Normal Services 4th Quarter & Full Year 2019 Earnings Supplemental Slides March 4, 2020

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2020 Guidance

The Company's outlook reflects reinvestment in the core businesses, lost income associated with the pending divestiture of Movianto, the impact of recent financing activity, and customer non-renewals in the first three quarters of 2019, partially offset by further operating efficiencies and continued strong performance in our non-Medical Distribution businesses.

The Company believes that the aforementioned investments will position it to generate sustained annual double-digit earnings growth beyond 2020. Adjusted net income for 2020 is expected to be in a range of \$0.50 to \$0.60¹ per share.

1. On a continuing operations basis; based on foreign currency rates in effect December 31, 2019.





2020 Modeling Assumptions

from continuing operations

Modeling Assumptions¹

Revenue

Gross Margin

Interest Expense

Capital Expenditures

Adj. Effective Tax Rate

Foreign Currency

Commodity Prices

1. Modeling parameters are assumptions used for initial adjusted EPS guidance for 2020, and the Company undertakes no obligation to update such assumptions/modeling parameters subsequent to the date of this presentation (March 4, 2020). Modeling parameters are presented on a continuing operations and constant currency basis and exclude acquisition-related and exit & realignment charges.

Full Year 2020
\$8.3 - \$8.5 billion
13.0% – 13.3%
\$93 - \$96 million
\$55 - \$65 million
~31%
Based on rates in effect at 12/31/19
Modestly favorable trend



Values Explained: Bringing Our Mission to Life

Integrity: Act with the highest standards of ethics. Honor commitments.

Development: Aspire for improvement and growth.

Excellence: Perform to the highest standards. Embrace our mission to empower our customers to advance healthcare into the future.

Accountability: Own our actions and results. Be responsible for what we do.

Listening: Listen to our customers and to one another. Understand needs and deliver solutions.

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