



Q1 2020

# **Earnings Summary**

May 6, 2020 Extended Stay America, Inc. ESH Hospitality, Inc.



### important disclosure information

This presentation contains forward-looking statements within the meaning of the federal securities laws. These statements include, but are not limited to, statements related to our expectations regarding our business performance, business strategies, financial results, liquidity and capital resources, capital expenditures, capital returns, distribution policy, plans, goals, beliefs, business trends and future events, as well as the COVID-19 pandemic, its effects on the foregoing, government action taken in response to the pandemic and action that we have or plan to take in response to the pandemic and other non-historical statements, including statements relating to industry RevPAR trends. Forward looking statements involve known and unknown risks, uncertainties and other factors that may cause Extended Stay America, Inc.'s ("ESA") and ESH Hospitality, Inc.'s ("ESH REIT," and together with ESA, the "Company") actual results or performance to differ from those projected in the forward-looking statements, possibly materially. For a description of factors that may cause the Company's actual results or performance to differ from projected results or performance implied by forward-looking statements, please review the information under the headings "Cautionary Note Regarding Forward-Looking Statements" and "Risk Factors" included in the Company's combined annual report on Form 10-K filed with the Securities and Exchange Commission ("SEC") on February 26, 2020 and other documents of the Company on file with or furnished to the SEC, including our combined quarterly report on Form 10-Q to be filed with the SEC on May 6, 2020. Any forward-looking statements made in this presentation are qualified by these cautionary statements, and there can be no assurance that the actual results or developments anticipated by the Company will be realized or, even if substantially realized, will have the expected consequences to, or effects on, the Company, its business or operations. Except as required by law, the Company undertakes no obligation to update publicly or revise any forward-looking statement, whether as a result of new information, future developments or otherwise. We caution you that actual results may differ materially from what is expressed, implied or forecasted by the Company's forward-looking statements.

This presentation includes certain non-GAAP financial measures, including Hotel Operating Profit, Hotel Operating Margin, EBITDA, Adjusted EBITDA, Funds from Operations ("FFO"), Adjusted Funds From Operations ("Adjusted FFO"), Adjusted FFO per diluted Paired Share, Paired Share Income, Adjusted Paired Share Income and Adjusted Paired Share Income per diluted Paired Share. These non-GAAP financial measures should be considered only as supplemental to, and not as superior to, financial measures prepared in accordance with U.S. GAAP. Please refer to the Appendix of this presentation for a reconciliation of these non-GAAP financial measures to the most directly comparable financial measures prepared in accordance with U.S. GAAP, and to the Company's combined annual report on Form 10-K filed with the SEC on February 26, 2020 for definitions of these non-GAAP measures.

This presentation includes certain operating metrics presented on a comparable system-wide basis. The term "Comparable system-wide" refers to hotels operated under the Extended Stay America brand, including those owned, franchised or managed by the Company, for the full three months ended March 31, 2020 and 2019. For franchised or managed hotels, ESA earns certain fees based on a percentage of hotel revenues.



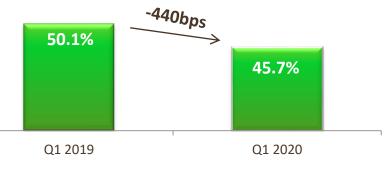


## Q1 2020 Operating Results and Financial Highlights





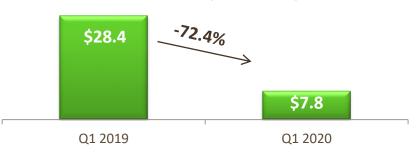
#### hotel operating margin<sup>1</sup>



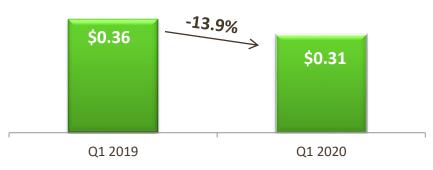
adjusted EBITDA (in millions)<sup>1</sup>



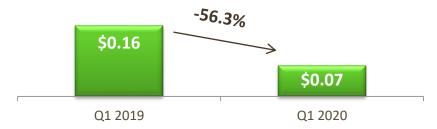
#### net income (in millions)



#### adjusted FFO per diluted Paired Share<sup>1</sup>



adjusted Paired Share income per diluted Paired Share<sup>1</sup>

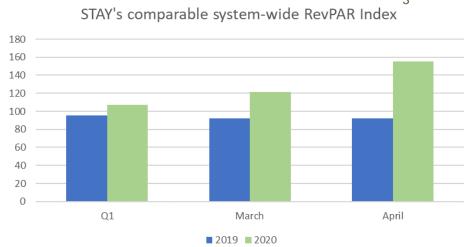






## Outperforming industry, competitive set





- STAY's 2020 RevPAR and occupancy compared to 2019 has held up significantly better than the industry and other mid-priced extended stay hotels in recent weeks<sup>1,2</sup>
- STAY's RevPAR Index<sup>3</sup> compared to competitive set, already improving before COVID-19, has increased rapidly in recent weeks to over 150 in April

<sup>&</sup>lt;sup>3</sup> See Appendix for RevPAR Index definition and disclosure.

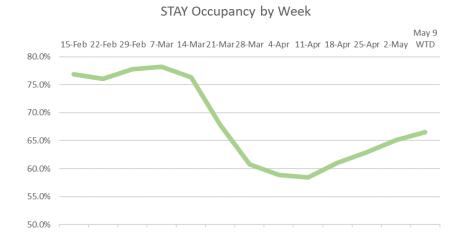


<sup>&</sup>lt;sup>1</sup> Total industry RevPAR numbers per STR, Inc. ("STR"), a CoStar Group Company, as reported at Hotel News Now. Mid-priced extended stay RevPAR per The Highland Group, Inc. ("Highland"). Neither STR nor Highland endorse the Company, nor any other Company, and the data provided by each such company should not be viewed as investment advice or as a recommendation to take a particular course of action.

<sup>&</sup>lt;sup>2</sup> Industry RevPAR #s do not reflect hotel closures; industry revenue decline is steeper than RevPAR.



## Well positioned in a challenging environment





- ✓ Majority of STAY's guests are driving to hotels; ~75% of locations are suburban
- ✓ Extended stay guests have proven more resilient STAY's guests average length of stay is ~30 nights vs ~2 nights for overall industry
- ✓ Full kitchen and refrigerator in room assist guests worried about COVID-19 exposure while traveling or with limited dining out options
- ✓ Very limited urban, group and in-bound international exposure
- ✓ Low breakeven occupancy; STAY has not closed any hotels due to COVID-19
- ✓ More hotels with 80% or higher occupancy than below 50% occupancy system-wide





# ESA's COVID-19 Action and response plans

- Provided additional cleaning in our hotels, with a focus on high touch areas in accordance with CDC guidelines.
- Purchased and supplied PPE for our associates for their safety.
- Reduced interactions between our guests and our associates including temporarily suspending our grab n' go breakfast and switching to every other week housekeeping from weekly housekeeping.
- Increased effort and focus to attract guests staying for a month or longer at a time, which
  has proven significantly more resilient to date than the broader lodging industry.
- Reduced payroll hours due to lower occupancy and longer length of stay guests at a number of our properties.
- Drew full \$400 million in revolver capacity. Extended Stay America, Inc. has received suspended covenant for four quarters and additional changes. See appendix for more details.
- Utilizing the CARES act to reduce our 2020 tax liabilities and other measures.
- Suspended Paired Share repurchases and reduced the quarterly distribution.
- Due to the uncertain nature of local and state responses as well as macro-economic uncertainty from the COVID-19 pandemic, the Company will not update business performance guidance for 2020. The Company expects depreciation and amortization for the year between \$190 and \$195 million, net interest expense between \$135 and \$145 million, and capital expenditures between \$160 to \$190 million.





## Balance Sheet Update as of March 31, 2020

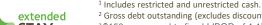




Q1 2020

debt capitalization	maturity date	amount/ millions <sup>2</sup>	interest rate
Term Loan B	2026	\$628	$L + 200^3$
ESH REIT revolver (\$350m)	2024	\$350	L + 200
ESA revolver (\$50m)	2024	\$50	L + 225
total secured debt		\$1,028	
senior unsecured notes	2025	\$1,300	5.25%
senior unsecured notes	2027	\$750	4.625%
preferred stock <sup>4</sup>	2020	\$7	8.00%
total unsecured debt		\$2,057	
total company debt		\$3,085	

### Strong cash position and no significant debt maturities until September 2024



<sup>&</sup>lt;sup>2</sup> Gross debt outstanding (excludes discounts and deferred financing costs).

<sup>&</sup>lt;sup>3</sup>\$150m swapped to fixed LIBOR of 1.175% as of 3/31/20.

<sup>&</sup>lt;sup>4</sup> Mandatorily redeemable in November 2020.



#### Company Owned Pipeline & Recently Opened Hotels as of March 31, 2020

Unde	er Option	Pre-Development		otion Pre-Development Under Construction		Total	Pipeline	Opened YTD	
# Hotels	# Rooms	# Hotels	# Rooms	# Hotels	# Rooms	# Hotels	# Rooms	# Hotels	# Rooms
0	0	4	504	10	1,256	14	1,760	1	120

#### Third Party Pipeline & Recently Opened Hotels as of March 31, 2020

Comr	mitments	Applications		ments Applications Executed		Total	Pipeline	Opened YTD	
# Hotels	# Rooms	# Hotels	# Rooms	# Hotels	# Rooms	# Hotels	# Rooms	# Hotels	# Rooms
27	3,348	5	588	27	3,132	59	7,068	1	113

#### **Definitions**

Under Option Locations with a signed purchase and sale agreement

Pre-Development Land purchased, permitting and/or site work

Under Construction Hotel is under construction

Commitments Signed commitment or build or convert a certain number of hotels by a third party, generally associated with a prior portfolio sale

Applications Third party filed franchise application with deposit

Executed Franchise and development application approved, geography identified and deposits paid, various stages of pre-development and/or under construction





# REVPAR INDEX

RevPAR Index is stated as a percentage and calculated by comparing RevPAR for comparable system-wide hotels to the aggregate RevPAR of a group of competing hotels generally in the same market. As such, the RevPAR Index is only a measure of RevPAR relative to certain competing hotels and not a measure of our absolute RevPAR or profitability. We subscribe to STR, Inc. ("STR"), an independent third-party service, which collects and compiles the data used to calculate RevPAR Index. We select the competing hotels included in the RevPAR Index calculation subject to STR's guidelines. The competing hotels included in STR guidelines will generally include certain hotels that are not considered part of the extended stay lodging segment of the hospitality industry and, instead, fall within the category of short-term stay hotels. STR does not endorse the Company, or any other company, and STR data should not be viewed as investment advice or as a recommendation to take a particular course of action.



# Corporation Revolver Update

The Company executed an amendment to the Corporation Revolving Credit Facility and obtained a suspension of the quarterly tested leverage covenant from the beginning of the second quarter of 2020 through the end of the first quarter of 2021. For the second quarter of 2021 through the fourth quarter of 2021, the leverage covenant calculation has been modified to use annualized EBITDA, as opposed to trailing twelve-month EBITDA. Additionally, the amendment provides for the Corporation to borrow up to \$150.0 million from ESH REIT through an intercompany loan facility. During the suspension period, the Company has agreed to maintain minimum liquidity of \$150.0 million and to limit share repurchases and dividend payments made by the Corporation.





# NON-GAAP RECONCILIATION OF NET INCOME TO HOTEL OPERATING PROFIT AND HOTEL OPERATING MARGIN FOR THE THREE MONTHS ENDED MARCH 31, 2020 AND 2019

## (In thousands) (Unaudited)

# Three Months Ended

	March 31,				
		2020		2019	Variance
Net income	\$	7,845	\$	28,404	(72.4)%
Income tax expense		1,110		6,123	(81.9)%
Interest expense, net		32,685		29,604	10.4%
Other non-operating expense (income)		703		(178)	(494.9)%
Other income		(2)		(27)	(92.6)%
Depreciation and amortization		50,520		48,778	3.6%
General and administrative expenses		23,938		23,027	4.0%
Loss on disposal of assets <sup>(1)</sup>		3,343		1,376	143.0%
Franchise and management fees		(1,279)		(1,225)	4.4%
System services loss, net		417		552	(24.5)%
Hotel Operating Profit	_\$	119,280	\$	136,434	(12.6)%
Room revenues	\$	254,464	\$	267,046	(4.7)%
Other hotel revenues		6,768		5,303	27.6%
Total room and other hotel revenues	\$	261,232	\$	272,349	(4.1)%
Hotel Operating Margin		45.7%		50.1%	(440) bps



<sup>&</sup>lt;sup>(1)</sup> Included in hotel operating expenses in the consolidated statements of operations.



# NON-GAAP RECONCILIATION OF NET INCOME TO EBITDA AND ADJUSTED EBITDA FOR THE THREE MONTHS ENDED MARCH 31, 2020 AND 2019

# (In thousands) (Unaudited)

<b>Three Months Ended</b>	
March 31.	

	a. 5.1 5 1,							
	2020			2019				
Net income	\$	7,845	\$	28,404				
Interest expense, net		32,685		29,604				
Income tax expense		1,110	6,1					
Depreciation and amortization		50,520		48,778				
EBITDA		92,160		112,909				
Equity-based compensation		1,126		2,109				
System services loss, net <sup>(1)</sup>		417		-				
Other expense <sup>(2)</sup>		4,046		1,293				
Adjusted EBITDA	\$	97,749	\$	116,311				

<sup>&</sup>lt;sup>(1)</sup> In light of the growth of our franchise business and in order to enhance comparability, effective January 1, 2020, the Company adopted the practice of other lodging companies with franchise businesses of excluding system services (profit) loss, net from Adjusted EBITDA; no adjustments have been made to prior period results. System services loss, net for the three months ended March 31, 2019, was \$0.6 million.



<sup>(2)</sup> Includes loss on disposal of assets, non-operating expense (income), including foreign currency transaction costs, and certain costs associated with dispositions. Loss on disposal of assets totaled \$3.3 million and \$1.4 million, respectively.



## (In thousands, except per share and per Paired Share data) (Unaudited)

	Three Mor Marc	nths Ended ch 31,			
	2020	2019			
Net income per Extended Stay America, Inc. common share - diluted	\$ 0.03	\$	0.12		
Net income attributable to Extended Stay America, Inc. common shareholders	\$ 4,554	\$	21,934		
Noncontrolling interests attributable to Class B common shares of ESH REIT	3,287		6,466		
Real estate depreciation and amortization	48,881		47,433		
Tax effect of adjustments to net income attributable to Extended Stay America, Inc. common shareholders	(1,608)		(7,400)		
Funds from Operations	55,114		68,433		
Adjusted Funds from Operations	\$ 55,114	\$	68,433		
Adjusted Funds from Operations per Paired Share – diluted	\$ 0.31	\$	0.36		
Weighted average Paired Shares outstanding – diluted	 178,171		188,576		





NON-GAAP RECONCILIATION OF NET INCOME ATTRIBUTABLE TO EXTENDED STAY AMERICA, INC. COMMON SHAREHOLDERS TO PAIRED SHARE INCOME, ADJUSTED PAIRED SHARE INCOME AND ADJUSTED PAIRED SHARE INCOME PER DILUTED PAIRED SHARE FOR THE THREE MONTHS ENDED MARCH 31, 2020 AND 2019

## (In thousands, except per share and per Paired Share data) (Unaudited)

	Three Months Ended March 31,						
		2020		2019			
Net income per Extended Stay America, Inc. common share - diluted	\$	0.03	\$	0.12			
Net income attributable to Extended Stay America, Inc. common shareholders	\$	4,554	\$	21,934			
Noncontrolling interests attributable to Class B							
common shares of ESH REIT		3,287		6,466			
Paired Share Income		7,841		28,400			
System services loss, net <sup>(1)</sup>		417		-			
Other expense <sup>(2)</sup>		4,046		1,293			
Tax effect of adjustments to Paired Share Income		(147)		(202)			
Adjusted Paired Share Income	\$	12,157	\$	29,491			
Adjusted Paired Share Income per Paired Share – diluted	\$	0.07	\$	0.16			
Weighted average Paired Shares outstanding – diluted		178,171		188,576			

<sup>(1)</sup> In light of the growth of our franchise business and in order to enhance comparability, effective January 1, 2020, the Company adopted the practice of other lodging companies with franchise businesses of excluding system services (profit) loss, net from Adjusted Paired Share Income; no adjustments have been made to prior period results. System services loss, net for the three months ended March 31, 2019, was \$0.6 million.

<sup>(2)</sup> Includes loss on disposal of assets, non-operating expense (income), including foreign currency transaction costs, and certain costs associated with dispositions. Loss on disposal of assets totaled \$3.3 million and \$1.4 million, respectively.

