

Third Quarter 2022 Earnings

November 10, 2022

Important notice

Unless the context otherwise provides, "we," "us," "our," "Bakkt" and like terms refer (i) prior to October 15, 2021 (the closing date of the business combination), to Bakkt Opco Holdings, LLC (f/k/a Bakkt Holdings, LLC, "Opco") and its subsidiaries and (ii) after October 15, 2021, to Bakkt Holdings, Inc. and its subsidiaries, including Opco.

Forward-Looking Statements

This presentation contains "forward-looking statements" within the meaning of Section 27A of the Securities Act of 1933, as amended, and Section 21E of the Securities Exchange Act of 1934, as amended. Such statements include, but are not limited to, statements regarding the closing of the Apex Crypto acquisition and the resulting impacts from that acquisition and Bakkt's guidance, plans, objectives, expectations and intentions with respect to future operations, expected operating results, such as revenue growth and earnings, products, services and the application of Bakkt's available cash, among others. Forward-looking statements can be identified by words such as "will," "likely," "expect," "continue," "anticipate," "estimate," "believe," "intend," "plan," "projection," "outlook," "grow," "progress," "potential" or words of similar meaning. Such forward-looking statements are based upon the current beliefs and expectations of Bakkt's management and are inherently subject to significant business, economic and competitive uncertainties and contingencies, many of which are difficult to predict and beyond Bakkt's control. Actual results and the timing of events may differ materially from the results anticipated in such forward-looking statements. You are cautioned not to place undue reliance on such forward-looking statements. Such forward-looking statements relate only to events as of the date of this press release. Unless otherwise required by law, we undertake no obligation to update any forward-looking statements made in this press release to reflect events or circumstances after the date of this press release or to reflect new information or the occurrence of unanticipated events.

The following factors, among others, could cause actual results and the timing of events to differ materially from the anticipated results or other expectations expressed in such forward-looking statements: (i) Bakkt and Apex Fintech Solutions being unable to obtain the necessary regulatory approvals and/or otherwise fail to satisfy all closing conditions related to the Apex Crypto acquisition; (ii) the impact of the ongoing COVID-19 pandemic; (iii) changes in the markets in which Bakkt competes, including with respect to its competitive landscape, technology evolution or regulatory changes; (iv) changes in the markets that Bakkt targets; (v) risk that Bakkt may not be able to execute its growth strategies, including identifying and executing acquisitions; (vi) risks relating to data security; and (vii) risk that Bakkt may not be able to develop and maintain effective internal controls. The foregoing list of factors is not exhaustive. You should carefully consider the foregoing factors and the other risks and uncertainties described under the heading "Risk Factors" in Bakkt's filings with the Securities and Exchange Commission, including its most recent Annual Report on Form 10-K and any subsequent Quarterly Reports on Form 10-Q.

Basis of Presentation

"Predecessor" information represents the results of Bakkt Holdings, LLC prior to the business combination with VPC Impact Acquisition Holdings (VIH), which closed on October 15, 2021. "Successor" information represents the results of Bakkt Holdings, Inc. from the date the business combination closed through the end of the applicable period. "Combined" information represents the combination of Predecessor and Successor for the applicable period. Bakkt has provided the Combined information as management uses such information when evaluating the company's results for periods that straddle the closing of the business combination. Combined information has not been calculated in accordance with generally accepted accounting principles ("GAAP").

In addition to the Combined information, this presentation includes a discussion of Adjusted EBITDA, which is a financial measure that is not calculated in accordance with GAAP. For more information regarding Adjusted EBITDA, please see slide 27.

OUR VISION

Connecting the digital economy

We power commerce by enabling consumers, businesses and institutions to unlock value from digital assets. **KEY HIGHLIGHTS**

Our platform is focused on simplified solutions





Institutional-grade, security and compliance-focused technology platform built to embed into partner experiences



Focused execution

- Acquisition of Apex Crypto
- Announced signing of agreement for acquisition of Apex Crypto from Apex Fintech Solutions
- Strategically compelling with immediate scale, and financially accretive to our business



Continued growth in our core businesses

- Executing with our partners
- Accelerated comarketing initiatives
- Expanded content for loyalty redemptions
- Activated instant funding





Apex Crypto acquisition



APEX CRYPTO ACQUISITION UPDATE

Acquiring Apex Crypto is expected to accelerate our strategy

Positions Bakkt as an industry leading one-stopshop across digital assets

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Transformational acquisition

- Immediate scale
- Fast-tracks new crypto capabilities to market
- Significant expansion of distribution opportunities
- Adds talented employees to our team
- Accelerates achieving our vision

Financially attractive

- Initial payment
 \$55mm cash
- Up to an additional \$145mm in stock and seller notes upon achieving financial targets
- Expected to be accretive to EPS and revenue growth
- Bolsters our path to profitability

APEX CRYPTO ACQUISITION UPDATE

Acquisition enhances our path to profitability

- Expect Apex Crypto to be accretive to revenue growth rate and adjusted EPS in the first full year following deal close
- Targeting operating margin expansion in 2023 of >20%¹
- Expect free cash flow of ~\$80mm through 2025 from the acquisition² and associated restructuring initiatives
- Expect cash savings through 2025 of ~\$20-\$25mm, primarily due to headcount and technology efficiencies



Transaction consideration linked to financial performance

- Stock and seller notes consideration of up to \$145mm contingent on achieving certain financial targets
- Contingent earnout targets reflect Apex Crypto gross profit¹ increasing YoY by ~175% in 2023 and ~50% in 2024
- We expect to partner to deliver the earnout targets, as achievement of the targets will result in **significant incremental revenue to Bakkt**
- Underachievement of earnout targets would result in reduced proportionate amounts of stock issuance, or no stock issuance for delivery less than 25% of target
- Commercial agreement with Apex Fintech Solutions (AFS) aligns interests in driving revenue growth & achieving financial targets



APEX CRYPTO ACQUISITION UPDATE

Apex Crypto accelerates our roadmap and adds new capabilities



30+ Additional Coins

Partner configurable access to buy/sell for over 30 coins



Deposits and Withdrawals

Partner configurable open loop for BTC, BCH and LTC



Advanced Order Types

Proprietary Best Bid Offer system and limit orders



NFT Marketplace*

NFT order management system and fiat payments



Staking*

Ability to stake limited coins



Enhanced Liquidity

Additional liquidity providers across supported coins



Note: All products listed are subject to regulatory approvals and may not be available in all jurisdictions * These products are under development. APEX CRYPTO ACOUISITION UPDATE

Apex Crypto complements our existing platform

Apex Crypto will enhance some of our current capabilities



Crypto

Client buy/sell/hold verticals



Liquidity providers

Acquisition provides opportunity to further scale our business





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Custody

Loyalty solutions



Apex Crypto's technology stack & capabilities will enhance our already robust and compliant platform and infrastructure

APEX CRYPTO ACQUISITION UPDATE

Apex Crypto provides an attractive addressable market

Our acquisition of Apex Crypto provides instant access to new clients through AFS's client network and the broader high growth fintech sector

Attractive fintech sector

Agile fintech firms with attractive demographic bases and shorter timelines to activation

Scalability with AFS

220+ penetrable AFS client base

Apex Crypto provides significant scale

30+ signed fintech partners ~5mm crypto-enabled accounts

APEX CRYPTO ACQUISITION UPDATE

Transformational acquisition is expected to provide value to all stakeholders

Partners	Consumers	Shareholders	Employees
 Instantly broadens	 Instant access to	 Strategically compelling Accretive to EPS, free cash flow and revenue growth rate¹ Enhances our path to profitability 	 Strong alignment
product offering Speed-to-market	new products and		of our vision,
of new features &	features Highly competitive		culture and values Shared passion for
capabilities Single B2B2C	pricing through		delivery and
platform for crypto	multiple liquidity		innovation in
and more	providers		crypto

Other key strategic highlights

Focused execution: Global Payments

Multi-faceted partnership provides easy access to crypto across the Global Payments platform

Integration work is complete, opening the door for additional use cases Collaborating closely with engineering and go-to-market teams

Launched a pilot to NetSpend employees for crypto capabilities¹

Working closely with TSYS on go-to-market with Crypto Rewards² Ongoing engagement to raise awareness, including cooperation on blog and social posts

> Global Payments Crypto Blog, "Making sense of cryptocurrency: What you need to know" (April 25, 2022)

globalpayments

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Q ≡

Making sense of cryptocurrency: What you need to know

Monday, April 25, 2022 7 minute read

Cryptocurrency rewards

Subscribe

Short term, it's more likely that businesses will take smaller steps into the space, like offering cryptocurrency as rewards. In fact, <u>44% of Americans would be interested in receiving cryptocurrency as a reward</u> in place of traditional cash-back programmes, setting the stage for new business opportunities.

- Shake Shack now offers rewards in Bitcoin for customers that pay through Cash App.
- Cryptocurrency exchanges <u>BlockFi</u> and <u>Gemini</u> plan to launch credit cards offering Bitcoin as reward points.
- <u>Venmo card holders</u> can trade their monthly cash-back rewards for crypto.
- This trend is accelerating, and we're likely to see more companies leverage crypto-as-rewards in 2022 and beyond.

"Offering cryptocurrency rewards can help brands attract and engage with younger audiences, driving richer consumer experiences and increased brand loyalty." — Dan O'Prey, Chief Product Officer at Bakkt

"Offering cryptocurrency rewards can help brands attract and engage with younger audiences, driving richer consumer experiences and increased brand loyalty," said Dan O'Prey, Chief Product Officer at Bakkt. "Our recent survey found that 72% of

in

KEY HIGHLIGHTS / SALES AND MARKETING

Strengthened our B2B2C sales and marketing initiatives

Expanding our presence with the B2B community

- Participated in numerous B2B loyalty, crypto, and technology events and are continuing to expand our presence
- Expanding marketing initiatives to build awareness and generate more leads
 - We're seeing strong traction with average monthly qualified leads more than doubling since the beginning of the year
- Leveraging industry events for gained exposure to banks and credit unions







We launched a refresh of our brand

- Refreshed brand is more consistent with our vision to connect the digital economy and our B2B2C strategy
- Strategic focus on creating experiences that provide crypto access and adoption, and drive more utility with assets to deepen loyalty
- Our new, primarily black and white visual identity helps amplify partners branding in their ecosystems



Financial results

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Summary of 3Q22 condensed results

• Net revenue of \$12.9mm increased by \$3.8mm, or 41%, YoY primarily driven by

transaction revenue from the loyalty redemption business

- Operating expense of \$60.0mm (excluding impairment)
- Non-cash goodwill and intangible assets impairments of \$1,547.7mm
- Total shares outstanding of 264mm¹
 - Class A 78.6mm shares
 - Class V 185.4mm shares
 - 20.5mm Class V shares exchanged as of October 31, 2022

	Successor		Predecessor	
\$mm's (unaudited)	3Q22	2Q22	3Q21	
Net revenues	\$12.9	\$13.6	\$9.1	
Goodwill and intangible assets impairments	1,547.7	-	-	
Operating expenses, excluding impairment	60.0	57.1	39.0	
Operating loss	\$(1,594.9)	\$(43.6)	\$(29.9)	
Interest income (expense), net	0.6	0.2	(0.1)	
Gain from change in FV of warrant liability	0.4	10.3	-	
Other income, net	0.7	0.4	1.1	
Loss before income taxes	\$(1,593.2)	\$(32.7)	\$(28.8)	
Income tax benefit	0.6	5.1		
Net loss	\$(1,592.5)	\$(27.6)	\$(28.8)	
Less: net loss for noncontrolling interest	(1,224.4)	(23.7)		
Net loss attributable to Bakkt Holdings, Inc.	\$(468.1)	\$(3.9)		
Weighted average basic shares (mm)	76.6	71.2		
Weighted average diluted shares (mm)	76.6	71.2		
Net loss per basic share	\$(6.11)	\$(0.05)		
Net loss per diluted share	\$(6.11)	\$(0.05)		



FINANCIAL RESULTS 3Q22 Adjusted EBITDA (non-GAAP)

- Adjusted EBITDA loss of \$(30.7)mm
- Adjusted EBITDA loss increased due to higher operating expenses

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	Successor		Predecessor
\$mm's (unaudited)	3Q22	2Q22	3Q21
Net loss	\$(1,592.5)	\$(27.6)	\$(28.8)
Depreciation and amortization	6.4	6.1	3.3
Interest (income) expense	(0.6)	(0.2)	0.1
Income tax (benefit) expense	(0.6)	(5.1)	-
EBITDA	\$(1,587.4)	\$(26.8)	\$(25.5)
Acquisition-related expenses	0.5	0.2	1.8
Share-based and unit-based compensation expense	8.8	7.1	0.6
(Gain) from change in fair value of warrant liability	(0.4)	(10.3)	-
Goodwill and intangible assets impairments	1,547.7	-	-
Other ¹	0.2	0.3	(1.0)
Adjusted EBITDA	\$(30.7)	\$(29.6)	\$(24.1)

financial results 3Q22 Net revenue

- Net revenue of \$12.9mm increased 41% YoY
- Transaction revenue of \$6.6mm increased 148% YoY primarily due to significant improvement in travel activity in loyalty redemptions
- Subscription and service revenue of \$6.3mm relatively flat YoY

Net revenue (\$mm)

3Q net revenue ↑ 41% YoY



Note: All financial data on this slide is unaudited

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4Q21 subscription and service revenue comprised of \$1.1mm and \$5.8mm for Predecessor and Successor periods, respectively. 4Q21 transaction revenue comprised of \$1.1mm and \$5.7mm for Predecessor and Successor periods, respectively.

$\begin{array}{c} \mbox{financial results} \\ 3Q22 \ Operating \ expense \end{array}$

Total expenses

- Operating Expense of \$60.0mm (excluding impairment)
- Goodwill and intangible assets non-cash impairments of \$1,547.7mm

Compensation expenses

- Compensation expense of \$37.8mm up \$15.6mm, or 70% YoY, including non-cash compensation increase of \$8.2mm YoY
- Invested in hiring through 2022, expect to limit future hiring and leverage pending acquisition of Apex Crypto to further our roadmap in 2023
- We are implementing a restructuring plan as we further focus our business in 4Q; will recognize associated restructuring charge





Note: All financial data on this slide is unaudited. 4Q21 Predecessor expense comprised of \$33.9mm in Compensation, \$0.8mm in SG&A and \$18.0mm in Other. 4Q21 Successor expense comprised of \$62.2mm in Compensation, \$8.5mm in SG&A and \$15.3mm in Other.

BINANCIAL RESULTS 3Q22 Key performance indicators

- 3Q22 transacting accounts across our platform up 21% YoY
- Digital asset conversion volume up 73% YoY

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- Strong YoY growth led by loyalty redemption from increased travel activity
- Digital asset conversion volume related to travel has remained weaker in the latter half of this year due to supply constraints and higher prices





$^{\mbox{FINANCIAL RESULTS}}$ 3Q22 Condensed balance sheet

- Strong balance sheet with \$273.7mm of available cash and other highly liquid assets
- Noncash goodwill and intangible assets impairments charge of \$1,547.7mm in accordance with GAAP; does not reflect issues with core business fundamentals, which remain strong
- Used \$42.1mm of cash
 - Capex spend of \$7.8mm
 - Includes an accelerated one-time \$9.2mm cash payment to facilitate migration to a new purchasing card facility
 - Cash usage expected to decline due to increased revenue in 2023, completion of large-dollar investments in 2022 and benefits from the 4Q restructuring related to further focusing the business

\$mm's	As of 9/30/22 (unaudited)	As of 12/31/21
Assets	(unautited)	AS 01 12/31/21
Cash & cash equivalents	\$159.9	\$391.4
Available-for-sale securities	113.9	-
Other current assets	185.3	72.2
Total current assets	\$459.0	\$463.5
Goodwill	137.2	1,527.1
Intangible assets, net	214.4	388.5
Other assets	68.0	35.2
Total assets	\$878.5	\$2,414.3
Liabilities and stockholders' equity		
Current liabilities	\$184.3	\$73.6
Noncurrent liabilities	35.4	46.5
Total liabilities	\$219.7	\$120.1
Total stockholders' equity	185.3	468.4
Noncontrolling interest	473.5	1,825.8
Total equity	658.8	2,294.2
Total liabilities and stockholders' equity	\$878.5	\$2,414.3

Outlook expectations

2022 guidance

- Expect to be at low end of range for revenue due to prolonged disruptions to travel volumes
- Cash usage within range excluding one-time accelerated cash payment of \$9.2mm
- We are implementing a restructuring plan as we further focus our business in 4Q; will recognize associated restructuring charge

Preliminary 2023 outlook

- Cash usage expected to decline due to increased revenue in 2023, completion of large-dollar investments in 2022 and benefits from the 4Q restructuring related to further focusing the business
- Expect operating margin expansion in 2023 due to Apex Crypto acquisition of at least 20%¹
- Revenue growth will accelerate from Apex Crypto and expected ramp-up in crypto partner activations
- Expect acquisition and restructuring to result in free cash flow of ~\$80mm through 2025^{1, 2}

We are well-positioned to connect the digital economy

Key priorities remain consistent, laser focused on execution

- Build out and activate partnerships
- Invest in products and capabilities
- Deepen relationships with existing partners
- Execute on expansion opportunities

Well-positioned with significant opportunity to scale

- Industry leading one-stopshop across digital assets
- Apex Crypto will bolster our crypto product offering and expand client verticals
- Client base provides attractive addressable market

Focused on sustainable long-term growth

- Prudent expense management
- Investing through the cycle, disciplined capital allocation
- Strong balance sheet
- Robust risk management

Notes

Adjusted EBITDA

Adjusted EBITDA is a non-GAAP financial measure, which we define as earnings before interest, income taxes, depreciation, amortization and certain non-cash and/or non-recurring items that do not contribute directly to our evaluation of operating results. Adjusted EBITDA provides management with an understanding of earnings before the impact of investing and financing transactions and income taxes, and the effects of aforementioned items that do not reflect the ordinary earnings of our operations. This measure may be useful to an investor in evaluating our performance. Adjusted EBITDA is not a measure of our financial performance under GAAP and should not be considered as an alternative to net income (loss) or other performance measures derived in accordance with GAAP. Our definition of Adjusted EBITDA may not be comparable to similarly tied measures used by other companies.

Non-GAAP financial measures like Adjusted EBITDA have limitations, should be considered as supplemental in nature and are not meant as a substitute for the related financial information prepared in accordance with GAAP. These limitations include the following:

- share-based and unit-based compensation expense, including changes in the fair value of our participation unit liability, which has been excluded from Adjusted EBITDA because the amount of such expenses in any specific period may not directly correlate to the underlying performance of our business operations, has been, and will continue to be for the foreseeable future, a significant recurring expense in our business and an important part of our compensation strategy;
- goodwill and intangible asset impairment charges have been excluded from Adjusted EBITDA given their non-recurring nature and non-cash impact;
- changes in the fair value of our warrant liability, which in any specific period may not directly correlate to the underlying performance of our business operations, and do not necessarily reflect future cash outlays as the liability is measured at each reporting date;
- the intangible assets being amortized, and property and equipment being depreciated, may have to be replaced in the future, and the non-GAAP financial measures do not reflect cash capital expenditure requirements for such replacements or for new capital expenditures or other capital commitments; and
- non-GAAP measures do not reflect changes in, or cash requirements for, our working capital needs.

Because of these limitations, Adjusted EBITDA should be considered alongside other financial performance measures, including net loss and our other financial results presented in accordance with GAAP.

NOTES Definitions

Financial

Combined: Represents the combination of Predecessor and Successor for the applicable period. This is a non-GAAP figure

Predecessor: Represents the results of Bakkt Holdings, LLC prior to 10/15/21

Successor: Represents the results of Bakkt Holdings, Inc. from 10/15/21 onward

Operational

Digital asset conversion volume: Dollar value of transaction volume across loyalty redemption, crypto buy/sell and gift card purchases

Transacting accounts: Unique accounts that perform transactions on the Bakkt platform each month

Balance sheet

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	Successor	
\$mm's	As of 9/30/22 (unaudited)	As of 12/31/21
Assets		
Current assets		
Cash and cash equivalents	\$159.9	\$391.4
Restricted cash	16.5	16.5
Customer funds	0.6	0.6
Available-for-sale securities	113.9	-
Accounts receivable, net	22.1	18.1
Prepaid insurance	20.6	32.2
Safeguarding asset for cryptoassets	119.4	-
Other current assets	6.1	4.8
Total current assets	459.0	463.5
Property, equipment and software, net	29.4	6.1
Goodwill	137.2	1,527.1
Intangible assets, net	214.4	388.5
Deposits with clearinghouse, noncurrent	15.2	15.2
Other assets	23.4	13.9
Total assets	\$878.5	\$2,414.3
Liabilities and stockholders' equity		
Current liabilities		
Accounts payable and accrued liabilities	\$56.2	\$64.1
Customer funds payable	0.6	0.6
Deferred revenue, current	3.8	4.6
Due to related party	0.9	0.6
Safeguarding obligations for cryptoassets	119.4	-
Other current liabilities	3.4	3.7
Total current liabilities	184.3	73.6
Deferred revenue, noncurrent	3.6	4.8
Warrant liability	4.3	17.4
Deferred tax liabilities, net	2.7	11.6
Other noncurrent liabilities	24.8	12.7
Total liabilities	219.7	120.1
Stockholders' equity		
Class A common stock (\$0.0001 par value, 750,000,000 shares authorized, 77,682,402 shares issued and outstanding as of 9/30/22 and 57,164,388 shares outstanding as of 12/31/21)	-	-
Class V common stock (\$0.0001 par value, 250,000,000 shares authorized, 186,352,843		
shares issued and outstanding as of 9/30/22 and 206,271,792 shares outstanding as of 12/31/21)	-	-
Additional paid-in capital	763.2	566.8
Accumulated other comprehensive loss	(0.4)	(0.1)
Accumulated deficit	(577.5)	(98.3)
Total stockholders' equity	185.3	468.4
Noncontrolling interest	473.5	1,825.8
Total equity	658.8	2,294.2
Total liabilities and stockholders' equity	\$878.5	\$2,414.3

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Statement of operations (unaudited)

	Successor		Predecessor
\$mm's	3Q22	2Q22	3Q21
Revenues:			
Net revenues (includes related party net revenues of \$6			
and \$40, respectively, and affiliate net revenues of			
\$(111) and \$(154), respectively)	\$12.9	\$13.6	\$9.1
Operating expenses:			
Compensation and benefits	37.8	34.2	22.2
Professional services	2.7	1.9	3.3
Technology and communcation	4.1	4.2	3.1
Selling, general and administrative	7.8	9.8	4.4
Acquisition-related expenses	0.5	0.2	1.8
Depreciation and amortization	6.4	6.1	3.3
Related party expenses (affiliate in Predecessor period)	0.3	0.3	0.5
Goodwill and intangible assets impairments	1,547.7	-	-
Other operating expenses	0.5	0.5	0.3
Total operating expenses	1,607.8	57.1	39.0
Operating loss	(1,594.9)	(43.6)	(29.9)
Interest income (expense), net	0.6	0.2	(0.1)
Gain from change in fair value of warrant liability	0.4	10.3	-
Other income, net	0.7	0.4	1.1
Loss before income taxes	(1,593.2)	(32.7)	(28.8)
Income tax benefit (expense)	0.6	5.1	-
Net loss	(1,592.5)	(27.6)	\$(28.8)
Less: net loss attributable to noncontrolling interest	(1,124.4)	(23.7)	
Net loss attributable to Bakkt Holdings, Inc.	\$(468.1)	\$(3.9)	
Net loss per share attributable to Class A common stockholders			
Basic	\$(6.11)	\$(0.05)	
Diluted	\$(6.11)	\$(0.05)	

NOTES

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Adjusted EBITDA reconciliation – Non-GAAP (unaudited)

	Successor		Predecessor	
\$mm's	3Q22	2Q22	3Q21	
Net loss	\$(1,592.5)	\$(27.6)	\$(28.8)	
Depreciation and amortization	6.4	6.1	3.3	
Interest (income) expense, net	(0.6)	(0.2)	0.1	
Income tax (benefit) expense	(0.6)	(5.1)	-	
EBITDA	\$(1,587.4)	\$(26.8)	\$(25.5)	
Acquisition-related expenses	0.5	0.2	1.8	
Share-based and unit-based compensation expense	8.8	7.1	0.6	
(Gain) from change in fair value of warrant liability	(0.4)	(10.3)	-	
Impairment of assets	1,547.7	-	-	
Other ¹	0.2	0.3	(1.0)	
Adjusted EBITDA	\$(30.7)	\$(29.6)	\$(24.1)	

¹Other comprised of ICE transition services expense and cancellation of common units in the current period and non-recurring bitcoin sale income, net in prior period. Note: Adjusted EBITDA is a non-GAAP financial measure. For more information, please refer to the Notes section in this presentation.