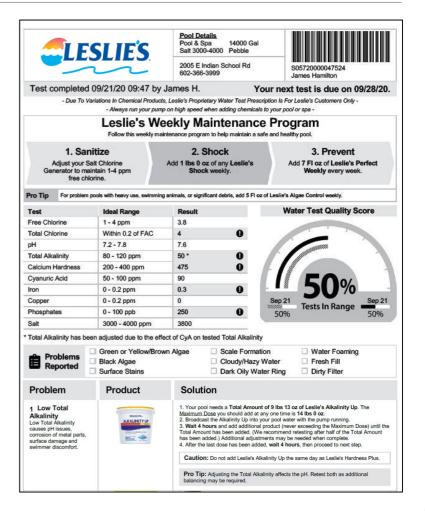
lines of proprietary code to generate prescription and treatment plan

40M+

10-Point test

water tests performed calibrated specifically to Leslie's product specifications

Consumers who test their water with us spend more than those who don't







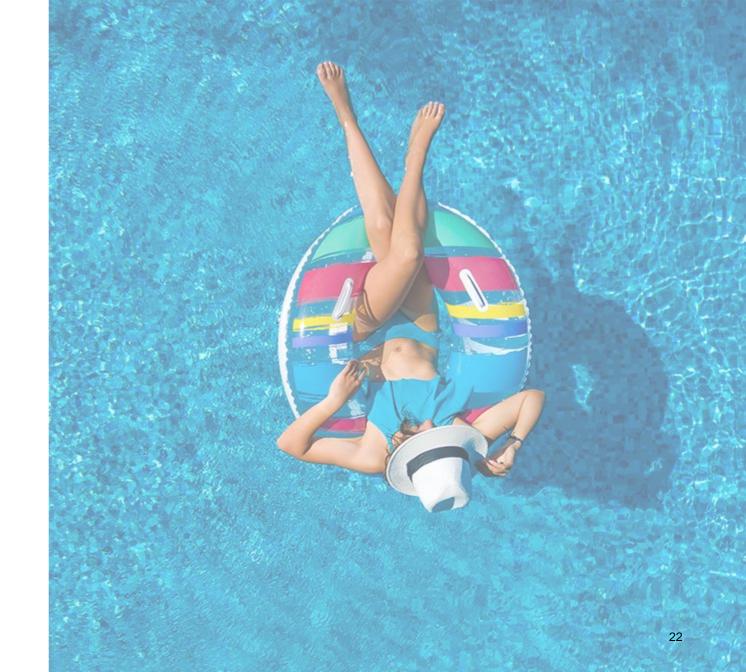
## We have created the industry's only consumer-centric integrated ecosystem



Serving consumers whatever their need, whenever, wherever, and however they choose to engage with us



# Attractive financial model

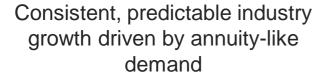






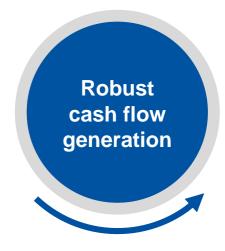
### **Attractive business model**







Structurally advantaged margins due to direct relationships with manufacturers and vertical integration



High free cash flow and free cash flow conversion due to modest ongoing capital investment needs





# Leslie's financial model

	Fiscal 2020 Actual	Fiscal 2021 Guidance	Long-term Growth Algorithm	
Sales	\$1,112M	\$1,155M to \$1,175M	MSD to HSD %	
Adj. EBITDA	\$183M	\$192M to \$198M	LDD %	
Adj. diluted income per share	\$0.42	\$0.50 to \$0.55	Mid- to high-teens %	
GAAP Net Income	\$58M	\$82M to \$92M	Mid- to high-teens %	

Note: Please reference page 2 for important disclosures relating to our financials



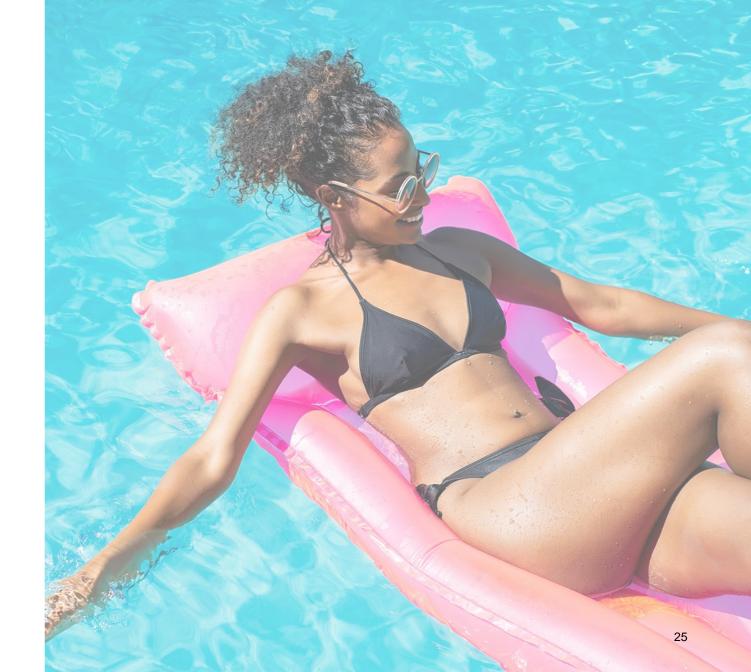








# **05** Growth strategies







# We have identified six key levers to attack the ~\$10B opportunity

# Growing our consumer file

- New marketing capabilities & tools
- Leverage proprietary database of new & existing pools & spas

# Deepening relationships with existing consumers

- Introduction of Loyalty 2.0
- Enhanced product & service assortment

# Attacking the professional market

- 200+ PRO location whitespace
- Affiliate program
- PRO website launching in 2021

### **Continuing programmatic M&A**

Execute on pipeline of identified opportunities

# Addressing residential whitespace

 Address 700+ underserved markets with mix of digital assets and physical locations

# Pursuing / launching disruptive innovations

 Launch AccuBlue Home<sup>®</sup>, a fully integrated smart pool subscription solution for the residential consumer





## **Growing our consumer file**

New digital and analytics capabilities

Shifting spend from traditional direct mail marketing to higher return digital channels supported by new analytics capabilities, targeting three distinct opportunities:

#### 200k new pools



- More than 200k new in-ground pools are forecasted to be installed in 2020-21
- Each pool represents aftermarket lifetime spend of \$24k
- Significant opportunity to drive growth by acquiring these new pool consumers

#### 5.5M consumers



- We have more than 5.5 million consumers who are not regularly transacting with Leslie's
- We will use our new analytics capabilities to target and reactivate these lapsed consumers

# Proprietary database of 14M pool and spa locations



- We maintain a proprietary database of virtually all pool and spa locations across the United States
- We will leverage our database to identify and acquire new consumers through targeted marketing efforts









# Deepening relationships with existing consumers

Launching Loyalty 2.0 for pool season 2021

#### **Enhanced benefits**



- Increased earn rate
- Extended equipment warranties
- Free shipping
- Early access to sales
- Personalized communications

#### **Targeted marketing**



- We will invest behind our newly launched loyalty program with marketing tactics designed to drive loyalty adoption
- We expect this initiative to increase our loyalty penetration while growing our overall customer file

#### **Enhanced assortment**

Spa & Hot Tub Assortment



Lifestyle & Recreation Products



Advanced RD&D on eco-products











### **Attacking the professional market**

# Adding PRO locations through conversions and new builds



200+ whitespace opportunities identified

We will address these whitespace opportunities through a mix of conversions and new builds

# Leslie's PRO website launching in 2021



Serving our professional consumers whenever, wherever, and however they choose to engage with us

# Leslie's Pool Service Professional Affiliate Program



Launching program to partner with PROs

Provides affiliates with a basket of benefits to increase share of wallet

Completes the ecosystem for residential pool owners









# **Programmatic M&A**

Track record of successful M&A execution and integration...











...a clear M&A framework...

**New capabilities** 

**New consumers** 

**New markets** 

Growth and/or margin accretive

...and the consolidator of choice in a fragmented industry

# Largest and most trusted

direct-to-consumer pool & spa care brand

8,000+

Regional and local independent retailers





# Addressing residential whitespace

Third party analysis has reconfirmed 700+ opportunities in underserved markets.

We will determine how to best serve these markets through our diverse and agile route-to-market capabilities.

#### **Digital marketing**

#### **Omni-channel**

#### **Physical locations**

### **Highly targeted**

digital consumer acquisition capabilities

### **Superior convenience**

offered through new BOPIS, BORIS, and STS capabilities

### Proven payback model

featuring capital-light buildouts and attractive unit-level economics

### **Diverse platform**

of e-commerce brands to address the needs of all consumer types

## **Advantaged fulfillment**

model to reach more consumers in shorter time with new SFS capabilities

## **Proprietary database**

of new and existing pools and spas to optimize and refine site-selection





# AccuBlue Home® represents the next wave of connected home innovation





# **Closing remarks**

# **Advantaged industry**

**Integrated ecosystem** 

Clear path to growth

Large / annuity-like demand / predictable growth

Consumer-centric / unmatched scale and reach / total solutions provider

Whitespace / new capabilities / disruptive innovation





# **Appendix**







### **GAAP to Non-GAAP Reconciliation (unaudited)**

In thousands, except per share amounts	Fifty-Three Weeks Ended October 3, 2020		In thousands, except per share amounts	Fifty-Three Weeks Ended October 3, 2020	
Net income	\$	58,561	Net income	\$	58,561
Interest expense		84,098 Loss on disposition of assets (b)			785
Income tax expense		2,627	Management fee (c)		4,900
Depreciation and amortization expenses (a)		28,925	Equity-based compensation expense (d)		1,785
Loss on disposition of assets (b)		785 Mark-to-market on interest rate cap (e)			22
Management fee (c)	4,900 Other (f)			1,067	
Equity-based compensation expense (d)	1,785		Tax effects of these adjustments (g)		(2,147)
Mark-to-market on interest rate cap (e)	22		Adjusted net income	\$	64,973
Other (f)		1,067			
Adjusted EBITDA	\$	182,770	Basic and Diluted		
			Net income per share	\$	0.37
			Adjusted net income per share	\$	0.42
			Weighted average shares outstanding		156,500

- (a) Includes depreciation related to our distribution centers and stores which is included within the cost of merchandise and services sold line item in our condensed consolidated statements of operations.
- (b) Consists of loss on disposition of assets associated with store closures or the sale of property and equipment.
- (c) Represents amounts paid or accrued in connection with our management services agreement. The management services agreement terminated upon the completion of our IPO.
- (d) Represents non-cash charges related to equity-based compensation.
- (e) Includes non-cash charges related to the change in fair value of our interest rate cap agreements.
- (f) Other non-recurring, non-cash or discrete items as determined by management, such as transaction related costs, personnel-related costs, legal expenses, strategic project costs, and miscellaneous costs.
- (g) Represents the tax effect of the total adjustments based on our statutory tax rate for the fiscal year.

Note: A reconciliation of non-GAAP guidance measures to corresponding GAAP measures is not available on a forward-looking basis without unreasonable effort due to the uncertainty of expenses that may be incurred in the future, although it is important to note that these factors could be material to our results computed in accordance with GAAP.





